



Troops & Families

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Military OneSource 24/7 family assistance 1-800-342-9647

Plan My Move Booklet for Fort Knox

Overview



Location

Fort Knox encompasses 109,000 acres in three Kentucky counties, Bullitt, Hardin, and Mead Counties and is located 35 miles south from Louisville, and north of Elizabethtown. Fort Knox is a certified Kentucky city. It is the sixth largest urban community in the Commonwealth, with a day-time population of about 33,000. Fort Knox is adjacent to the city of Radcliff, 15 miles north of Elizabethtown, and approximately 45 miles south of Louisville. The surrounding communities house hundreds of military retirees and active duty families. The base operator's phone number is 502-624-1181 or DSN 312-464-1181.

History

Fort Knox is the home of the Army Armor Center and to the U.S. Army Recruiting Command. It is also the site of the U.S. Bullion Depository and the General George Patton Museum, both located on or near the army post. The Armor Center and School is the largest organization on Fort Knox and performs the mission of training all armor Soldiers and Marines. The Army Recruiting Command headquarters conducts the mission of bringing men and women into the U.S. Army. Additionally, the Eastern Region of the ROTC is headquartered at Fort Knox. The Army Accessions Command has personnel on post and will relocate the headquarters here as a result of the BRAC decisions of 2005. Units located on Fort Knox are considered "Partners in Excellence" and include active duty Army organizations, Army Reserve, National Guard and the U.S. Marine Corps. For additional information visit the [Fort Knox homepage](#).

Population Served

Fort Knox has a population of over 23,000 Soldiers, family members and civilians.

Base Transportation

Currently, there is no public base transportation on the installation.

Sponsorship

All soldiers who are being assigned to Fort Knox as a permanent party should report to Building 1384, Room 103, from 7:30 am - 4:30 pm, Monday through Friday, prior to reporting to their unit. Soldiers arriving after normal duty hours will sign in at the Installation Operation Command (IOC), Building 1227 (basement) at the intersection of Spearhead Division and Old Ironsides Avenues, 502-624-2707. If the Soldier is on PTDY, they should report to Family Housing located in Building 1385 prior to reporting to IOPC.

Upon receiving a pinpoint assignment request a sponsor by completing DA Form 5434 and forwarding to the gaining unit. If a pinpoint assignment has not been received you may request a Welcome Packet through Army Community Service Relocation Readiness Program 502-624-6291/8391 or DSN 312-464-6291/8391 or [online](#).

Temporary Quarters

Single Soldiers with the rank Private through Staff Sergeant will report to Building 2382 (NCO Academy), 502-624-5150. All officers, senior NCOs and all married Soldiers will report to New Garden Towers, Building 4770, 502-943-1000.

Relocation Assistance

The Army Community Service Relocation Program conducts mandatory Newcomer Orientation/Tours for 0-1 to 0-3 and E-7 and below every Tuesday of each month from 9:00 am - 4:30 pm at ACS. This program is open to all newcomers, regardless of rank, and family members are encouraged to attend. Also, we highly recommend this to TDY status soldiers and family members. There is also a mandatory Financial Management Workshop for E-4 and below every Wednesday of each month, from 8:00 am - 4:30 pm. Soldiers must attend this workshop within their first 30 days at Fort Knox. For additional information or questions, contact the Relocation Program at 502-624-6291. For those needing household items (i.e., pots, pans, kitchen utensils, etc.), the Relocation Loan Closet is available Monday through Friday, 7:30 - 11:30 am and 12:30 - 4:30 pm.

Critical Installation Information

There is a mandatory Seat Belt Law in Kentucky and on Fort Knox that includes passengers. There is also a requirement for child restraint seats for children 40 inches and smaller. This law is strictly enforced. It is the responsibility of the soldier to provide a car seat that is in good and fully functional condition. If you do not have a car seat, the ACS Relocation Loan Closet may loan you a car seat with a set of your orders.

You must register your privately owned weapon on post within 72 hours of arrival. Military Police are available 24 hours a day to assist you with this process, call 502-624-2111/2112.

Sponsorship

Settling into your new location and your new unit takes time. [Plan My Move](#) is designed to assist you with information about your new location. Complimenting Plan My Move each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. Sponsors can make your transition smoother. The purpose of the Sponsorship program is to:

- Provide a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You can request a sponsor through your unit, or with help from the Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.
- **Navy:** OPNAV INSTRUCTION 1740.3C prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3C outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

Directions to Installation

Directions to Fort Knox

Directions from the Airport by Car

If you are traveling by car from the Louisville International Airport, you will take I-65 South to the Gene Snyder Freeway West (KY 841) until you reach the 31W Fort Knox exit. 31W will take you to the entrance gates of Fort Knox. This is approximately a 30 minute ride. To reach In/Out Processing (White Hall, Bldg 1384 Chaffee Avenue), take the Bullion entrance and follow the In/Outprocessing Center signs. In/outprocessing will be the first building on your right just before you reach the traffic circle.

Driving from the South

If you are driving and coming from the South, take I-65 North to Elizabethtown. You will exit on Hwy 62 Mulberry Street exit. You will turn right on to Ring Road to 31W, Dixie Hwy. Fort Knox is approximately 15 miles north. You will travel through the town of Radcliff in doing this. You will reach the first Fort Knox entrance Bullion , which is open 24-hours. The 2nd entrance, would be Brandenburg entrance to Fort Knox.

Note: There is a Seat Belt Law in Kentucky and on Fort Knox (includes passengers) and a requirement for child restraint seats for children 40 inches and under. This is strictly enforced.

Taxi Service from Airport

You will have to take a taxi from the airport (502-351-TAXI, 502-352-0619, 502-352-0163)to Fort Knox. There is no Fort Knox shuttle to and from the airport. If you have any questions about transportation to the installation while you are at the airport, go to the USO airport office and they will provide you with additional information. When you arrive you should go to White Hall.

Check-in Procedures

Inprocessing Procedures

All soldiers who are being permanently assigned to Fort Knox must report to Bldg 1384, Vine Grove Road, One Stop Processing Center. You may sign-in in Civilian clothes, but when you come back to One Stop for your inprocessing appointment you must be in BDU or Class B uniform. If you have a sponsor, contact him/her and let him/her know when you are arriving. This will be especially helpful if you need transportation. The One Stop building is open from 0700-1630 Monday through Friday. All personnel register for housing during their inprocessing. This applies to Family Housing and Transient Housing. If you plan to live off post, you may go to the CHRRS office located in Bldg 1383 before you sign in to inquire about off post housing.

You must bring your personnel records, orders, and leave form. It is important that you hand carry your medical records, will, school records (if possible), any other pertinent documents you will need before your shipment arrives, and of course, many copies of your orders.

Housing

You will sign in to Family Housing, Single Soldier Quarters, or Transient Billeting as a part of your inprocessing. You do not have to inprocess to go to Housing; however, you do have to sign in before going there.

School Liaison Office

If you have children you must inprocess with the School Liaison Office located in the basement of Bldg 1384. This is also the Child and Youth Service Central Registration Office. For additional information you may call (502) 624-6703.

TDY

If you are coming here in a TDY status, you will report directly to the unit stated on your orders. The unit will schedule you for any necessary appointments.

After Hours Arrival

After normal duty hours you will sign in at the Installation Operation Command, Building 1227 at the intersection of Spearhead Division and Old Ironsides Avenues, phone (502) 624-2707.

Billeting for Single Soldiers

Single soldiers with the rank Private through Staff Sergeant will report to Bldg 1227 (IOC). The IOC personnel will make appropriate arrangements for billeting. All officers, senior NCOs and all married soldiers will report to New Garden Towers, Bldg 4770 at (502) 943-1000.

Married Servicemembers

If you get married before you PCS, you must inform your commander and follow the procedures exactly as you are given them. The military will not pay for travel and housing for your spouse if you do not follow proper procedures.

Initial Entry Soldiers

If you are coming to Fort Knox for basic training, one stop unit training, or advanced individual training, you will be taken to the 46th AG Battalion (Cople Reception Center), where you will process through several stations and then go to your unit.

If you are married and are coming here for Initial Entry Training, remember this is a temporary stopping place. You will receive orders and most likely leave Fort Knox after your training is completed. It is not recommended for your family to come here with you. You will not have the time to see your family and may not be able to even speak with them. It is best not to uproot them until you are ready to make your first move after AIT. You will have a great deal on your mind

with the training schedule and you need to focus on that. However, if there is no other alternative and they come with you, we would like for them to contact us at Army Community Service (502) 624-6291/8391 and let us know they are here.

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

When you arrive at Fort Knox you will inprocess at Bldg 5101 (temporary One-Stop). You will be given an inprocessing packet that contains military inprocessing information, not to be confused with the Fort Knox Welcome Packet. This packet pertains to military inprocessing information only.

The Army Community Service (ACS) Relocation Readiness Program (RRP) office is here to help you settle-in as quickly and easily as possible. If you have not received a welcome packet in the mail from your sponsor please take the time to

stop by Building 77 Binter Street (behind the Commissary) and pick one up. It will have maps and other information that will be helpful to you. As a part of inprocessing you will visit the Housing Office located in Bldg 1383 next door to One Stop or the UPH office in Newgarden Towers. Regardless of whether you are signing for government quarters or billeting or if you are renting or purchasing off post, you will most likely be awaiting household goods.

The ACS RPP Loan Closet can lend you the basic household items, baby items, and sleeping mats, kitchen utensils you need. If you are here TDY you may borrow the items for the entire length of your tour. Otherwise, you may borrow items for 30 days at a time, until your household goods arrive. Our Relocation Program also conducts a Newcomers Orientations every Tuesday at Bldg 77 Binter Street from 0900-1600. These orientations are mandatory for officers in paygrades O2-O1 and enlisted personnel E7 and below. Each Newcomer Orientation concludes with a tour of Fort Knox and surrounding civilian communities.

We encourage all newly arrived service members and family members to attend. As a collaborative effort of School Age Services and Youth Service, we offer programs for children ages 6-12 and 7th - 12th graders who are making the transition to this community or PCSing to another community. There is an initiative underway to recruit and train youth volunteer Ambassadors who will meet with new youth in the community. They will work in their prespective schools but are sponsored by the ACS Relocation program. After you arrive, check out our "Discover Your Neighborhood" trips, which are offered every other month except for June and July.

If you have any unanswered questions, please contact the RRP office where our staff will sit down with you one-on-one for relocation consultation. Feel free to discuss any concerns you have with the Relocation Specialist. You may make an appointment by calling the RRP office or you may stop by ACS to see if someone is free to speak with you then. Any questions we cannot answer will be researched for you. We can provide you with addresses and telephone numbers of agencies with which you will have relocation business. There are also local Chambers of Commerce that may be helpful.

The American Red Cross offers 24-hour communications to secure health and welfare reports and the verification needed for emergency leave or extension purposes. Let your family know that the quickest and easiest way to reach you during an emergency is through the Red Cross. They contact their local Red Cross with the information and that office will contact the Red Cross here. Be sure to give your family your unit assignment and address.

When you prepare to leave this area, ACS RRP office also has many services that will assist you in your outbound responsibilities as well as assisting you with relocation counseling, contacting the local chamber of commerce at your destination assignment and obtaining information for you. Many retiring soldiers decide to stay in this area because the cost of living is so low and resources are available.

Emergency Assistance

Planning for Emergencies

The threat of an emergency situation always exists so before traveling make sure you have all important papers with, you placed in a safe water tight container, not packed with your household goods. Include important numbers such as the Staff Duty Officer, and your Command Duty Office.

Financial Assistance

If you experience problems while traveling that require financial assistance, contact the nearest Army Emergency Relief or Air Force/Navy Relief Office or the local American Red Cross. Regardless of what branch of service you represent, any of those offices can assist you and then transfer your loan to the correct branch. They will help you with **Emergency** assistance - car repair, food, lodging, etc. Recommend you become a member of a travel club, especially if you will be driving a long distance. Towing a car can be very expensive.

Precautions while Driving

If you need directions, go by the ACS office where you are and they may be able to print directions and a map for you on their computer. Also, call information for the road emergency telephone numbers (usually State Police) in each of the states you will be traveling through and put them in the glove compartment of your car. Make sure someone in your family or a close friend know the route you are taking, where you will be staying overnight, and the license plate number, make and model of your vehicle. If there is an emergency and you need to be reached, the State Police might be able to find you.

American Red Cross

If you are a victim of a fire, flood or other disaster or emergency, and need immediate assistance, please call the Red Cross Fort Knox Service Center at 502-624-2163 or you can visit their [website](#).

Army Emergency Relief (AER)

AER may assist through financial assistance to meet unforeseen travel and related expenses when applicable due to extraordinary costs incurred as a result of your PCS.

Motor Vehicles

Registration & Licensing Requirements

Kentucky State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 40" in height be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Registering Vehicles on Base

On post registration is required. Fort Knox is a controlled-access installation. Gate guards will check for post decals. You should register your vehicle as part of your inprocessing to Fort Knox. For additional information you can contact the Military Police at (502) 624-2111.

Base Regulations

Speed Limits -- The speed limit on post varies. The speed limit in Kentucky is 65 mph on Kentucky interstates and most parkways, however it is 55 mph on other roads.

Seat Belts/Child Restraints-- Fort Knox requires the driver and all passengers in the vehicle to wear seat belts at all times. Kentucky law requires that all children 40 inches tall or less must be placed in a federally approved child restraint seat when traveling in an automobile. Fort Knox requires the same. New infants cannot be discharged from the hospital on post unless the parents have a child restraint seat for the new baby. The Loan Closet at Army Community Services (ACS) can lend a car seat for those awaiting household goods.

Motorcycles -- No person can operate or ride as a passenger on a motorcycle on post unless that person wears approved protective headgear and eye protection. The Kentucky law says you do not have to wear a helmet if you have had your operators license for more than a year.

Drinking Laws -- Most of the installation and the surrounding area is located in Hardin County. Hardin County is a dry county; however certain restaurants in Radcliff and Elizabethtown, that serve and seat more than 100 customers, do serve alcohol beverages. The surrounding counties of Jefferson, Meade and Bullitt Counties are wet counties. Liquor is sold in the Class Six package beverage store on Post. If you are convicted of DUI in Kentucky you will face serious consequences. More stringent sanctions are applied for second and subsequent convictions. Drinking and driving are not tolerated in this area.

Cellular Phone Usage -- Code of Federal Regulations mandates that all federal installations prohibit the use of cellular phones and similar communication devices by persons operating motor vehicles. The use of cellular phones without a hands-free device is prohibited at Fort Knox. Cellular systems built in to the vehicle and activated by voice or push-button (On-Star) are considered hands-free. The hands-free kit is the only authorized ear piece or headphone authorized for use by a vehicle operator. It may only be used in one ear.

Accidents -- US 31W is dangerous, especially between Fort Knox and Louisville. Obey the speed limit and drive carefully. If you are involved in an accident in Kentucky, notify the nearest state police post (or MP's on post) at (502) 624-2111.

Loan Closet

Items Available

Items available include pots and pans, kitchen utensils, over-night sleepers/cots, portable cribs, car seats, high chairs, coffee pots, iron and ironing boards and more.

How to Borrow

The ACS Loan Closet will loan you household items for 30 days with your orders. Extensions may be granted when necessary. The Loan Closet is open Monday - Friday from 8:00 am - 4:30 pm. For additional information contact ACS Loan Closet at 502-624-6291/8391 or DSN 312-464-6291/8391.

Housing - Overview

Government Housing

Fort Knox Housing has been privatized with ACTUS Lend Lease and thus KnoX Hills LLC was formed. Knox Hills LLC owns, operates and maintains all family housing on-post and can handle all your on-post housing needs. Please visit their [website](#) or call their waitlist coordinator at 502-799-6508/6530.

Non-Government Housing

If you are interested in off-post housing you may visit the [Housing Service office \(HSO\)](#). Our new name reflects the broader array of services we can offer military and civilian personnel under the RCI Program. Your HSO Office can help you choose: Temporary lodging, a permanent home - rental or purchase, whether to buy a home, and how to go about it, and money and time saving ideas for your move. They are located in temporary trailers behind Building 1383. You can contact them at 502-624-3548/5824; fax 502-624-4089.

The RCI Office is located in Building 1110B, 3rd floor, Room 325. Phone number is 502-624-7009, fax 502-624-7104. Waitlist coordinator can be reached by calling 502-799-6508/6530.

Housing Services Office (HSO) --The HSO is your contact for any problems you may encounter such as discrimination complaints, tenant/landlord disputes, or any questions or problems about off-post housing is the HSO. The HSO will provide you a list of rentals with corresponding locator maps and give you information regarding the communities in which the rentals are located.

DoD Automated Housing Referral Network (AHRN)--Visit [AHRN.com](#) or ask at your local housing office to learn about this DoD program that is currently available for most installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- Find out about shared rentals
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN [website](#) to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

Housing - Temporary

Temporary Lodging Facility

There is ample billeting at Fort Knox. You will have the opportunity to sign in at billeting during your inprocessing appointment. Transient Billeting is open 24 hours 7 days a week. This is not a guesthouse.

Wickham Guesthouse

Reservations

Reservations are accepted 90 days in advance for those on PCS orders and 60 days in advance for others, and are strongly recommended. DoD civilians are also eligible to stay at Wickham.

Amenities

This is a new, modern, full service hotel. Refrigerators, refreshment centers, cribs, and other amenities are available. All rooms are equipped with microwaves.

Pets

A limited number of pet rooms are available and are assigned on a first-come, first-served basis. They carry a \$8.00 additional charge to register up to two pets per room. If you have pets, you must have a health certificate that is dated within ten days and a rabies certificate that is dated within one year.

Rates

Rates range from \$23.50 to \$47.50 for those on PCS orders and \$39.00 to \$59.00 for non-PCS. Rates are based on rank and number of occupants. For those on PCS orders, there is an additional \$3.00 charge for each person over one and for others there is an additional \$5.00 charge for each additional person. Suites are available for an additional \$4.00 per night (PCS) and \$10.00 per night (non PCS). Rates are subject to change at any time. It is recommended that you call the above number to make your reservations and confirm the cost.

Camp Carlson

Some may be interested in Camp Carlson as temporary lodging. Camp Carlson is a scenic outdoor recreational area.

Amenities

The camp features an Army Travel Camp with water, electricity, toilets, showers, laundry facilities and a sewage dump station. Both trailer and tent camping are permitted. There are 25 recreational vehicle sites, seven with water, electrical hookups and sewers and 18 with water and electricity. They are in walking distance of 24-hour laundry, shower and bathroom facilities. In addition, several facilities are available for rental and use, i.e., a lodge with kitchen facilities and a fireplace, four family cabins, four bunkhouse-type cabins and seven picnic shelters.

Reservations are required for everything except recreation vehicle sites and tent camping. Individuals who rent their camper or tent from the Fort Knox Rental Center receive a 10% discount per night on their vehicle/tent site.

Pets

There is no charge for pets, however, guests are responsible for pet cleanup. Pets must be leashed.

Housing - Government

Military Housing

The family housing units consist of single family, duplex and row-style homes, constructed of brick, frame, stucco, aluminum siding and brick veneer. They range from two to four bedroom units. Upgrading is done on a continuous basis. All quarters are air conditioned and most have dishwashers. When you inprocess, the housing office is one of the first stops you should make.

Housing has implemented a hot line, 624-HOME, for questions or comments to better serve soldiers and family members. Housing offices may Fax requests for information to Fort Knox Housing at DSN 464-3436 or commercial (502) 624-3436.

Availability -- Housing should not be a problem for you at Fort Knox. The longest (more than a month) waiting time for quarters will be if you want a specific housing area.

There are no mobile home parks or lots on Fort Knox.

Exceptional Family Member Program -- If you have a special housing request to accommodate an exceptional family member, submit a request through your chain of command to the housing office and include medical records/documentation to back up your request. The request will be submitted by Housing to MEDDAC for a decision. If you know you will be doing this and you will need the quarters immediately upon arrival, contact ACS at (502-624-6291/8391) as soon as possible to allow the ACS EFMP coordinator to work on this with you. Verification of EFMP enrollment is required and can be obtained through ACS EFMP.

Single Military Personnel

Grade E4 and below -- As a result of the Single Soldier Initiative Policy, Fort Knox has renovated five barracks for single soldiers in the ranks of E-4 and below (permanent party). There are 68 rooms in each of the barracks, with two soldiers to each room. All rooms are equipped with two beds, two night stands w/lamps, two computer desks, two 3-drawer chests, two chairs, one entertainment center, one refrigerator/microwave combination unit, telephone and cable TV hookup, built-in closets, outside entrance and drapes. Each room is approximately 215 square feet. The common area has storage; mud room; laundry room w/washer and dryer; dayroom with big TV, pool table, ping pong table, and soda, coffee and snack machines. Soldiers in the rank of E1-E4 must report directly to their gaining unit for their room assignment.

Grade E5- E6 -- Balcombe Complex features 132 rooms for the pay grades of E5-E6 that features separate entrances. Units include living room, bedroom, private bath, microwave and refrigerator. Adjoining community building has laundry facility, kitchen and recreation rooms with big screen television, pool/football tables, outdoor grills and volleyball court.

Permanent change of Station single soldiers in the grades of E6 and below are required to reside in Single Soldier Quarters. Other single permanent party soldiers are housed in Steindam Apartments or in one of 16 suites in Newgarden Towers.

Grade E7 - 1LTs -- Soldiers in the grade of E7 - 1LTs will be assigned at Steindham Apartments. There is one soldier assigned to each room. Apartments are furnished with a bed, wall unit with a pull out desk, credenza/ refrigerator, range and telephone and cable TV hookup.

Soldiers in the rank of E-5 and above must check with the Single Soldier Quarters Division of Family Housing to determine qualifications for housing. Many factors come into play. If you are single, never married, you will be assigned enlisted quarters. Assignments for the grade of E5 and above are made out of the housing office, building 1383.

Loan Closet -- If you sign for quarters immediately and you need basic household goods, you can visit the Army Community Service Lending Closet in Building 77 Binter Street where you can borrow those items. The Lending Closet has basic kitchen items, baby items and sleeping mats.

TDY -- Reservations are encouraged and may be made up to 30 days in advance for all TDY personnel by calling Transient Billeting at (502) 943-1000. Unofficial visitors will be housed on a space available basis only. Space is available for permanent party, TDY and transient personnel.

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming PCS move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even estimate the weight of your household goods before you visit your transportation office to set up the move. If you are going overseas, you should begin to plan what items you will take in your hold baggage, in your household goods shipment and what might need to go into storage. Remember for overseas assignments electricity is different and houses are generally much smaller and cannot handle large furniture.

Set up an appointment with your transportation office as soon as you have a copy of your PCS orders. The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire. The counselors will explain all your PCS move entitlements in detail. Your first decision is whether to have the government move you or whether to move yourself. There are pros and cons to each type of move. Your counselor will answer all of your questions. If you choose a government move, they will book your shipment and let you know the exact dates the movers will come. If you choose to move yourself, the counselor can assist with recommendations and tips on how to do a personal move.

Automobile

The government may ship one Privately Owned Vehicle (POV) at their expense to your new overseas location. This is handled through your transportation office. Remember to discuss your POV needs at your initial counseling session. The shipping contractor has established a [website](#) where you can track the location of your POV through the shipping process.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine and restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing as well as fees. Checking the [SDDC website](#) will provide details on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well.

Delivery of Household Goods Shipments

It is your responsibility to contact the transportation office as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and e-mail. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

Customer Satisfaction Survey

Once your personal property is delivered, you'll be asked to [rate the customer service](#) you received from the movers. Make sure you take the time to do this. Your feedback will make the process better for everyone.

Claims

If you have any loss or damage to your personal property you may need to file a claim. Use the front of [DD Form 1840/1840R](#) to notify the mover of any loss or damage you find at the time of delivery. If further loss or damage is discovered after the transportation provider departs, use the reverse side of the form, DD Form 1840R. You must **file DD Form 1840/1840R within 70 days of delivery**. Completing and submitting the DD Form 1840/1840R does not constitute filing a claim. A claim is separate and distinct from these forms. Your local personal property office and claims office will give you complete instructions on where and how to file DD Form 1840/1840R and your claim.

Household Goods - Shipping Pets

Boarding

The on post vet does not provide kennel services. The guest house on post has pet rooms. Check the local telephone book for a listing of kennel services off post.

Veterinary Services

Veterinary services for care of a sick pet are available. This includes sick call, immunizations, and health certificates. Emergency services are not available for veterinary care.

Quarantines

There is no quarantine period for pets arriving in this area.

Pet Travel

When making family travel arrangements make reservations for your pet. Remember, your pet is not listed on your orders and you are responsible for arrangements and expenses. If you are flying on a commercial airline, you must provide your own carrier. Ask the airline about their policy and requirements on pet travel. Seek your veterinarian's advice for making your pet comfortable; especially on a long flight. The installation does not provide kennel service. The guest house on post has pet rooms. Inquire when making your billeting arrangements. Check the local telephone book for off post kennel services.

On-post veterinary services include sick call (by appointment only), immunizations, and health certificates. Emergency services are not available. Health certificates for travel are free and must be dated within 10 days of air travel or 30 days of travel by automobile. Check for restrictions or quarantine requirements at your new destination when relocating to avoid unexpected problems or expenses. Veterinary services are located in Bldg 1068; 502-624-5819 DSN 312-464-5819.

Education - General Overview

Adult Education

For adult education, there is a community college and a vo-tech school in Elizabethtown. There are branches of large universities on post. And, if you are willing to drive 45 minutes, you may attend the main campus of the University of Louisville.

DoD Schools

In order for your child to attend the Department of Defense (DoD) Domestic Dependent Elementary and Secondary Schools (DDESS) on post, you must reside in government quarters. Refer questions about this requirement to the Office of the Garrison Commander, (502) 624-2749.

Entrance Requirements

DoDEA has changed its Early Child Hood Education programs entrance requirements for all DoD Schools for Calendar Year 2009-2010. Age requirements are:

- *Sure Start and Pre-Kindergarten Programs*, a child must be 4 years of age by September 1.
- *Kindergarten Programs*, a child must be 5 years of age by September 1.
- *First Grade*, a child must be 6 years of age by September 1.

If you have any questions about exceptions, contact DoDEA.

The on post Fort Knox Community Schools district consists of eight schools: four elementary, two intermediate, a middle school, and the high school.

The Fort Knox schools offer excellent curriculums and programs. They offer JR ROTC; FHA; FFA; band; choral programs; a variety of clubs and organizations; track and field; basketball; baseball; soccer; volleyball; tennis; weight-lifting; softball; golf, etc. There are both girls' and boys' basketball, tennis, golf, track and soccer. All the programs are excellent and will offer you the chance to become involved.

Established in 1932, the Fort Knox Community Schools provide a comprehensive program for preschool through high school students who are military family members living on post. Approximately 2,800 students attend the eight Fort Knox schools, which are accredited by the Southern Association of Colleges and Schools.

Standardized test scores for Fort Knox Schools are available through the [DoDEA Data Center](#).

Fort Knox schools operate on a single calendar. The calendar has four 42-47 day instructional quarters separated by one or two week breaks. The summer break is nine weeks.

Total Quality Education

The school district employs Total Quality Education (TQE), a data driven decision-making model that uses stakeholders and school personnel in determining school district initiatives and processes. TQE has resulted in high staff morale, high community confidence levels, and initiatives and processes that have proven effective due to high stakeholder buy-in.

Mastery Learning

The school district's Mastery Learning Initiative, a process which provides students additional time and opportunity to learn and achieve at high levels by utilizing a teach, re-teach, test, re-test component; has resulted in approximately 70% of the student population earning grades of A and B in most subjects.

Special Education

Fort Knox schools provide full educational benefits for children with special needs, ages three through 21. The system offers special programs for students with a wide range of disabling conditions; including mental handicaps, emotional

disturbances, and learning disabilities. The school system makes contract tuition arrangements for students with special problems that are beyond the scope of the system's facilities or personnel.

Discovery Program

Fort Knox Schools' voluntary half-day program for four-year-olds is called the Discovery Program. The program uses a Montessori-based curriculum. If you have a four-year-old, it is highly recommended that you enroll.

Guidance and Health Services

Guidance counselors at each school work with and advise students throughout the year. Nursing services are available at each school to provide professional health care on site.

Technology Program

Fort Knox Community Schools have been pioneers in the infusion of technology in education. Every school has a networked computer lab and the larger schools have two computer labs. School computers have network and Internet connections. The high school has a distance-learning program. Staff and students have access to electronic mail. Every media center has electronic card catalogs and bibliography search tools. A high-performance Local Area Network (LAN) is operational in each school. In addition, virtually every classroom has access to Kentucky Education Television and to closed circuit and cable television broadcasts.

Television Production

The school system operates a TV studio to produce original programs featuring instruction, student activities, and community-related events. The studio also trains high school juniors and seniors in all aspects of television production.

Sports

Boys and girls can participate in a full program of athletics, including football, baseball, basketball, track, cross-country, softball, wrestling, soccer, tennis and golf.

Performing Arts Center

The Powers Alumni Performing Arts Center provides quality comprehensive arts programming for FKCS students, their families, and the surrounding communities. As a major part of the school system, the center has hosted stage productions such as the Louisville Ballet, Children's Theater, special programs honoring designated ethnic observance months, and the annual community-produced production of the "The Messiah."

School Liaison Officer

The School Liaison Officer works in conjunction with Child and Youth Services and the local school community to address educational issues including, home school involving military children. For more information, contact your School Liaison Officer. For assistance with K-12 school questions please contact the School Liaison Officer at 502-624-2305 or DSN 312-464-2305.

Private School

If you wish for your children to attend a private school, you will have several choices here. Please note that tuition for each school is not stated. There are several different rates for each, depending upon whether or not day care and before/after school programs are included and upon how many children there are in the family. Tuition rates change frequently and the school personnel asked that we not publish the rates. They wish to evaluate each family based on their particular situation.

Education - Training (College/Technical)

Continuing Education

The Fort Knox ACES (Army Continuing Education Systems) provides excellent opportunities for soldiers to continue their education. Located in Building 65, you will find the Post Learning Center. Some of the services include: DANTES and Military testing; college programs; guidance counseling and the different colleges and universities.

For many soldiers and families, Fort Knox is one of the best tours for continuing education.

The Army Community Service Relocation program also offers family members an opportunity to receive assistance in studying for the GED (General Equivalency Diploma) Tests. Classes are held Mondays, 1700-1900, Wednesdays 1230-1530 and Saturdays (Classes) 0900-1200 and Testing is from 1200-1600.

The Army Career Alumni Program (ACAP) assists prior military and retirees who are attending school three quarters time or full-time to apply for VA work-study status. This affords prior military the opportunity to work in several agencies on post as hired Work Study students.

ACAP also takes reservations for the weekly 3-day Transition Assistance Program (TAP) workshops.

For additional information, prior military and retirees need to talk with their VA representative and Army Career Alumni Program (ACAP).

College

There are nine colleges/university branches offering associates, bachelors or master degrees, which host a satellite campus here on post. All programs in the area accept GI/Veterans benefits and Pell Grant/Student Loan Programs. Most consider soldiers and family members eligible for in-state tuition. Tuition assistance for soldiers can be arranged through the Education Center.

Education - Local Schools

Choosing the right school for children is a priority for military families. This article describes excellent resources for planning a child's educational needs.

Information on Department of Defense (DoD) Schools, available for military families living on the installations with DoD Schools, can be found in the text box above. Links are provided to the school's website and to current data on the school's test scores.

The remainder of this article addresses schools in the local community, outside of DoD Schools. Information about local public, charter and private schools is available through the databases in number 2 below.

1. How do I choose a good school?

[Choosing a School for Your Child](#) is a U.S. Department of Education publication that will help families identify what is important in selecting a school.

[The School Visit: What to Look For, What to Ask](#) Whether you are choosing a school for the first time, or because you are in transition, this site will provide you with information about what to do and what to ask.

2. What schools are in my area (or in the area where I may move), and how good are they?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child. Listed below are these website tools along with information on how you access the information and what type of information each site provides.

Both [Great Schools](#) and [School Matters](#) provide a wealth of information for parents:

- School contact information
- Distance from zip code (provide the installation zip code, or the zip code of the area where you will be living)
- Public, private or charter school designation
- Student/teacher ratios
- Free and reduced school lunch program (an estimate of economic disadvantage)
- Great Schools provides a rating of schools and a parent comment section
- Percentage of students meeting or exceeding the state standards in math, reading and language arts
- Teachers - average number of years teaching experience, % of first year teachers on the staff
- Students: Average percentage of students absent from school for more than 15 days
- Ethnic breakdown and percent of students with English as a second language
- School Matters provides college prep scores (PSAT, SAT, ACT test scores)-for high schools only
- Great Schools also provides parents the ability to rate the schools and make comments on the schools.

For both sites, the user must enter the State and zip code to find schools in the area.

SchoolQuest was developed by the [Military Child Education Coalition](#) to help military families select schools. SchoolQuest also offers an Online Library that provides resources for families in transition. At this time, the SchoolQuest data base covers 99 military installations. The Military Child Education Coalition also provides a [data base of information](#) on each State's educational system.

[The School Report Tool](#) is available from Military OneSource that list names and locations of public, public charter, private, virtual and home schooling choices around major installations. [Charter Schools](#) are nonsectarian public schools of choice that operate with freedom from many of the regulations that apply to traditional public schools. Use this site to find one in your area.

3. How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extra curricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

The [Toolkit for Parents](#) was developed by the Department of Defense, especially for Military Families. This 85 page booklet walks parents through preparing for the move and the first two weeks of school....what to ask, what to take, etc..

The [Military Impacted Association](#) has [checklists](#) available for military kids who are leaving or entering a new school.

The Military Child Education Coalition has a [checklist for transferring students](#) that will be helpful. Additionally, through [SchoolQuest](#), MCEC provides parents with the ability to develop a profile for each of their children, which then will provide them with a report on issues related to transferring to a new school district.

4. Question? What happens if I need help during the school year?

During the school year, there are always questions that parents have, such as "What is the best way to help with homework?" or "What if my child needs to see a counselor because my spouse is deployed?" Military OneSource helps with these questions and has 24/7 access. You can call them at 1-800-342-9647, connect to them at the website [Military OneSource](#), or [e-mail a consultant](#).

Education - Local Schools/Overseas

Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

Where do I start?

Start with the information on your new installation. Visit [Plan My Move](#) and review the installation's Education - Overview article. All of the overseas installations have dedicated a portion of the Education Overview to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

What is the difference between a DoD school and an international or national school?

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs.

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with, the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

MilitaryStudent.org provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

Employment - Overview

Employment Resources

The Civilian Personnel Assistance Center, ACS Employment Readiness Program , Non appropriated Funds and the Kentucky Office of Employment and Training at Fort Knox are centrally located in Bldg 1109 Spearhead Division Avenue. CPAC Appropriated Fund (AF) can be reached at 502-624-3429 or DSN 312-464-3429. Non-Appropriated Fund (NAF) can be reached by calling 502-624-6353 or DSN 312-464-6353.

Civilian Personnel Assistance Center Active Fort Knox CPAC vacancy announcements are available on the Army Civilian Personnel [On Line website](#). Click Employment, then Army Vacancy Announcements. At the Army Civilian Personnel Online Vacancy Announcements window, you can scroll down and click on Kentucky, then enter FORT KNOX in the City/Installation Name box.

Announcements can also be reviewed on the Office of Personnel Management's [USAJOBS website](#). Click Search Jobs, then select US-KY-FORT KNOX in the Location Search.

Fort Knox General Schedule (GS) positions are paid at the Rest of US (RUS) [Locality Pay area scale](#) and Wage Grade (WG) positions at Fort Knox are paid at the Louisville, KY [Wage Area scale](#).

Army Career Alumni Program (ACAP)

The ACAP provides guidance, training resources, and support during career transition. You can contact the Transition Service Manager at 502-624-2227(ACAP) and the Contract Installation Manager at 502-624-5222. Office Hours are 7:30 am - 4:30 pm, Monday through Friday.

Kentucky Office of Employment and Training (OET)

The Kentucky Office of Employment and Training (OET) is located in Building 1109B, Room 214 (basement). Office Hours are Monday and Tuesday, 7:30 am - 12:00 pm and 1:00 - 5:00 pm, Wednesday and Thursday, 7:30 am to 12:00 pm and 1:00 to 4:30pm. and Friday 7:30 am to 12:00 pm.

The Office of Employment and Training (OET) Fort Knox has forged a strong relationship with The Army Career and Alumni Program and Department of Veteran's Affairs, to provide the best possible services to those who have served. Recently recognized nationally for services provided to Disabled Veterans. OET Fort Knox offers job search and referral assistance and job listings both locally and nation-wide. Advice and assistance is available in the areas of resume writing, job search techniques, interview skills, and provision of specific Labor Market Information. With ACAP, OET Fort Knox hosts employer onsite interviews.

If you have questions, the office may be contacted at 502-624-5337 or you can vist [Kentucky OET Homepage](#).

Unemployment Benefits

For Self-registration and Unemployment Insurance Claims, please visit their [website](#).

New Parent Support Program

General Program Description

The Army New Parent Support Program (NPSP) provides intensive home visiting services to eligible Families with children prenatal to 3 years old whether they live on or off the installation. Activities and services provided include information and referral to military and civilian programs that support parents of infants and young children, such as parenting programs, respite care for children, and supervised play time for children. All activities and services provided through NPSP are voluntary and non-stigmatizing and emphasize the parents' strengths.

Goals of the Army NPSP are:

1. Contribute to mission readiness.
2. Support Family member adaptation to military life.
3. Enhance the knowledge and skills Family members need to form healthy relationships and provide safe, nurturing environments for children to prevent Family violence.
4. Foster a supportive military community for young military Families.

Staff Qualifications

NPSP Home Visitor staff consists of Licensed Clinical Social Workers and Registered Nurses. All personnel will possess the knowledge, skills, and abilities necessary for their professional certification/licensure and positions. Local installation or State background checks, including Army Central Registry checks, will be completed on all personnel who provide services to parents and their children and will be updated annually.

Eligibility Requirements

Families may be self-referred or referred by other agencies such as health care providers, chaplains, social service staff, command, or Family Advocacy Program (FAP) staff.

How to Enroll

Interested families may contact the local Army Community Service (ACS) office, or their health care provider, for further information in the New Parent Support Program.

Installation Specific Information

The New Parent Support Program provides an opportunity for families to learn about child development, discipline, baby care, anti-stress activities and healthy relationships. The NPSP is located in building 77 and can be reached by calling 502-624-6291/8391 or DSN 312-464-6291. You can also reach us [online](#).

Child Care

Child Development Services (CDS)

The philosophy of Fort Knox Child and Youth Services (CYS) is to nurture the child through care, understanding, love and affection. CYS is concerned with the child's development to his or her full potential. This includes the intellectual, physical, social and emotional growth of each individual child.

Child care at Fort Knox is offered in the Child Development Centers , Family Child Care Homes and through the School Age Services Program.

Child Development Center (CDC)

The Fort Knox CDCs are located in Buildings 4250 and 4249 and can be reached at 502-624-6700 or DSN 312-464-6700. The CDCs care for children 6 weeks to Kindergarten. Age appropriate curriculum is designed to develop children to their full potential. USDA approved meals and snack are provided.

Programs Offered -- Following is a list of programs available at the Fort Knox CDCs:

- Full time care - Available Monday through Friday 5:30 am until 6:00 pm.
- Part Day Pre-school- Available 9:00 am until 12:00 pm, Mon/Wed/Fri or Tue/Thu
- Part Day Toddler Program - Available 9:00 am until 12:00 pm Mon, Wed and Fri
- Before/After Kindergarten Care - Available 5:30 am until 6:00 pm, Mon - Fri. Full-Day, Vacation, Intercession Care for children enrolled in kindergarten at the Fort Knox/County School Systems.
- Hourly Care - Available 8:00 am until 4:00 pm, Monday - Friday.\$3.50 per hour per child and \$2.50 per hour per child in Cat I. Patrons can reserve up to 5 hours per day for a total of 20 hours per week.

Costs -- Fees are set per policies and guidance from Department of Defense Army Child and Youth Services.

Registration -- You may not leave your child in a CYS program without first registering your child. You must have an appointment for registration and there may be a wait of up to 10 days for an appointment. If you are planning to leave your child at any CYS program during your settling in (unpacking, etc.), you may want to call ahead to schedule the registration appointment. The registration number is 502-624-6703 or DSN 312-464-6703.

Family Child Care (FCC)

Family Child Care is in-home certified care that is provided by a family member in government quarters. Providers are private contractors who establish their own fees and operating hours. Quality care is provided in an enriched learning environment for children 4 weeks through 5th grade.

Our developmental program is governed by Army Regulation 608-10 and supported by the National Association for Family Child Care (NAFCC) and the National Association for the Education of Young Children (NAEYC) guidelines. Our providers are certified as Multi-Age Homes and Infant/Toddler Homes and offer Full Day, Hourly, Part Day, Extended Hours, Overnight Care, Infant/Toddler and Special Needs Endorsement.

You may contact the FCC office Monday through Friday, 7:30 am until 4:30 pm at 502-624-6702 or DSN 312-464-6707.

School Age Services (SAS)

School Age Services (SAS) is nationally accredited by the National Afterschool Association (NAA). This accreditation assures parents of a commitment to responsive and loving care, trained and competent staff, a safe and healthy environment, and consistent program improvement and quality.

SAS serves children 6 to 10 years of age for before and after school care and full day care during school vacations and breaks. Transportation is provided to and from Fort Knox schools only. Fees are set by Department of Defense and are based on total family income. Also included in this program is a computer lab, a homework center and neighborhood activity homes.

Youth Services

Youth Services

Youth Services (YS) programs create educational opportunities and supportive environments which allow culturally diverse youth and teens to be capable, competent and caring citizens. Providing these opportunities for military youth impacts directly on soldier readiness, retention, and quality of life by reducing the conflict between mission and potential responsibilities. Fort Knox Youth Services is a recognized Army Community leader in developing youth to become productive citizens and serves as a catalyst for positive change to meet the needs of a diverse and changing society.

For more information about Youth Services available, you may contact us at 502-624-6442 or DSN 312-464-6442.

Middle School/Teen Services

The Middle School/Teen Services incorporates many exciting programs for youth in grades 6th - 12th, through affiliation with the Boys and Girls Clubs of America and 4-H Clubs.

Devers Youth Center is the place for Middle School and Teens to hangout. It provides a safe, fun environment to meet friends, make new friends, play ball or sports activities. The full size gymnasium is available for basketball and other sports. Youth can play video games, use the computers in the lab, utilize the Homework Center, exercise in the weight room or just hang out and have fun. Teens especially like to hang out in the Xhibit which is the teen center designed for teens, by teens.

On and off post partnerships and collaborations with schools, MWR Activities, Army Community Services, Family Support Programs, Chaplains, Military Police and national youth organizations (4-H / Cooperative Extension Service, Boys and Girls Clubs and America and Boy Scouts of America) strengthen and enhance delivery of the YS program.

Following is a list of just some of the clubs offered at Devers Youth Center:

- Learning Center - A comprehensive homework help and tutoring program designed to raise the academic proficiency of participants. Incentive charts for tracking progress of participants are maintained and youth rewarded when they reach milestones. Available to youth in grades 6-12, Monday - Friday 2:30-6:00pm.
- 4-H Photo Club - This program encourages artistic development through exhibits held at local, regional and national levels. Members will also participate on field trips to local art museums. Must be in Middle School/High School. Offered Thursdays, 4-6 pm.
- Torch Club - Participants meet to plan activities that focus on Youth Center and community service projects. The pre-teen council is formed from this club. Must be in Middle School. Offered Tuesdays, 4-6 pm.
- Keystone Club - Participants meet to plan activities that focus on Youth Center and community service projects. The teen council is developed from this club. Must be in High School. Offered Wednesdays, 3-5 pm.

For more information about activities offered at the Youth Center, you may reach us by calling 502-624-6442.

Youth Sports

The Fort Knox Youth Sports Program strives to provide a quality activity that concentrates on developing fundamental physical skills and building sportsmanship for boys and girls 4 years old through high school (must be 7 years old for cheerleading).

Youth Sports has adopted the philosophy of the National Alliance For Youth Sports (NAYS) by striving to place the athlete first and winning second in our athletic program. Parents should support their young athletes sports experience and de-emphasize "winning at all cost". Your participation is encouraged. Having fun, improving skills, staying in shape, and experiencing friendly competition are the benefits we hope your child will receive from this program.

Youth Sponsorship Program

Child and Youth Services and the Relocation Program partner to provide sponsorship to youth in grades 6-12 who are new to the community. You may request a sponsor [on line](#) or contact the School Liaison Officer at 502-624-2305 or DSN 312-464-2305.

Family Center

Programs and Services

A key resource on your installation and a gateway to accessing all of the resources available to you, the Army Community Services provides information, support and services to help you balance the demands of family and the military lifestyle. The Army Community Services is one part of the overall installation family support system, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. The Army Community Services should be one of you first stops upon arriving at an installation; its programs and services will be an important resource for you and your family.

Deployment Readiness -- Assists you during all phases of the deployment cycle. We provide programs and services to individual soldiers, civilians, and family members throughout the deployment process. We educate you on what to expect and the best ways to prepare.

Relocation Readiness -- Provides information, referral, resources and tools to help you with permanent change of station (PCS) moves and post-move orientations. We maintain a loan closet from which families may borrow basic household goods. We also assist you with in-transit emergencies by providing classes on move-related topics such as buying or selling homes and individual PCS planning, among others. We serve as liaison to citizenship, immigration, and multicultural diversity information, and provide outreach to waiting families.

Personal Financial Readiness -- A program to assist you in sustaining financial self-sufficiency. You can learn more about debt liquidation, thrift savings plans, consumer and credit issues, and predatory lending.

Employment Readiness -- The training and information provided can help you identify and reach your employment and career development goals, manage the challenges associated with a mobile lifestyle and develop job search skills. Assists you in acquiring skills, networks, and resources that will allow you to participate in the work force and to develop a career/work plan.

Family Life Education -- Provides you with information and education about a variety of life cycle issues, including parenting and relationships, among others, to help you strengthen your relationships.

Information and Referral -- An integral function of the family center, information and referral services can assist you in locating needed services and programs available on your installation, through civilian agencies in the local community, and connect to national resources.

Army Community Services may also provide other services, such as counseling, family advocacy, fitness and recreation programs and Exceptional Family Member support. Services vary by location.

Financial Assistance

Plan a PCS Budget

You can never be over prepared financially for your move. The government moves your household goods and provides travel funds, but probably not enough to cover all your expenses. Please make note of the important following information. If this is your first Permanent Change of Station (PCS), Dislocation Allowance (DLA) is payable only if dependents actually move from the members residence to the Permanent Duty Station (PDS) or designated place in connection with the PCS. You must file a dependent travel voucher with your servicing finance office (travel section). DLA is not payable on your final move (separation or retirement).

Temporary Living Expense (TLE) is payable incident to a move when entering active duty to the first PDS for enlisted and officer members. TLE is not payable on your final move! Proper documents must be submitted to your gaining finance office for payment of this allowance. When in or out processing, always ask your finance representative what entitlements/allowance you may be entitled to receive. Your S1 should be able to assist you.

Temporary Lodging Allowance (TLA) applies to overseas moves. Verify your entitlements with the local finance office prior to or during in/out processing your station. Fortunately Fort Knox has ample available housing and temporary lodging expenses should be short term. Camp Carlson is a wonderful outdoor camping facility if you prefer to stay in a cabins or you personal RV.

ACS Financial Readiness Program

The Financial Readiness program offers a wide range of services to assist soldiers and their families to live within their means and invest for the future. Emphasis is placed upon money management, proper use of credit, financial planning for deployment, transition and relocation, insurance, and check writing principles. The Financial Readiness program is designed to educate soldiers on their rights as consumers. The goal is to enlighten soldiers and their families on procedures in resolving consumer complaint problems and issues.

The expense of food and incidentals is usually where we miscalculate and exceed our travel budgets. It is highly recommend you go to your ACS Consumer Affairs Office at your current station and ask for a budget work up. Also, make an appointment with the ACS Relocation personnel for an individual consultation. A relocation checklist is available for you to use as a reminder of important tasks to prepare yourself.

If you find you are in need of additional funds the Army Emergency Relief Office may provide an interest-free loan repayable by allotment. You may apply for assistance with food, temporary lodging, etc. and initial rent and deposits.

The ACS Lending Closet and Helping Hand community sharing and donation program has household items available for use until your household goods arrive. You may borrow them from the ACS Loan Closet or you may go to the Fort Knox Helping Hands and "shop" for free items donated by members of the community.

Beware of Rent-To-Own establishments. If you don't have all the furniture you need wait until you have the cash to pay for it. Many times you can pick things up at the post Thrift Shop (known as the Country Store here) at very reasonable prices. If you Rent-To-Own you will most likely pay two or three times what it is worth during your contract.

Also, beware of check-cashing establishments off post. Unfortunately, where there are military installations, there are people just waiting to take your money. You will pay large percentages of your check for them to hold it until payday. Please contact Army Emergency Relief, if you need assistance.

Army Emergency Relief (AER)

AER is a non-profit organization which provides emergency loans to soldiers in crisis. Financial assistance is generally for emergency food or travel but may be available for essential POV repairs, insurance, rent, or utility bills. In addition, AER has information available on educational financial assistance. Although AER is a private organization, its mission is solely to help Army personnel and their family members. AER is the U.S. Army's emergency financial assistance organization and a key element in helping the Army take care of its own.

Legal Assistance

Legal Services

The Fort Knox Legal Assistance office provides an array of services to the military community.

These services include:

1. Update wills
2. Process claim for household good damage
3. Update power of attorney.
4. In January each year legal assistance offers tax preparation service for soldiers and family members

The Fort Knox Legal Assistance office has an outstanding Family Law Briefing available to you and your family members.

Deployment Support

Family Deployment Support

If you should be deployed while assigned at Fort Knox, aside from your unit FRG, there is the ACS Waiting Families Program. This program is designed to provide your family member with great information, a support network consisting of other waiting families, and to ensure they feel just as important as when you were here. An assigned Waiting Spouse Consultant will be contacting your family at minimum monthly to provide information. ACS offers plenty of creative ways and training to keep your family occupied should you leave.

If you are PCSing on a hardship or unaccompanied tour out of Fort Knox and have approval to leave your family member in government housing here, we highly encourage you to contact the ACS Waiting Families program. If your family will be residing off-post during the separation, contact and let us know so that we may be able to reach out to them as well. If you need assistance, call 502-624-6291.

Mobilization & Deployment

The Mobilization & Deployment Readiness Program conducts training for you and your family members using the Operation R.E.A.D.Y. modules. Their assistance is before, during and after deployment. We also encourage you to get involved with your unit Family Readiness Group right away.

ACS provides support to commanders of Active and Reserve Component forces and emergency essential civilians during pre-deployment, mobilization, deployment, homecoming, and stability and support operations (including mass casualties, evacuation, and natural disasters).

Deployment/Mobilization Readiness program staff:

- Provide pre-deployment briefings
- Conduct Rear Detachment personnel training
- Conduct Family Readiness Group training
- Provide staff members for and operates the Family Assistance Center when activated Provide support to waiting spouses
- Assist casualty assistance officers in providing support to survivors
- Provide assistance to Family Readiness Groups
- Keep commanders abreast of major problems affecting families of either mobilized or deployed soldiers and civilians
- Provide training for designated family sponsors
- Assist single parents, dual military couples, and dual emergency essential civilian couples in developing a family care plan.

The Mobilization Deployment Readiness Program is located at Army Community Service, Building 77, and can be reached by calling 502-624-6291/8391 or DSN 312-464-6291/8391.

Health Care - Overview

Moving With TRICARE

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You're covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Once you arrive at your new location, update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately.
3. Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you're moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

- North Region [Health Net Federal Services, Inc.](#), 1-877-TRICARE (1-877-874 2273)
- South Region [Humana Military Healthcare Services, Inc.](#) 1-800444-5445
- West Region [TriWest Healthcare Alliance](#) 1-888-TRIWEST (1-888-874-9378)

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

TRICARE Prime Remote

In non-Prime service areas, TRICARE offers TRICARE Prime Remote. To enroll, submit a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for Active Duty Family Members. Be sure to include them on the enrollment form.

Prime Options Outside of the United States

TRICARE Prime Overseas

TRICARE Prime Overseas is offered in overseas areas where there are military treatment facilities or areas in which TRICARE has established a network of qualified host nation providers.

- TRICARE Europe Toll free: 1-888-777-8343; Commercial 011-49-6302-67-7432; DSN 314-496-7432 Fax Numbers: Commercial 011-49-6302-67-6374; DSN 314-496-6374 or [e-mail](#)
- TRICARE Pacific Toll free: 1-888-777-8343; Commercial 011-81-6117-43-2036; DSN: 643-2036; Remote Sites: 011-65-6-338-9277 Fax Numbers: Commercial 011-81-611-743-2037; DSN: 643-2037 or [e-mail](#)
- TRICARE Latin America & Canada (TLAC) Address: TAO-LAC, Bldg 38802, Ft Gordon GA 30905-5650; Toll free 1-888-777-8343; 1-706-787-2424; DSN: 773-2424 Fax Number 1-706-787-3024 or [e-mail](#)

If you move to an area in which TRICARE Prime Overseas is offered, transfer your enrollment by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas on the form.

TRICARE Global Remote Overseas

TRICARE Global Remote Overseas is a Prime option offered in designated remote overseas locations. If you move to an area in which TRICARE Global Remote Overseas is offered, you and any authorized family members living with you may enroll by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center. Then, when you arrive in your new area, transfer your enrollment.

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any active duty family member who is registered in DEERS may use these programs by seeing any network or non-network providers that are authorized by TRICARE. In areas outside of the United States, active duty family members who don't want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation provider.

If you're already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Then, find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's Web site for a list of providers. Remember, if you see network providers, you'll be using the Extra option and pay lower copayments.
- Outside of the U.S.: Contact your TRICARE Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you'll have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life—TRICARE's coverage for those who are eligible for Medicare—requires no enrollment and you'll have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact the TRICARE Area Office for the overseas area where you are moving or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Getting Care Along the Way

- Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you've received any routine medical or dental care you think you might need during the time you'll be traveling. Or, delay the care until you get to your new duty location.

- Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you're traveling near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are hospitalized in a civilian facility for more than 24 hours, contact your regional contractor

- Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

- Emergency or Urgent care Overseas—Contact closest TRICARE Area Office or TRICARE Global Remote Call Center.

You don't need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you're traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE web site](#)
- The mail-order option is not recommended for a prescription you need right away, but if you'll be traveling for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE web site](#).
- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE web site](#).

Installation Specific Information

Medical Care

The Fort Knox Medical Department Activity, MEDDAC is comprised of Ireland Army Hospital, three outlying Army Health clinics, Nelson Troop Medical Clinic, Camp Memorial Blood Center and a Preventive Medicine Service and Optical Fabrication Lab.

MEDDAC serves active duty and retired members (on a space available basis) of the uniformed services, their family members and the family members of deceased service members. It also treats civilians in emergency situations when it is the closest hospital. All patients must present an identification card. Children over 10 years of age must present their ID card even when accompanied by a parent with identification. Additionally, patients must be enrolled in the Defense Eligibility Enrollment Reporting Systems (DEERS). Service members must enroll their families in DEERS through their unit Personnel Administration Center or during in-processing at One Stop.

Installation Hospital -- Ireland Army Hospital is a full service general medical and surgical hospital fully accredited by the Joint Commission on Accreditation of Healthcare Organizations.

Inprocessing -- Active duty personnel are required to inprocess through the TRICARE Service Center to be assigned a Primary Care Manager (PCM). Family members will also receive information on availability of Primary Care Managers at the TRICARE Service Center. It is important that family members enroll as soon as possible after arriving on the installation to ensure prompt non-emergency medical services.

Community Health Nurse -- The Community Health Nurse provides comprehensive care and follow-up nursing service for beneficiaries. Services provided includes home visits on and off post, chronic disease and tuberculosis prevention, health and troop education, health risk appraisals, and follow-up on selected communicable diseases. Community Health Nursing is also involved with the Persian Gulf Illness program, the Childhood Lead Poisoning Program, hospital discharge planning, and serves as health consultants to the Child Development Services Program. Community HIV education and support services for HIV positive individuals are also available through this program.

Blood Center -- Fort Knox has the Army's largest blood center, Camp Memorial Blood Center, which collects and processes donated blood to support Army medical activities worldwide. No appointment is necessary to donate.

TRICARE Heartland Region

TRICARE has been implemented here. It is important for newly arrived soldiers to go to the hospital and speak with the TRICARE representative as soon as possible in order to have medical care procedures properly arranged. If you plan to continue your TRICARE Prime enrollment in the TRICARE Heartland Region, do not disenroll from your original region. Follow the following steps:

- Once you move to the TRICARE Heartland Region, visit the TRICARE Service Center or call (800) 941-4501 to request a TRICARE Information Packet. You will receive a packet of TRICARE materials along with a TRICARE Heartland Enrollment Application.
- Attend a Newcomer Orientation, in Building 77, the 1st, 2nd or 3rd Tues/Wed of each month.
- Complete the TRICARE Prime Enrollment Application and return it to the TRICARE Service Center or mail it to the TRICARE Heartland Region Operations Center, 333 West First Street, Suite 210, Dayton, OH 45402. To avoid delays in processing your enrollment, make sure all information on the application is current and complete, mark the box "Transferring Enrollment from Another Region (Portability)," and remember to choose a Primary Care Manager in the TRICARE Heartland Region.
- Your TRICARE Prime enrollment in the TRICARE Heartland Region is effective on the date Anthem Alliance receives your application (not necessarily on the date you sign the application).

Dental Care

There are three dental clinics on post. Active duty military are provided a full range of dental services. Family members are encouraged to enroll in the Family Member Dental Insurance Plan (now through United Concordia Companies, Inc.). Very limited care on a space available basis is offered to family members on post. Retired members are eligible for emergency and space-available dental care on post. Note that "space available" means you will probably not receive care.

Anyone applying for dental care must present a valid ID card. Family members age 10 and under will receive available care when their parent or guardian's card is shown. Children under 18 years of age must be accompanied by a parent or legal guardian.

There is no printed list of dentists in the local area who participate in the Family Member Dental Plan, however, there are many. When you call and inquire, make sure you ask if they "participate" rather than "accept" the plan. That means they will not charge over the scheduled payment. If the dentist only "accepts" the dental plan, they may charge over the scheduled payment and the patient will be responsible for paying the difference. Ask for a copy of the United Concordia TRICARE Family Member Dental Plan Benefit Booklet from your dental clinic, unit, or Army Community Service for a full explanation of benefits and procedures.

Local Community Information

If you are responsible for the care of an elderly or ill family member, there are five nursing homes in Hardin County. Some have skilled care. There may be a waiting list. For additional information, contact Army Community Service at (502) 624-6291/8391.

Health Care - Special Needs

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of](#)

[contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has [State points of contacts](#) with useful links to State programs and organizations.

Installation Specific Information

Exceptional Family Member Program (EFMP)

When you inprocess, you will have to come through the Army Community Service (ACS) office. The person who greets you at the front desk should notice on your inprocessing checklist that you have an exceptional family member(EFM). If not, please tell them so. You will need to speak with the ACS Exceptional Family Member Coordinator. They will help you locate resources in the area to assist your EFM.

The EFM enrollment and screening are completed at Ireland Army Community Hospital on post. If you have a family member with a special need, i.e., medical, educational, emotional, etc. they should be enrolled in this program. Enrollment ensures that the Army will work to not send family members to an area where the resources are not available. It is possible that the soldier may be sent on an unaccompanied tour if the assignment is in an area not suitable for the EFM. This program is for the protection of military family members.

Education - Special Education/EIS

Special Education and EDIS

The Department of Defense has two programs that provide services to infants and toddlers (birth through two) with developmental delays and to school aged children (3-21, inclusive) with disabilities, in accordance with the Individuals with Disabilities Education Act (IDEA). In Stateside locations, families must live on the installation to be eligible for these services. Families who live off the installation will receive services from local community programs.

Infants and Toddlers (birth to 3 years old)

Educational and Developmental Intervention Services (EDIS) is a military medical department program that provides early intervention services to infants and toddlers from birth until three years of age. EDIS is available at all locations where there is a DoD school.

EDIS at Ireland Army Community Hospital provides early intervention services for those who meet post housing eligibility requirements. The EDIS teams, with Early Childhood Special Educators and multi-disciplinary allied health professionals, assist families of infants and toddlers with developmental delays to achieve goals that enhance functional independence and support school readiness. EDIS provides services in the child's natural environment (home, childcare center, etc.), and embedded in family routines.

School Age (3-21 years) - Domestic Dependent Elementary and Secondary Schools (DDESS)

The Fort Knox Community Schools provide special educational services to those who meet the post housing eligibility requirements, and who meet the Department of Defense eligibility criteria for special education services.

Special educational services are provided for students in all disability categories within a variety of educational settings.

Preschool children with disabilities are educated in an inclusive program to the maximum extent possible.

Four Year Old Preschool Program

The Fort Knox Community Schools provide a preschool program for all four year old children who meet the housing requirement for attending the Fort Knox Schools, and who are four years of age by October 1st of the current school year. This half day program is provided at no cost to the parents. Inquiries regarding this program should be directed to the Instructional Systems Specialist at the Superintendents Office at Ft. Knox.

Special Education Records

Parents of children enrolled in special education should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to provide to the new school. Copies of reports will be helpful in facilitating a successful transition into the Fort Knox Community Schools.

In the event that your child requires specialized services and/or equipment, it is recommended that you call the Director of Student Services.

Contacts

Director of Student Services
Fort Knox Community Schools
4553 Fayette Avenue
Fort Knox, KY 40121-2707

502-624-2345 x36
Fax 502-624-4260

[Email](#)

Contact Information

239 Binter Street
Building 77
Fort Knox, KY 40121-5205
Phone 502-624-6291
Phone (DSN) 312-464-6291
Fax 502-624-6223
Fax (DSN) 312-464-6223

[Email](#)
[Website](#)

Automotive Services

Auto Craft Shop
Spearhead Division Avenue
Building 1054
Fort Knox, KY 40121-2266
Phone 502-624-5338 /5410
Phone (DSN) 312-464-5338/5410

[Website](#)

Beauty/Barber Shops

Beauty Shop
Eisenhower Avenue
Building 2013
Fort Knox, KY 40121
Phone 502-942-0766

Beneficiary Counseling Assistance Coordinators

Health Promotion and Fitness Program
Ireland Avenue
Building 851
289 Ireland Avenue
Fort Knox, KY 40121-5111
Phone 502-624-2227
Phone (DSN) 312-464-2227
Fax 502-624-4812
Fax (DSN) 312-464-4812

[Email](#)
[Website](#)

Child Development Centers

Child & Youth Services (CYS)
Bullion Blvd
Building 4248
1681 Bullion Blvd
Fort Knox, KY 40121-2266
Phone 502-624-6700
Fax 502-624-4258

Adult Education Centers

Education Center
Dixie Street
Building 1174
229 Dixie Street
Fort Knox, KY 40121-5174
Phone 502-624-4136/2427
Phone (DSN) 312-464-4136/2427

[Email](#)
[Website](#)

Barracks/Single Service Member Housing

Transient Billeting (OQ, VOQ, VEQ, DVQ)
8th Armor Division Rd
Building 4770
Fort Knox, KY 40121-0000
Phone 502-943-1000

[Website](#)

Beauty/Barber Shops

Barber Shops
Eisenhower Avenue
Building 2013
FORT KNOX, KY 40121-0000
Phone Main PX 502-942-3817 / Building 851 (Hospital)
502-624-0243 / 5929 Alsace 502-942-6873

Chapels

Main Post Chapel
Dixie Street
Building 1173
Fort Knox, KY 40121-0000
Phone 502-624-5255
Phone (DSN) 312-464-5255
Fax 502-624-8543
Fax (DSN) 312-464-8543

[Email](#)
[Website](#)

Child and Youth Registration and Referral

Child & Youth Services Central Registration
Vine Grove Rd
Building 1384
58 Vine Grove Road
Fort Knox, KY 40121
Phone 502-624-6703
Phone (DSN) 312-464-6703
Fax 502-624-4094
Fax (DSN) 312-464-4094

[Website](#)

Citizenship and Immigration Services

Louisville Field Office
Gene Snyder U.S. Courthouse and Custom House
 601 West Broadway, Suite 390
 Louisville, KY 40202
[Website](#) [Website](#)

Commissary/Shoppette

Commissary
Gold Vault Road
 Building 121
 933 Gold Vault Road
 Fort Knox, KY 40121-5178
 Phone 502-624-8525
 Phone (DSN) 312-464-8525
 Fax 502-624-3979
 Fax (DSN) 312-464-3979
[Email](#)
[Website](#)

DoD Schools

Fort Knox Domestic Dependent Elementary & Secondary Schools (DDESS), Central Offices
Building 4553, 281 Fayette Avenue
 Fort Knox, KY 40121-6201
 Phone 502-624-2345
 Fax 502-624-4256
[Email](#)
[Website](#)

DoD Schools

Pierce Elementary School
Maine Street
 Building 7502
 174 Maine Street
 Fort Knox, KY 40121-6811
 Phone 502-624-7449
 Phone (DSN) 312-464-7449
 Fax 502-624-5274
 Fax (DSN) 312-464-5274
[Email](#)
[Website](#)

DoD Schools

Scott Middle School
Mississippi Street
 Bldg 7474
 266 Mississippi Street
 Fort Knox, KY 40121-6814
 Phone 502-624-2236
 Phone (DSN) 312-464-2236
 Fax 502-624-5433
 Fax (DSN) 312-464-5433
[Email](#)
[Website](#)

Civilian Personnel Office

Appropriated Funds
6th Ave
 Building 1109A
 201 6th Ave Ste 156
 Fort Knox, KY 40121-5721
 Phone 502-624-3429
 Phone (DSN) 312-464-3429
 Fax 502-624-3538
 Fax (DSN) 312-464-3538
[Email](#)
[Website](#) [Website](#)

DoD Schools

Kingsolver Elementary School
3rd Avenue
 Building 1488
 427 3rd Avenue
 Fort Knox, KY 40121-7023
 Phone 502-624-8650
 Phone (DSN) 312-324-8650
 Fax 502-624-6977
[Email](#)
[Website](#)

DoD Schools

Mudge Elementary School
South Paquette Street
 Building 5373
 190 South Paquette Street
 Fort Knox, KY 40121-2278
 Phone 502-624-8345
 Phone (DSN) 312-464-8345
 Fax 502-624-2439
 Fax (DSN) 312-464-2439
[Website](#)

DoD Schools

Van Voorhis Elementary School
Folger Street
 Building 5550
 120 Folger Street
 Fort Knox, KY 40121-6000
 Phone 502-624-5854
 Phone (DSN) 312-464-5854
 Fax 502-624-7267
 Fax (DSN) 312-464-7267
[Email](#)
[Website](#)

DoD Schools

Walker Intermediate School
Conroy Avenue
 Building 5549
 114 Conroy Avenue
 Fort Knox, KY 40121-2276
 Phone 502-624-8348
 Phone (DSN) 312-464-8348
 Fax 502-624-6759
 Fax (DSN) 312-464-4759
[Email](#)
[Website](#)

DoD Schools

Fort Knox High School
 Missouri Street
 Building 7501
 107 Missouri Street
 Fort Knox, KY 40121-6812
 Phone 502-624-6647
 Phone (DSN) 312-464-6647
 Fax 502-624-6171
 Fax (DSN) 312-464-6171

[Email](#)
[Website](#) [Website](#)

Educational and Developmental Intervention Services (EDIS)

Educational and Developmental Intervention Services (EDIS)
 289 Ireland Avenue
 Building 851
 Fort Knox, KY 40121-5111
 Phone 502-624-9552
 Phone (DSN) 312-464-9552/9139
 Fax 502-624-0372
 Fax (DSN) 502-464-0372

[Email](#)
[Website](#)

Emergency Relief Services

Army Emergency Relief
 Binter Street
 Building 77
 239 Binter Street
 Fort Knox, KY 40121-5205
 Phone 502-624-6291/8391
 Phone (DSN) 312-464-6291/8391
 Fax 502-624-1858
 Fax (DSN) 312-464-1858

[Website](#)

Exchange(s)

AAFES - Main Post Exchange
 Binter Street
 125 Binter Street, Building 81
 Fort Knox, KY 40121-5159
 Phone 502-942-0067

[Website](#)

Family Center

Army Community Service
 239 Binter Street
 Bldg. 77
 Fort Knox, KY 40121
 Phone 502-624-6291/8391
 Phone (DSN) 312-464-6291/8391
 Fax 502-624-1858
 Fax (DSN) 312-464-1858

[Website](#)

DoD Schools

Macdonald Intermediate School
 128 McCracken Street
 Building 7729
 Fort Knox, KY 40121-6810
 Phone 502-624-5650
 Phone (DSN) 312-464-5650
 Fax 502-624-2108
 Fax (DSN) 312-464-2108

[Email](#)
[Website](#)

Educational and Developmental Intervention Services (EDIS)

Educational and Developmental Intervention Services (EDIS)-Mailing Address
 CDR USAMEDDAC
 Attn: MCXM DMK 692
 Fort Knox, KY 40121-5529
 Phone 502-624-9552
 Phone (DSN) 312-464-9552/9139
 Fax 502-624-0372
 Fax (DSN) 502-464-0372

[Email](#)

Exceptional Family Member Program/Special Needs

Army Community Service EFMP
 Binter Street
 Building 77
 239 Binter Street
 Fort Knox, KY 40121-5205
 Phone 502-624-6291/8391
 Phone (DSN) 312-464-6291/8391
 Fax 502-624-1858
 Fax (DSN) 312-464-1858

[Website](#)

Family Advocacy Program

Family Advocacy Program, ACS
 Littlefield Street
 Building 77
 239 Binter Street
 Fort Knox, KY 40121-5205
 Phone 502-624-6291/8391
 Phone (DSN) 312-464-6291/8391
 Fax 502-624-1858
 Fax (DSN) 312-464-1858

[Website](#)

Family Child Care/Child Development Homes

CYS Central Registration Office
 Armored Division Road
 Building 4768
 8th Armored Division Road
 Fort Knox, KY 40121-0000
 Phone 502-624-6703
 Phone (DSN) 312-464-6703
 Fax 502-624-4094
 Fax (DSN) 312-464-4094

[Website](#)

Finance Office

Finance (Inprocessing)
Vine Grove Rd
 Bldg 1384
 58 Vine Grove Road
 Fort Knox, KY 40121-6202
 Phone 502-624-2085
 Phone (DSN) 312-464-2085
 Fax 502-624-2966
 Fax (DSN) 312-464-2966

[Email](#)
[Website](#)

Financial Institutions

Credit Union (Fort Knox Federal)
Knox Street
 Fort Knox, KY 40121
 Phone 1800-285-5669

[Website](#)

Gymnasiums/Fitness Centers

Natcher Physical Fitness Center
2341 Garry Owen Avenue
 Building 2341
 Fort Knox, KY 40121-0000
 Phone 502-624-8169
 Phone (DSN) 312-464-8169

Hospital/Medical Treatment Facility(s)

Ireland ArmyCommunity Hospital
Ireland Ave
 Building 851
 289 Ireland Avenue
 Fort Knox, KY 40121-5111
 Phone 502-624-9333 / TTY users can dial 1-800-877-8339
 Phone (DSN) 312-464-9333
 Fax 502-624-9255

[Email](#)
[Website](#)

Household Goods/Transportation Office (outbound)

Household Goods Outbound Shipments
Vine Grove Road
 Building 1384
 58 Vine Grove Road
 Fort Knox, KY 40121-6202
 Phone 502-624-3927/3943
 Phone (DSN) 312-464-3927/3943
 Fax 502-624-3315
 Fax (DSN) 312-464-3315

[Website](#)

Housing Referral Office/Housing Privatization

Off Post Housing Referral
Vine Grove Road
 Building 1383
 Fort Knox, KY 40121-0000
 Phone 502-799-6508/6530 Wait List / 502-624-3548/5824
 HSO Office / 502-624-7009 RCI Office
 Phone (DSN) 312-464-3548

[Website](#)

Financial Institutions

Armed Forces Bank, N.A.
Fort Knox - Community Center Branch
 131 Gold Vault Road
 Fort Knox, KY 40121
 Phone 1-888-929-2265

[Website](#)

Golf Courses

Lindsey Golf Course
Bullion Blvd
 Building 4024
 Fort Knox, KY 40121
 Phone 502-943-9929 / 1-888-548-5728

[Website](#)

Gymnasiums/Fitness Centers

Gammon Physical Fitness Center
6591 Abel Street
 Fort Knox, KY 40121
 Phone 502-624-4033
 Phone (DSN) 312-464-4033

Household Goods/Transportation Office (inbound)

Household Goods Inbound Shipments
Vine Grove Road
 Building 1384
 58 Vine Grove Road
 Fort Knox, KY 40121-6202
 Phone 502-624-3927/3943
 Phone (DSN) 312-464-3927/3943
 Fax 502-624-3315
 Fax (DSN) 312-464-3315

[Website](#)

Housing Office/Government Housing

Family Housing Office
Vine Grove Road
 Building 1383
 Fort Knox, KY 40121
 Phone 502-799-6508/6530 Wait List / 502-624-3548/5824 HSO Office / 502-624-7009RCI Office
 Phone (DSN) 312-464-3436/4749

[Website](#)

ID/CAC Card Processing

ID CARD SECTION
Vine Grove Road
 Bldg 1384 Ste 107
 Fort Knox, KY 40121-6202
 Phone 502-624-1818
 Phone (DSN) 312-464-1818
 Fax 502-624-5412
 Fax (DSN) 312-464-5412

[Website](#)

Information and Referral Services

Information and Referral, ACS
Binter Street
 Building 77
 239 Binter Street
 Fort Knox, KY 40121-5205
 Phone 502-624-6291/8391
 Phone (DSN) 312-464-6291/8391
 Fax 502-624-6223
 Fax (DSN) 312-464-6223
[Website](#)

Library

Barr Library
Quartermaster Street
 Building 400
 62 Quartermaster Street
 Fort Knox, KY 40121-5187
 Phone 502-624-5351
 Phone (DSN) 312-464-5351
[Website](#)

MWR (Morale Welfare and Recreation)

Directorate of Morale Welfare and Recreation
Bullion Blvd
 Building 4248
 1681 Bullion Blvd
 Fort Knox, KY 40121-2266
 Phone 502-624-2628
 Phone (DSN) 312-464-2628
 Fax 502-624-4326
 Fax (DSN) 312-464-4326
[Website](#)

New Parent Support Program

New Parent Program Aides, ACS
Binter Street
 Building 77
 239 Binter Street
 Fort Knox, KY 40121-5205
 Phone 502-624-6291/8391
 Phone (DSN) 312-464-6291/8391
 Fax 502-624-1858
 Fax (DSN) 312-646-1858
[Website](#)

Personal Financial Management Services

Financial Readiness Program, ACS
Binter Street
 Building 77
 239 Binter Street
 Fort Knox, KY 40121-5205
 Phone 502-624-6291/8391
 Phone (DSN) 312-464-6291/8391
 Fax 502-624-1858
 Fax (DSN) 312-464-1858
[Website](#)

Legal Services/JAG

Legal Assistance
3rd Avenue
 Building 1310
 50 3rd Avenue, Room 129
 Fort Knox, KY 40121-5230
 Phone 502-624-2771
 Phone (DSN) 312-464-2771
 Fax 502-624-2488
[Email](#)
[Website](#)

Loan Closet

Loan Closet - Relocation
Binter Street
 Building 77
 239 Binter Street
 Fort Knox, KY 40121-5205
 Phone 502-624-6291/8391
 Phone (DSN) 312-464-6291/8391
 Fax 502-614-1885
[Website](#) [Website](#)

Military Clothing Sales

Military Clothing Sales Store
Binter Street
 Building 81
 125 Binter Street
 Fort Knox, KY 40121-5159
 Phone 502-942-4254
[Website](#)

Non-appropriated Funds (NAF) Human Resources

NON APPROPRIATED FUND (AF)
Building 1109A
 201 6th Ave Ste 156
 Fort Knox, KY 40121-5721
 Phone 502-624-6353
 Phone (DSN) 312-464-6353
 Fax 502-624-7735
 Fax (DSN) 312-464-7735
[Website](#)

Personnel Support Office

One Stop Processing (In/Out)
Vine Grove Rd
 Building 1384 Ste 107
 58 Vine Grove Road
 Fort Knox, KY 40121-6202
 Phone 502-624-7018
 Phone (DSN) 312-464-7018
[Website](#)

Relocation Assistance Program

Relocation Assistance Program, Army Community Service
Binter Street
Building 77
239 Binter Street
Fort Knox, KY 40121-5205
Phone 502-624-6291/8391
Phone (DSN) 312-464-6291/8391
Fax 502-624-1858
Fax (DSN) 312-464-1858

[Email](#)
[Website](#)

Retirement Services

Retirement Services
12th Armor Division Ave
Building 5101
126 12th Armor Division Ave
Fort Knox, KY 40121-5102
Phone 502-624-1765/4641/6419/4315
Phone (DSN) 312-464-1765/4641/6419/4315
Fax 502-624-4186
Fax (DSN) 312-464-4186

[Email](#)
[Website](#)

School Liaison Office/Community Schools

School Liaison Services
Vine Grove Rd
Building 1384
58 Vine Grove Road
Fort Knox, KY 40121-6202
Phone 502-624-2305
Phone (DSN) 312-464-2305
Fax 502-624-4094
Fax (DSN) 312-464-4094

[Email](#)
[Website](#)

Temporary Lodging/Billeting

Wickam Guest House
Wilson Road
Building 7961
Fort Knox, KY 40121
Phone 502-943-1000
Phone (DSN) 312-464-3491

[Email](#)
[Website](#)

Travel Office

Leisure Travel Services
Spearhead Division Avenue
Building 1053
Fort Knox, KY 40121-0000
Phone 502-943-5030 / 502-624-5114
Phone (DSN) 312-464-5030-5114
Fax 502-943-9951

[Website](#)

Restaurants/Fast Food

LEADER'S CLUB
Chaffee Avenue
Building 1118
FORT KNOX, KY 40121-0000
Phone 502-942-0959

[Website](#)

School Age Care

School Age Services (SAS)
8th Armored Division Rd
Building 4768
Fort Knox, KY 40121-0000
Phone 502-624-6703
Phone (DSN) 312-464-6703
Fax 502-624-4094

[Website](#)

Spouse Education, Training and Careers

Employment Readiness Program, Army Community Service
6th Ave
Building 1109B Spearhead Division Road
199 6th Avenue Ste 133
Fort Knox, KY 40121-5721
Phone 502-624-8855
Phone (DSN) 312-464-8855
Fax 502-624-1858
Fax (DSN) 312-464-1858

[Website](#)

Transition Assistance Program

Transition Assistance Program
126 12th Armor Division Ave
Building 1109C
Room 112
Fort Knox, KY 40121-5102
Phone 502-624-2227 /5222
Fax 502-624-1858

[Email](#)
[Website](#)

Veterinary Services

Veterinary Services (On post)
Spearhead Division Rd
Building 1068
Fort Knox, KY 40121-0000
Phone 502-624-5819
Phone (DSN) 312-464-5819
Fax 502-624-2773

[Website](#)

Victim Advocate Services*Family Advocacy Program, ACS**Littlefield Street*

Building 77

239 Binter Street

Fort Knox, KY 40121-5205

Phone 502-624-6291/8391

Phone (DSN) 312-464-6291/8391

Fax 502-624-1858

Fax (DSN) 312-464-1858

[Website](#)**Youth Programs/Centers***Youth Services - Devers Center**Chaffee Avenue*

Building 5543

Fort Knox, KY 40121-0000

Phone 502-624-6442

Phone (DSN) 312-464-6442

Fax 502-624-5128

[Website](#)**Welcome/Visitors Center***One Stop Processing (In/Out)**Vine Grove Rd*

Building 1384 Ste 107

58 Vine Grove Road

Fort Knox, KY 40121-6202

Phone 502-624-7018

Phone (DSN) 312-464-7018

[Website](#)

Major Units

16th Cavalry Regiment

528 Old Ironsides Avenue
Building 2389
Fort Knox, KY 40121-5119
(502) 624-7848

7th Brigade TS, 100th Division Brigade HQ

(502) 624-5347

US Army 3rd Recruiting Brigade

Arrowhead St
Building 6580
Fort Knox, KY 40121
(502) 626-0759

8th/229th Aviation

Commander:
Building 2327
1160 Brandenburg Station Road
Fort Knox, KY 40121-4211

19th Engineers

Commander
BUILDING 203 Old Ironside Road
FORT KNOX, KY 40121

Eastern Region, US Army Cadet Command

Old Ironsides Road
Building 203
Fort Knox, KY 40121
(502) 624-1042

Law Enforcement Command

Contact Information:
Commander
Building 1486, 463 12th Armor Division Ave
Fort Knox, KY 40121-5122
COM: (502) 624-6852
DSN: 464-6852

Provides law enforcement for the post community. The mission of the Fort Knox Military Police is to assist, protect and defend. They provide everything from crime prevention to Child-I-Dent program as well as make the community of Fort Knox safe for our families and soldiers.

Staff Chaplain

BLDG 1310
50 3RD AVE STE 109
FORT KNOX, KY 40121-5230

(502) 624-5255

US Army Accession Command

3rd Avenue
Building 5220
Fort Knox, KY 40121
(502) 626-0321

HQ, US Army Accessions Support Brigade

9th Cavalry Regiment Avenue
Building 206
Fort Knox, KY 40121
(502) 626-0267

4th Brigade, 85th Division

Commander
Building 6581 & 6538
1480 Eisenhower Ave
Fort Knox, KY 40121-2800
S1 (502) 624-2101

Staff Judge Advocate (SJA)

3rd Avenue
Building 1310 B
Fort Knox, KY 40121
(502) 624-1255

703d Ord Company

Contact Information:
Commander
Building 2000, 688 North Knox St
Fort Knox, KY 40121-7036
COM: (502) 624-2160
DSN: 464-2160
FAX: (502) 624-4053

18th Weather Squadron

Contact Information:
Building 5220, 283 Pilot Street
Fort Knox, KY 40121-8113
COM: (502) 624-5653/5571
DSN: 464-5653/5571
FAX: (502) 624-6156

NCO Academy, Armor School

Contact Information:

Commandant

Building 2381, 36 Garry Owen Regiment Ave

Fort Knox, KY 40121-5237

COM: (502) 624-5150

DSN: 464-5150

FAX: (502) 624-5283

1st Squadron 16th Cavalry Regiment

Contact Information:

Commander

COM: (502) 624-8507

DSN: 464-8507

FAX: (502) 624-5485/1075

1st Armor Training Brigade Headquarters

Contact Information:

Brigade Commander or DCO

Building 6295, 3576 Wilson Road

Fort Knox, KY 40121-5728

COM: (502) 624-3755

DSN: 464-3755

FAX: (502) 624-2300

2d Battalion 81st Armor Regiment 1st Armor Brigade

Contact Information:

Commander or S-1

COM: (502) 624-8512/7026

DSN: 464-7026/8512

FAX: (502) 624-7999

1st Battalion 46th Infantry 1st Armor Training Brigade

Contact Information:

Commander or First Sergeant

COM: (502) 624-4928/3767

DSN: 464-4928

FAX: (502) 624-4082

46th AG Battalion (Reception)

Contact Information:

Commander

COM: (502) 624-1955

DSN: 464-1955

FAX: (502) 624-4581

USA MEDDAC

Contact Information:

Commander

Building 851, 289 Ireland Ave

Fort Knox KY 40121-5111

COM: (502) 624-9333

DSN: 464-9333

**International Military Student Office,
Armor School**

Contact Information:

Building 2350, 294 Hell On Wheels Ave

Fort Knox KY 40121-4198

COM: (502) 624-3055

DSN: 464-3055

FAX: (502) 624-4069

2d Squadron 16th Cavalry Regiment

Contact Information:

Commander

COM: (502) 624-7481/3058

DSN: 464-7481/3058

FAX: (502) 624-1680/2406

**1st Battalion 81st Armor Regiment 1st
Armor Training Brigade**

Contact Information:

Commander or First Sergeant

COM: (502) 624-1116

DSN: 464-1116

FAX: (502) 624-8495

**5th Squadron 15th Cavalry Regiment 1st
Armor Training Bde**

Contact Information:

Commander or CSM

COM: (502) 624-8226

DSN: 464-8226

FAX: (502) 624-8101

**2d Battalion 46th Infantry 1st Armor
Training Brigade**

Contact Information:

Commander or CSM

COM: (502) 624-1646

DSN: 464-1646

FAX: (502) 624-4579/3125

U.S. Army Recruiting Command

Contact Information:

Commanding General

Building 1307, 1307 3rd Ave

Fort Knox KY 40121-2725

COM: (502) 626-0508

DSN: 536-0508

FAX: (502) 626-1432

USA DENTAC

Contact Information:

Commander

Building 2724, 968 Brave Rifles Regiment Ave

Fort Knox KY 40121-5210

COM: (502) 624-3754

DSN: 464-3754

FAX: (502) 624-2966

3d Squadron 16th Cavalry Regiment

Contact Information:

Commander

COM: (502) 624-5855/8178

DSN: 464-5855

FAX: (502) 624-4223/1370

3d Battalion, 81st Armor Regiment

Contact Information:

Commander

COM: (502) 624-1357

DSN: 464-1357

FAX: (502) 624-4647

3/81 Armor Regiment supports the 1st Armor Training Brigade. They provide instructors for a number of common skills such as First Aid, NBC, land navigation, and communications.

Armor Officer Basic Course, 2d Bn/O Trp, 2/16th Cav

Contact Information:

Commander

COM: (502) 624-3629

DSN: 464-8564

FAX: (502) 624-8410

U.S. Marine Corps

Contact Information:

Building 2372, 178 Garry Owen Regiment Ave

Fort Knox, KY 40121-5239

COM: (502) 624-5950

DSN: 464-5950

FAX: 464-3207 (DSN)

Within the 1/81 Armor this Marine Corps Detachment trains Marine Corps Armor Crewmen and mechanics.

HHT, 16th Cavalry Regiment

Contact Information:

Commander

Building 2389, 528 Old Ironsides Avenue

Fort Knox, KY 40121-5108

COM: (502) 624-4168

DSN: 464-4168

FAX: (502) 624-3844

Armor Officer Advanced Course, 3rd Squadron, 16th Cav Regiment

This is the Armor Captain Command Course which trains Captains to command armor companies or cavalry troops and to perform the function of assistant operations officers.

Contact Information:

COM: (502) 624-8347

DSN: 464-8564

FAX: (502) 624-8410

113th Army Band

The 113th Army Dragoons is one of the Army's best bands.

Contact Information:

COM: (502) 624-1595

DSN: 464-1595

FAX: (502) 624-2988