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PLAN MY MOVE

Military OneSource 24/7 family assistance 1-800-342-9647

Plan My Move Booklet for Fort McCoy

Overview



Location

Fort McCoy is situated on approximately 60,000 acres in the Coulee Region of West Central Wisconsin. It is located on Hwy 21 between Sparta, known as the "Bicycling Capital of America" and Tomah, the "Gateway to Cranberry Country," marked by more than 2,500 acres of cranberry marshes dotting the region. Sparta and Tomah are each about eight miles from the installation. Fort McCoy is approximately 35 miles east of LaCrosse and 105 miles northwest of Madison and is located in a low to moderate income area. The base operator's phone number is 608-388-2222 or DSN 312-280-1110.

History

Fort McCoy is named for Major General Robert Bruce McCoy, a distinguished veteran of World War I. The son of a Civil War captain, McCoy was a prominent local resident who served as a lawyer, district attorney, county judge and mayor of Sparta, Wisconsin. Camp McCoy was founded in 1909. It served as a supply base for the Civilian Conservation Corps (CCC) during the great Depression. It served as a POW and relocation camp during WW II. It housed 15,000 Cuban refugees in 1980. It was a major mobilization site during Operation Desert Shield/Desert Storm and continues to serve as a major power projection platform for the global war on terrorism. For more information, go to the [Fort McCoy homepage](#).

Mission

Fort McCoy's primary mission is to underpin readiness of the force by serving as a training center and support site for power projection missions. As a Total Force Training Center, Fort McCoy's primary responsibility is providing quality training facilities for reserve and active-component military forces.

Population Served

Approximately 2,800 civilians and 600 military personnel work on the installation. It annually supports the year-round training of more than 100,000 active and reserve component U.S. military personnel from all branches of the Armed Forces. Fort McCoy also serves a retiree population of about 440,000.

Base Transportation

The Fort McCoy shuttle bus provides regular runs on the installation. A copy of times may be picked up at the Transportation Motor Pool (TMP), building 1887, or schedules are also posted at all bus stops. The post taxi may be called at 608-388-3616 to be used for transportation between buildings for official purposes only. The shuttle bus will also pick up military personnel at the La Crosse airport. A courtesy phone is located in the airport lobby.

Sponsorship

Upon receipt of orders, either call your new unit or personnel office to request a sponsor or send a completed DA Form

5434. Army Community Service will provide a welcome packet for your sponsor to mail upon request.

General Delivery mail can be set up by calling 608-388-3205, DSN 312-280-3205. Hours of operation are 7:00 a.m.- 4:00 p.m. Monday thru Friday. Your address would be as follows: Name, General Delivery, Fort McCoy WI 54656-5125.

The first stop new personnel should make when arriving at Ft. McCoy is the Welcome Center, Building 35, just inside the main gate. This facility houses both the Lodging Office and Installation Vehicle Registration Office. This would be a nice area to meet your sponsor to have them help you get acquainted with where facilities are located on the installation.

Temporary Quarters

The Lodging Office is located just inside the main gate and is open 24 hours a day. You may also make reservations in advance by calling 608-388-2107/3646, DSN 312-280-2107/3646. Pets are not allowed in temporary quarters other than designated PCS family quarters. Kennels are available in the local communities.

Relocation Assistance

Relocation Readiness is designed to make your transition into our community an easier, more pleasant experience. Please stop by Army Community Service to in-process and take advantage of the many services that are available. Our lending closet provides essential items while you are awaiting the arrival of your household goods. There is an Installation Newcomer Orientation generally held the 2nd Wednesday of each month. For more information contact the Relocation Readiness Program Manager at 608-388-2359 or DSN 312-280-2359.

Critical Installation Information

- Wisconsin has four distinct seasons, so be prepared with appropriate clothing if arriving during the winter months.
- Fort McCoy is located in a low to moderate income area. Average wages in Monroe County were 81.2 percent of the statewide average of \$35,503 in 2005.
- Newer three to four bedroom homes may average \$160,000. Apartment & housing rentals range from \$500-\$800 monthly depending on size and condition. Housing availability in local communities is limited, especially for 3 and 4 bedroom units. Please be aware that for most rental units, utilities are not included.
- Vehicle operators on a DoD installation and operators of government owned vehicles shall not use cell phones unless the vehicle is safely parked or unless they are using a hands-free device. The wearing of any other portable headphones, earphones, or other listening devices (except for hand-free cellular phones) while operating a motor vehicle is prohibited.
- The Fort McCoy Child Supervision Policy requires that children age 9 and under not be left to care for themselves on the installation or in military housing at any time. Various supervisory requirements for children ages 10 and older are also addressed within this policy. Copies of the policy are available through Army Community Service and School Age Services.

Sponsorship

Settling into your new location and your new unit takes time. [Plan My Move](#) is designed to assist you with information about your new location. Complimenting Plan My Move each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. Sponsors can make your transition smoother. The purpose of the Sponsorship program is to:

- Provide a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You can request a sponsor through your unit, or with help from the Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.
- **Navy:** OPNAV INSTRUCTION 1740.3C prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3C outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

Directions to Installation

Driving Directions to Fort McCoy

Driving from the West

If you are approaching Fort McCoy from the West, take Interstate 90 East to Sparta, Exit 25. Go North on Hwy 27 to Montgomery Street (high school in on the corner). Turn right and go to Rusk Street (2nd stop sign). Turn left onto Hwy 21 and proceed approximately 7 miles to Fort McCoy.

Driving from the East

If you are coming from the East, take Interstate 94 West. Exit to State Hwy 21 at Tomah and turn left. Proceed West on Hwy 21 for about 8 miles to Fort McCoy.

Airports

To Fort McCoy via Shuttle from Airport

If you are flying into the La Crosse airport, the Fort McCoy shuttle bus will pick up those who are here on official business by calling 608-388-3616. There is information available in the airport lobby. Pickups are regularly scheduled 7 days a week from noon until the last flight arrives.

Check-in Procedures

Travel Planning

As soon as you receive your orders, go to the [Plan My Move website](#) where you can print out a To Do Checklist, Important Phone Numbers Checklist, a Travel Checklist and an Arrival Checklist. These lists will help keep you organized throughout the transition process.

Call the Fort McCoy Lodging Office at 608-388-2107 a week in advance of your arrival. Certificates of non-availability are provided for those non-mobilized Soldiers on official orders when no rooms are available. Due to the current high volume of mobilized Soldiers, guest housing is for adults only and is on a space available basis.

Guest Housing for those PCSing, although limited, consists of mobile homes and cottages. These are the only facilities in which pets are allowed. Mobile homes have a garage with attached kennel.

Reporting Procedures

Anyone who is assigned to or attached to US Army Headquarters Company Garrison must report to the inprocessing section of the Military Personnel Office upon arrival. They are located in building 2187 and are open from 7:30 a.m. - 4:00 p.m.. Bring your 201 file and leave form. If arriving after hours or on a weekend, call 2-3960 from on post or 608-388-3960 from a local community to check in, and report in person the following workday.

Those who are assigned to tenant activities should report directly to their units. The unit will set up your appointment with Military Personnel and Finance for inprocessing.

All active duty/AGR Soldiers assigned or attached to Fort McCoy or within a one hour commute must report to the Family Housing Office in building 2168 on South 8th Avenue, M-F 7:30 a.m.- 4:00 p.m., within 30 days of reporting to Fort McCoy. To apply for Family Housing a DD 1746, Application for Family Housing must be submitted along with PCS orders and a copy of the DA 31, Request and Authorization for Leave, showing the date signed out of the unit you are departing. During the waiting time for Family Housing to become available, Families will need to rent in one of the local communities. The Community Housing representative actively coordinates with landlords and realtors to insure listings of apartments, townhouses and homes to both rent or purchase are available. Short term, temporary PCS family quarters are available through the Lodging Office, located in the Welcome Center just inside the main gate, until a rental property is secured. Unaccompanied Personnel Housing for Permanent Party Soldiers is also available.

Incoming Department of Army civilians should report to the Civilian Personnel Advisory Center (CPAC) at 2187 South J Street. Be sure to have your most recent SF50 and any other pertinent personnel records when you report.

Army Community Service (ACS) Relocation Readiness is designed to make your transition into our community an easier, more pleasant experience. Please stop by to inprocess with ACS and take advantage of the many services that are available. A Newcomer Orientation is held the 2nd Wednesday of each month with information provided by various activities and an installation tour is conducted. Our lending closet provides essential items while you are awaiting the arrival of your household goods. Let us be one of your first stops in the relocation process.

Important Documents to Hand Carry

Important documents are difficult to replace. Do not pack these items in your HHG shipment. Hand carry the following list of items:

Passports, immunization records, official birth, marriage, divorce, adoption or death certificates, wills, powers of attorney, naturalization papers and complete information on citizenship proceedings, tax records and other documents necessary to file taxes, house and property deeds and associated paperwork, military records, bank books, savings bonds and other securities, social security cards, car titles and shipping papers, sales receipt for household furniture and other high value items and household shipping inventories. There may be others that you will also want to hand carry as well. Please review a comprehensive list in Plan My Move above the calendar behind the button Documents to Hand Carry.

What to do if you Get Married Enroute

If you get married before you PCS, you must inform your Commander and follow the procedures exactly as you are given them. The military will not pay for travel and housing of your spouse if you do not follow proper procedures.

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

The Army Community Service (ACS) Relocation Readiness Program (RRP) welcomes newly assigned Soldiers, civilian employees and Family members. Please inprocess through ACS upon your arrival to assist in answering any relocation questions you might have and to register for the newcomer orientation held the 2nd Wednesday of each month. Our primary objective is to link individuals and families to military and community resources as needed.

The Lending Closet provides temporary loan of such items as irons, ironing boards, vacuum cleaners, air mattresses, kitchen wares and baby items. No linens or large furniture items are available. Please bring a copy of your orders and your ID card.

If you have not already received a Fort McCoy welcome packet from your sponsor, one will be provided to you during the inprocess assessment.

Emergency Assistance

Planning for Emergencies

Army Emergency Relief

Army Emergency Relief (AER) provides assistance for unexpected financial emergencies in the form of interest-free loans and grants for Soldiers, retirees, and Family members. Assistance may be provided for such things as essential POV repair, payment of rent, security deposit, food and utilities, emergency travel, and funeral expenses. Army Emergency Relief is available at Fort McCoy Army Community Service, 2111 South 8th Avenue. Office hours are 7:00 am to 4:00 pm, Monday through Friday, excluding Federal holidays. After hours, weekend, and holiday emergency financial services are available by calling the Armed Forces Emergency Services Center at 1-877-272-7337.

American Red Cross

The nearest American Red Cross office to Fort McCoy is the Scenic Bluffs Chapter located at 2927 Losey Blvd South, La Crosse, WI 54601. The phone number is 608-788-1000.

2-1-1

Great Rivers 2-1-1 provides free, confidential information, referrals and crisis line services 24 hours a day for many counties throughout the region by calling 2-1-1 or 800-362-8255.

Salvation Army

The Salvation Army of La Crosse is located at 223 North 8th Street, La Crosse, WI 54601. The phone number is 608-782-6126. The Salvation Army offers emergency shelter, a public meal program, and a food pantry. Special holiday programs include gifts for children, clothing and food assistance to families in need, and visits and gifts for senior citizens.

Motor Vehicles

Registration & Licensing Requirements

Wisconsin State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 8 years of age, 80 pounds and 57" in height be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat. Children less than 4 years old or less than 20 pounds must be located in the back seat, if a back seat is present.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Wisconsin Driver's License

If you are establishing residency in Wisconsin (renting or owning a residence, paying WI taxes, or voting), you need to apply for a WI driver's license within 30 days. To obtain the driver's license, a service member must surrender their current state driver's license and show signature ID. A vision test is required of all individuals. Those not having a U.S. driver's license need to complete written and road tests.

If you are not establishing WI residency, check with your home state about driver's license renewals.

Registering Vehicles in Wisconsin

To register a vehicle in the state of WI, you must have the title or registration card. If you are choosing to register the vehicle in WI as a non-resident, or if you purchased the vehicle within 90 days of becoming a resident in WI, you must show proof of tax paid (at least 5% state and .5% local tax).

Foreign-made vehicles have to be inspected at port-of-entry to see if they meet EPA emission standards and receive certification. Wisconsin needs all certifications verifying the vehicle meets standards.

If you are not registering your vehicle in WI, check with your home state about registration of your vehicle.

Base Regulations

The speed limit on Fort McCoy is 30 MPH unless posted otherwise, 5 MPH in all parking areas and when passing troops conducting the Army Physical Fitness Test or other physical training at the authorized APFT site, and 10 MPH when passing military personnel in formation

To register your vehicle, personnel must have the following:

1. Reason for registration
2. Valid state driver's license
3. Possession of a certificate of state registration as required by the state in which the vehicle was registered, and

4. Conditional compliance with the minimum requirements of the automobile insurance laws or regulations for the state of Wisconsin

Operator use of headphones or earphones while driving motor vehicles on Army installation roads and streets is prohibited. Passenger use of headphones or earphones while riding as a passenger on a motorcycle is prohibited. The use of headphones or earphones while walking, jogging, skating, or bicycling is prohibited within 50 feet of roadways.

Bicycle riders must wear approved bicycle helmets.

Registering Vehicles on Base

Fort McCoy has an active vehicle registration requirement. All personnel who are permanently assigned to the Fort McCoy installation, or one of the tenant organizations located on Fort McCoy, must register their privately owned vehicles (POV's) at the Welcome Center just inside the Main Gate.

The Directorate of Plans, Training, Mobilization and Security (DPTMS) is the proponent for vehicle registration on the installation. Registrants are required to show their state vehicle registration, military/civilian ID card, and state driver's license. If your vehicle possesses a current DOD vehicle registration decal from your former installation, it will be valid on Fort McCoy. Upon inprocessing, you will be required to update your address and unit information as well as place a Ft. McCoy sticker over the sticker of your last installation. For specific information regarding installation vehicle registration requirements, please contact the Traffic office, at 608-388-4988.

Loan Closet

Items Available

A Loan Closet is available that provides basic housekeeping items for temporary loan while HHG are in transit. Items such as cookware, dinnerware, coffee pots, toasters, irons, ironing boards, air mattresses, folding tables and chairs, vacuum cleaners, and baby items are available.

How to Borrow

Please stop by Army Community Service with a copy of your orders and ID card to check out items.

Housing - Overview

Government Housing

Fort McCoy has two Family Housing developments. One development is located 15 minutes from Fort McCoy, in the Tomah area school district, and contains 80 very attractive government leased homes constructed in the early 1990's. There are 14 four bedroom and 13 three bedroom officer quarters, as well as 17 four bedroom and 36 three bedroom enlisted quarters. Another housing area only 10 minutes from Fort McCoy in the Sparta area school district has 25 units. Half of these 3 and 4 bedroom homes with full basements and garages were completed in 1998 and the other half were completed in 2008. Contact Fort McCoy Family Housing at 608-388-3704.

Housing is available for all ranks with a waiting list that varies from 0-12 months; call ahead to check availability. Soldiers arriving from an unaccompanied tour (such as Korea) are given a waiting period credit based on the number of months they served on the unaccompanied tour.

Soldiers PCSing to Fort McCoy must submit a copy of orders, a DD1746 (Application for Family Housing) and a DA 31 (leave form) if applicable, to be put on the wait list for family housing. Information regarding the Housing at Fort McCoy and the DD1746 can be found on the [Army One Stop website](#).

Single Servicemember Housing

Single Soldier (bona fide) Unaccompanied Personnel Housing is also available on Fort McCoy. Single Soldiers, E-5 and below are required to live in bachelor quarters; higher ranking Soldiers may choose between these quarters or living in the local communities. These quarters are fully furnished with living area; a small kitchen with stove, refrigerator, microwave; a private bedroom with a queen-sized bed; and a private bathroom. Occupants have a laundry room on the premises for their use. The quarters are cable-ready; however, occupants are expected to provide their own TV. Bedding, dishes and cooking utensils, towels, cleaning supplies, are some of the other items Soldiers need to bring. All utilities are paid by the government except for cable TV, internet and phone. BAH is forfeited as rent. Small storage units are available for use by these occupants. Contact Fort McCoy Family Housing at 608-388-3704.

EFM Housing

Government housing for Exceptional Family Member enrollees is available, with modifications made as needed.

Geographical Bachelor Soldiers

These Soldiers may contact the Pine View Campground which has furnished rooms similar to those for single Soldier housing with common kitchens and some with shared baths for Soldiers at a nominal monthly fee. Point of contact is 608-388-3841.

Non-government Housing

Housing Referral Office-(HRO) --The HRO is your contact for any problems you may encounter such as discrimination complaints, tenant/landlord disputes, or any questions or problems about off-post housing. The HRO will provide you a list of rentals with corresponding locator maps and give you information regarding the communities in which the rentals are located. All renters should carry renters insurance against fire, theft, and other damages. The property owner's insurance will cover the property but not the renter's personal property. Contact the Housing Referral Office at 608-388-4388.

DoD Automated Housing Referral Network (AHRN)--Visit [AHRN.com](#) or ask at your local housing office to learn about this DoD program that is currently available for most installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- Find out about shared rentals
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN [website](#) to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

Availability--Housing availability in local communities is limited particularly in the inventory of 3 and 4 bedroom units.

Utility costs--Heating costs will fluctuate with the weather, the particular heating system, and a variety of other factors. These costs could be considered relatively high during the winter heating season by someone unfamiliar with Wisconsin's climate. Local power and fuel companies offer budget plans (yearly average paid monthly) to their customers.

Rental Options

Average apartment and home rentals range from \$350-\$1200. Many do not include utilities and may require a one month security deposit and an additional deposit if they accept pets. For a listing of rental properties in the local communities, visit the [AHRN.com website](#) or stop by the Family Housing Office at 2168 South 8th Avenue or call 608-388-4388.

Purchase Options

Real Estate Resource Guides are included in your Fort McCoy welcome packet so you can see what prices in this area are for purchasing a home. If you did not receive a welcome packet from your sponsor, please call Army Community Service at 608-388-2359 to have one sent or stop by ACS at 2111 South 8th Avenue.

Mobile Homes -- Fort McCoy does not have any mobile home parks.

Housing - Temporary

Temporary Lodging Facility

The Fort McCoy Lodging Office provides prompt and courteous service 24 hours a day, 7 days a week. Our facility provides front desk service, a vending room, luggage holding area, restrooms, information area, cable TV and a comfortable lobby. Major credit cards are accepted. Shuttle service is available throughout post areas and to and from the La Crosse Airport.

Reservations

For information on lodging and/or reservations call 1-800-GO-ARMY-1 or the Fort McCoy Lodging Office at 608-388-2107. Those who are on official orders will be housed on a priority basis. All other reservations are on a space available basis. If space is not available for those on TCS/mobilization orders, a contracted hotel will be obtained, if the criteria are met. If space is not available for those on official orders (other than TCS/mobilization) a statement of non-availability should be obtained from Lodging prior to staying at an off-post accommodation. PCS personnel are authorized to stay up to 30 days, with extensions granted, based upon availability.

Rates

Daily lodging rates range from \$22 for shared bath rooms; \$31 for private bath rooms; and \$33 for PCS quarters.

Pets are allowed in PCS quarters, but no other quarters. Overnight guests are not allowed in quarters assigned to mobilized Soldiers.

Room Amenities

The rooms offer conveniences to the customer to include an information directory, key card access, full-size bed, microfridge, laundry area, cable TV, telephone, air-conditioning, iron/ironing board, laundry bag, coffee pot/condiments, radio alarm, hair dryer, bed and bath linen, shampoo, lotion, and shoe shine mitt. The rooms are provided full housekeeping services.

Mobile Homes and Cottages

Guest Housing for those PCSing, although limited, consists of mobile homes and cottages. They are self-contained to include air-conditioning, laundry facility, bed and bath linen, kitchen with pots/pans/utensils, microwave, stove, refrigerator, telephone, cable TV, iron/ironing board and radio alarm. Pets are accepted. Mobile homes have a garage with attached kennels.

Housing - Government

Family Housing

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Geographical Bachelor Soldiers

These Soldiers may contact The Pine View Campground which has furnished rooms similar to those above with common kitchens and some with shared baths for Soldiers at a nominal monthly fee. Point of contact is 608-388-3841.

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming PCS move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even estimate the weight of your household goods before you visit your transportation office to set up the move. If you are going overseas, you should begin to plan what items you will take in your hold baggage, in your household goods shipment and what might need to go into storage. Remember for overseas assignments electricity is different and houses are generally much smaller and cannot handle large furniture.

Set up an appointment with your transportation office as soon as you have a copy of your PCS orders. The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire. The counselors will explain all your PCS move entitlements in detail. Your first decision is whether to have the government move you or whether to move yourself. There are pros and cons to each type of move. Your counselor will answer all of your questions. If you choose a government move, they will book your shipment and let you know the exact dates the movers will come. If you choose to move yourself, the counselor can assist with recommendations and tips on how to do a personal move.

Automobile

The government may ship one Privately Owned Vehicle (POV) at their expense to your new overseas location. This is handled through your transportation office. Remember to discuss your POV needs at your initial counseling session. The shipping contractor has established a [website](#) where you can track the location of your POV through the shipping process.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine and restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing as well as fees. Checking the [SDDC website](#) will provide details on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well.

Delivery of Household Goods Shipments

It is your responsibility to contact the transportation office as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and e-mail. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

Customer Satisfaction Survey

Once your personal property is delivered, you'll be asked to [rate the customer service](#) you received from the movers. Make sure you take the time to do this. Your feedback will make the process better for everyone.

Claims

If you have any loss or damage to your personal property you may need to file a claim. Use the front of [DD Form 1840/1840R](#) to notify the mover of any loss or damage you find at the time of delivery. If further loss or damage is discovered after the transportation provider departs, use the reverse side of the form, DD Form 1840R. You must **file DD Form 1840/1840R within 70 days of delivery**. Completing and submitting the DD Form 1840/1840R does not constitute filing a claim. A claim is separate and distinct from these forms. Your local personal property office and claims office will give you complete instructions on where and how to file DD Form 1840/1840R and your claim.

Household Goods - Shipping Pets

Transportation

Plan for your pet's trip in the same way you plan your own, well in advance. A clean bill of health is an important first step in assuring your pet's ability to adjust safely to unfamiliar surroundings. In addition, most states and countries require recent health certificates and disease inoculation documentation before you will be allowed to cross borders, making a trip to the veterinarian mandatory. Always carry your pet's complete health record, because most facilities require proof of current vaccinations (current rabies, distemper, and bordatella). Make sure your pet has a special identification tag with name, your name, and a destination address or that of a friend or relative.

When traveling by air, the pet kennel/carrier in which your pet will be spending most of his/her trip is of the utmost importance. Your pet must have room to turn freely while in a standing position and be able to use normal movements in order to stand erect or lie down in a natural position. A container for water should be secured to the inside of the carrier positioned so that it can be filled without opening the cage. A drip bottle is recommended. The airline can provide you with further information.

A health certificate issued within 30 days prior to time of entry and a rabies vaccine are required when coming from overseas.

There are no kennel boarding facilities on the installation but various ones are within the local communities.

Boarding

There are no kennels located on the installation. Pines Boarding Kennel is located just five miles from the main gate. They can be reached by calling 608-269-8391 or 608-633-1722. Pets must be up to date on all immunizations to include the kennel cough vaccination. Costs are \$14/day for the first dog and \$8/day for the first cat. Additional dogs or cats stay for half price. There are veterinary clinics located in the local communities that also provide kenneling services.

Veterinary Services

There is no veterinary clinic on Fort McCoy. However, the Great Lakes Illinois Veterinary Treatment Facility offers pet vaccinations at Ft. McCoy for pets of military personnel a couple of times per year. For more information, call 847-688-5740 or DSN 312-792-5740. There are veterinary clinics within the local communities in which personnel choose to reside.

Vaccinations, Licensing and Registration

Both dogs and cats should have distemper and rabies vaccinations. Dogs should also have bordetella (kennel cough) and lyme vaccinations and be checked for heartworm. Cats should have the feline leukemia vaccination. Licensing ordinances and fees will vary by the city, village or township in which you choose to live.

Education - General Overview

Public School

There are no elementary or secondary schools located on Fort McCoy but they are within the local communities. Children living on South Post are bussed to the Sparta Area School District. Those assigned to Woodridge Housing are within the Tomah Area School District.

After School Program

Fort McCoy Youth Services provides an after school program until 5:30 pm Monday thru Friday with study time and open recreation options. There is bus pick up at 3:00 pm each day at both Sparta and Tomah area schools. There is a fee for those in grades K-5 and no fee for the Middle School/Teen program. On days when schools are closed after school has begun due to inclement weather, busses will pick up students at their respective schools. During non-school days, parents will provide transportation to the Youth Services Center. Youth Services utilizes Boys & Girls Club and 4-H curriculum as well as partnerships with other MWR activities.

Graduation Requirements

The course requirements specified under Public Instruction 18.03, effective Sept 1, 1988, remain in effect. A board may not grant a high school diploma to any pupil unless the pupil has earned a minimum of 12.5 credits in grades 9-12 as follows:

- 4 credits of English which incorporate instruction in written communication, oral communication, grammar and usage of the English Language, and literature.
- 3 credits of social studies which incorporate instruction in state and local government.
- 2 credits of mathematics which incorporate instruction in the properties, processes, and symbols of arithmetic and elements of algebra, geometry, and statistics.
- 2 credits of science which incorporate instruction in biological sciences and physical sciences.
- 1.5 credits of physical education which incorporate instruction in the effects of exercise on the human body, health-related physical fitness, and activities for lifetime use.
- At least .5 credit of health education which incorporates instruction in personal, family, community, and environmental health must be earned in grades 7-12.
- In addition to the minimum course requirements, the state superintendent encourages boards to require a minimum of 8.5 additional credits in vocational education, foreign languages, fine arts, and other courses.
- Schools may require community service as a graduation criterion.

Enrollment Requirements

Following are the minimum required immunizations for each age/grade level. It is not a recommended immunization schedule for infants and preschoolers. For that schedule, contact your doctor or local health department. DTP is Diphtheria-Tetanus-Pertussis, also called combination baby shots or 3-in-1 shots, and used for children under seven years of age. DTaP is Diphtheria-Tetanus-acellular Pertussis. DT is pediatric Diphtheria-Tetanus without pertussis for those few children under age seven who, for medical reasons, should not receive Pertussis vaccine. Td is the Tetanus-Diphtheria shot for ages seven and above. MMR is the Mumps, Measles and Rubella vaccine and Var is Varicella, or Chickenpox.

Age/Grade

Number of Doses

Pre K (2 yrs through 4 yrs)	4 DTP/DTaP/DT	3 Polio	3 Hep B	1 MMR5	1 Var6	
Grade K1	4 DTP/DTaP/DT/Td1	4 Polio4	3 Hep B	2 MMR5	2 Var6	
Grade 1 through 5	4 DTP/DTaP/DT/Td2	4 Polio4	3 Hep B	2 MMR5	1 Var6	
Grade 6	4 DTP/DTaP/DT/Td2	1 Tdap3	4 Polio4	3 Hep B	2 MMR5	2 Var6
Grade 7 through 8	4 DTP/DTaP/DT/Td2	4 Polio4	3 Hep B	2 MMR5	1 Var6	
Grade 9	4 DTP/DTaP/DT/Td2	1 Tdap3	4 Polio4	3 Hep B	2 MMR5	1 Var6

Grade 10 through 11 4 DTP/DTaP/DT/Td2 4 Polio4 3 Hep B 2 MMR5 1 Var6

Grade 12 4 DTP/DTaP/DT/Td2 1 Tdap3 4 Polio4 3 Hep B 2 MMR5 2 Var6

1. DTP/DTaP/DT vaccine for children entering Kindergarten: Your child must have received one dose after the 4th birthday (either the 3rd, 4th, or 5th) to be compliant. (Note: a dose 4 days or less before the 4th birthday is also acceptable).

2. DTP/DTaP/DT/Td vaccine for students entering grades 1 through 12: Four doses are required. However, if your child received the 3rd dose after the 4th birthday, further doses are not required. (Note: a dose 4 days or less before the 4th birthday is also acceptable).

3. Tdap means adolescent tetanus, diphtheria and acellular pertussis vaccine. If your child received a dose of a tetanus-containing vaccine, such as Td, within 5 years of entering the grade in which Tdap is required, your child is compliant and a dose of Tdap vaccine is not required.

4. Polio vaccine for students entering grades Kindergarten through 12: Four doses are required. However, if your child received the 3rd dose after the 4th birthday, further doses are not required. (Note: a dose 4 days or less before the 4th birthday is also acceptable).

5. The first dose of MMR vaccine must have been received on or after the first birthday (Note: a dose 4 days or less before the 1st birthday is also acceptable).

6. Var means Varicella (chickenpox) vaccine. A history of chickenpox disease is also acceptable.

Local School Districts

For information on local school districts, you may visit the following web sites:

- [Holmen](#)
- [La Crosse](#)
- [Onalaska](#)
- [Sparta](#)
- [Tomah](#)
- [West Salem](#)

To obtain links to many of the local area school districts in Western Wisconsin, you may visit the [Cooperative Educational Service Agency #4 website](#).

Adult Education

Currently Silver Lake College is the only school offering a course on the installation with a master degree in Organizational Management. For more information on local or online colleges and universities, contact the Fort McCoy Education and Learning Center.

Home Schooling

For information on home-schooling, visit the Wisconsin Department of Public Instruction.

Following are questions and DPI Responses Relating to Home-Based Private Educational Programs:

1. What is home-based private education?

Under Wisconsin Statute 118.15(4), a parent or guardian has the right to select a home-based private educational program (HBPEP) for her or his child or children, in order to comply with the compulsory school attendance law. This option is commonly referred to as home-schooling. If the HBPEP option is chosen, the parent or guardian is required to complete form PI-1206 and submit it to the Department of Public Instruction (DPI). The statutes contain no express authority for any agency or school district to monitor home-based private educational programs or to verify hours of instruction of sequential curriculum.

Wisconsin Statute 115.001(3g) states, "Home-based private educational program means a program of educational instruction provided to a child by the child's parent or guardian or by a person designated by the parent or guardian. An instructional program provided to more than one family unit does not constitute a home-based private educational program."

In addition, Wisconsin Statute 118.15(4) states, "Instruction in a home-based private educational program that meets all of the criteria under s. 118.165(1) may be substituted for attendance at a public or private school."

Wisconsin Statute 118.165(1)(c) states the program must provide "at least 875 hours of instruction each school year."

Wisconsin Statute 118.165(1)(d) states the program must provide a "sequentially progressive curriculum of fundamental instruction in reading, language arts, mathematics, social studies, science and health."

Wisconsin Statute 118.165(1)(e) states the program must not be "operated or instituted for the purpose of avoiding or circumventing the compulsory school attendance requirement under s. 118.15(1)(a)."

Wisconsin Statute 118.15(1)(a) states "any person having under control a child who is between the ages of 6 and 18 years shall cause the child to attend school regularly during the full period and hours, religious holidays excepted, that the public or private school in which the child should be enrolled is in session until the end of the school term, quarter or semester of the school year in which the child becomes 18 years of age."

2. How would a person wishing to provide a home-based private educational program obtain the registration form?

Anyone wishing to provide a home-based private educational program should request the registration form PI-1206 from the Department of Public Instruction, P.O. Box 7841, Madison, WI 53707-7841 or call 608-266-5761 or 888-245-2732, ext. 1 and leave a message stating the name and address where you wish to have the form sent.

Education - Training (College/Technical)

Continuing Education

The Fort McCoy Education Center, located at 50 South O Street, offers resources to help enlisted and their families with furthering their educational pursuits. For information on any of these services or for College Level or Army Testing, contact the Fort McCoy Education Center at 608-388-7311/7121 or DSN 312-280-7311/7121.

College

The only college currently offering courses through the Fort McCoy Education Center is Silver Lake College with a Master Degree in Management & Organizational Behavior.

This institution is fully accredited and recognized by Department of Veterans Affairs for financial assistance. The Education Center also assists students in enrolling in degree programs through Distance Learning.

There are three post secondary educational institutions located about 40 miles from Fort McCoy in La Crosse:

- [The University of Wisconsin-La Crosse](#) at 608-785-8067
- [Viterbo University](#) at 608-796-3010
- [Western Technical College](#) at 608-785-9571

Library

Army General Libraries - something for everyone! From art and photographic exhibits...to community related programs, Army libraries have something for everyone. Connect to the world via the Internet. Prepare projects/presentations using office software. Search the library's electronic catalog. Log into Army Knowledge Online from home, office, or library to access full-text databases, magazines, newspapers, ebooks and audio books 24/7 anywhere, anytime. Look for jobs and colleges on-line, take college prep tests and CLEP tests on-line. Research academic and military subjects on-line. Plug into eArmyU throughout your library. Attend a popular programming event for fun and intellectual stimulation. Escape through fiction, keep up with current affairs, find military professional reading material, explore your hobby, find a quiet nook to study or to dream, encourage reading in your young child---whether a singular experience or a family affair, it all adds up to a life enriching experience. Evening and weekend hours accommodate your busy schedule at 71 main libraries and 21 branches world-wide.

Military OneSource On-Line Library

Our mobile military members often don't have the resources of a brick and mortar library on hand to provide entertainment, learning or solace. The Online Library provides those resources while the members are in transit or deployed. One-stop shopping for all library resources in print, electronic and downloadable format are available online, 24/7. The library provides recreation, lifelong learning, reference, and career resources for all ages and interests. **All resources including audio and eBooks are free. Resources are available anywhere in the world where there is access to the internet.**

[Military OneSource On-Line Library](#) provides 24/7 access to library materials that include:

- Ability to download free books from thousands of fiction and non-fiction titles, including animated children's books, or request a free paperback or digital Playaway book from Military OneSource.
- Access to data bases to pursue education, research careers, fix cars or home appliances, maintain or remodel apartments or homes, and more.

Education - Local Schools

Choosing the right school for their children is a priority for military families. This article describes excellent resources for your use in planning for your child's educational needs. Parents can find current information about public, charter and private schools by using the tools below:

1. How do I choose a good school?

[Choosing a School for Your Child](#) is a U.S. Department of Education publication that will help families identify what is important in selecting a school.

[The School Visit: What to Look For, What to Ask](#) Whether you are choosing a school for the first time, or because you are in transition, this site will provide you with information about what to do and what to ask.

2. What schools are in my area (or in the area where I may move), and how good are they?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child. Listed below are these website tools along with information on how you access the information and what type of information each site provides.

Both [Great Schools](#) and [School Matters](#) provide a wealth of information for parents:

- School contact information
- Distance from zip code (provide the installation zip code, or the zip code of the area where you will be living)
- Public, private or charter school designation
- Student/teacher ratios
- Free and reduced school lunch program (an estimate of economic disadvantage)
- Great Schools provides a rating of schools and a parent comment section
- Percentage of students meeting or exceeding the state standards in math, reading and language arts
- Teachers - average number of years teaching experience, % of first year teachers on the staff
- Students: Average percentage of students absent from school for more than 15 days
- Ethnic breakdown and percent of students with English as a second language
- School Matters provides college prep scores (PSAT, SAT, ACT test scores)-for high schools only
- Great Schools also provides parents the ability to rate the schools and make comments on the schools.

For both sites, the user must enter the State and zip code to find schools in the area.

SchoolQuest was developed by the [Military Child Education Coalition](#) to help military families select schools. SchoolQuest also offers an Online Library that provides resources for families in transition. At this time, the SchoolQuest data base covers 99 military installations. The Military Child Education Coalition also provides a [data base of information](#) on each State's educational system.

[The School Report Tool](#) is available from Military OneSource that list names and locations of public, public charter, private, virtual and home schooling choices around major installations. [Charter Schools](#) are nonsectarian public schools of choice that operate with freedom from many of the regulations that apply to traditional public schools. Use this site to find one in your area.

3. How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extra curricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

The [Toolkit for Parents](#) was developed by the Department of Defense, especially for Military Families. This 85 page booklet walks parents through preparing for the move and the first two weeks of school....what to ask, what to take, etc..

The [Military Impacted Association](#) has [checklists](#) available for military kids who are leaving or entering a new school.

The Military Child Education Coalition has a [checklist for transferring students](#) that will be helpful. Additionally, through [SchoolQuest](#), MCEC provides parents with the ability to develop a profile for each of their children, which then will provide them with a report on issues related to transferring to a new school district.

4. Question? What happens if I need help during the school year?

During the school year, there are always questions that parents have, such as "What is the best way to help with homework?" or "What if my child needs to see a counselor because my spouse is deployed?" Military OneSource helps with these questions and has 24/7 access. You can call them at 1-800-342-9647, connect to them at the website [Military OneSource](#), or [e-mail a consultant](#).

Education - Local Schools/Overseas

Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

Where do I start?

Start with the information on your new installation. Visit [Plan My Move](#) and review the installation's Education - Overview article. All of the overseas installations have dedicated a portion of the Education Overview to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

What is the difference between a DoD school and an international or national school?

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs.

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with, the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

MilitaryStudent.org provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

Employment - Overview

Employment Opportunities

Fort McCoy is located midway between the two small rural communities of Tomah and Sparta (population's approx 8,000 each) with commute times of approximately 10-15 minutes each. La Crosse is the largest city (35 miles, population 52,000) within commuting distance. Most entry level positions start at \$6.50-\$8.00 per hour. There are limited openings for employment in management. Employment in health and human services, general clerical, labor, and skilled production work is more plentiful.

Fort McCoy is Monroe County's largest employer and as such APF positions are at a premium. However, NAF positions are more plentiful. Additionally, there are other opportunities available with various contactors on the installation which can be found on the Fort McCoy public Website under civilian employment. All the APF and NAF positions are listed on the [CPOL website](#).

Depending upon which community you choose to locate to (Tomah - zip code 54660, Sparta - zip code 54656, or La Crosse - zip code 54601), there are private sector employment opportunities that you may research and apply for by going to the [Wisconsin Job Net website](#). The City of La Crosse is surrounded by the communities of Onalaska, West Salem, and Holmen. The La Crosse area provides the largest and most diversified employment opportunities, but the commute time from the communities to Fort McCoy can range from 35 to 60 minutes depending upon which community you decided to relocate too. Lastly, you may always conduct your job search through one of the national job search engines such as Yahoo, Monster, and [Military Spouse Job Search \(MSJS\)](#) to name a few.

Employment Services contacts:

- Civilian Personnel Advisory Center (CPAC) for assistance with NAF/APF positions
- Army Career and Alumni Program (ACAP) for separating military personnel
- Contractors - private sector employment on the installation - See [Fort McCoy website](#) - Civilian Employment.
- ACS Spouse Employment Program Manager for spouse employment assistance
- ACS Spouse Employment Readiness Program

Spouse Employment Readiness Program

Military Spouses should contact the Spouse Employment Readiness Program manager as soon as they arrive at the installation. The Spouse Employment program provides the following assistance to military spouses:

- Comprehensive information about employment and volunteer opportunities
- Support services to help clients make informed decisions about their careers
- Job search assistance through one-on-one meetings or workshops
- Self-Assessment tools
- Interviewing skills
- Applications, cover letters, transcripts
- Alternate work scenarios
- Career exploration
- Goal setting
- ASEP program

Employment Documentation

For employment purposes, be sure to bring with you all employment records and information; resumes, transcripts, certificates, licenses, and SF-50.

Unemployment Benefits

State of Wisconsin
Department of Workforce Development
Unemployment Insurance

Bureau of Benefit Operations
P.O. Box 7905, Madison, WI 53707

An application must be made each time you want to start receiving benefits. All claims based on work done in Wisconsin are filed either on the Internet or by telephone, even if you now live in another state.

You may apply for benefits [on-line](#).

Apply by telephone using a touch-tone phone:

Madison -- 608-232-0678

Milwaukee -- 414-438-7700

Toll-Free -- 1-800-822-5246

TTY (toll free) -- 1-888-393-8914

(for deaf, hard-of-hearing and
speech-impaired callers)

A recorded voice will answer your call. The voice will ask you questions and tell you what numbers to press to give your answers. You must press 1 to apply for benefits. After you have answered all the questions, staff will help you finish.

A state-by-state unemployment compensation guide is available on the [Military Spouses' Career Network website](#).

New Parent Support Program

General Program Description

The Army New Parent Support Program (NPSP) provides intensive home visiting services to eligible Families with children prenatal to 3 years old whether they live on or off the installation. Activities and services provided include information and referral to military and civilian programs that support parents of infants and young children, such as parenting programs, respite care for children, and supervised play time for children. All activities and services provided through NPSP are voluntary and non-stigmatizing and emphasize the parents' strengths.

Goals of the Army NPSP are:

1. Contribute to mission readiness.
2. Support Family member adaptation to military life.
3. Enhance the knowledge and skills Family members need to form healthy relationships and provide safe, nurturing environments for children to prevent Family violence.
4. Foster a supportive military community for young military Families.

Staff Qualifications

NPSP Home Visitor staff consists of Licensed Clinical Social Workers and Registered Nurses. All personnel will possess the knowledge, skills, and abilities necessary for their professional certification/licensure and positions. Local installation or State background checks, including Army Central Registry checks, will be completed on all personnel who provide services to parents and their children and will be updated annually.

Eligibility Requirements

Families may be self-referred or referred by other agencies such as health care providers, chaplains, social service staff, command, or Family Advocacy Program (FAP) staff.

How to Enroll

Interested families may contact the local Army Community Service (ACS) office, or their health care provider, for further information in the New Parent Support Program.

Installation Specific Information

Fort McCoy CYS and ACS, together with agencies from the surrounding communities, provide parent education opportunities and workshops to enhance parenting skills. Please contact ACS or CYS for upcoming opportunities.

New parents receive a new parent bag full of educational materials and safety items. Quarterly parenting workshops are offered. Weekly play groups are available. Information, resources and referrals are always available upon request and on an individual basis. Parents of children with special needs work with the Installation Exceptional Family Member Program manager to ensure that the needs of the family are addressed.

Child Care

Child Development Services (CDS)

Fort McCoy has an excellent child and youth services program, including an accredited Child Development Center and School Age Services program. Family Child care may also be available. You can put your child's name on the waiting list by calling 608-388-4373 or 608 388-4124 prior to your arrival at Fort McCoy.

Eligibility

As an employee of Fort McCoy, you are eligible to enroll your child(ren) in one of our exciting programs. Child and Youth programs are available to Active Duty and Reserve Military on full time orders, DoD APF and NAF civilians, as well as contract employees working on Fort McCoy.

Registration

Upon arriving at Fort McCoy, we encourage you to make registration appointments to help reduce waiting. Call 608-388-4373 or DSN 312-280-4373 to make an appointment. The following documents are needed to register your child for any CDS program:

- Your ID Card (Active Duty or Military Family Member ID, DoD Civilian, DoD Government Contractor)
- Each child's up-to-date immunization records
- Three emergency points of contact (individuals other than you and your spouse who are easily accessible within the local community)
- Your current end of the month Leave and Earnings Statement (LES) and spouse's pay voucher
- Current health assessment

Child Development Center (CDC)

The Fort McCoy CDC, located in Building 1747 on S. Regimental Avenue, is DoD certified and accredited by the National Association for the Education of Young Children. The center provides programs for children ages 6 weeks through five years of age. The CDC provides primarily full day child care services. Part Day preschool, hourly care and respite care are provided on a space-available basis.

The CDC provides planned learning activities appropriate to each child's age and development level. The curriculum is designed to promote social, physical and intellectual growth in children, and emphasizes creative, and developmentally appropriate activities and experiences. Parents are welcome visitors to the program at all times.

For additional information on the CDC, please call 608-388-2238.

Hours of Operation -- The center is open 6:30 a.m. until 5:15 p.m., Monday through Friday.

Costs

The fees at the Child Development Center are based on total family income (TFI). There is no annual registration fee for Families enrolling in the programs available at Fort McCoy.

Family Child Care (FCC)

When available, the FCC program offers homes certified for child care in Fort McCoy military housing. Child care is provided for children ages 4 weeks to 12 years of age. The FCC program is perfect for those families who prefer a smaller, home-based setting for their child care arrangements. You can find out more about the FCC program as well as available openings by calling 608-388-4124 or stopping by the CDS office.

FCC homes may be located in Woodridge Housing in Tomah and on South Post. Family Child Care providers establish their own fee scale, which is available at the CYS office.

All persons who provide child care in government quarters (over ten child hours per week) are required to be certified through this program. This requirement does not apply to the care given to children in the home of or by the parent or

guardian.

School Age Services (SAS)

School Age Services (SAS), located in Building 1751 on S. Regimental Avenue, provides full-day and after-school care for children in Kindergarten through 5th grade. A full-day summer program operates June through August and an after-school program is available during the school year.

The Fort McCoy SAS is accredited by The National AfterSchool Association (NAA). A unique part of our program is that we are part of the Boy's and Girl's Club and 4-H Club. This enables SAS to utilize both programs resources and programs. The Army has recently adopted the Character Counts program, which focuses on promoting good character in children of all ages.

Transportation from local schools in Tomah and Sparta is provided.

School Liaison Services

Fort McCoy's School Liaison Officer is committed to addressing school and transition issues of the mobile military child. The School Liaison Officer role is to manage, coordinate, and facilitate education support services that maximize the opportunity for academic success for military children. For additional information, call 608-388-4373 or DSN 312-280-4373.

Youth Services

Youth Services

School Age Services (SAS)

The SAS program is accredited by the National School Age Care Alliance and provides the following programs:

- After School Program - For youth in grades K through 5. The SAS bus goes in to the nearby communities of Tomah and Sparta and picks kids up at 3 p.m. each day. Youth are then transported back to the installation for study time and open recreation options. Parents pick youth up no later than 5:30 p.m. from the program. This program also operates during school holidays, in-service activities, non-school days and unexpected closures due to weather conditions, etc. Parents must provide transportation to and from SAS when utilizing this program on non-school days. Hours of operation are 6:30 a.m. until 5:30 p.m.
- Summer Program - This program is approximately 13 weeks long and runs from June through August. Youth are divided into two different grade groups to meet their physical and cognitive needs. These groups include: kindergartners (must have completed kindergarten) through third grade; and fourth and fifth grade. Activities include swim lessons, computer instruction, baseball and softball and weekly field trips. The program is operated 6:30 am until 5:30 pm, Monday through Friday. Closed all Federal Holidays. Parents provide all transportation to and from program.

Middle School/Teen Program (MST)

This program provides after-school and non-school day activities for youth in grades 6 through 12. Programs are based on five service areas to enhance development of youth into prospering adults. 4-H and Boys and Girls Club programs are also components of the program. The Middle School/Teen Program is open Monday through Friday from 3:30 p.m. - 5:30 p.m. and at additional times for special events. There is no charge for MST during the school year. Transportation is provided from most area schools. For more information, please call 608-388-4373.

Youth Recreation and Sports Programs

Skill building is provided in such sports as swimming, bowling, and basketball. There is a bowling league offered during the school year and softball, ragball, and little league during the summer.

Youth Social Programs

Weekend events are periodically provided for teens.

Youth Sponsorship Programs

Incoming youth are able to request sponsorship [online](#) under the Child & Youth Services/School Liaison Office links. They are then matched with a sponsor.

Youth Employment Programs

Workforce Preparation & Job Ready materials are utilized.

Boy/Girl Scouting

Boy and girl scouting opportunities are provided within the local communities in which youth reside.

Youth Religious Programs

There are no youth religious programs currently available on the installation.

Family Center

Programs and Services

A key resource on your installation and a gateway to accessing all of the resources available to you, the Army Community Service provides information, support and services to help you balance the demands of family and the military lifestyle. The Army Community Service is one part of the overall installation family support system, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. The Army Community Service should be one of your first stops upon arriving at an installation; its programs and services will be an important resource for you and your family.

Deployment Readiness -- Assists you during all phases of the deployment cycle. We provide programs and services to individual soldiers, civilians, and family members throughout the deployment process. We educate you on what to expect and the best ways to prepare.

Relocation Readiness -- Provides information, referral, resources and tools to help you with permanent change of station (PCS) moves and post-move orientations. We maintain a loan closet from which families may borrow basic household goods. We also assist you with in-transit emergencies by providing classes on move-related topics such as buying or selling homes and individual PCS planning, among others. We serve as liaison to citizenship, immigration, and multicultural diversity information, and provide outreach to waiting families.

Personal Financial Readiness -- A program to assist you in sustaining financial self-sufficiency. You can learn more about debt liquidation, thrift savings plans, consumer and credit issues, and predatory lending.

Employment Readiness -- The training and information provided can help you identify and reach your employment and career development goals, manage the challenges associated with a mobile lifestyle and develop job search skills. Assists you in acquiring skills, networks, and resources that will allow you to participate in the work force and to develop a career/work plan.

Family Life Education -- Provides you with information and education about a variety of life cycle issues, including parenting and relationships, among others, to help you strengthen your relationships.

Information and Referral -- An integral function of the family center, information and referral services can assist you in locating needed services and programs available on your installation, through civilian agencies in the local community, and connect to national resources.

Army Community Service may also provide other services, such as counseling, family advocacy, fitness and recreation programs and Exceptional Family Member support. Services vary by location.

Installation Specific Information

In addition to the programs offered above, Fort McCoy ACS offers the following:

Army Family Action Plan -- The Army Family Action Plan enables Soldiers and Families to let Army leadership know what's working, what isn't - AND what they think will fix it. It is a grass-roots level process that seeks input from the Total Army Family regarding significant "quality of life" issues that affect the well-being of Soldiers, civilians, retirees, and their respective Families.

Army Family Team Building -- Army Family Team Building is a progressive training program that provides information and skills that lead to personal and Family preparedness and reduction of anxiety. All Army Family members, whether Active, National Guard, Reserve, or DA Civilian, are eligible to participate in this exciting program.

Military Family Life Consultant -- The goal of this program is to prevent Family distress by providing education, information and support. Services are free and confidential with no records kept.

Newcomer Orientation -- Newcomer Orientations assist new personnel and their Families with information provided by various installation agency subject matter experts as well as an installation tour to learn where services are located. Orientations are conducted the second Wednesday of each month.

Sexual Assault Response Coordinator -- The Sexual Assault Response Coordinator coordinates sexual assault victim care, unit victim advocate training, and sexual assault and prevention training. The Sexual Assault Response Coordinator also serves as the point of contact for sexual assault reports, coordinates trainings, and serves as a victim advocate.

Family Advocacy Program -- The Family Advocacy Program is dedicated to the prevention, education, prompt reporting, investigation, intervention and treatment of spouse and child abuse. Seminars and workshops are available to commanders, units or Family support groups. Topics include and are not limited to: Command and Troop Education, Community Awareness, Conflict Resolution, Communication Skills, Stress Management, Parent Education, Domestic Violence Prevention, and Reporting Procedures. Referrals are made to agencies that can most appropriately assist in providing counseling, foster care crisis intervention, emergency housing, and legal services.

Exceptional Family Member Program -- The Exceptional Family Member Program is a mandatory enrollment program for those who have a Family member with a special medical or educational need. The program works with other military and civilian agencies to provide comprehensive and coordinated community support, housing, educational, medical, and personnel services to Families with special needs. An exceptional Family member is defined as a child or adult Family member with any physical, emotional, developmental, or intellectual disorder that requires long term special treatment, therapy, education, training, or counseling. Special needs range from learning disabilities such as dyslexia, to medical conditions such as epilepsy, Down syndrome, blindness, or other severe physical limitations.

Army Emergency Relief -- Army Emergency Relief is a private non-profit organization that receives no federal funding. The mission of Army Emergency Relief is to provide emergency financial assistance to Soldiers and their Families with a valid need, and to give undergraduate level education scholarships to children and spouses of Soldiers.

Army Volunteer Corps -- Volunteering provides the opportunity to make a significant contribution to the community, feel satisfaction, learn new skills, gain work experience, meet new friends, and have fun! Fort McCoy volunteer opportunities and volunteer registration forms are available at Army Community Service.

Financial Assistance

ACS Financial Readiness Program

The Financial Readiness Program offers a wide range of services to assist Soldiers, Family members, civilian employees and retirees with their financial affairs. The program offers a variety of training and counseling opportunities. The workshops and training programs cover many financial issues including budgeting, financial goal setting, financial planning, pre-retirement planning, credit usage, credit repair, insurance, investing, and other consumer related issues. Individual counseling sessions can be scheduled for advice on any consumer issue such as making a major purchase, bankruptcy or to start saving in your TSP or opening an IRA account to name a few.

Financial Readiness workshops and one-on-one trainings are designed to help Soldiers and Families formulate a basic plan, which provides for a comfortable lifestyle yet allows for the opportunity to develop a sense of financial stability. We can assist in preparing a working family spending plan. For those who are experiencing or anticipate financial difficulties, we offer one-on-one budget counseling. If you're thinking about making a major financial decision or purchase, we may be able to offer some guidance.

Before You Move

Plan a PCS Budget -- A PCS move can be one of the most exciting and rewarding parts of a military career. Any PCS move is going to cost money so it is important to plan ahead to avoid financial surprises. Start saving now. Experts say 3-6 months pay in reserve will amply cover emergencies. Get a sponsor at the new post. He or she will probably be able to answer a lot of your questions.

Cost of Living

Cost of Living at Fort McCoy, Wisconsin is below the national average making Fort McCoy an affordable place to live and raise your family. There is no Cost of living Allowance (COLA) for Fort McCoy.

Housing/Lodging

The Fort McCoy Lodging Office, located in the Welcome Center, Building 35, right off the main gate provides prompt and courteous service 24 hours a day, 7 days a week. Guest housing is provided to Permanent Change of Station (PCS) personnel for 30 days, with extensions granted. Reservations for retirees and those on permissive TDY are accepted on a space-available basis. For reservations, call: 608-388-2107 or 1-800-982-3585 ext. 2107.

Temporary Lodging Allowance (TLA) may be authorized for a limited amount of time. Contact the finance office for procedures in dealing with TLA at 608-388-3608. The average costs of temporary lodging on-post are around \$31 per night for a single room. The average cost of off-post temporary lodging is between \$70 to \$99 per night for one room with two double beds at the local hotels and motels.

Average costs for renting an apartment or home ranges from \$350 to over \$1,200 a month depending on size and type of housing you are seeking. Purchasing an average home can range from 85,000 to 167, 000 depending on size and type. Average monthly utility payments are between \$350-450 a month depending upon size and type of rental or home.

Dislocation Allowance (DLA)

DLA is paid to cover the expense of physically relocating your family members and or household. DLA is based on member being with or without dependents and based upon a Soldier's pay grade. This can be advanced at your current duty station or reimbursed at your next duty station.

You must request DLA from the PCS Finance Office at 608-388-3608. If you don't ask for it, you're not going to get it. The dislocation allowance is not an advance from your basic pay or a loan. It's money given to service members making a permanent change of station move.

Advance Pay

If you request advance pay, it comes from your basic pay. Be aware that this is a loan and you will pay the money back. Advance pay repayment will be automatically withdrawn from your monthly pay and this will reduce your monthly

income.

Auto Insurance Minimums

Wisconsin has a financial responsibility law. The law is designed to make sure that any motorist licensed to drive in Wisconsin has insurance or enough money to pay for damages to others that may be caused by a motor vehicle. These requirements may be met through a motor vehicle liability insurance policy, a surety bond, personal funds, or certificate of self-insurance. Details are available at the Department of Transportation, Division of Motor Vehicles (DMV), Hill Farms State Office Building, 4802 Sheboygan Ave., Madison, WI 53702.

To satisfy the Wisconsin Financial Responsibility Law your auto insurance policy must provide the following minimum liability coverage:

- \$25,000 for injury or death of one person;
- \$50,000 for injury or death of two or more people; and
- \$10,000 for property damage

The law also requires uninsured motorist coverage of \$25,000/\$50,000 for bodily injury liability coverage only.

Legal Assistance

Legal Services

The Fort McCoy Installation Legal Office provides legal assistance to active duty soldiers (orders for 30+ days). Family members and retirees on a space available basis.

Types of Services

The types of assistance they provide are:

1. Powers of Attorney
2. Wills/Estates
3. Consumer Law
4. Military Administrative Matters
5. Landlord/Tenant
6. Separation/Divorce
7. Taxes (VITA Tax Center)

Claims Services

When the Carrier delivers your goods, any damage or loss that you find (while the Carrier is still there) should be listed on the pink DD Form 1840 (front side). This form is titled "Joint Statement of Loss or Damage." It is the Carrier's responsibility to complete Section A of this form. You will be asked to sign the bottom of the form. If you notice any missing boxes or items, be sure and list these on the form (front side) before the Carrier takes their copy. Carrier's stating that you don't need to list items now, or items should be listed on the back of the form are giving you incorrect advice. The Carrier will leave you 3 copies of this form.

Once the Carrier has left, you will need to go through your entire shipment, noting any missing or damaged items on the DD Form 1840R (for reverse) "Notice of Loss or Damage."

You have 70 days from the date of delivery to go through your shipment, noting loss or damage, and to get the DD 1840/1840R to your servicing Claims Office. If you miss the 70 day time frame, your claim award may be reduced or denied. The DD Form 184/1840R is NOT your claim. You should request or pick up a claims packet. You have two (2) years from the date of your delivery to file your claim.

If you have high value collections or items, you may wish to consider purchasing additional insurance. Contact your servicing Transportation Office or your local Claims Office for further information.

If you have any questions, please contact the Fort McCoy Claims Office at 608-388-5756.

Deployment Support

Family Deployment Support

The Deployment Readiness program at Army Community Service assists Soldiers and Families in many ways. Unit Commanders mobilizing through the installation are made aware of ACS services at the installation mobilization pre-site visit. Soldiers are given an ACS overview of programs when mobilizing through the Soldier Readiness Center. All families identified on the Family Assistance Information Sheet during the mobilization process are contacted by a letter identifying services located closest to them geographically. Soldiers deploying and redeploying through the installation are offered the services of a Military Family Life Consultant. Family Readiness Group Leader and Rear Detachment Commander training are offered on a regular and ongoing basis at the installation. Units can request special briefings and trainings by completing an individual training request. A Military Family Support Group meets the 4th Tuesday of each month from 1800-1930 pm at the American Legion Post 52, 711 South 6th Street, LaCrosse, WI. Parents or guardians of children of deployed Soldiers in need of assistance may contact [Military One Source](#) at 1-800-342-9647.

Health Care - Overview

Moving With TRICARE

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You're covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Once you arrive at your new location, update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately.
3. Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you're moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

- North Region [Health Net Federal Services, Inc.](#), 1-877-TRICARE (1-877-874 2273)
- South Region [Humana Military Healthcare Services, Inc.](#) 1-800444-5445
- West Region [TriWest Healthcare Alliance](#) 1-888-TRIWEST (1-888-874-9378)

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

TRICARE Prime Remote

In non-Prime service areas, TRICARE offers TRICARE Prime Remote. To enroll, submit a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for Active Duty Family Members. Be sure to include them on the enrollment form.

Prime Options Outside of the United States

TRICARE Prime Overseas

TRICARE Prime Overseas is offered in overseas areas where there are military treatment facilities or areas in which TRICARE has established a network of qualified host nation providers.

- TRICARE Europe Toll free: 1-888-777-8343; Commercial 011-49-6302-67-7432; DSN 314-496-7432 Fax Numbers: Commercial 011-49-6302-67-6374; DSN 314-496-6374 or [e-mail](#)
- TRICARE Pacific Toll free: 1-888-777-8343; Commercial 011-81-6117-43-2036; DSN: 643-2036; Remote Sites: 011-65-6-338-9277 Fax Numbers: Commercial 011-81-611-743-2037; DSN: 643-2037 or [e-mail](#)

- TRICARE Latin America & Canada (TLAC) Address: TAO-LAC, Bldg 38802, Ft Gordon GA 30905-5650; Toll free 1-888-777-8343; 1-706-787-2424; DSN: 773-2424 Fax Number 1-706-787-3024 or [e-mail](#)

If you move to an area in which TRICARE Prime Overseas is offered, transfer your enrollment by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas on the form.

TRICARE Global Remote Overseas

TRICARE Global Remote Overseas is a Prime option offered in designated remote overseas locations. If you move to an area in which TRICARE Global Remote Overseas is offered, you and any authorized family members living with you may enroll by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center. Then, when you arrive in your new area, transfer your enrollment.

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any active duty family member who is registered in DEERS may use these programs by seeing any network or non-network providers that are authorized by TRICARE. In areas outside of the United States, active duty family members who don't want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation provider.

If you're already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Then, find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's Web site for a list of providers. Remember, if you see network providers, you'll be using the Extra option and pay lower copayments.
- Outside of the U.S.: Contact your TRICARE Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you'll have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life—TRICARE's coverage for those who are eligible for Medicare—requires no enrollment and you'll have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provider coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host

nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact the TRICARE Area Office for the overseas area where you are moving or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Getting Care Along the Way

- Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you've received any routine medical or dental care you think you might need during the time you'll be traveling. Or, delay the care until you get to your new duty location.

- Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you're traveling near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are hospitalized in a civilian facility for more than 24 hours, contact your regional contractor

- Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

- Emergency or Urgent care Overseas—Contact closest TRICARE Area Office or TRICARE Global Remote Call Center.

You don't need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you're traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE web site](#)
- The mail-order option is not recommended for a prescription you need right away, but if you'll be traveling for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE web site](#).

- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE web site](#).

Installation Specific Information

Troop Medical Care

There is a Troop Medical Clinic on Fort McCoy located in Bldg 2669 on W. Regimental Avenue. Clinic staff see active duty personnel only, preferably by appointment. Sick call is 7:00 a.m. to 8:00 a.m. for any branch of the service. Clinic hours of operation are 7:00 a.m. until 3:00 p.m., Monday through Friday.

Service members stationed at Fort McCoy should enroll into Tricare Prime Remote upon inprocessing. By doing so, the service member can utilize a civilian healthcare provider located off-post for their healthcare needs. Contact a Tricare representative at Fort McCoy for more detailed information.

Family members utilize clinics and hospitals within the local communities. The Troop Medical Clinic does not accommodate retirees.

Dental Care

There is a Dental Clinic in Building 2668 on W. Regimental Avenue that may be utilized by Active Duty permanent party and mobilized Soldiers for limited services. Those assigned to Fort McCoy may need to contact the Dental Clinic for a Civilian Referral Form (DD2161) to see a local civilian provider during large mob and demobilization periods.

Health Care - Special Needs

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of](#)

[contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has [State points of contacts](#) with useful links to State programs and organizations.

Installation Specific Information

Exceptional Family Member Program (EFMP)

The Exceptional Family Member Program (EFMP) is a mandatory enrollment program that works with other military & civilian agencies to provide comprehensive & coordinated medical, educational, housing, community support, and personnel services to families with special needs. Early enrollment in the EFMP is the soldier's guarantee that the Army military personnel will do its best to match the soldier's grade and specialty with a location where the exceptional family member's needs can be met. Information about EFMP enrollment is not given to selection boards. EFMP enrollment does not adversely affect a soldier's selection for promotion, schools, or assignment.

The EFMP Manager can assist your family in relocating and becoming knowledgeable about the installation and the surrounding community's resources and support services available. If someone in your family could be an EFM, enrolling them into the program gives you the greatest assurances of consideration of the special needs assignment process.

Upon in and outprocessing, Soldiers need to complete the Exceptional Family Member Program (EFMP) Querying Sheet, DA Form 7415. If they identify that they have an Exceptional Family Member, they should meet with the EFMP program manager who will provide guidance on enrollment procedures. They can also assist your family in relocating to the next installation by providing information and making appropriate contacts.

Educational Services

Educational and Developmental Intervention Services (EDIS) is a military medical department program for children from birth through 2 years of age who are developmentally delayed.

Federal Law: Individuals with Disabilities Education Act

Regulation: DoD Instruction 1342.12, "Provision of Early Intervention and Special Education Services to Eligible DoD Dependents," April 11, 2005

In the United States, EDIS operates only on military installations that have a DDESS school. EDIS provides services only to families who live on the installation. If a family lives off the installation, the children would receive early intervention from the local county program.

In overseas locations, EDIS operates where there is a DoDDS school. Whether a family lives on or off the installation, the child can still receive EDIS services.

Overseas, the ASD for Health Affairs has assigned each of the Military Services a geographic area of responsibility for EDIS. For example, the Navy serves all of Okinawa and mainland Japan, whether it is a Navy installation or not.

In some areas, one EDIS serves two or more communities. For example, Quantico serves Quantico and Dahlgren

Education - Special Education/EIS

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Children from Birth to Three Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and territories to provide [early intervention services](#) to children from birth to age three who are developmentally delayed, or who are at high risk of being developmentally delayed. Early intervention services may be provided by local school districts or health departments. There is no common name across States for the programs, but you may hear them referred to as Part C programs (because Part C is the section of the IDEA that pertains to early intervention).

The [National Early Childhood Technical Assistance Center](#) provides a list of State Part C directors and funded programs at their web site. [Military OneSource](#) can identify local early intervention programs for you.

- Parents of children who receive early intervention services should hand-carry a copy of the Individual Family Service Plan (IFSP) and most current evaluation reports to the new location.

Children from 3 through 21 Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and Territories to provide [special education services](#) to children who are from 3 through 21 year of age. Each local school district has a special education director, and each school should have a case study committee or school based committee (terms differ) that attends to special education students' needs.

Parents of children receiving special education and related services should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to the new school.

The IDEA requires that if a child transfers to a district in the same state, the receiving school must provide comparable services to those in the child's IEP from the sending district's until the new school develops and implements a new IEP. If a child transfers to another State, the receiving district must provide comparable services to those in the child's IEP from the sending district until the receiving district completes an evaluation and creates a new IEP.

Others who can help you:

- **Parent Training and Information Centers** Each state is home to at least one Parent Training and Information Center (PTI). PTIs serve families of children and young adults from birth to age 22 with all disabilities: physical, cognitive, emotional, and learning. They help families obtain appropriate education and services for their children with disabilities; work to improve education results for all children; train and inform parents and professionals on a variety of topics; resolve problems between families and schools or other agencies; and connect children with disabilities to community resources that address their needs. [The Technical Assistance Alliance for Parent Centers](#) provides addresses and phone number of the centers in your state.
- **STOMP (Specialized Training of Military Parents)** is a federally funded Parent Training and Information (PTI) Center established to assist military families who have children with special education or health needs. The staff of the [STOMP Project](#) are parents of children who have disabilities and have experience in raising their children in military communities and traveling with their spouses to different locations.

Washington PAVE
STOMP Project
6316 So. 12th St.
Tacoma, WA 98465

253-565-2266 (v/tty)
1-800-5-PARENT (v/tty)
Fax: 253-566-8052
[Email](#)

Installation Specific Information

As a condition of funding under the Individuals with Disabilities Education Act (IDEA), Wisconsin educational agencies are required to establish written policies and procedures for the implementation of state and federal education requirements. The state special education statutes, subchapter V, chapter 115, Wisconsin Statutes, incorporate the statutory provisions of Part B of the IDEA. Local educational agencies in Wisconsin must comply with IDEA's regulations.

Per subchapter V, chapter 115, Wisconsin Statutes, a "child with a disability" may, at the discretion of the local educational agency and consistent with department rules, include a child who, by reason of his or her significant developmental delay, needs special education and related services. Related services means transportation and such developmental, corrective and other supportive services as may be required to assist a child with a disability to benefit from special education, including speech-language pathology and audiology services; psychological services; physical and occupational therapy; recreation, including therapeutic recreation; social work services; counseling services, including rehabilitative counseling; orientation and mobility services; medical services for diagnostic and evaluative purposes only; and the early identification and assessment of disabling conditions in children. For more information, please contact each specific school district special education point of contact.

Educational and Developmental Intervention Services (EDIS)

Educational and Developmental Intervention Services (EDIS) is a military medical department program for children from birth through 2 years of age who are developmentally delayed.

Federal Law: Individuals with Disabilities Education Act

Regulation: DoD Instruction 1342.12, "Provision of Early Intervention and Special Education Services to Eligible DoD Dependents," April 11, 2005

In the United States, EDIS operates only on military installations that have a DDESS school. EDIS provides services only to families who live on the installation. If a family lives off the installation, the children would receive early intervention from the local county program.

In overseas locations, EDIS operates where there is a DoDDS school. Whether a family lives on or off the installation, the child can still receive EDIS services.

Overseas, the ASD for Health Affairs has assigned each of the Military Services a geographic area of responsibility for EDIS. For example, the Navy serves all of Okinawa and mainland Japan, whether it is a Navy installation or not.

In some areas, one EDIS serves two or more communities.
E.g., Quantico serves Quantico and Dahlgren

Contact Information

35 South M Street
Fort McCoy, WI 54656
Phone 608-388-3505
Phone (DSN) 312-280-3505
Fax 608-388-4992
Fax (DSN) 312-280-4992

[Email](#)
[Website](#)

Automotive Services

Auto Crafts Shop
1763 South 10th
Fort McCoy, WI 54656
Phone 608-388-4353
Phone (DSN) 312-280-4353

[Email](#)
[Website](#)
Monday, Thursday & Friday - 1:00 p.m. - 9:00 p.m.
Saturday & Sunday - 9:00 a.m. - 5:00 p.m.
Tuesday, Wednesday, Holidays - Closed

Barracks/Single Service Member Housing

Unaccompanied Personnel Housing
2168 South 8th Avenue
Fort McCoy, WI 54656
Phone 608-388-3704 / 608-388-4388
Phone (DSN) 312-280-3704
Fax 608-388-4233

[Email](#)
[Website](#) [Website](#) [Website](#)
Monday - Friday - 7:30 a.m. - 4:00 p.m.

Beneficiary Counseling Assistance Coordinators

TRICARE
1679 South 10th Street
Fort McCoy, WI 54656
Phone 608-388-2246 / 608-388-7879
Phone (DSN) 312-280-2246
Fax 608-388-4818
Fax (DSN) 312-280-4818

[Email](#)
[Website](#) [Website](#)
Monday - Friday - 7:30 a.m. - 4:00 p.m.

Adult Education Centers

Education & Learning Center
50 South O Street
Room 123
Fort McCoy, WI 54656
Phone 608-388-7121 / 608-388-7311
Phone (DSN) 312-280-7121/7311
Fax 608-388-7183
Fax (DSN) 312-280-7183

[Email](#)
[Website](#)
Monday - Thursday 7:30 a.m. - 6:00 p.m.
Friday 7:30 a.m. - 4:00 p.m.
Saturday & Sunday - closed

Automotive Services

AAFES Gas Station
1538 South J Street
Fort McCoy, WI 54656
Phone 608-269-5604 / 608-388-3220

[Website](#)
24 hours for all major credit cards and Voyager.
Cash transactions available during Shoppette/Class Six hours:
Monday - Saturday - 7:00 a.m. - 7:00 p.m.
Sunday - 8:00 a.m. - 6:00 p.m.

Beauty/Barber Shops

AAFES Barber Shop
1538 South J Street
Fort McCoy, WI 54656
Phone 608-269-1710

[Website](#)
Monday - Saturday - 10:00 a.m. - 5:00 p.m.

Chapels

Religious Support Office
2675 South F Street
Fort McCoy, WI 54656
Phone 608-388-3528 / 608-388-4203
Phone (DSN) 312-280-3528/4203
Fax 608-388-2078
Fax (DSN) 312-280-2078

Monday - Friday - 7:30 a.m. to 4:00 p.m.
Catholic Mass - Sunday 9:30 a.m. Chapel 10
Protestant Worship - Sunday 9:30 a.m. Chapel 1

Child Development Centers

Child Development Center
 1747 S. Regimental Avenue
 Fort McCoy, WI 54656
 Phone 608-388-2238 / 608-388-4124
 Phone (DSN) 312-280-2238
 Fax 608-388-5776
 Fax (DSN) 312-280-5776

[Email](#)[Website](#)

Monday - Friday - 6:30 a.m. - 5:15 p.m.

Child and Youth Registration and Referral

Child and Youth Services
 1747 S. Regimental Avenue
 Fort McCoy, WI 54656
 Phone 608-388-2238/4124
 Phone (DSN) 312-280-2238/4124
 Fax 608-388-5776
 Fax (DSN) 312-280-5776

[Email](#)[Website](#)

Monday - Friday - 6:30 a.m. to 3:00 p.m.

Citizenship and Immigration Services

ACS Relocation Readiness
 2111 South 8th Avenue
 Fort McCoy, WI 54656
 Phone 608-388-2359 Spouses / 608-388-4822 Soldiers
 Phone (DSN) 312-280-2359/4822
 Fax 608-388-4992/3962
 Fax (DSN) 312-280-4992/3962

[Email](#)[Website](#)

Monday - Friday - 7:30 a.m. to 4:00 p.m.

Civilian Personnel Office

Civilian Personnel Advisory Center
 2187 South J Street
 Fort McCoy, WI 54656
 Phone 608-388-2664
 Phone (DSN) 312-280-2664
 Fax 608-388-3675
 Fax (DSN) 312-280-3675

[Email](#)[Website](#) [Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Commissary/Shopette

Commissary
 1537 South J Street
 Fort McCoy, WI 54656
 Phone 608-388-3542 / 608-388-3543
 Phone (DSN) 312-280-3542/3543
 Fax 608-388-3243
 Fax (DSN) 312-280-3243

[Email](#)[Website](#)

Monday 11:00 a.m. - 5:00 p.m.

Tuesday - Sunday 10:00 a.m. - 6:00 p.m.

Commissary/Shopette

AAFES Shopette
 1538 South J Street
 Fort McCoy, WI 54656
 Phone 608-269-5604
 Fax 608-269-1483

[Email](#)[Website](#)

Monday -Saturday 6:00 a.m. - 8:00 p.m.

Sunday 9:00 a.m. to 7:00 p.m.

Dental Clinics

Dental Clinic
 2668 W. Regimental
 Fort McCoy, WI 54656
 Phone 608-388-2719 / 608-388-3439/3979 Annex
 Phone (DSN) 312-280-2719
 Fax 608-388-8048
 Fax (DSN) 312-280-8048

[Email](#)[Website](#)

Monday - Friday - 7:30 a.m. - 3:30 p.m.

Emergency Relief Services

Army Emergency Relief
 2111 South 8th Avenue
 Army Community Service
 Fort McCoy, WI 54656
 Phone 608-388-3505 / 608-388-6712 / 877-272-7337
 after hours
 Phone (DSN) 312-280-3505/6712
 Fax 608-388-4992
 Fax (DSN) 312-280-4992

[Email](#)[Website](#) [Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

After hours call the American Red Cross

Exceptional Family Member Program/Special Needs*ACS Exceptional Family Member Program**2111 South 8th Avenue*

Fort McCoy, WI 54656-5136

Phone 608-388-2412 / 608-388-3505

Phone (DSN) 312-280-2412/3505

Fax 608-388-4992

Fax (DSN) 312-280-4992

[Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Exchange(s)*AAFES (PX & Class Six)**1538 South J Street*

Fort McCoy, WI 54656

Phone 608-269-5603 / 608-388-3220

Fax 608-269-1483

[Email](#)[Website](#)

Monday -Saturday 6:00 a.m. - 8:00 p.m.

Sunday 9:00 a.m. to 7:00 p.m.

Family Advocacy Program*ACS Family Advocacy Program**2111 South 8th Avenue*

Army Community Service

Fort McCoy, WI 54656-5136

Phone 608-388-2412 / 608-388-3505

Phone (DSN) 312-280-2412/3505

Fax 608-388-4992

Fax (DSN) 312-280-4992

[Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Family Center*Army Community Service (ACS)**2111 South 8th Avenue*

IMNE-MCY-MWN-A

Fort McCoy, WI 54656-5136

Phone 608-388-3505

Phone (DSN) 312-280-3505

Fax 608-388-4992

Fax (DSN) 312-280-4992

[Email](#)[Website](#) [Website](#)

Monday-Wednesday and Friday 7:30a.m. - 4:00p.m.

Thursday 7:30a.m. - 12:00p.m.

Saturday and Sunday - closed

Family Child Care/Child Development Homes*Child & Youth Services**Child & Youth Services*

1747 S. Regimental Avenue

Fort McCoy, WI 54656

Phone 608-388-4124

Phone (DSN) 312-280-4124

Fax 608-388-5776

Fax (DSN) 312-280-5776

[Email](#)[Website](#)

Monday - Friday - 9:00 a.m. - 5:30 p.m.

Finance Office*Defense Military Pay Office**1948 South 11th Avenue*

Fort McCoy, WI 54656

Phone 608-388-2211

Phone (DSN) 312-280-2211

Fax 608-388-3728

Fax (DSN) 312-280-3728

[Email](#)

Monday - Friday - 7:30 a.m. to 4:00 p.m.

Financial Institutions*RIA Federal Credit Union**2105 South 8th Avenue*

Fort McCoy, WI 54656

Phone 608-372-9277 / 800-RIA-CU4U

Phone (DSN) 312-280-2171

Fax 608-269-4777

[Email](#)[Website](#)

Monday - Wednesday - 9:30 a.m. - 12:45 p.m. and 1:15 p.m. - 2:00 p.m.

Thursday and Friday - 9:30 a.m. - 12:45 p.m. and 1:45 p.m. - 5:00 p.m.

Gymnasiums/Fitness Centers*Rumpel Fitness Center**1122 South S Street*

Fort McCoy, WI 54656

Phone 608-388-2290 / 608-388-2625

Phone (DSN) 312-280-2290/2625

Fax 608-388-7494

Fax (DSN) 312-280-7494

[Email](#)[Website](#)

Monday - Friday - 5:00 a.m. - 9:00 p.m.

Saturday and Sunday - 5:00 a.m. - 8:00 p.m.

Hospital/Medical Treatment Facility(s)

Troop Medical Clinic
 2669 W. Regimental
 Fort McCoy, WI 54656
 Phone 608-388-3025 / 608-388-3128
 Phone (DSN) 312-280-3025
 Fax 608-388-3964
 Fax (DSN) 312-280-3964

Monday - Friday - 7:00 a.m. - 3:30 p.m.
 Sick Call sign-in for Soldiers:
 Monday - Saturday - 7:00 a.m. - 9:00 a.m.
 Sunday - 7:00 a.m. - 8:00 a.m.

Household Goods/Transportation Office (inbound)

Transportation Office - Fort Snelling
 1 Federal Drive
 Suite 508
 Fort Snelling, MN 55111-4080
 Phone 800-843-2769 ext 1039 / 612-713-1039
 Phone (DSN) 312-783-1039
 Fax 612-713-1053
 Fax (DSN) 312-783-1053

[Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Household Goods/Transportation Office (outbound)

Transportation Office - Fort Snelling
 1 Federal Drive
 Suite 508
 Fort Snelling, MN 55111-4080
 Phone 800-843-2769 ext 1039 / 612-713-1039
 Phone (DSN) 312-783-1039
 Fax 612-713-1053
 Fax (DSN) 312-783-1053

[Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Housing Referral Office/Housing Privatization

Housing Office
 2168 South 8th Avenue
 Fort McCoy, WI 54656
 Phone 608-388-3704
 Phone (DSN) 312-280-3704
 Fax 608-388-4233
 Fax (DSN) 312-280-4233

[Email](#)

[Website](#) [Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Household Goods/Transportation Office (inbound)

Personal Property - Great Lakes
 1710 B Cavin Drive
 Great Lakes, IL 60088
 Phone 800-637-5401
 Phone (DSN) 312-792-5371
 Fax (DSN) 312-792-5849

[Website](#)

Monday - Friday - 7:15 a.m. - 3:50 p.m.

Household Goods/Transportation Office (outbound)

Personal Property - Great Lakes
 1710 B Cavin Drive
 Great Lakes, IL 60088
 Phone 800-637-5401
 Phone (DSN) 312-792-5371
 Fax (DSN) 312-792-5849

[Website](#)

Monday - Friday - 7:15 a.m. - 3:50 p.m.

Housing Office/Government Housing

Housing Office
 2168 South 8th Avenue
 Fort McCoy, WI 54656
 Phone 608-388-3704
 Phone (DSN) 312-280-3704
 Fax 608-388-4233
 Fax (DSN) 312-280-4233

[Email](#)

[Website](#) [Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

ID/CAC Card Processing

ID Card/CAC Processing
 2187 South J Street
 Fort McCoy, WI 54656
 Phone 608-388-4563
 Phone (DSN) 312-280-4563
 Fax 608-388-3049
 Fax (DSN) 312-280-3049

[Email](#)

[Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Information and Referral Services

ACS Information and Referral
2111 South 8th Avenue
Fort McCoy, WI 54656-5136

Phone 608-388-3505
Phone (DSN) 312-280-3505
Fax 608-388-4992
Fax (DSN) 312-280-4992

[Email](#)
[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Library

Post Library
2000 South 11th Avenue
Fort McCoy, WI 54656

Phone 608-388-2410
Phone (DSN) 312-280-2410
Fax 608-388-2690
Fax (DSN) 312-280-2690

[Email](#)
[Website](#)

Thursday - Monday - 11:00 a.m. - 9:00 p.m.
Tuesday, Wednesday, and Holidays - Closed

MWR (Morale Welfare and Recreation)

MWR Marketing Office
2187 South J Street
Fort McCoy, WI 54656

Phone 877-864-4969
Phone (DSN) 312-280-7400
Fax 608-388-3743
Fax (DSN) 312-280-3743

[Email](#)
[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

New Parent Support Program

ACS Family Advocacy Program
2111 South 8th Avenue
Army Community Service

Fort McCoy, WI 54656-5136
Phone 608-388-2412 / 608-388-3505
Phone (DSN) 312-280-2412/3505
Fax 608-388-4992
Fax (DSN) 312-280-4992

[Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Legal Services/JAG

Installation Legal Office
1644 South 11th Avenue
Building 1644

Fort McCoy, WI 54656
Phone 608-388-2165
Phone (DSN) 312-280-2165
Fax 608-388-2906
Fax (DSN) 312-280-2906

[Email](#)

Monday - Friday: Call ahead for an appointment

Loan Closet

ACS Relocation Readiness
2111 South 8th Avenue
Fort McCoy, WI 54656-5136

Phone 608-388-2359 / 608-388-3505
Phone (DSN) 312-280-2359/3505
Fax 608-388-4992
Fax (DSN) 312-280-4992

[Email](#)
[Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Military Clothing Sales

AAFES Military Clothing Sales
1538 South J Street
Fort McCoy, WI 54656

Phone 608-388-3220 ext. 203 / 608-269-5603 / 608-269-5604
Phone (DSN) 312-280-3220
Fax 608-269-1483

[Email](#)
[Website](#) [Website](#)

Monday - Saturday 6:00 a.m. - 8:00 p.m.
Sunday 9:00 a.m. to 7:00 p.m.

Non-appropriated Funds (NAF) Human Resources

Civilian Personnel Advisory Center
2187 South J Street
Fort McCoy, WI 54656

Phone 608-388-2664
Phone (DSN) 312-280-2664
Fax 608-388-3675
Fax (DSN) 312-280-3675

[Email](#)
[Website](#) [Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Personal Financial Management Services

ACS Financial Readiness Program
 2111 South 8th Avenue
 Fort McCoy, WI 54656-5136
 Phone 608-388-6812 / 608-388-3505
 Phone (DSN) 312-280-6812/3505
 Fax 608-388-4992
 Fax (DSN) 312-280-4992

[Email](#)
[Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Relocation Assistance Program

ACS Relocation Readiness
 2111 South 8th Avenue
 Fort McCoy, WI 54656-5136
 Phone 608-388-2359 / 608-388-3505
 Phone (DSN) 312-280-2359/3505
 Fax 608-388-4992
 Fax (DSN) 312-280-4992

[Email](#)
[Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Restaurants/Fast Food

Rustic Inn Snack Bar
 2000 South 11th Avenue
 Fort McCoy, WI 54656
 Phone 608-388-4968
 Phone (DSN) 312-280-4968

[Email](#)
[Website](#)

Retirement Services

Retirement Services Office
 2187 South J Street
 Fort McCoy, WI 54656
 Phone 608-388-3716 / 608-388-7956 / 800-452-0923
 Phone (DSN) 312-280-3716
 Fax 608-388-3962
 Fax (DSN) 312-280-3962

[Email](#)
[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Personnel Support Office

Military Personnel Division--In/Outprocessing
 2187 South J Street
 Fort McCoy, WI 54656
 Phone 608-388-3960
 Phone (DSN) 312-280-3960
 Fax 608-388-3962
 Fax (DSN) 312-280-3962

[Email](#)
[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Restaurants/Fast Food

Special T Food Court
 1538 South J Street
 Fort McCoy, WI 54656
 Phone 608-269-5615

[Email](#)
[Website](#)

Restaurants/Fast Food

Primo's & Habanero's
McCoy's Community Club
 1571 South J Street
 Fort McCoy, WI 54656
 Phone 608-388-7673
 Phone (DSN) 312-280-767
 Fax 608-388-7622
 Fax (DSN) 312-280-7622

[Email](#)
[Website](#)

School Age Care

School Age Services
 1751 South Regimental Avenue
 Fort McCoy, WI 54656
 Phone 608-388-4373
 Phone (DSN) 312-280-4373
 Fax 608-388-5011
 Fax (DSN) 312-280-5011

[Email](#)
[Website](#)

Office Hours:

Monday - Friday - 8:30 a.m. - 5:00 p.m.

After School Program:

Monday - Friday - 2:30 p.m. - 5:30 p.m.

Non School Days & Summer:

Monday - Friday - 6:30 a.m. - 5:30 p.m.

School Liaison Office/Community Schools

School Age Services
 1751 Regimental Avenue
 Fort McCoy, WI 54656
 Phone 608-388-4373
 Phone (DSN) 312-280-4373
 Fax 608-388-5011
 Fax (DSN) 312-280-5011

[Email](#)[Website](#)

Monday - Friday - 8:30 a.m. - 5:00 p.m.

Spouse Education, Training and Careers

ACS Employment Readiness
 2111 South 8th Avenue
 Army Community Service
 Fort McCoy, WI 54656-5136
 Phone 608-388-6812 / 608-388-3505
 Phone (DSN) 312-280-6812
 Fax 608-388-4992
 Fax (DSN) 312-280-4992

[Email](#)[Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Temporary Lodging/Billeting

Lodging Office
 35 South M Street
 Fort McCoy, WI 54656
 Phone 608-388-2107 / 608-388-3646
 Phone (DSN) 312-280-2107/3646
 Fax 608-388-3946
 Fax (DSN) 312-280-3946

[Email](#)[Website](#)

Open 24/7

Transition Assistance Program

Transition Assistance
 2187 South J Street
 Fort McCoy, WI 54656
 Phone 608-388-2318 / 608-388-7941
 Phone (DSN) 312-280-2318
 Fax 608-388-4992
 Fax (DSN) 312-280-3049/312-280-2715

[Email](#)[Website](#)

Monday - Wednesday - 7:45 a.m. - 4:30 p.m.

Friday - 1:00 p.m. - 4:30 p.m.

Travel Office

SATO Travel
 2180 South 8th Avenue
 Fort McCoy, WI 54656
 Phone 608-388-2370 (Official) / 608-366-1060 (Leisure)
 Phone (DSN) 312-280-2370
 Fax 608-388-3443
 Fax (DSN) 312-280-3443

[Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

VA Facilities

Tomah VA Medical Center
 500 E Veterans St.
 Tomah, WI 54660
 Phone 608-372-3971 / 800-872-8662

[Website](#)

Monday - Friday - 8:00 a.m. - 4:30 p.m.

Veterinary Services

Veterinary Services/Food Inspection
 Fort McCoy, WI 54656
 Phone 608-388-3208 / 847-688-5740
 Phone (DSN) 312-792-5740
 Fax 608-388-3061
 Fax (DSN) 312-280-3061

[Email](#)

Clinics are conducted on Fort McCoy periodically throughout the year by Great Lakes Veterinary Treatment Facility.

Victim Advocate Services

ACS Family Advocacy Program
 2111 South 8th Avenue
 Fort McCoy, WI 54656
 Phone 608-388-2412 / 608-388-3505
 Phone (DSN) 312-280-2412/3505
 Fax 608-388-4992
 Fax (DSN) 312-280-4992

[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Welcome/Visitors Center*Welcome Center**35 South M Street*

Fort McCoy, WI 54656

Phone 608-388-2107 / 608-388-3646 / 800-982-3585

Phone (DSN) 312-280-2107

Fax 608-388-3946

Fax (DSN) 312-280-3946

[Email](#)[Website](#)

Open 24/7

Women, Infants, and Children (WIC & WIC-O)*ACS Family Advocacy Advocacy Program Manager**2111 South 8th Avenue*

Fort McCoy, WI 54656-5136

Phone 608-388-2412

Phone (DSN) 312-280-2412

Fax 608-388-4992

Fax (DSN) 312-280-4992

[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Youth Programs/Centers*School Age Services**1751 South Regimental Avenue*

Fort McCoy, WI 54656

Phone 608-388-4373

Phone (DSN) 312-280-4373

Fax 608-388-5011

Fax (DSN) 312-280-5011

[Email](#)[Website](#)

Office Hours:

Monday - Friday - 8:30 a.m. - 5:00 p.m.

After School Program:

Monday - Friday - 2:30 p.m. - 5:30 p.m.

Non School Days & Summer:

Monday - Friday - 6:30 a.m. - 5:30 p.m.

Major Units

88th RSC

Contact Information:
COM: 608-388-6734
DSN: 312-280-6734
COM FAX: 608-388-6739
DSN FAX: 312-280-6739

Veterans Assistance Center

Contact Information:
COM: 608-269-0234
FAX: 608-269-0160

HHC, USAG

Contact Information:
Admin
COM: 608-388-2109
DSN: 312-280-2109
FAX: 608-388-5837
DSN FAX: 312-280-5837

13/100th BN (OD)

Contact Information:
SA
COM: 608-388-5479
DSN: 312-280-5479
FAX: 608-388-5480
DSN FAX: 312-280-5480

WI National Guard Challenge Academy

Contact Information:
COM: 608-269-9000
FAX: 608-269-9001

84th Training Command (LR)

Contact Information:
Command Group
COM: 608-388-7113
DSN: 312-280-7113
FAX: 608-388-3072
DSN FAX: 312-280-3072

Other Units:

NCOA Commandant
COM: 608-388-3744
DSN: 312-280-3744
FAX: 608-388-5638
DSN FAX: 312-280-5638

1st BDE (Schools)

COM: 608-388-7179
DSN: 312-28-7179
FAX: 608-388-9185
DSN Fax: 312-280-9185

2nd BDE (TD)

COM: 608-388-7270
DSN: 312-280-7270
FAX: 608-388-7389
DSN Fax: 312-280-7389

1/274th (RT)

COM: 608-388-7176
DSN: 312-280-7176
FAX: 608-388-9201
DSN FAX: 312-280-9201

2/339th (LT)

COM: 608-388-2461
DSN: 312-280-2461

3/329th (IO), Milwaukee

COM: 414-535-5724

11th Bn (MI)/100th Div (IT)

Contact Information:

SSA

COM: 608-388-4100

DSN: 312-280-4100

FAX: 608-388-3141

DSN FAX: 312-280-3141

USAR NCO Academy - Fort McCoy

Contact Information:

Admin Staff Duty

COM: 608-388-2977

DSN: 312-280-2977

FAX: 608-388-3935

DSN FAX: 312-280-3935

Naval Mobile Construction Bn 25 - SEABEES

Contact Information:

Admin

COM: 608-388-2106

DSN: 312-280-2106

FAX: 608-388-5881

DSN FAX: 312-280-5881

RTS Maintenance

Contact Information:

Commander

COM: 608-388-3826

DSN: 312-280-3826

FAX: 608-388-2735

DSN FAX: 312-280-2735

RTS-Medical

Contact Information:

COM: 608-388-2544

DSN: 312-280-2544

FAX: 608-388-2542

DSN FAX: 312-280-2542

Fort McCoy USAR/RA Recruiting Command

Contact Information:

Commander

COM: 608-388-2037

DSN: 312-280-2037

FAX: 608-388-4632

DSN FAX: 312-280-4632

B CO, 6th BN 52nd Avn Regt

Contact Information:

COM: 608-388-5641

DSN: 312-280-5641

FAX: 608-388-7557

DSN FAX: 312-280-7557

Wisconsin Military Academy

Contact Information:

Front Desk

COM: 608-388-9900

DSN: 312-280-9900

FAX: 608-388-9800

DSN FAX: 312-280-9800

Wisconsin State Patrol Academy

Contact Information:

COM: 608-269-2500

FAX: 608-269-5681

Det 1, 1152 Transportation Company

Contact Information:

UA

COM: 608-388-2805

DSN: 312-280-2805

FAX: 608-388-3002

DSN FAX: 312-280-3002

416th Facility Engineer Center-NW

Contact Information:

UA

COM: 608-388-4217

DSN: 312-280-4217

FAX: 608-388-2802

DSN FAX: 312-280-2802

181st Infantry Brigade

Contact Information:

Command Admin

COM: 608-388-2234/2235

DSN: 312-280-2234/2235

FAX: 608-388-2042

DSN FAX: 312-280-2042

Other Units:

3/340th Bn (McCoy)

COM: 608-388-2741

DSN: 312-280-2741

FAX: 608-388-5242

DSN FAX: 312-280-5242

1/338th Bn (McCoy)

COM: 608-388-3150

DSN: 312-280-3150

FAX: 608-388-3316

DSN FAX: 312-280-3316

2/411th LSB (McCoy)

Contact Information:

S1

COM: 608-388-5185

DSN: 312-280-5185

FAX: 608-388-5144

DSN FAX: 312-280-5144

Co A 3/339th Log Bn

Contact Information:

Admin

COM: 608-388-3260

DSN: 312-280-3260

FAX: 608-388-2814

DSN FAX: 312-280-2814

Regional Training Center (RTC) - North

Contact Information:

Admin

COM: 608-388-5443

DSN: 312-280-5443