



Troops & Families

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PLAN MY MOVE

Military OneSource 24/7 family assistance 1-800-342-9647

Plan My Move Booklet for Fort Eustis

Overview



Location

Fort Eustis is located on the Virginia Tidewater peninsula in the city of Newport News. Fort Eustis is 20 miles east of Williamsburg, VA and 20 miles west of Hampton, VA on I-64. The base operator's phone number is 757-878-1212.

History

It would be hard to imagine a place more connected to American history than Fort Eustis. On March 7, 1918, Camp Abraham Eustis was established as a cost artillery replacement center for Fort Monroe and a balloon observation school. It was named for Brevet Brigadier General Abraham Eustis, the first commanding officer of Fort Monroe. It became Fort Eustis and a permanent military installation in 1923. Closed in the 1930s, Fort Eustis was reopened in August 1940, as the Coast Artillery Replacement Training Center. In 1946, Fort Eustis became home to the newly-formed Transportation School. Army training in rail, marine, amphibious operations and other modes of transportation was consolidated at Fort Eustis. Today Fort Eustis is one of 16 Training and Doctrine Command installations. It is the Spearhead of Logistics, home of the Transportation Regiment. For more information visit the [Fort Eustis web page](#).

Mission

Fort Eustis, home of the United States Army Transportation Corps (USATCFE), NCO Academy, Army Aviation Logistics School, 8th Transportation Brigade, Joint Deployment Training Center, Army Training Support Center, SDDC Deployment Support Command and 7th Transportation Group. Here, officers and enlisted soldiers receive education and on the job training in all modes of transportation, aviation maintenance, logistics, and deployment doctrine and research.

Population Served

Fort Eustis supports over 16,700 active duty military, civil servants and their family members. An additional 12,000 students train here each year. There is a robust retiree community numbering in excess of 14,000 in the area.

Base Transportation

Currently, there is no base transportation on this installation.

Sponsorship

For Soldiers wanting to know more information on pin-point assignments and sponsorship upon arrival at Fort Eustis contact Officer and Enlisted Reassignment Section 757-878-3633, DSN 312-826-3633.

Temporary Quarters

The Transportation Inn, Fort Eustis' Billeting facility, houses unaccompanied TDY personnel, PCS families and official visitors. There are 235 visiting officers' quarters and nine distinguished visitors' quarters located at the corner of Pershing and Wilson Avenues and 302 visiting enlisted quarters located on Lee Boulevard. Reservations can be made by

calling 757-878-5807/2337, or DSN 312-826-5807/2337 or [on the web](#). All personnel should report to Building 2110 on Pershing Avenue for registration.

Relocation Assistance

Fort Eustis Newcomers Briefing Information Fair is a mandatory briefing for all newly assigned personnel to Fort Eustis. Come and visit with over 30 organizations that are available to provide valuable information on the Fort Eustis community. Spouses are highly encouraged to attend. Free Child Care is available by calling the Fort Eustis Child Development Center to register your child prior to the Briefing, 757-878-4025, DSN 312-826-4025, .

The Loan Closet is available to all military personnel PCSing In/Out of the area. There are 2, 4, and 8 person kits with pots, pans, silverware, glasses, and mixing bowls. Also, Aero Beds, Child Car Seats, and Porta Cribs are available. For more information contact Army Community Service 757-878-3638, DSN 312-826-3638.

Critical Installation Information

There is no Usury Law in Virginia, which means, there is no cap (limit) on the amount of interest a business could charge you! Beware before you buy anything on credit and read the small print. Always know what your interest rate is! Examples are cars, furniture, stereo equipment, and any purchase requiring you to use credit! There are lots of companies wanting to give military members "a great deal". It may be a great deal for them, not for you. Here are a few guidelines to help you decide whether or not to sign a contract. 1) You should be able to take a copy of the contract with you to review before you sign it. If a salesperson won't let you do this or tries to talk you out of it, beware! 2) Prices on products and services sold under contract do not generally change overnight. If you can get something today you can usually get it tomorrow. Watch out for high pressure sales pitches to get you to sign up at a certain price right now. 3) So called "free gifts" are rarely free. You usually wind up paying for them in the price of the contract. The bottom line is, don't rush into anything. A contract is a legally binding document. You should carefully review all the terms and conditions before signing. Have a legal assistance attorney look at it for you before you sign. If you allow a high pressure sales pitch to take you in, you may regret it later. Remember, if it sounds too good to be true, it probably is.

Sponsorship

Settling into your new location and your new unit takes time. [Plan My Move](#) is designed to assist you with information about your new location. Complimenting Plan My Move each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. Sponsors can make your transition smoother. The purpose of the Sponsorship program is to:

- Provide a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You can request a sponsor through your unit, or with help from the Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.
- **Navy:** OPNAV INSTRUCTION 1740.3B prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3B outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

Directions to Installation

Entrances and Directions to Fort Eustis

There is only one entrance to Fort Eustis. ID cards and DOD vehicle decals are required for entrance on the installation. DOD vehicle decals are available at the Welcome Center, building 02, main entrance.

A second Fort Eustis entrance scheduled to open June 2005 can be accessed from Warwick Blvd.

Directions from Newport News/Williamsburg International Airport or Norfolk International Airport:

Take Interstate 64 West to exit 250A, Fort Eustis Blvd (Route 105) proceed west about 1 mile and you will enter Fort Eustis.

Directions from I 95:

Take Interstate 64 East to exit 250A, Fort Eustis Blvd (Route 105) proceed west about 1 mile and you will enter Fort Eustis.

Check-in Procedures

Inprocessing Procedures

Permanent Party Military Personnel

Permanent Party report to Military Personnel (Bldg 662). Once you have entered Fort Eustis you will be on Washington Avenue, proceed and you will come to a traffic circle (remember those in the circle have the right of way), proceed straight through the circle (remain on Washington Ave). Pass through one traffic signal and make a right onto Sheppard Place. Military Personnel will be on your left, the phone number is 757-878-0953. After duty hours (4:30 pm) Permanent party members report to Bldg 210, Post Headquarters. From the main entrance you will be on Washington Avenue, proceed down Washington, Bldg 210 will be on your right (just before you approach the traffic circle), 757-878-5897.

Students

Advanced Individual Training (AIT) personnel report to building 705, Enlisted Student Affairs Branch (ESAB). From the main entrance you will be on Washington Ave, proceed and you will pass through the traffic circle and a traffic signal, stay on Washington and then make a right on Benedict Place. Stay on Benedict and where the road comes to an end is where you'll find ESAB, 757-878-5420. After duty hours (4:30 pm) AIT soldiers will report to Building 705, the Transportation School. The Transportation School is located across from post headquarters on Washington Avenue, 757-878-5404. NCO Academy students are to report to building 664, during and after duty hours. From the main entrance stay on Washington Ave, proceed past the traffic circle and traffic signal, from Washington Ave make a right onto Sheppard Place. Proceed down Sheppard Place until the road ends on Monroe Ave. The NCO Academy will be on the corner of Sheppard and Monroe, 757-878-4080. Transportation Officer Basic Course (TOBC) students and other Officer students report to G Company (BLDG 705) upon arrival. From the main entrance you will be on Washington Ave. Proceed, straight through the circle and traffic signal, make a right on Schultz Place. G Company is located on the corner of Washington and Schultz, 757-878-2217. TOBC and other Officer students are to report to the Transportation School building 705 after duty hours (4:30 pm). The Transportation School is located across from Post Headquarters on Washington Ave., 757-878-5404.

What to do if you Get Married Enroute

For all Permanent Party and Advanced Individual Training (AIT) personnel, if you get married before you PCS, you must inform your commander and follow the procedures exactly as you are given them. The military will not pay for travel and housing of your spouse if you do not follow proper procedures.

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

The Relocation Readiness Program is part of Army Community Service (ACS). This program provides assistance to military and civilian personnel along with family members who will be moving to the Fort Eustis area and those relocating to other military installations.

Once you arrive at Fort Eustis, come by and visit the Relocation Readiness Program office. Find out when the monthly Newcomers Briefing Information Fair takes place so you can find out about all the things Fort Eustis and what the

surrounding area has to offer. Free Child care is available. Spouses are encouraged to attend and the event is your ticket to get connected. The Family Member Employment Assistance Program (FMEAP) assists permanent party spouses of active duty military personnel who are seeking local employment.

For those who are in between moves, or have had their household goods picked up, or those who are waiting for household goods to arrive, ACS can help. The Fort Eustis Lending Closet has some household items you can use temporarily. The Lending Closet has kits containing dishes, glasses, silverware, cooking utensils, high chairs, car seats, ironing boards, and cots. However there are no linens.

Before you take off to your new installation, Relocation and Readiness Program office personnel could find you the easiest route in the shortest time by using Trip Maker. We can provide you with a detailed trip summary to help you on your day to day travels.

The Army Career and Alumni Program (ACAP) helps soldiers, Department of Defense civilian employees, and their family members when they leave military service or federal employment. ACAP combines its services for Forts Eustis, Monroe, and Story at Fort Eustis. Public Law requires soldiers receive this counseling not later than 90 days prior to separation. Soldiers who begin ACAP at the 180 mark may expect to spend 4 to 6 hours per week in transition activities. Employment search assistance helps transitioners identify skills, prepare a personal marketing plan, identify potential employers, interview effectively, and negotiate salary and benefits.

Emergency Assistance

Planning for Emergencies

If an emergency arises during your travels look for the nearest military installation for help. If there are no installations listed in the area, we suggest you call AAA, if you are a member, or ask the local information operator for a hospital or road service, depending on the emergency.

Medical Emergency during a Move/Active Duty

If a valid medical emergency (life threatening) should occur i.e. severe injury, car accident, heart attack etc., first find out if there is a military installation nearby, if not, proceed to the nearest civilian hospital. You must state that you are Active Duty military, you should not receive any bills and you should not pay. Collect all documents and take them to the nearest Army installation (if you are in the Army) Medical Claims Office. If Fort Eustis is the nearest Army base, bring the paperwork to the Civilian Medical Claims Office, Building 579, 757-878-7853.

Emergencies/Family Members

All family members must be enrolled in the DEERS system (Must have a valid ID Card). If you are currently a member of a TRICARE system dis-enrollment is required prior to leaving your current duty station. **Talk to your health benefits advisor** for specific information on coverage during transition to your next duty station. If you are not a member of the TRICARE system either you never enrolled, didn't have the system at your last duty station, or if you are a new spouse or family member, you are covered under CHAMPUS. If an emergency requires you to go to a hospital during your initial days on Fort Eustis you must call TRICARE to get approved coverage for care, at 1-800-304-9863 McDonald Army Community Hospital, Fort Eustis. Otherwise, standard CHAMPUS will cover whatever is allowed. The Fort Eustis Health Benefits Office can be reached at 757-878-7957.

Army Emergency Relief(AER)

AER is an emergency financial assistance and educational assistance program. AER helps soldiers (active and retired) their dependents, their widows(ers), and orphans during unforeseen emergencies. Assistance is provided as an interest-free loan, grant, or a combination loan and grant. The emergency must have originated from other than the soldiers own actions, i.e., problems caused by AWOLs, Article 15, or civilian fines. Each AER request is personal and is considered on its own merits in a timely and confidential manner.

Categories of Authorized Financial Assistance

a) Non-receipt of pay (Pay due but not received. This is different from No Pay Due.) b) Loss of Funds. (Assistance not based on amount of loss) c) Medical, Dental, Hospital Expenses Assistance permitted only if related to obtaining authorized medical or dental care under CHAMPUS or MEDICARE) d) Funeral expense (For legal authorized dependents or when soldier is expected to share in payment or pay funeral expenses for a parent of the soldier or spouse) e) Required Travel (Soldier must be on emergency leave) f) Rent (Initial rent & deposit or to prevent eviction) g) Food (To prevent privation only) h) Utilities (To prevent shut off of electricity and gas) i) POV Repairs (Essential POV only) j) Fire or other Disaster (Assistance in case of fire or other Disaster) k) Privation (Assistance authorized to prevent privation of a soldier and dependents for valid causes not otherwise identified above).

Motor Vehicles

Registration & Licensing Requirements

Virginia State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 5 years of age be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Registering Vehicles in Virginia

Whether a vehicle must be registered in Virginia depends on who owns the vehicle and whether the owner is a resident or nonresident. Here are the important definitions: "Domicile" is your state of legal residence; the state you consider to be your home state; the state to which you would return if you left the military today. While there is no single, conclusive test to determine domicile, the following factors are relevant: where you were born and raised; where you are registered to vote; where you hold a driver's license; where you pay personal income taxes; where you own property; and where you have other ties such as professional licenses and membership in various organizations.

The Soldiers and Sailors Civil Relief Act (SSCRA) prevents a state from creating a presumption that an active-duty military member becomes domiciled in that state simply because he is stationed there. The member may choose to become a domiciliary of that state, but cannot be forced to - he can retain his old domicile throughout his military career.

Contrary to a popular misconception, however, the SSCRA does not give a military member the unlimited right to choose any state as a new domicile. You could not, for example, become a domiciliary of Texas if you are not stationed there.

"Nonresident" means every person not domiciled in Virginia, except those who become residents as described below.

"Resident" means every person domiciled in Virginia (and physically living here) plus every other person who meets any of the following tests (Note: these tests do not apply to active-duty members but do apply to family members):

- Works in Virginia for more than 60 days
- Lives in Virginia for 6 months (except nonresident students)
- Registers a car in Virginia using a Virginia address

"Nonresident student" means every nonresident who is enrolled as a full-time student and who is not gainfully employed.

Virginia Driver's License

Active duty military members, their spouses and dependent children 16 years or older do not need a Virginia driver's license, provided they have a valid driver's license from the state in which the vehicle is registered. Members and their family members may get a Virginia driver's license without affecting their domicile. If for any reason your driver's license is suspended, revoked, or expired, you can no longer drive in Virginia. Your status as a military member or dependent

will not protect you.

Personal Property Tax

Vehicles registered in Virginia are subject to a personal property tax. The only exception is for a vehicle registered solely in the name of an active-duty member who is not domiciled in Virginia. A vehicle registered in the names of a husband and wife, where one spouse is a civilian, is subject to taxation, regardless of either spouse's domicile. Some military members choose to avoid the tax by removing the spouse's name from the title. This is done by having the civilian spouse sign over his or her ownership interest on the original title and applying for a new title and registration at the Department of Motor Vehicles. (If the vehicle has a lien against it because of a loan, you may have to get the original certificate of title from the bank.)

Safety Inspections

All personnel assigned to Fort Eustis who operate a privately owned vehicle must have a valid safety inspection sticker, in order to register the vehicle on Fort Eustis regardless of what state the vehicle is registered in.

City Decals

The City of Newport News requires that a decal be displayed on the front windshield of your vehicle(s) next to the Virginia state inspection sticker, or behind the rear view mirror below the tinted area. Newport News police will ticket all vehicles located in Newport News which do not display a valid Newport News decal or other valid decal. This policy is for those automobiles registered in the state of Virginia, and pertains to those who live on post or in the City of Newport News. There is no cost to active duty military members.

Base Regulations

Driving is a privilege that can be taken away if misused. The Virginia motor vehicle law applies on base. Personnel ticketed on base will have to appear in Federal Magistrate Court. Simple things such as driving the speed limit, coming to a full stop where indicated and not getting behind the wheel after drinking will not only save your career, but could save your life.

Speed Limits -- The authorized speed limit on Ft. Eustis is 35 MPH, unless otherwise posted. The speed limit when passing troops in formation is 10 MPH.

Safety Belts -- All persons driving or riding in a vehicle on Ft. Eustis are required to use seat belts. Virginia State Law requires all children under the age of 4 and under 40 pounds to be in a child restraint in the rear passenger compartment. Children from the age of 4 to 15 years old must be in a safety restraint in accordance with Virginia State Law.

Vehicle Checks -- Vehicle checks are done on a periodic basis.

Accidents -- Vehicle accidents occurring on Ft. Eustis should be reported immediately to the Military Police (MP). Vehicles and occupants must remain at the scene of the accident until released by the MP, unless injuries require immediate medical attention. To report an accident call 757-878-4556/4557.

Restricted Areas -- The following areas are designated as on-post, off-limit areas which require authorization to enter from a specific source:

- Range and Training Areas -- In accordance with TCFE Regulation 350-8, authorization to enter range and training areas must be obtained from the Training Division.
- Wooded Areas -- Persons not engaged in an official military operation must obtain authorization to enter wooded areas suitable for hunting, or camping, from the Game Warden's Office.
- Unapproved Dirt Roads -- Persons in POVs must obtain authorization to use unapproved dirt roads from the PMO (Provost Marshal Office) or the Game Warden's Office.

Motorcycles

When operating or riding a motorcycle, soldiers assigned to Ft. Eustis are required to wear the following items:

- fastened helmet with safety shield or goggles
- full fingered gloves
- long sleeve shirt or jacket
- hard sole leather shoes
- high visibility reflective vest

Individual Joggers -- Individual runners and joggers must stay on the left edge of the roadway, facing traffic and yield right-of-way to approaching vehicles. Wearing earphones while running or jogging on roadways is prohibited on Ft. Eustis. Individual runners and joggers must wear reflective vests from 4 pm until 8 am.

Roller skates, in-line skates and skateboards are prohibited on streets and areas with pedestrian traffic, such as the PX or hospital. All terrain vehicles (ATVs), including 3 and 4 wheelers, are prohibited on Ft. Eustis. Bicycle riders are required to wear helmets and reflective vests.

Loan Closet

Items Available

The Loan Closet is operated as part of Army Community Service (ACS) to provide assistance to PCSing soldiers and their family members. This service provides housekeeping items for temporary loan upon arrival or departure of soldiers and their families until arrival of/or shipment of their household goods. Items available in the Loan Closet are: dish kits (includes pots and pans, dishes, silverware, cooking utensils, glasses, mixing bowls and other miscellaneous items), porta-cribs, high chairs, play pens, Aero beds (twin and queen), irons, ironing Boards, and coffee makers.

How to Borrow

The Loan Closet is available for long term TDY, active duty military members from all branches stationed or attached to Fort Eustis, and exchange students (must be accompanied by their sponsor and a copy of their ITO orders and ID card).

Housing - Overview

Government Housing

Privatization

GMH Housing has partnered with the Army to manage, maintain, build and renovate the family housing for Fort Eustis. This housing is part of the DoD privatized housing initiative. For those living in privatized housing, Basic Allowance Housing (BAH) is automatically deducted from the monthly leave and earning statement but BAH will also show up as having been paid.

Availability

On-post housing is available to all grades; however, waiting times may vary depending on grade and type of house. If you are interested in living on-post, please contact the Fort Eustis Community Management Office.

Special Needs Family Members

For special needs families, GMH Housing will work closely with the EFMP Coordinator to evaluate the availability of vacant homes that meet the needs of the family and to coordinate any adaptations required for the selected home of assignment.

Single Service Member Housing

Barracks are available for single enlisted soldiers. The unit of assignment handles barracks room assignments.

Non-Government Housing

Housing Referral Office (HRO) -- The HRO is your contact for any problems you may encounter such as discrimination complaints, tenant/landlord disputes, or any questions or problems about off-post housing is the HRO. The HRO will provide you a list of rentals with corresponding locator maps and give you information regarding the communities in which the rentals are located.

DoD Automated Housing Referral Network (AHRN)--Visit AHRN.com or ask at your local housing office to learn about this DoD program that is currently available for most installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- Find out about shared rentals
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN [website](#) to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

Reporting Requirements

Service members must contact the Housing Office prior to looking for off post housing.

Housing - Temporary

Temporary Lodging Facility

The Transportation Inn is located on post. Reservations are made for service members on TDY (Temporary Duty) or PCS (Permanent Change of Station) orders. Those not on orders will be put on a Space Available list. Reservations can be made 60 days in advance. For those service members that are PCS to Fort Eustis maximum stay is 30 nights. For those PCS leaving Fort Eustis maximum stay is 7 nights. The length of stay is based on availability. Any TLE (Temporary Lodging Expense Allowance) should be discussed with the Finance and Accounting Office.

Pricing

The price range for the Transportation Inn starts in the upper \$20's thru the mid \$30's. Billeting off post can range in price from \$30 to \$80 per night.

Directions

From Newport News/Williamsburg International Airport or from Norfolk International Airport take interstate 64 west to exit 250A Fort Eustis Blvd (route 105). Proceed on Ft Eustis Blvd (route 105) west and you will come to the Main Gate. From the Main Gate you will be on Washington Avenue, make your first left onto Madison Avenue, across the median. Proceed down Madison and make a left onto Pershing Ave. Follow Pershing until it comes to an end at the Transportation Inn. When you call the Transportation Inn if there are no rooms available they can provide a listing of hotels that participate through a memorandum of agreement. Call the Transportation Inn for more details.

Pets

Pets are allowed in cottages only. Because there are only 5 cottages a kennel may be necessary. Inquire about pets as soon as you make reservations. Call the Transportation Inn for more information.

Housing - Government

Family Housing

Application

All incoming personnel must apply for on-post quarters within 30 days of signing in to Fort Eustis, in order to be back-dated to departure date from last permanent duty station. Incoming personnel who apply within 30 days of signing in must submit the following:

- DD Form 93-Record of Emergency Data, the form can be obtained from your AG Records Section. All incoming soldiers must have their DD Form 93 updated when processing.
- DA Form 31- Request & Authority for Leave (for signing out of last duty station).
- PCS orders plus all amendments bringing the soldier to Fort Eustis.
- Orders to a dependent restricted area (if applicable).

Exceptional Family Member Housing

Those families with Exceptional Family Members, there is no priority list, housing will review needs on a case by case basis. One story housing is very limited.

Single Service Member Housing

Barracks facilities are available for single enlisted soldiers, the unit handles barracks assignments.

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming PCS move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even estimate the weight of your household goods before you visit your transportation office to set up the move. If you are going overseas, you should begin to plan what items you will take in your hold baggage, in your household goods shipment and what might need to go into storage. Remember for overseas assignments electricity is different and houses are generally much smaller and cannot handle large furniture.

Set up an appointment with your transportation office as soon as you have a copy of your PCS orders. The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire. The counselors will explain all your PCS move entitlements in detail. Your first decision is whether to have the government move you or whether to move yourself. There are pros and cons to each type of move. Your counselor will answer all of your questions. If you choose a government move, they will book your shipment and let you know the exact dates the movers will come. If you choose to move yourself, the counselor can assist with recommendations and tips on how to do a personal move.

Automobile

The government may ship one Privately Owned Vehicle (POV) at their expense to your new overseas location. This is handled through your transportation office. Remember to discuss your POV needs at your initial counseling session. The shipping contractor has established a [website](#) where you can track the location of your POV through the shipping process.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine and restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing as well as fees. Checking the [SDDC website](#) will provide details on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well.

Delivery of Household Goods Shipments

It is your responsibility to contact the transportation office as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and e-mail. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

Customer Satisfaction Survey

Once your personal property is delivered, you'll be asked to [rate the customer service](#) you received from the movers. Make sure you take the time to do this. Your feedback will make the process better for everyone.

Claims

If you have any loss or damage to your personal property you may need to file a claim. Use the front of [DD Form 1840/1840R](#) to notify the mover of any loss or damage you find at the time of delivery. If further loss or damage is discovered after the transportation provider departs, use the reverse side of the form, DD Form 1840R. You must **file DD Form 1840/1840R within 70 days of delivery**. Completing and submitting the DD Form 1840/1840R does not constitute filing a claim. A claim is separate and distinct from these forms. Your local personal property office and claims office will give you complete instructions on where and how to file DD Form 1840/1840R and your claim.

Household Goods - Shipping Pets

Boarding

Check the yellow pages for listings of available kennels and local Veterinarians for boarding in the area. There are no facilities on base. Rates, vaccine requirements and hours of operation can be obtained at that time.

Licensing

Licensing of the family pet is required by all local counties. Owners are requested to contact the county in which they will be living to obtain specific information on local requirements.

Quarantines

There are no pet quarantines in Virginia.

Pet Transpiration

Information on transporting the family pet can be obtained through the Port Call or Carlson Wagonlit and by contacting the carrier directly. Shipping costs and requirements will change periodically.

Education - General Overview

Introduction

Public School

There are many means of obtaining an education in the Hampton Roads area. The public schools for children on post are the Newport News Public Schools. Newport News, along with the outlying communities of Yorktown, Williamsburg-James City County, and Hampton have highly noted school programs.

Enrollment

If you are enrolling your child for the first time in a Newport News school, parents should bring the following information to the school the child will be attending: 1) child's birth certificate 2) immunization records 3) proof of physical done within the last year 4) proof of residence 5) child's social security number.

If your child has been enrolled in special education classes, bring the child's "IEP" to the special education department at the school division's administrative offices on Warwick Blvd in Newport News. For more information see Special Education section.

To enter kindergarten, your child must be 5 years old by September 30 of the current year and reside in Newport News with a parent or legal guardian. Students turning five in October, November or December of the school year will not enter kindergarten, but may be eligible for the First Step Title I program. First Step prepares 4 and 5 year olds for kindergarten. The program is free for children who qualify based on a preschool screening test, and transportation is provided. Call (757) 591-4681 to make an appointment for a preschool screening.

To enroll an older child, parents must present the above information plus the latest report card (if available) and the complete address of the previous school to allow Newport News to obtain school records.

Before/After School Programs

Before/After School programs, summer and holiday programs for children ages 3 to 15 are held at various elementary schools and community centers throughout the Newport News school district.

Graduation Requirements

Graduation requirements for standard diploma: Beginning with the graduating class of 2002, students need 22 credits to graduate: English-4; Math-3; Laboratory Science-3; History/Social Science-3; Health and PE-2; Fine Arts or Practical Arts-1; Electives-6.

A verified unit of credit is earned by passing a course and its related Standards of Learning test. The Virginia Board of Education provides flexibility to address the special circumstances of transfer students.

Talented and Gifted

T.A.G. provides a variety of programs designed to meet the needs of students with exceptional intellectual abilities from kindergarten through twelfth grade.

Adult Education

The Army Education Center provides educational services for active duty military personnel located at Fort Eustis and in the adjacent military communities. Adult family members of these military personnel are provided limited educational services on a space available basis. Services provided include counseling, outreach, testing, college programs from the AA Degree through the Master's Degree and remedial instruction in Math and English as well as Military Occupational Specialty (MOS) library services. Virginia state supported colleges require military personnel to pay out of state tuition rates unless they use Tuition Assistance (TA) Funds. There are no Tuition Assistance Funds available to family members. The only way you can avoid out of state tuition rates is by being a resident of the state of Virginia, or by using TA, if eligible. General Education Development (GED) testing is available to military personnel without charge. Family members may take GED pre-tests to determine areas of deficiency at the Education Center, but they must take the official GED tests in the local community. Call for more information and about the going rates. The Education Center has

three colleges on post which provide programs of study leading to AA Degrees through Master's Degrees. Some off-post colleges have representatives who come to Fort Eustis to provide counseling services, either weekly or monthly.

Private School

Private schools are numerous. There are many different focuses and backgrounds of the private schools in the area.

Education - Training (College/Technical)

Installation Education Center

The Adult Continuing Education department of the Newport News School System offers a GED Review Program four times a year. The cost varies. Additionally a Basic Education Program is offered which focuses on teaching basic skills in Reading, Language Arts, and Math. This program is offered for free and has an open entry, open exit policy. All one needs to do to register is show up at any class at any time throughout the year.

College

The following colleges/universities have their administrative offices located in the Education Center and provide classes on post:

St Leo College provides programs leading to an Associate Of Arts Degree in General Studies. The college also has programs leading to a Bachelor Of Liberal Arts Degree with concentration in a number of different areas. They can be reached at 757-887-0655, Monday through Friday 9 a.m. - 5 p.m.

Embry Riddle Aeronautical University provides programs leading to Associate and Baccalaureate Degrees in Aviation. They can be reached at 757-887-0980, Monday through Thursday 9:00 a.m. - 5:00 p.m. and Friday 8:30 a.m.-2:30 a.m.

Florida Institute of Technology provides programs leading to Master's Degree in various areas of management. They may be reached at 757-887-2488, Monday through Friday 7:30 a.m.-4:00 p.m.

Also, three colleges have representatives available at the Education Center on a weekly basis: Troy State University, Thomas Nelson Community College, and Old Dominion University. A Christopher Newport University representative is available on a monthly basis. Call the Education Center for more information.

Residency Requirements for In-State Tuition

Active duty military personnel are charged in-state tuition at Virginia State supported schools if using military Tuition Assistance (TA). Family members are not eligible for TA and normally must pay out-of-state tuition unless they have established residency in Virginia. Private schools charge one rate. Personnel using GI Bill benefits will pay out of state charges at Virginia State supported schools unless they are Virginia residents. The one year waiting period to establish residency may be waived for active duty members who choose to pay Virginia income tax. To initiate payment of Virginia income tax, members should contact the dispersing office maintaining their pay record and complete a DD 2058 in duplicate. For additional information on qualifying for in-state tuition contact the school's admissions office.

Education - Local Schools

Choosing the right school for their children is a priority for military families. This article describes excellent resources for your use in planning for your child's educational needs. Parents can find current information about public, charter and private schools by using the tools below:

1. How do I choose a good school?

[Choosing a School for Your Child](#) is a U.S. Department of Education publication that will help families identify what is important in selecting a school.

[The School Visit: What to Look For, What to Ask](#) Whether you are choosing a school for the first time, or because you are in transition, this site will provide you with information about what to do and what to ask.

2. What schools are in my area (or in the area where I may move), and how good are they?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child. Listed below are these website tools along with information on how you access the information and what type of information each site provides.

Both [Great Schools](#) and [School Matters](#) provide a wealth of information for parents:

- School contact information
- Distance from zip code (provide the installation zip code, or the zip code of the area where you will be living)
- Public, private or charter school designation
- Student/teacher ratios
- Free and reduced school lunch program (an estimate of economic disadvantage)
- Great Schools provides a rating of schools and a parent comment section
- Percentage of students meeting or exceeding the state standards in math, reading and language arts
- Teachers - average number of years teaching experience, % of first year teachers on the staff
- Students: Average percentage of students absent from school for more than 15 days
- Ethnic breakdown and percent of students with English as a second language
- School Matters provides college prep scores (PSAT, SAT, ACT test scores)-for high schools only
- Great Schools also provides parents the ability to rate the schools and make comments on the schools.

For both sites, the user must enter the State and zip code to find schools in the area.

SchoolQuest was developed by the [Military Child Education Coalition](#) to help military families select schools. SchoolQuest also offers an Online Library that provides resources for families in transition. At this time, the SchoolQuest data base covers 99 military installations. The Military Child Education Coalition also provides a [data base of information](#) on each State's educational system.

[The School Report Tool](#) is available from Military OneSource that list names and locations of public, public charter, private, virtual and home schooling choices around major installations. [Charter Schools](#) are nonsectarian public schools of choice that operate with freedom from many of the regulations that apply to traditional public schools. Use this site to find one in your area.

3. How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extra curricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

The [Toolkit for Parents](#) was developed by the Department of Defense, especially for Military Families. This 85 page booklet walks parents through preparing for the move and the first two weeks of school....what to ask, what to take, etc..

The [Military Impacted Association](#) has [checklists](#) available for military kids who are leaving or entering a new school.

The Military Child Education Coalition has a [checklist for transferring students](#) that will be helpful. Additionally, through [SchoolQuest](#), MCEC provides parents with the ability to develop a profile for each of their children, which then will provide them with a report on issues related to transferring to a new school district.

4. Question? What happens if I need help during the school year?

During the school year, there are always questions that parents have, such as "What is the best way to help with homework?" or "What if my child needs to see a counselor because my spouse is deployed?" Military OneSource helps with these questions and has 24/7 access. You can call them at 1-800-342-9647, connect to them at the website [Military OneSource](#), or [e-mail a consultant](#).

Education - Local Schools/Overseas

Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

Where do I start?

Start with the information on your new installation. Visit [Plan My Move](#) and review the installation's Education - Overview article. All of the overseas installations have dedicated a portion of the Education Overview to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

What is the difference between a DoD school and an international or national school?

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs.

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with, the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

MilitaryStudent.org provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

Employment - Overview

Employment Options

The Virginia Peninsula has benefited from significant economic growth over the past decade. We have seen the location of many new industries which have both diversified the local economy but more importantly provided a significant amount of job opportunities for the local population as well as newcomers.

The majority of employment opportunities for family members in the Hampton Roads area are in medical, sales, production, and service fields. Management positions are scarce. The area is heavily populated with military communities from all branches of service. There are jobs, but the employment market is very competitive and wages/salaries are relatively low. Several large companies have made Hampton roads their home. Among these are Colonial Williamsburg, Anhauser-Busch, MCI, and Canon. Check the Internet for phone numbers and addresses.

Job seekers from other locations should be aware that employment opportunities with many of the largest companies are often limited to temporary or part-time hourly workers provided by local temporary agencies. Appropriated (civil service) and Non-appropriated Fund (NAF) jobs, are scarce due to the downsizing of the government and the rise of out-sourcing (contracting).

Family members with prior military experience and skills and retirees may find limited employment opportunities with Government Contractors. Family Members who are unable to find immediate employment are encouraged to volunteer their skills with one of the many installation or local agencies that utilize volunteers. Volunteer service counts as work experience and volunteers are often among the first candidates considered when paid positions become available. Such agencies include Army Community Service, the American Red Cross, Youth Services, Child Development Services, local schools, and a variety of human services and religious agencies.

Employment Documentation

For job hunting purposes, hand carry all employment records and information, prior and current resumes, college transcripts, licenses, certificates, and SF-171s, SF-50s (if Government Service).

New Parent Support Program

General Program Description

The Army New Parent Support Program (NPSP) provides intensive home visiting services to eligible Families with children prenatal to 3 years old whether they live on or off the installation. Activities and services provided include information and referral to military and civilian programs that support parents of infants and young children, such as parenting programs, respite care for children, and supervised play time for children. All activities and services provided through NPSP are voluntary and non-stigmatizing and emphasize the parents' strengths.

Goals of the Army NPSP are:

1. Contribute to mission readiness.
2. Support Family member adaptation to military life.
3. Enhance the knowledge and skills Family members need to form healthy relationships and provide safe, nurturing environments for children to prevent Family violence.
4. Foster a supportive military community for young military Families.

Staff Qualifications

NPSP Home Visitor staff consists of Licensed Clinical Social Workers and Registered Nurses. All personnel will possess the knowledge, skills, and abilities necessary for their professional certification/licensure and positions. Local installation or State background checks, including Army Central Registry checks, will be completed on all personnel who provide services to parents and their children and will be updated annually.

Eligibility Requirements

Families may be self-referred or referred by other agencies such as health care providers, chaplains, social service staff, command, or Family Advocacy Program (FAP) staff.

How to Enroll

Interested families may contact the local Army Community Service (ACS) office, or their health care provider, for further information in the New Parent Support Program.

Child Care

Child Development Center (CDC)

The Fort Eustis Child Development Center (CDC) is located on Madison Ave in Building 926.

Programs Offered

The CDC offers Hourly Care from 8:30 am until 3:30 pm. Reservations are strongly suggested and can be made up to two weeks in advance. Hourly care fees are subject to change but are presently \$2.50 per hour. The CDC also offers full day child care for ages 6 months to kindergarten age, not in school, and before and after preschool and Kindergarten care.

Availability /Wait List

The Fort Eustis Child Development Center (CDC) has a waiting list for ages 6 months to Kindergarten age. To be placed on the waiting list, patrons must come to the CR office between the hours of 8:00 am to 6:00 pm. and complete a waiting list form. A patron's child remains on the list for three months from the date of application. It is then the patron's responsibility to contact the CR office prior to the expiration date and request to have the record updated for another three months. If this is not done, your name will be removed from the waiting list. Names are placed on the waiting list by priority and by date of application.

Registration

Registration is required prior to use of any Child Development Services program. Appointments are not required but may be made by calling 757-878-4025. There are registration fees for all programs. Immunization records are required at registration and all child(ren) must have a physical or well baby check, but do have 30 days to submit a copy of the physical to the CR office.

Costs

Fees for the child care programs are governed by DOD and are based on total family income. Registration and fee payment are required prior to services being rendered. For more information please call 757-878-5339 or DSN 312-826-5339.

Family Child Care (FCC)

Family Child Care (FCC) is in home care provided by an adult family member occupying Government quarters. Both the individual providing services (FCC provider) and the occupied housing unit (FCC home) must be certified by the installation Commander before children may be accepted for care. FCC providers can assist parents by providing flexible hours, as well as overnight and long term care.

FCC was established under the guidelines AR 608-10, Child Development Services, to support the specific Child Care needs of military families. All FCC providers initially receive 40 hours of instruction in such topics as CPR, nutritious food preparation, and early child development before being certified. In addition, providers receive monthly training based on the Child Development Association (CDA) 13 functional areas. FCC homes are monitored regularly by the FCC staff and are inspected by Preventative Medicine, the Fire Department and the Safety Office.

School Age Services (SAS)

The School Age Services Program (SAS) provides supervised out of school activities for children in first thru fifth grades. The program is located in Building 926, Madison Avenue.

Hours of Operation -- During the school year, the program is offered each morning before school, 5:30 am -8:30 am ,Wednesdays 12:00 pm-6:00 pm and 4:00 pm-6:00 pm after school Monday thru Friday. The school buses pick the children up at the SAS center in the morning and bring them back to the SAS center in the afternoon. Full day programs are offered during school holidays and vacations.

Activities include gymnasium activities, board game room, game room, arts and crafts area, quiet reading area, homework area, computer lab and a playground. Recreational and educational field trips, swimming, bowling, and other

non-center based activities are part of the overall program.

Supplemental Programs

Short Term Alternative Child Care (STACC) -- Offers care for organizations in a selected area in the same building where the organization's meeting is taking place. Ratios are generally kept at 1:5.

Volunteer Child Care in the Unit Setting (VCCUS) -- Volunteers for one unit or organization carry out child care services for another organization/unit in exchange for the same services at a later time. CDS assists by offering a brief training for all volunteers involved and conducts the inspection of the child care site.

For more information on either of these programs call 757-878-4025.

Youth Services

Youth Services

Sponsorship is offered "as requested". There is a Youth Employment Fair each spring! There is one Youth Center on Fort Eustis. Middle School and Teen Program. This program is located in Building 1102 pershing Ave. The center itself offers a gymnasium, a gymnastics area, snack bar, teen and middle school lounges, a computer lab, homework room, game room, arts & crafts area, and a dance/music/homework room.

Instructional classes play a role in the overall program. Classes are offered in gymnastics, tae kwon do, and piano. Classes are usually open for registration. Very reasonable fees are charged.

Areas of interest to middle school and teens groups may be Youth Sponsorship, Work-Force prep, Community Service opportunities, Keystone and Torch club, Councils, dances, parties, trips, etc. For more detailed information call 757-878-4448.

Supervision of Children

Child safety is of the utmost importance. This command has established guidelines on when children may be left alone on post. PARENTS AND GUARDIANS WILL NOT LEAVE CHILDREN 8 YEARS OLD AND UNDER UNSUPERVISED AND MUST BE 12 YEARS OLD TO BABYSIT. Children who are old enough to be left with-out supervision must be provided with a plan for meeting their needs. Parents who fail to comply with these standards may be reported and investigated for child neglect.

Curfew

Curfew on the installation is from 9:00 pm - 6:00 am, eastern standard time (10:00 pm to 6:00 am when daylight savings time is in effect). During these hours, when anywhere other than their place of residence, children under the age of 16 must be accompanied by a parent or responsible adult chaperone. The curfew for children attending command sponsored chapel or youth activity functions begins thirty minutes after the end of the function but not later than 11:00 pm, Sunday through Thursday or 12 midnight, Friday and Saturday. Minor children 16 and 17 years of age are not permitted on any street, roadway, alley, avenue, park, or any other public place on Fort Eustis between 1:00 am and 5:00 am, Monday through Friday; 1:00 am and 5:00 am, Saturday and Sunday. Exceptions to the above are: (1) When a minor is accompanied by a parent, guardian, or other adult having the care, custody, or control of such minor. (2) When a minor is on an errand of an emergency nature. (3) When a minor is engaged in lawful employment and is in transit either directly to their place of employment or directly from their place of employment to their legal residence.

Family Center

Programs and Services

A key resource on your installation and a gateway to accessing all of the resources available to you, the Army Community Services provides information, support and services to help you balance the demands of family and the military lifestyle. The Army Community Services is one part of the overall installation family support system, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. The Army Community Services should be one of you first stops upon arriving at an installation; its programs and services will be an important resource for you and your family.

Deployment Readiness -- Assists you during all phases of the deployment cycle. We provide programs and services to individual soldiers, civilians, and family members throughout the deployment process. We educate you on what to expect and the best ways to prepare.

Relocation Readiness -- Provides information, referral, resources and tools to help you with permanent change of station (PCS) moves and post-move orientations. We maintain a loan closet from which families may borrow basic household goods. We also assist you with in-transit emergencies by providing classes on move-related topics such as buying or selling homes and individual PCS planning, among others. We serve as liaison to citizenship, immigration, and multicultural diversity information, and provide outreach to waiting families.

Personal Financial Readiness -- A program to assist you in sustaining financial self-sufficiency. You can learn more about debt liquidation, thrift savings plans, consumer and credit issues, and predatory lending.

Employment Readiness -- The training and information provided can help you identify and reach your employment and career development goals, manage the challenges associated with a mobile lifestyle and develop job search skills. Assists you in acquiring skills, networks, and resources that will allow you to participate in the work force and to develop a career/work plan.

Family Life Education -- Provides you with information and education about a variety of life cycle issues, including parenting and relationships, among others, to help you strengthen your relationships.

Information and Referral -- An integral function of the family center, information and referral services can assist you in locating needed services and programs available on your installation, through civilian agencies in the local community, and connect to national resources.

Army Community Services may also provide other services, such as counseling, family advocacy, fitness and recreation programs and Exceptional Family Member support. Services vary by location.

Financial Assistance

Budgeting is Vital

Whether it is your first or twenty first move, there will be out of pocket expenses. The government covers only so much of the expense when you move. Financial preparedness is essential in maintaining a good quality of life, but when it comes to moving the expenses can be overwhelming. Budgeting comes in handy. Develop a budget strategy when you know a move is on the way.

Temporary quarters range in price for on post billeting, The Transportation Inn, price per night is in the upper \$20's through mid \$30's. If you were to be billeted off post the price range varies from \$30 to \$80 per night. As soon as you know a move is on the way, start to budget for these additional expenses. If you need assistance in developing a budget plan, call ACS for an appointment with a Budget Counselor. If you arrive at Fort Eustis and need budget/financial planning assistance call 757-878-3638 for an appointment.

Consumer Affairs and Financial Assistance Program

The Consumer Affairs and Financial Assistance Program (CAFAP) focuses on improving soldiers' and families' financial readiness and self-sufficiency. This includes the ability to function as informed consumers. Emphasis is placed on training in money management, proper use of credit, financial planning for deployment, transition and relocation, insurance, and checking account management in an attempt to prevent financial difficulties. The program involves development of debt liquidation plans, housing loss mitigation, and presentation of special subject matter dealing with major item purchases such as home and auto. Individual appointments may be scheduled for budget counseling or consumer issues. Contact 757-878-0903, ACS Building 601.

Legal Assistance

Legal Services

This installation has not provided any narrative for this topic.

Deployment Support

Family Deployment Support

This installation has not provided any narrative for this topic.

Health Care - Overview

Moving With TRICARE

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You're covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Once you arrive at your new location, update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately.
3. Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you're moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

- North Region [Health Net Federal Services, Inc.](#), 1-877-TRICARE (1-877-874 2273)
- South Region [Humana Military Healthcare Services, Inc.](#) 1-800444-5445
- West Region [TriWest Healthcare Alliance](#) 1-888-TRIWEST (1-888-874-9378)

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

TRICARE Prime Remote

In non-Prime service areas, TRICARE offers TRICARE Prime Remote. To enroll, submit a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for Active Duty Family Members. Be sure to include them on the enrollment form.

Prime Options Outside of the United States

TRICARE Prime Overseas

TRICARE Prime Overseas is offered in overseas areas where there are military treatment facilities or areas in which TRICARE has established a network of qualified host nation providers.

- TRICARE Europe Toll free: 1-888-777-8343; Commercial 011-49-6302-67-7432; DSN 314-496-7432 Fax Numbers: Commercial 011-49-6302-67-6374; DSN 314-496-6374 or [e-mail](#)
- TRICARE Pacific Toll free: 1-888-777-8343; Commercial 011-81-6117-43-2036; DSN: 643-2036; Remote Sites: 011-65-6-338-9277 Fax Numbers: Commercial 011-81-611-743-2037; DSN: 643-2037 or [e-mail](#)
- TRICARE Latin America & Canada (TLAC) Address: TAO-LAC, Bldg 38802, Ft Gordon GA 30905-5650; Toll free 1-888-777-8343; 1-706-787-2424; DSN: 773-2424 Fax Number 1-706-787-3024 or [e-mail](#)

If you move to an area in which TRICARE Prime Overseas is offered, transfer your enrollment by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas on the form.

TRICARE Global Remote Overseas

TRICARE Global Remote Overseas is a Prime option offered in designated remote overseas locations. If you move to an area in which TRICARE Global Remote Overseas is offered, you and any authorized family members living with you may enroll by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center. Then, when you arrive in your new area, transfer your enrollment.

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any active duty family member who is registered in DEERS may use these programs by seeing any network or non-network providers that are authorized by TRICARE. In areas outside of the United States, active duty family members who don't want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation provider.

If you're already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Then, find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's Web site for a list of providers. Remember, if you see network providers, you'll be using the Extra option and pay lower copayments.
- Outside of the U.S.: Contact your TRICARE Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you'll have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life—TRICARE's coverage for those who are eligible for Medicare—requires no enrollment and you'll have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact the TRICARE Area Office for the overseas area where you are moving or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Getting Care Along the Way

- Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you've received any routine medical or dental care you think you might need during the time you'll be traveling. Or, delay the care until you get to your new duty location.

- Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you're traveling near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are hospitalized in a civilian facility for more than 24 hours, contact your regional contractor

- Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

- Emergency or Urgent care Overseas—Contact closest TRICARE Area Office or TRICARE Global Remote Call Center.

You don't need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you're traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE web site](#)
- The mail-order option is not recommended for a prescription you need right away, but if you'll be traveling for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE web site](#).
- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE web site](#).

Installation Specific Information

Installation Hospital

McDonald Army Community Hospital (MACH) is a 30 bed medical facility that provides care to over 50,000 eligible beneficiaries to include active duty soldiers, their family members and retirees who reside in the Hampton roads area.

Medical Care

The hospital functions as a TRICARE Prime enrollment site for the Department of Defense medical program. Beneficiaries who choose may enroll into MACH as their primary care site, receiving not only primary care but a variety of specialty care as well. Specialty care includes:

- Nutrition Care
- Ear, Nose and Throat
- Ophthalmology/Optometry
- Dermatology
- Gynecology
- Psychology
- Orthopedics
- Podiatry
- Physical Therapy
- Preventive Medicine
- Internal Medicine
- Disease Management
- General Surgery

On site Lab, X-Ray and Pharmacy are available for patient convenience. All beneficiaries who enroll in TRICARE Prime are assigned a designated Primary Care Provider for continuity of care.

TRICARE Service Center -- A TRICARE Service Center (TSC) is conveniently located off the main lobby of MACH for beneficiaries seeking information on enrollment or any of the healthcare options. The TSC is open Monday-Friday from 7:30 am-4:30 p.m. with no appointment necessary.

Urgent Care Center -- An Urgent Care Center (UCC) is available for beneficiaries needing immediate attention from 7:00 am -11:00 p.m. daily, 365 days per year.

Emergency Care -- Patients who have life threatening conditions should go to the closest Emergency Room; which is either Mary Immaculate Hospital, 757-886-6271 or Riverside Regional Medical Center, 757-594-2050. MACH maintains its ambulance service for patients after hours. In the event of an emergency dial 911 and the ambulance will take you to the appropriate medical facility.

Health Benefits Office -- The Fort Eustis Health Benefits Office can be reached at 757-314-7957.

Dental Care

The Dental Command (DENTAC) mission is to serve Active Duty soldiers only. Family members must be enrolled in the United Concordia Dental Plan. This Dental Plan provides insurance coverage for family members who must see civilian dentists.

Health Care - Special Needs

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of](#)

[contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has [State points of contacts](#) with useful links to State programs and organizations.

Installation Specific Information

Exceptional Family Member Program (EFMP)

Soldiers must insure they notify MILPO while in-processing that they have an EFM and the specific diagnosis. All AIT students must notify your unit command that you have an EFM as soon as you arrive at Fort Eustis.

Enrollment

To enroll, obtain a medical and education questionnaire from MEDDAC EFMP:

- Medical questionnaire must be completed for family members of any age, then reviewed and signed by the primary care physician.
- Educational questionnaire should be filled out on all school age children or any pre-schooler receiving special services.
- Attach a copy of a current Individual Education Plan (IEP) to the educational questionnaire. The IEP is available at your child's school.
- Return completed forms to McDonald Army Hospital EFMP point of contact.

NOTE - Family members who have previously enrolled at another duty station need only contact MEDDAC EFMP for input into the local computer. You must update your file every three years.

Most medical services are available within a 40 mile radius including, The Portsmouth Naval Hospital, Langley and Fort Eustis. Most of the EFM cases are CHAMPUS'd out and there is limited respite care, child care, and in-home health care.

EFMP Housing

One story housing for EFM's is very limited. The waiting list for all other quarters are approximately 6 months. Medical exceptions to policy for housing are done by case to case basis. Medically fragile receive 1st priority.

Education - Special Education/EIS

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Children from Birth to Three Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and territories to provide [early intervention services](#) to children from birth to age three who are developmentally delayed, or who are at high risk of being developmentally delayed. Early intervention services may be provided by local school districts or health departments. There is no common name across States for the programs, but you may hear them referred to as Part C programs (because Part C is the section of the IDEA that pertains to early intervention).

The [National Early Childhood Technical Assistance Center](#) provides a list of State Part C directors and funded programs at their web site. [Military OneSource](#) can identify local early intervention programs for you.

- Parents of children who receive early intervention services should hand-carry a copy of the Individual Family Service Plan (IFSP) and most current evaluation reports to the new location.

Children from 3 through 21 Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and Territories to provide [special education services](#) to children who are from 3 through 21 year of age. Each local school district has a special education director, and each school should have a case study committee or school based committee (terms differ) that attends to special education students' needs.

Parents of children receiving special education and related services should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to the new school.

The IDEA requires that if a child transfers to a district in the same state, the receiving school must provide comparable services to those in the child's IEP from the sending district's until the new school develops and implements a new IEP. If a child transfers to another State, the receiving district must provide comparable services to those in the child's IEP from the sending district until the receiving district completes an evaluation and creates a new IEP.

Others who can help you:

- **Parent Training and Information Centers** Each state is home to at least one Parent Training and Information Center (PTI). PTIs serve families of children and young adults from birth to age 22 with all disabilities: physical, cognitive, emotional, and learning. They help families obtain appropriate education and services for their children with disabilities; work to improve education results for all children; train and inform parents and professionals on a variety of topics; resolve problems between families and schools or other agencies; and connect children with disabilities to community resources that address their needs. [The Technical Assistance Alliance for Parent Centers](#) provides addresses and phone number of the centers in your state.
- **STOMP (Specialized Training of Military Parents)** is a federally funded Parent Training and Information (PTI) Center established to assist military families who have children with special education or health needs. The staff of the [STOMP Project](#) are parents of children who have disabilities and have experience in raising their children in military communities and traveling with their spouses to different locations.

6316 So. 12th St.
Tacoma, WA 98465
253-565-2266 (v/tty)
1-800-5-PARENT (v/tty)
Fax: 253-566-8052
[Email](#)

Installation Specific Information

Special Education/Exceptional Family Member (EFM)

Special education services support instructional programs for students with disabilities in the division. It is the goal of special education to ensure that each student with a disability has the opportunity to acquire the knowledge, skills, and competencies consistent with his/her potential to achieve.

The term "disability" includes autism, mental retardation, hearing impairment and deafness, developmental delay, speech and language impairment, emotional disturbance, orthopedic impairment, other health impairment, deaf and blindness, multiple disabilities, severe and profound disability, specific learning disability, visual impairment and traumatic brain injury. Children identified as having any of these disabilities may be eligible to receive special education and related services tailored to their needs through and Individualized Education Program (IEP).

Contact Information

Washington Blvd
Building 601
Fort Eustis, VA 23604-5114
Phone 757-878-3638
Phone (DSN) 312-826-3638
Fax 757-878-0919

[Website](#)

Automotive Services

AAFES/Gas Station
Jackson Ave
Building 1380
Fort Eustis, VA 23604
Phone 757-887-0392

[Website](#)

Barracks/Single Service Member Housing

Better Opportunity for Single Soldiers (BOSS)
Washington Blvd
Building 601
Fort Eustis, VA 23604
Phone 757-878-1046

[Website](#)

Beneficiary Counseling Assistance Coordinators

McDonald Army Community Hospital/MACH
Jefferson Ave
Building 576
Fort Eustis, VA 23604
Phone (757) 314-7500
Fax 757-314-7906

Chapels

Chapel Activities
Lee Blvd
Building 923
Fort Eustis, VA 23604
Phone 757-878-1316/1317
Phone (DSN) 312-826-1317
Fax 757-878-1445

Child and Youth Registration and Referral

Child and Youth Services
Madison Ave
Building 925
Fort Eustis, VA 23604
Phone 757-878-4025
Phone (DSN) 312-826-4025
Fax 757-878-3738

[Website](#)

Civilian Personnel Office

Civilian Personnel Advisory Center (CPAC)
Lee Blvd
Building 670
Fort Eustis, VA 23604
Phone 757-878-2125 / 757-878-3708
Phone (DSN) 312-826-2125

[Website](#)

Adult Education Centers

Education Center
Lee Blvd
Building 1500
Fort Eustis, VA 23604
Phone 757-878-2083
Phone (DSN) 312-826-2083

Barracks/Single Service Member Housing

Barracks/Single Service Member Housing
Monroe Ave
Building 829
Fort Eustis, VA 23604
Phone 757-878-5858
Phone (DSN) 312-826-5858

Beauty/Barber Shops

Beauty/Barber Shops
Washington Ave
Building 1386
Fort Eustis, VA 23604
Phone 757-878-0293

[Website](#)

Beneficiary Counseling Assistance Coordinators

Dental Services
Monroe Ave
Building 669
Fort Eustis, VA 23604
Phone 757-878-3434 / 757-314-7925

Child Development Centers

Child and Youth Services
Madison Ave
Building 925
Fort Eustis, VA 23604
Phone 757-878-4025
Phone (DSN) 312-826-4025
Fax 757-878-3738

[Website](#)

Citizenship and Immigration Services

Citizenship and Immigration Services
Washington Blvd
Building 601
Fort Eustis, VA 23604
Phone 757-878-3638
Phone (DSN) 312-826-3638
Fax 757-878-0919

Commissary/Shopette

Commissary
Lee Blvd
Building 1382
Fort Eustis, VA 23604
Phone 757-878-5608

[Website](#)

Commissary/Shoppette

Shoppette and Class Six
Lee Blvd
 Building 1383
 Fort Eustis, VA 23604
 Phone 757-887-0882

Emergency Relief Services

Army Emergency Relief
Washington Blvd
 Building 601
 Fort Eustis, VA 23604
 Phone 757-878-3638
 Phone (DSN) 312-826-3638
 Fax 757-878-0919

Exceptional Family Member Program/Special Needs

McDonald Army Community Hospital/MACH
Jefferson Ave
 Building 576
 Fort Eustis, VA 23604
 Phone 757-314-7923
 Fax 757-314-7792

Family Advocacy Program

Family Advocacy Program
Washington Blvd
 Building 601
 Fort Eustis, VA 23604
 Phone 757-878-0901 / 757-314-7910
 Phone (DSN) 312-826-3638
 Fax 757-878-0919

Family Child Care/Child Development Homes

Child and Youth Services
Madison Ave
 Building 925
 Fort Eustis, VA 23604
 Phone 757-878-4025
 Phone (DSN) 312-826-4025
 Fax 757-878-3738

[Website](#)

Financial Institutions

1st Advantage Federal Credit Union
Lee Blvd
 Building 1317
 Fort Eustis, VA 23604
 Phone 1-800-359-7650 / 757-878-2274

[Website](#)

Golf Courses

The Pines Golf Course
Mulberry Island Road
 Building 3501
 Fort Eustis, VA 23604
 Phone 757-878-2965 / 757-878-2252
 Phone (DSN) 312-826-2965

[Website](#)

Dental Clinics

Dental Services
Monroe Ave
 Building 669
 Fort Eustis, VA 23604
 Phone 757-878-3434 / 757-314-7925

Emergency Relief Services

The American Red Cross
922 Lee Blvd
 Fort Eustis, VA 23604
 Phone 757-878-3339
 Fax 757-878-4259

Exchange(s)

AAFES/Post Exchange
Washington Ave
 Building 1386
 Ft Eustis, VA 23604
 Phone 757-887-0293

[Website](#)

Family Center

Army Community Service
ATZF-PCF-A
 Bldg. 601
 Washington Blvd.
 Fort Eustis, VA 23604
 Phone 757-878-3638
 Fax 757-878-0919

Finance Office

Military Personnel Division/Finance Office
Sheppard Place
 Building 662
 Fort Eustis, VA 23604
 Phone 757-878-2654

Financial Institutions

Bank of America Military Bank
Fort Eustis Banking Center
 Patton Ave. & Walker St., Bldg 1327
 Fort Eustis, VA 23604
 Phone 757-887-7840

[Email](#)

Gymnasiums/Fitness Centers

Aquatic and Fitness Center
Tyler Ave
 Building 641
 Fort Eustis, VA 23604
 Phone 757-878-1090

[Email](#)
[Website](#)

Gymnasiums/Fitness Centers

Gymnasium
Dickman Street
 Building 643
 Fort Eustis, VA 23604
 Phone 757-878-2328 / 757-878-5556 / 757-878-1090
 Phone (DSN) 312-826-2328

[Website](#)

Household Goods/Transportation Office (inbound)

Personal Property Office/Inbound
45 Nealy Ave
 Building 15
 Langley, VA 23665-2097
 Phone 757-764-2045 / 757-764-2046 / 757-764-2047

Housing Office/Government Housing

Housing/GMH Military Housing
Washington Blvd
 Building 601
 Fort Eustis, VA 23604
 Phone 757-369-8335

[Website](#)

ID/CAC Card Processing

ID/CAC Card Processing Center
Sheppard Place
 Building 662
 Fort Eustis, VA 23604
 Phone 757-878-0942
 Phone (DSN) 312-826-0942

Legal Services/JAG

Legal Services/JAG
Madison Ave
 Building 2732
 Fort Eustis, VA 23604
 Phone 757-878-3031
 Phone (DSN) 312-826-3031

Loan Closet

Loan Closet
Washington Blvd
 Building 601
 Fort Eustis, VA 23604
 Phone 757-878-3638
 Phone (DSN) 312-826-3638
 Fax 757-878-0919
 Fax (DSN) 312-826-0919

[Website](#)

Military Clothing Sales

Military Clothing and Sales
Washington Ave
 Building 1386
 Fort Eustis, VA 23604
 Phone 757-887-0293

Hospital/Medical Treatment Facility(s)

McDonald Army Community Hospital/MACH
Jefferson Ave
 Building 576
 Fort Eustis, VA 23604
 Phone (757) 314-7500
 Fax 757-314-7906

Household Goods/Transportation Office (outbound)

Personal Property Office/Outbound
Washington Blvd
 Building 601
 Fort Eustis, VA 23604
 Phone 757-878-4664 / 757-878-4665

Housing Referral Office/Housing Privatization

Housing/Referral Office
Lee Blvd
 Building 1501
 Fort Eustis, VA 23604
 Phone 757-878-5650
 Phone (DSN) 312-826-5650

[Website](#)

Information and Referral Services

Information and Referral Services
Washington Blvd
 Building 601
 Fort Eustis, VA 23604
 Phone 757-878-3638 / 757-878-0914
 Phone (DSN) 312-826-3638
 Fax 757-878-0919

[Website](#)

Library

Groninger Library
Washington Blvd
 Building 1313
 Fort Eustis, VA 23604
 Phone 757-878-5017

[Email](#)
[Website](#)

MWR (Morale Welfare and Recreation)

Morale, Welfare and Recreation/MWR
Lee Blvd
 Building 671
 Fort Eustis, VA 23604
 Phone 757-878-3694 / 757-878-5031
 Phone (DSN) 312-826-3694

[Website](#)

New Parent Support Program

New Parent Support Program
Washington Blvd
 Building 601
 Fort Eustis, VA 23604
 Phone 757-878-0901
 Phone (DSN) 312-826-0901
 Fax 757-878-0919

Non-appropriated Funds (NAF) Human Resources*Non-Appropriated Funds Human Resources(NAF)**Lee Blvd*

Building 670

Fort Eustis, VA 23604

Phone 757-878-5100

Phone (DSN) 312-826-5100

[Website](#) [Website](#)**Personnel Support Office***Personnel Support Office**Sheppard Place*

Building 662

Fort Eustis, VA 23604

Phone 757-878-4431 / 757-878-3124

Phone (DSN) 312-826-4431

Restaurants/Fast Food*Burger King**13th Street*

Building 1328

Fort Eustis, VA 23608

Phone 757-887-1602

Retirement Services*Retirement Services**Sheppard Place*

Building 662

Fort Eustis, VA 23604

Phone 757-878-3220 / 757-878-3648

Phone (DSN) 312-826-3220

Fax 757-878-4406

School Liaison Office/Community Schools*School Liaison Office**Madison Ave*

Building 925

Fort Eustis, VA 23604

Phone 757-878-4025

Phone (DSN) 312-826-4025

Fax 757-878-3738

[Email](#)[Website](#)**Temporary Lodging/Billeting***Billeting - Transportation Inn, Reservations**Pershing Ave*

Building 2110

Fort Eustis, VA 23604

Phone 757-878-5807 / 757-878-2337

Phone (DSN) 312-826-5807

Travel Office*Carlson Wagonlit Travel Office**Washington Blvd*

Building 601

Fort Eustis, VA 23604

Phone 757-878-5577 / 757-878-4176

[Email](#)**Personal Financial Management Services***Consumer Affairs & Financial Assistance Program**Washington Blvd*

Building 601

Fort Eustis, VA 23604

Phone 757-878-3638

Phone (DSN) 312-826-3638

Fax 757-878-0919

Relocation Assistance Program*Relocation Readiness Program**Washington Blvd*

Building 601

Fort Eustis, VA 23604

Phone 757-878-3638

Phone (DSN) 312-826-3638

Fax 757-878-0919

Restaurants/Fast Food*Food Court**Washington Blvd*

Building 1386

Fort Eustis, VA 23604

Phone 757-887-0293

School Age Care*Child and Youth Services**Madison Ave*

Building 925

Fort Eustis, VA 23604

Phone 757-878-4025

Phone (DSN) 312-826-4025

Fax 757-878-3738

[Website](#)**Spouse Education, Training and Careers***Family Member Employment Assistance Program**Washington Blvd*

Building 601

Fort Eustis, VA 23604

Phone 757-878-3638

Phone (DSN) 312-826-3638

Fax 757-878-0919

[Website](#)**Transition Assistance Program***Army Career and Alumni Program/ACAP**Washington Ave*

Building 601

Fort Eustis, VA 23604

Phone 757-878-4955 / 757-878-5206

Fax 757-878-4718

[Website](#)**Veterinary Services***Veterinary Services**Jefferson Ave*

Building 580

Fort Eustis, VA 23604

Phone 757-878-5824

Phone (DSN) 312-826-5824

Victim Advocate Services

*Victim Advocate Services
Washington Blvd
Building 601*

Fort Eustis, VA 23604

Phone 757-878-0901

Fax 757-878-0919

[Website](#) [Website](#)

Welcome/Visitors Center

*Fort Eustis Visitors Center
Washington Blvd
Building 02*

Main Entrance

Fort Eustis, VA 23604

Phone 757-878-1878

Phone (DSN) 312-826-1878

Youth Programs/Centers

*Child and Youth Services
Madison Ave
Building 925*

Fort Eustis, VA 23604

Phone 757-878-4025

Phone (DSN) 312-826-4025

Fax 757-878-3738

[Website](#)

Welcome/Visitors Center

*Army Community Service/Welcome Center
Washington Blvd
Building 601*

Fort Eustis, VA 23604

Phone 757-878-3638

Phone (DSN) 312-826-3638

Fax (DSN) 312-826-0919

Women, Infants, and Children (WIC & WIC-O)

*Women, Infants Children/WIC
Denbigh Blvd
Building 710*

Newport News, VA 23608

Phone 757-886-2810

Fax 757-886-7522

[Website](#)

Major Units**7th Transportation Group**

Contact Information:

7th Group S1 Personnel Officer

COM: 757-878-4889/2104

DSN: 312-826-4889/2104

8th Transportation Brigade

Contact Information:

8th Brigade S1 Personnel Officer

COM: 757-878-6591

DSN: 312-826-6591

MEDDAC

Contact Information:

Medical Company Commander

COM: 757-878-2015

DSN: 312-826-2015

DENTAC

Contact Information:

1SG DENTAC

COM: 757-878-5778/5500

DSN: 312-826-5778/5500