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PLAN MY MOVE

Military OneSource 24/7 family assistance 1-800-342-9647

Plan My Move Booklet for United States Military Academy at West Point

Overview



Location

Located in the scenic Hudson River valley, only 50 miles from New York City, the U.S. Military Academy at West Point is a four-year academic institution and a nationally-renowned historic site. The undergraduates, known as Cadets, are commissioned as officers in the US Army upon graduation. You can watch them on parade or competing as intercollegiate athletes in a wide range of sporting events. As a military installation, West Point is a small, self-contained city. The cost of living is high in this area. The Basic Allowance for Housing (BAH) rates are higher at West Point than in other parts of the country. However, soldiers assigned to West Point are not eligible for a Cost of Living Allowance (COLA). The base operator's phone number is 845-938-4011.

History

West Point's role in our nation's history dates back to the Revolutionary War, when the strategic importance of the commanding plateau on the west bank of the Hudson River was identified. General George Washington considered West Point to be the most important strategic position in America. Washington personally selected Thaddeus Kosciuszko, one of the heroes of Saratoga, to design the fortifications for West Point in 1778, and Washington transferred his headquarters to West Point in 1779. Continental soldiers built forts, batteries and redoubts, and extended a 150-ton iron chain across the Hudson to control river traffic. Fortress West Point was never captured by the British, despite Benedict Arnold's treason. West Point is the oldest continuously occupied military post in America. For more information, go to the [U.S. Military Academy at West Point homepage](#).

Mission

The purpose of the United States Military Academy is to provide the Nation with leaders of character who serve the common defense. In order to achieve its purpose, the United States Military Academy educates, trains, and inspires the Corps of Cadets so that each graduate is a commissioned leader of character committed to the values of Duty, Honor, Country; professional growth throughout a career as an officer in the United States Army; and a lifetime of selfless service to the nation.

Population Served

The United States Military Academy at West Point graduates more than 900 new officers annually, which represents approximately 25 percent of 2nd lieutenants required by the Army each year. The student body numbers 4,072. In addition to the Corps of Cadets, West Point is home to 1,324 active duty soldiers and 2,797 family members. Supporting the mission of the Academy is a civilian workforce of 3,090 personnel.

Base Transportation

An on-post shuttle bus operates Monday through Friday (duty hours only) at 30-minute intervals. It only services the barracks and West Point housing areas.

Sponsorship

All newcomers should have a sponsor from their gaining unit/department prior to arriving at West Point. If a sponsor has not been assigned, one may be requested by filling out a DA Form 5434 at the current unit. A sponsor will be assigned within three days and the Soldier will receive a welcome packet with post information and instructions on in-processing to his/her new unit. A soldier's sponsor may arrange to meet with him/her upon arrival. If this is not possible, the sponsor will instruct the soldier to begin in-processing at the Adjutant General's (AG) office in Building 622, Swift Road. The AG can be reached at (845) 938-3402. Soldiers may use the address on their orders or the address of the unit as a temporary mailing address for mail en route.

Temporary Quarters

During peak transition months, May through September, the wait for on-post housing can be prolonged. Soldiers who are awaiting housing on West Point may obtain temporary quarters at either the Army Lodging Five Star Inn, or in one of the many local motels/hotels. It is highly recommended that soldiers wishing to stay at the Five Star Inn call up to 90 days in advance to make reservations. Soldiers can only make reservations for a 30 day stay at the Five Star Inn. However, extensions may be possible. Please contact the Five Star Inn at (845) 938-6816 for more information regarding temporary housing.

Relocation Assistance

The Relocation Readiness Program at West Point Army Community Service (ACS), Bldg. 622, is here to assist soldiers and their families with many different aspects of moving to a new community. Services available to newcomers are: Welcome Packets with local and post maps/phone books, a community fair, information regarding recreational activities on and off post, newcomer orientations, and tours of the post. We have an extensive loan closet with kitchen appliances, blow up mattresses, baby play pens, etc. Please call ACS at (845) 938-5654/3487 for more information.

Sponsorship

Settling into your new location and your new unit takes time. [Plan My Move](#) is designed to assist you with information about your new location. Complimenting Plan My Move each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. Sponsors can make your transition smoother. The purpose of the Sponsorship program is to:

- Provide a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You can request a sponsor through your unit, or with help from the Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.
- **Navy:** OPNAV INSTRUCTION 1740.3B prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3B outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

Directions to Installation

Directions to United States Military Academy at West Point

Arriving at La Guardia, Kennedy or Newark Airports

Take public transportation to Grand Central Station in New York City. Then take Metro North Railroad, Hudson Line to Croton-on-Harmon Station and a taxi to West Point. (There are closer stations but taxis may not be available, i.e.: Garrison Station). Stewart/Newburgh International Airport is the most convenient to West Point.

USO - Airport Services

At JFK International Airport (Kennedy), the USO provides 2 centers to assist those traveling into or out of this hub airport. The **Delta Flight Center** is open from 12:00pm - 7:00pm Mon-Fri, and 2:00pm - 7:00pm on Sat, Sun, and holidays. This center can be reached at 718-656-4616. The **TWA Center**, located in Bldg. 58 in the TWA Domestic Arrivals Area, is open from 12:00pm - 7:00pm Mon-Fri, and 2:00 - 7:00pm on Sat, Sun, and holidays.

Palisades Interstate Parkway Directions

Take the Palisades Parkway north until it ends at the Bear Mountain Bridge circle. Proceed 3/4 of the way around the circle, following signs for West Point. You are now on Route 9W North. Stay on Route 9W for approximately 3 miles then exit onto Route 218 North. As you enter the Village of Highland Falls (travel approximately 2 miles) on Rt. 218, continue to bear right, which will bring you to the Thayer Gate of West Point.

Driving from the South

Travel north on the New Jersey Turnpike to Exit 11. After exiting and paying the toll, get onto the Garden State Parkway North. Stay on the Parkway until it becomes the Thomas E. Dewey Thruway in New York State. Shortly after crossing the New York State border, follow signs for Interstate 87 South (Tappan Zee Bridge). You will stay on Interstate 87 South for several miles until exiting onto the Palisades Interstate Parkway northbound. **See Directions for Palisades Interstate Parkway above.**

Driving from New York City

Follow signs to the George Washington Bridge. Cross the bridge by way of the upper deck or level, getting into the right lane. Immediately after crossing the bridge, follow signs to the Palisades Interstate Parkway. Take the Parkway north approximately 37 miles. **See Directions for Palisades Interstate Parkway Above.**

Driving from the West

Travel east on Interstate 80 to the Garden State Parkway exit (just past Patterson, New Jersey). Get on the Parkway North and proceed until it becomes the Thomas E. Dewey Thruway in New York State. Shortly after crossing the New York State border, follow signs for Interstate 87 South (Tappan Zee Bridge). You will stay on 87 South for several miles until exiting onto the Palisades Interstate Parkway northbound. **See Directions for Palisades Interstate Parkway above.**

Driving from New England

Travel west on Interstate 84 until you cross the Newburgh-Beacon Bridge. Follow signs for Route 9W South. Stay on Route 9W for approximately 12 miles until you cross a large mountain. At the bottom of the mountain, exit onto Route 218 and proceed through Highland Falls and the Thayer Gate on RT 218. **See Directions for Palisades Interstate Parkway above.** Autos without a DoD decal for West Point should access the installation through the Stoney Lonesome gate (5:00am - 11:00pm) or the Thayer Gate (open 24-hours) from Highland Falls.

From West Point(Washington Gate) to Stewart Airport by way of 9W

Turn left onto Route 218 after passing through Washington Gate. Follow this road along the West Point golf course. At a "Y" intersection you will note a green sign denoting "Newburgh" or "New York City". Take the road leading to Newburgh. This road leads you onto Route 9W North. Follow 9W over several mountains for approximately 5 miles. After you descend off the final mountain you will look for the exit just **after** the "Angola Road" exit. At the end of the exit you will turn left onto Quaker Avenue (also marked as County Route 107). You will travel on Quaker Avenue not more than 1 mile at which time it will end at the traffic light at the intersection with Route 32. Turn right and travel about 1.7 miles

on Rt. 32 arriving at the intersection known as "Five Corners" (this is the intersection of Routes 300, 94 and 32). At this point you should be in the leftmost lane to travel across the intersection going between Dunkin' Donuts and a Hess gas station. You will now be on Route 300 (also known as Temple Hill Road). Travel on Route 300 about 3 miles through three traffic lights. At the third traffic light, Route 300 will turn to the right. Ignore this. Continue going straight on Rt. 207 (Little Britain Road) passing under the Interstate 87/New York Thruway. Within a mile on the right, you will see the first of two entrances into Stewart Airport.

From Stewart Airport to West Point

Turn left onto Route 207 East (Little Britain Road). Follow Route 207 through the first light at the intersection with Union Avenue (Route 300). At this point, Route 207 becomes Route 300/207 and is called Temple Hill Road. Follow Route 300 for approximately 3 miles until you come to the third traffic light. This intersection is known as "Five Corners". This is the intersection of Routes 300, 94 and 32. You will go across the intersection toward McDonald's and be on Route 32 South. Travel on Route 32 for a total of 1.7 miles. Immediately after passing over a trestle-type bridge, you will turn left off Route 32 onto Quaker Avenue toward Cornwall. You will see a green sign pointing to Bear Mountain and 9W South. Take this right hand exit. At this point you will merge with 9W South. Travel on Route 9W for 5.7 miles over mountainous terrain. As you are in your final descent, you will encounter the first of three exits for West Point. The first exit RT. 218/293 (not labeled West Point; after looping back under 9W onto Route 218) will take you by the golf course, through Washington Gate (entry allowed only if you have a DoD decal) and to Keller Army Community Hospital, West Point School, Eisenhower Hall and the area known as "The Plain". The second exit off Route 9W (Stony Lonesome Gate) is open 5:00am - 11:00pm, and is the most direct exit to take you to the commissary, the post exchange, post gas station and shoppette, Stony Lonesome housing, the football stadium, and the Central Post Area. The third exit, open 24 -hrs, will lead you through Highland Falls and bring you past Pershing Center (Visitors Center and West Point Museum), through Thayer Gate to the Hotel Thayer, 1-1 HQ, the bowling center, Army Community Service, the West Point Post Office and eventually the Central Area.

Check-in Procedures

Inprocessing Procedures

Inprocessing procedures are different depending upon the unit to which you are assigned. When reporting, you must be in uniform and have original DA Form 31 (leave request) and a copy of your PCS orders. If you are delayed, call your unit you are to report to immediately.

1st of the 1st Inprocessing

All inprocessing officers and enlisted soldiers with orders assigning them to the US Military Academy Staff and Faculty, Military Police, HHC, Engineer Platoon, 2nd Aviation, or the Airborne Detachment must report to the HQs 1st BN 1st Inf, Bldg 621.

MEDDAC Inprocessing

All USA MEDDAC personnel will report to Room 2E2 KACH upon arrival to West Point prior to 2100 hours. Soldiers arriving after duty hours or on weekends must report to Bldg 620, Medical Company.

DENTAC Inprocessing

All DENTAC personnel arriving during duty hours will report to Saunders Dental Clinic, Bldg 606. Soldiers arriving after duty hours must report to Bldg 620

Band Inprocessing

Newly assigned personnel with USMA Band will report to the Band Building, Bldg 685 during duty hours. After duty hours call HQ to access the SDNCO message machine. The message will include the emergency contact phone number for the SDNCO of the day to call to check in and receive further instructions.

Officers and Enlisted Soldiers

All Inprocessing officers and enlisted soldiers with orders assigning them to the United States Military Academy Staff and Faculty, Military Police, HHC, Engineer Platoon, 2nd Aviation, or the Airborne Detachment must report to HQ, 1st BN 1st Inf.

Married Servicemembers

If you are married prior to PCSing, you must inform your commander and follow the procedures exactly as you are given them. The military will not pay for travel and housing of your spouse if you do not follow the proper procedures.

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

Army Community Service (ACS) Relocation Readiness Program (RRP) -- One of the first stops when you arrive at West Point should be ACS's RRP office. We can provide additional information and updates that have been designed to help you upon arrival. The Lending Closet is available to all those on PCS orders to and from West Point. Relocation will answer your questions and be just a phone call or email away as you relocate to the banks of the Hudson.

Services Offered are:

- West Point Welcome Packets and CDs
- Lending Closet
- Newcomer's Orientation/ Reentry
- Pre and Post Move Counseling
- Cultural Adaptation/ESL classes
- Relocation Planning
- Sponsorship Training
- Overseas Orientation
- Community Fair
- Resource Libraries

Using Services Offered by RRP office -- In fact, you do not have to have your assignment to use Relocation Services. Newly married, first move with a family, on overseas assignment, a deployment, a job possibility at another installation, and a retirement or transition into the civilian work force are all examples of Relocation Assistance customers that can and do use Relocation. The Relocation staff will access the information to meet the customer's needs and provide printouts. The intent is to assist the single soldier, soldier with family members, DOD civilians, and family members in becoming educated to the relocation process and aid in their planning.

Emergency Assistance

Planning for Emergencies

For serious and immediate emergencies, contact the Provost Marshall's office.

American Red Cross

In times of emergency need, contact West Point's American Red Cross. The American Red Cross is always available for emergency aid anywhere you may be. Contact the nearest Red Cross chapter (phone numbers are usually listed in the white pages of the local phone directory) or just ask the operator for the number for the Red Cross. They can sometimes help with emergency financial assistance and contacting individuals that will need to know where you are and what's happening.

Emergency En Route

No matter how well you've planned, emergencies do happen. What should you do in case of emergency while you are traveling? If you are near a military installation of **any** service, call the post/base operator and ask to be connected with someone to help you. (The installation operator will know whom to contact in an emergency.) If you are not near an installation, ask the local information operator for the hospital or road service.

Important Documents/Hand Carry

First of all, make sure you have all your **important papers with you** - not packed with your household goods. Your important papers should include ID cards, shot records, and many copies of your orders. You must also have the phone numbers for your (new) Commander and Orderly Room. The phone number and address of your Sponsor can be invaluable in case of emergency while traveling to your next duty station.

Motor Vehicles

Registration & Licensing Requirements

New York State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 6 years of age be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Registering Vehicles on Post

The Provost Marshal's Office (PMO) handles Vehicle, Bicycle and Weapon Registration for all residents. Valid registration and insurance card are required for each vehicle, as well as a valid driver's license. All vehicles and personal weapons must be registered with the Provost Marshal's office. Bicycle registration is recommended.

Post Regulations

Rollerblades (in line skates) can be used in empty parking lots or on side streets. Rollerblading is not allowed on the main roads/streets.

Seat Belts and Car Seats:

- All passengers and the driver in the front seat of a motor vehicle must wear a seat belt [Section 1229-c(3), NYS Vehicle & Traffic Law].
- All children under the age of ten must wear a seat belt in the back seat [Section 1229-c(1), NYS Vehicle & Traffic Law].
- All children under the age of ten are required to be buckled up when traveling in recreation vehicles, mobile homes and campers.
- The law states that children under the age of four must be restrained in a federally approved car seat while riding on a school bus [Section 1229-c(11), NYS Vehicle & Traffic Law].
- The law requires children under the age of four to be restrained in a federally approved car seat [Section 1229-c(1), NYS Vehicle & Traffic Law]. The law does not specify weight.
- Children under the age of four riding in campers, recreation vehicles or mobile homes are required to be in a car seat.

Motorcycle Requirements

AR 385-55 requires all motorcycle and moped operators and passengers to use the following on post:

- Helmet (DOT Certified)
- Goggles or Full Face Shield

- Sturdy Footwear (no open toe shoes)
- Long Sleeves/ Long Trousers
- Full-fingered Gloves
- Brightly Colored Outer Upper Garment (Day) or Reflector Belt
- Retro-reflective Outer Upper Garment (Night)

The driver must pass a motorcycle safety course and carry the safety card while operating the vehicle. Contact the USMA Safety Office at 938-6129 to schedule a class date if you are military or civilian that works on post.

Cell Phone Use -- New York State is the first state in the nation to enact the hands-free cell phone while driving law. Using the cell phone in your hand while driving is an enforceable traffic infraction that carries a \$100 fine per violation. Headsets or speakers, including hands-free units are permitted. You must keep your hands on the wheel while driving in New York.

Joggers

The following requirements are provided in USMA Regulation 190-5:

- Jogging during hours of darkness or limited light/visibility requires at least one item of reflective protective clothing to be worn (reflective belt or vest).
- Jogging/running on USMA roadways where sidewalks exist is prohibited.
- Where there are no sidewalks, run against the flow of traffic on the extreme shoulder of the roadway.
- Jogging/running during periods of severe snow, rain, or sleet is prohibited.
- Headphones are prohibited while jogging.
- Jogging/running on Route 218 between Washington Gate and Lee Gate is prohibited.

New construction and renovation projects will be part of the USMA landscape for sometime to come.

Joggers/runners/walkers/baby-joggers are reminded that these areas are Off-Limits. Please comply and find a safe way around. The aforementioned are not negotiable.

Loan Closet

Items Available

The mission of the ACS Loan Closet is to provide basic housekeeping items for temporary loan to incoming and outgoing families while their household goods are in transit, and in other cases determined appropriate. The Lending Closet is a free-of-charge, lending basic household items to service members and families as they in or out process at West Point. Whether you need a coffee pot, toaster, a full kitchen setup, a stroller, cots or fans, check with relocation before you buy what is on the way in your household goods shipment. *The Loan Closet does not provide linens, toys, or clothing.

We offer the following items in our Loan Closet:

Baby Items:

- Car Seats (Infant & Toddler)
- Pac 'n Play
- High Chairs
- Umbrella Strollers
- Large Strollers

Household Items:

- Irons
- Ironing Boards
- Toasters
- Crock Pots
- Foreman Grills
- Clock Radios
- Folding Tables and Chairs
- Flip Beds
- Air Mattresses and Cot

Dishes:

- Plates
- Bowls
- Glasses
- Cups
- Pots and Pans
- Flatware
- Serving and Cooking Utensils
- Mixing Bowls
- Platters

Cookware:

- Glass Baking Dishes
- Cutting Boards
- Strainers
- Coffee Pots
- Electric Skillets
- Toasters

Ask About our Kitchen Packs

How to Borrow

Terms and Conditions: Equipment will be checked out for an initial period of 30 days. If warranted, this due date may be extended in 30 day increments up to a maximum of 90 days. If the equipment is not returned by the due date, the Relocation Office staff will call to remind and then send a confirmation letter to the home address with a copy furnished to the unit commander. If the equipment is still not returned, procedures to garnish wages will begin. All items are issued in serviceable condition. It is expected that the items be returned in the same condition. **Reimbursement or Replacement** for lost, broken, missing or damaged is **required**.

Housing - Overview

Government Housing

Availability--The average wait for on-post housing is 60-120 days (5 bedroom units are limited and the wait can be 12-18 months). Officers arriving between 1 May and 31 August compete in USMA's Annual Housing Draw. You are advised to contact the Housing Division prior to your arrival to obtain the current wait times for quarters.

Application and Eligibility--Eligible Soldiers and Key and Essential Civilians whose place of duty is West Point are required to occupy government housing if available. Soldiers desiring to reside off-post must submit a request through USMA Chain of Command to the Chief, Housing Division for appropriate action.

Outbound Personnel Vacating Government Quarters--Prior to vacating on-post housing, the Soldier must notify the Housing Division, Facilities Management Branch (must have orders with an effective date within 90 days of timeframe or an approved exception to policy to terminate quarters). The Soldier must provide 60 days advance notice of approximate termination date; provide a definite termination date at least 30 days prior to clearance; and establish a pre-termination inspection date 30 days prior to termination. If an officer or Key and Essential civilian departs during the summer timeframe (between 1 May and 31 August), they must schedule a pre-termination inspection by the last workday in March and schedule a final termination inspection by the last workday in April for the date they want to depart during the summer in order that their quarters may be available in the Annual Housing Draw. Upon passing the final quarters inspection, the Housing Division will forward a copy of the Soldier's termination order to the Defense Military Pay Office for BAH to be reinstated. Soldiers residing in off-post housing or in the barracks must also clear through the Housing Division before departing.

Non-government Housing

Housing Referral Office-(HRO) --If the Soldier is approved to obtain a Statement of Non-availability, he/she is required to inprocess through the Housing Division, Community Homefinding, Relocation, and Referral (CHRRS) office prior to signing a lease or rental agreement. Once an agreement is signed, they must provide the Housing Division with a copy.

DoD Automated Housing Referral Network (AHRN)--Visit AHRN.com or ask at your local housing office to learn about this DoD program that is currently available for most installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- Find out about shared rentals
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN [website](#) to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

Reporting Requirements

All military personnel reporting to West Point will report to the Housing Division within 3 working days of signing into their respective units. You must be signed in for duty and inprocessed with the Adjutant General's (AG) office before you can inprocess and be placed on the waiting list for housing (if eligible). You may contact the Housing Division for further information on policies and procedures.

Housing - Temporary

The Five Star Inn

Requests for reservations will be accepted up to 60 days in advance of arrival and may be made by telephone. The West Point Army Lodging Facility Office is located in Bldg 2113 behind the Visitors Center. Stays at the West Point Lodging Facility are limited to a 30-day period; requests for an extension to this 30-day limit are made through the manager of the West Point Lodging Facility.

Pets

Pets are not allowed in the West Point Army Lodging Facility.

Accommodations/Cost

Accommodations range from efficiency apartments to single suites to family suites. Reimbursement from finance for PCS travel is accomplished on an actual cost not to exceed per diem basis during the period when PCS Temporary Living Entitlement (TLE) is authorized. (The TLE for West Point includes the actual cost of the lodging.) After the initial 10-day period of TLE, the West Point Lodging Facility: (prices subject to change) single and double rooms are available. There is a \$5 charge for additional occupants. Children age 2 and under stay free. The Five Star Inn does not charge tax. Whenever making reservations let the hotel/motel know that you are on military PCS orders!

After the initial 10-day period of TLE, the service member must pay the West Point Army Lodging Facility bill from his/her own pay and allowances that will include BAH for this area and the Dislocation Allowance, DLA. For the reasons of high cost and possible long waits for quarters (one month or as long as nine months), it is advised that the service member arrive without dependents until realistic assessment of the housing situation is made.

Amenities

The West Point Army Lodging Facility amenities include TV/VCR, toaster, coffee pot, iron, ironing board, full-size refrigerator, cooking/eating utensils and microwave. It is a good idea to bring along your Crock-Pot for extended stays.

Hotel Thayer Annex

At times of full occupancy of the West Point Lodging Facility, Five Star Inn, PCSing personnel will be given the option of lodging at the Hotel Thayer Annex at the same daily rate as the West Point Lodging Facility. The Hotel Thayer is located on the grounds of West Point. The Hotel Thayer has recently reopened after undergoing extensive renovations. Even though located at West Point, it is not a military guesthouse. The Hotel Thayer offers government rates in accordance with the per diem rate for this area. Patrons should check with the hotel as to room rate and availability, etc., prior to making travel plans.

Pets

The Hotel Thayer does not accept pets.

Round Pond Recreation Area

Located in a rocky, woody area just three miles from Washington Gate. Boating, hiking, swimming, fishing, volleyball and horseshoes available. A clear mountaintop lake is surrounded by beaches, playgrounds, picnic areas and campsites. Recreational vehicle hookups and dump station available. Reservations may be made 120 days in advance. This site is closed 16 October to 31 March. Round Pond is part of Morale, Welfare and Recreation. Call for rates.

Lake Frederick Camp Grounds

Recreation area located on the West Point reservation offers an opportunity for rustic experience. This area is used mainly for Scouts and USMA cadet training; however, the 18 campsites and 10 A-frame cabins are also available for family camping. Lake Frederick is part of Morale, Welfare and Recreation. Call for rates.

Housing - Government

Military Housing

The West Point Housing Office is located in Building 626. Hours of Operation: Customer Hours from 8 a.m. - 11:00 a.m. and 1:00 p.m. - 4:00 p.m., Monday through Friday, except for holidays. Telephone: 800-654-8845 or 845-938-4500/5189 or DSN: 312-688-5189; Fax: 845-938-6196 or Fax DSN: 312-688-6196.

Availability--The average waiting time for family housing is 60-90 days. However, the wait may be longer during the off season of Sept-May. Five bedroom quarters are limited, therefore the wait may be as long as 12-18 months.

You are advised to contact the Housing Division prior to your arrival to obtain current waiting list information.

Eligibility -- All military personnel assigned to West Point with accompanying legal dependents on a permanent basis, are eligible for assignments to military family housing. Pregnant military personnel with no other dependents, may apply for family housing upon verification of pregnancy by medical authority, but will not be offered quarters until the birth of the child.

Married officers in the grade of Col (O6) will be assigned a minimum of four bedrooms. Service members in the grades of LtCol (O5), Major (O4), Chief Warrant Officer (CW4 and CW5), Sergeant Major (E9), Master Sergeant (E8) and Sergeant First Class (E7) will be assigned a minimum of three bedrooms. All other personnel will be assigned to quarters by the number of family members, based on their gender and age.

Contacts -- Unaccompanied Personnel Housing (UPH) Assignments and Terminations (Officer and Enlisted): 845-938-3942.

Housing Services Office (HSO): (845) 938-3942

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming PCS move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even estimate the weight of your household goods before you visit your transportation office to set up the move. If you are going overseas, you should begin to plan what items you will take in your hold baggage, in your household goods shipment and what might need to go into storage. Remember for overseas assignments electricity is different and houses are generally much smaller and cannot handle large furniture.

Set up an appointment with your transportation office as soon as you have a copy of your PCS orders. The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire. The counselors will explain all your PCS move entitlements in detail. Your first decision is whether to have the government move you or whether to move yourself. There are pros and cons to each type of move. Your counselor will answer all of your questions. If you choose a government move, they will book your shipment and let you know the exact dates the movers will come. If you choose to move yourself, the counselor can assist with recommendations and tips on how to do a personal move.

Automobile

The government may ship one Privately Owned Vehicle (POV) at their expense to your new overseas location. This is handled through your transportation office. Remember to discuss your POV needs at your initial counseling session. The shipping contractor has established a [website](#) where you can track the location of your POV through the shipping process.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine and restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing as well as fees. Checking the [SDDC website](#) will provide details on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well.

Delivery of Household Goods Shipments

It is your responsibility to contact the transportation office as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and e-mail. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

Customer Satisfaction Survey

Once your personal property is delivered, you'll be asked to [rate the customer service](#) you received from the movers. Make sure you take the time to do this. Your feedback will make the process better for everyone.

Claims

If you have any loss or damage to your personal property you may need to file a claim. Use the front of [DD Form 1840/1840R](#) to notify the mover of any loss or damage you find at the time of delivery. If further loss or damage is discovered after the transportation provider departs, use the reverse side of the form, DD Form 1840R. You must **file DD Form 1840/1840R within 70 days of delivery**. Completing and submitting the DD Form 1840/1840R does not constitute filing a claim. A claim is separate and distinct from these forms. Your local personal property office and claims office will give you complete instructions on where and how to file DD Form 1840/1840R and your claim.

Household Goods - Shipping Pets

Quarantines

There is no quarantine at West Point. Only rabid suspect animals are quarantined at the Veterinary Treatment Facility.

Registration

Dogs and cats must be registered within thirty (30) days of arrival at West Point. This is accomplished on a walk-in basis by bringing proof of rabies vaccination and the animal's health record. Dogs and cats at West Point are required to have an annual rabies vaccination. All animals taken to the clinic must be on a leash or in a carrier. Children under 12 years of age are not allowed in the clinic. All cats and dogs outside a fenced yard must be restrained on a leash while in the residential areas at West Point. Owners are required to clean up after their pets.

Off-post animals must be registered with local townships.

Pet Travel

Once you have decided that an animal is going to be your traveling companion, **plan for your pet's trip** in the same way you plan your own -- **well in advance**. Nothing can waylay a trip with an animal faster than a health problem, and your pet's well being should be of primary importance to you. Your pet will be subjected to conditions guaranteed to cause stress to your animal. A clean bill of health is an important first step in assuring your pet's ability to adjust safely to unfamiliar surroundings.

Never leave your pet alone in a parked car. In summer, it takes only minutes for the heat to climb to more than 120 degrees, even in the shade. In winter, closed cars become refrigerators on wheels and the cold is as dangerous as summer heat. (In some states it is against the law to leave an animal alone in a car.)

Housing

If you and your pet plan to stay in a hotel, motel or inn, call in advance to check if pets are allowed and to make reservations. It is not a good idea to try and "sneak" a pet in or announce upon your arrival that the reason you need a double room is that your Great Dane is staying with you. You and your pet could be left without a place to stay.

Boarding

If you plan to board your pet at your destination point, reservations are also necessary, especially during the heavy travel periods of holidays and summers. Try to obtain a reliable recommendation for a boarding kennel.

West Point's Morgan Farm Kennel is located behind O'Neill High School off 9W in Highland Falls. Call ahead for military/DOD daily rates (charges for daily walks are in addition to daily rates). Reduced long-term rates available for guaranteed 30 or 60 days. If traveling with animals, **plan ahead** for their care as most local motels (to include the West Point Army Lodging Facility) **do not** allow pets.

Privately owned kennels are available in nearby communities. Check in the phone book for additional pet boarding/kennels.

Stray Animals

All loose pets on West Point are brought to the Veterinary Clinic facility. If you ever lose your pet, please check with them first. Stray animals not claimed are available for adoption. Adoption includes vaccination, spay or neuter, and a microchip. Often there are loving cats, dogs, kittens and puppies available. Please Call the Veterinary clinic for more information.

Education - General Overview

DoD Schools

The West Point School District and the West Point Schools are located on the grounds of the United States Military Academy. West Point Elementary School is for grades Pre-Kindergarten through four and the West Point Middle School is for grades five through eight. The challenging and stimulating curriculum and extra-curricular activities contribute to an outstanding education for the West Point Schools' students. Approximately 730 children in the grades of Pre-Kindergarten through eight are in attendance, all of which live on the grounds of the Military Academy.

Lunch Program

West Point Elementary School became a participant in the National School Lunch Program and is subsidized by both the State and Federal Governments. The objective of this program is to provide the students with a well-balanced, nutritious lunch with selections from the major food groups including fluid milk. Children may also bring lunch from home and purchase ala-carte items (milk, fresh fruit, and snacks) to supplement their nutritional requirements.

Bus Transportation

Students who live too far from school to walk to and from school are transported by bus. Only these students may ride the bus. Bus students in grades K-6 may not walk home from school without a written request from the parent to the Principal. Bus schedules are carefully developed dependent upon residence. Students ride only their assigned bus. Parents must make their own transportation arrangements for after school activities. (i.e. scouts, visiting a friend.) The only exception is for childcare purposes; this exception is granted by the principal after advanced written notice is received if space is available on the designated bus.

Before and After School Programs

There are no before and after school programs provided by West Point Schools.

Eligibility

West Point Schools are for those residing on post only. However, DoD Directive 1342.26 of Section 2164, Title 10, USC provides that where a member of the Armed Forces is assigned to an installation on which there is a Section 6 School Arrangement (old title, now DDESS) and assigned on-post family housing that is expected to be available for occupancy and to be occupied within 90 school days, the member's children may be permitted to attend the school while residing in an area adjacent to the installation. Transportation for such children is the responsibility of the parent. Only those children meeting statutory and regulatory requirements for enrollment may attend the DDESS Schools; there is no provision for a waiver of the enrollment requirements. Therefore, enrollment of children whose sponsors are awaiting family housing must be limited to 90 school days and cannot be extended if family housing on the installation is not available and occupied on or before the expiration of the 90 school-day authorization. The initial housing list on which a member's name appears, indicating housing will be available within 90 school days, must be used by the school in determining eligibility of children under tile 90 school-day limit. Students not residing on-post after 90 school days will be withdrawn and permitted to attend the DDESS Schools only after on post family housing is occupied.

Documents for Registration

Birth Certificate: (Pre-K, kindergarten and Grade 1) an original State birth certificate with a raised seal or original State certified copy with seal. For children born overseas an original Form FS-240, "Report of Birth Abroad of a Citizen of the United States of America" or an original Form DS-1350, "Certification of Birth Abroad" will be accepted.

- Child's Social Security Number
- School Physical: to be completed within 30 days from the time of enrollment. As of September, 1998, New York State Law mandates that all kindergarten and first grade students have a completed Hepatitis B immunization series. (Form will be provided with registration packet.)
- Child's Shot Record: to be copied and returned.
- Report Card: from previous year

If you will have children attending the West Point Schools, please contact the Registrar at the schools, 845-938-3506 or DSN 312-688-3506, to let the schools know when, how many and what grades your children will be attending. This will allow the school to have a better view of the student population for the coming academic year.

Pre-School

Preschool at the West Point School is available for children residing on West Point. Children entering preschool must be 4 years old on or before 1 September.

In addition to the Pre-Kindergarten Program at the West Point Elementary School, Child Development Services offers a preschool program at the Child Development Center. Contact Supplemental Programs and Services (SPS) at 845-938-4458 or DSN 688-4458 for registration and in depth information.

Special Education

The West Point School District is responsible for the assessment, identification, and education of children, ages 3-21 inclusive, who are classified as educationally disabled under the Individuals with Disabilities Education Act (I.D.E.A. 1991). To meet this requirement, a school-based team of specialists is available to review referrals, determine the need for evaluation and provide special education and related services. Service delivery models include: pull out programs, co-teaching, consultation, monitoring and homebound instruction. While every effort is made to educate the children in their regular classrooms, some placements are separate from regular classrooms. These separate placements are determined to be least restrictive in that a child is given an opportunity to participate in an educational program appropriate to his/her individual instructional level. All pull out is based on specific criteria.

Additionally, the West Point School District provides an enrichment program for their students. The enrichment program (Renzulli model) currently utilized for grades 1-6 is based on the idea that all students have high functioning areas. The enrichment program seeks to provide all students with higher level thinking skills and provides guidance and support to students wishing to pursue a project in depth.

Accreditation and Curriculum

West Point Schools are members in good standing of the Middle States Association of Colleges and Schools (MSACS). The West Point Schools, as with all other DDESS school systems, are generally comparable to the basic curriculum of the state in which located, i.e., the State of New York. However, the curriculum is adapted to prepare our students for transfer to any other school system regardless of where that system is located. In addition to instruction in language arts, mathematics, social studies, science and health, children receive instruction from specialists in art, music, physical education, and computer skills. Pupil teacher ratio is about 12:1 at the West Point Schools. Special Subjects in the West Point Schools include Art, Exceptional Children's Programs, Health, Guidance, Instrumental Music, Library, Music, Physical Education, Spanish and Technology Education.

High School

High school students who reside at West Point attend O'Neill High School, a comprehensive public junior/senior high school certified by the Board of Regents of the University of the State of New York.

WPS Dress:

Apparel for school should be neat, clean, and appropriate for a school situation. Clothing such as shorts that are shorter than mid-thigh or other attire that does not cover i.e. the navel, neckline, etc. are not appropriate. Tattered or unkempt clothing or clothing with logos that promote alcohol, drugs, or sex is not permitted in school or at any school function.

West Point Schools, WPS, includes Preschool through grade 8. There are two separate buildings; one for the elementary students through fourth grade and the other for the middle school through grade 8.

- West Point School, 705 & 705A Washington Road, 845-938-3506, DSN 312-688-3506, Fax: 845-938-2724, DSN 312-688-2724
- James I. O'Neill Hight School, Route 9W, Highland Falls, NY 10928, 845-446-4916 (Guidance Office), Fax: 845-446-7108

Adult Education

For college or adult educational opportunities on West Point, contact the Army Education Center (AEC) to see what is available at your Education Center; Bldg 683 Buckner Loop; 845-938-3762

Education - Training (College/Technical)

Continuing Education

This installation does not offer adult education programs in the form of courses for technical training and Continuing Education Units.

College

Contact the Army Education Center (AEC). AEC programs include: Basic Skills Education Program, Defense Language Institute Headstart, Advance Skills Education Program, college degrees (Associate in Arts degrees, Associate in Science degrees, Bachelor of Arts degrees, Bachelor of Science degrees, Master's in Public Administration and Master's in Counseling). Educational counseling services, financial aid guidance, and both military and civilian testing programs are available.

Below is a list of Colleges and Universities that hold classes on West Point; all representatives are located in the AEC:

Graduate Programs

- C.W. Post/Long Island University
- John Jay College

Undergraduate Programs

- Mount Saint Mary
- St. Thomas Aquinas

Education - Local Schools

Choosing the right school for their children is a priority for military families. This article describes excellent resources for your use in planning for your child's educational needs. Parents can find current information about public, charter and private schools by using the tools below:

1. How do I choose a good school?

[Choosing a School for Your Child](#) is a U.S. Department of Education publication that will help families identify what is important in selecting a school.

[The School Visit: What to Look For, What to Ask](#) Whether you are choosing a school for the first time, or because you are in transition, this site will provide you with information about what to do and what to ask.

2. What schools are in my area (or in the area where I may move), and how good are they?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child. Listed below are these website tools along with information on how you access the information and what type of information each site provides.

Both [Great Schools](#) and [School Matters](#) provide a wealth of information for parents:

- School contact information
- Distance from zip code (provide the installation zip code, or the zip code of the area where you will be living)
- Public, private or charter school designation
- Student/teacher ratios
- Free and reduced school lunch program (an estimate of economic disadvantage)
- Great Schools provides a rating of schools and a parent comment section
- Percentage of students meeting or exceeding the state standards in math, reading and language arts
- Teachers - average number of years teaching experience, % of first year teachers on the staff
- Students: Average percentage of students absent from school for more than 15 days
- Ethnic breakdown and percent of students with English as a second language
- School Matters provides college prep scores (PSAT, SAT, ACT test scores)-for high schools only
- Great Schools also provides parents the ability to rate the schools and make comments on the schools.

For both sites, the user must enter the State and zip code to find schools in the area.

[SchoolQuest](#) was developed by the [Military Child Education Coalition](#) to help military families select schools. SchoolQuest also offers an Online Library that provides resources for families in transition. At this time, the SchoolQuest data base covers 99 military installations. The Military Child Education Coalition also provides a [data base of information](#) on each State's educational system.

[The School Report Tool](#) is available from Military OneSource that list names and locations of public, public charter, private, virtual and home schooling choices around major installations. [Charter Schools](#) are nonsectarian public schools of choice that operate with freedom from many of the regulations that apply to traditional public schools. Use this site to find one in your area.

3. How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extra curricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

The [Toolkit for Parents](#) was developed by the Department of Defense, especially for Military Families. This 85 page booklet walks parents through preparing for the move and the first two weeks of school....what to ask, what to take, etc..

The [Military Impacted Association](#) has [checklists](#) available for military kids who are leaving or entering a new school.

The Military Child Education Coalition has a [checklist for transferring students](#) that will be helpful. Additionally, through [SchoolQuest](#), MCEC provides parents with the ability to develop a profile for each of their children, which then will provide them with a report on issues related to transferring to a new school district.

4. Question? What happens if I need help during the school year?

During the school year, there are always questions that parents have, such as "What is the best way to help with homework?" or "What if my child needs to see a counselor because my spouse is deployed?" Military OneSource helps with these questions and has 24/7 access. You can call them at 1-800-342-9647, connect to them at the website [Military OneSource](#), or [e-mail a consultant](#).

Education - Local Schools/Overseas

Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

Where do I start?

Start with the information on your new installation. Visit [Plan My Move](#) and review the installation's Education - Overview article. All of the overseas installations have dedicated a portion of the Education Overview to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

What is the difference between a DoD school and an international or national school?

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs.

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with, the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

MilitaryStudent.org provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

Employment - Overview

Employment Opportunities

Employment in the local area surrounding West Point is extremely competitive. Professional positions are at a premium, most jobs being service or sales oriented. If you are willing and able to commute more than thirty minutes from West Point, prospects improve. Many people choose to commute to NYC, and although that option provides much greater opportunity, be prepared for additional commuter costs and a substantial commute time averaging at least 90 minutes each way.

For job-hunting purposes, bring all related employment papers and information such as resumes, college transcripts, certificates, licenses, and any related federal forms (if you had prior federal service) to include Standard Form 50 with you. The items should be HAND CARRIED. Many spouses want to work at West Point. Most of the positions on post are federal (appropriated fund) or NAF (non-appropriated) positions. You must be a citizen to work for the US government. If you are not a citizen, you must have a green card to work for other employers including NAF.

Transition Assistance Program

The Transition Assistance Program (TAP), a localized version of the Army Career and Alumni Program (ACAP) for transitioning military personnel and their spouses, is co-located with the ERP.

Early contact with the office will help you to make a smooth transition from the military to the civilian sector. Appointments are required.

Eligible population includes spouses of active duty military personnel, military personnel and other family members, members of the Reserve and National Guard components on active duty, or active duty for training, retirees and others as identified in AR 608-1.

New Parent Support Program

General Program Description

The Army New Parent Support Program (NPSP) provides intensive home visiting services to eligible Families with children prenatal to 3 years old whether they live on or off the installation. Activities and services provided include information and referral to military and civilian programs that support parents of infants and young children, such as parenting programs, respite care for children, and supervised play time for children. All activities and services provided through NPSP are voluntary and non-stigmatizing and emphasize the parents' strengths.

Goals of the Army NPSP are:

1. Contribute to mission readiness.
2. Support Family member adaptation to military life.
3. Enhance the knowledge and skills Family members need to form healthy relationships and provide safe, nurturing environments for children to prevent Family violence.
4. Foster a supportive military community for young military Families.

Staff Qualifications

NPSP Home Visitor staff consists of Licensed Clinical Social Workers and Registered Nurses. All personnel will possess the knowledge, skills, and abilities necessary for their professional certification/licensure and positions. Local installation or State background checks, including Army Central Registry checks, will be completed on all personnel who provide services to parents and their children and will be updated annually.

Eligibility Requirements

Families may be self-referred or referred by other agencies such as health care providers, chaplains, social service staff, command, or Family Advocacy Program (FAP) staff.

How to Enroll

Interested families may contact the local Army Community Service (ACS) office, or their health care provider, for further information in the New Parent Support Program.

Child Care

Child Development Services (CDS)

Registration

The Outreach Services (OS) for Child Development handles registration for all Child Development services. If eligible for care, you may call ahead and request to be placed on the waiting list as soon as you are notified of your assignment to West Point. Placement on the waiting list does not guarantee care when needed. Placement in a program depends on openings available at the time you require care. For more information, you may reach us at 845-938-4458 or DSN 312-688-4458.

West Point's Child Development Services offers programs for children ages 6 weeks (4 weeks in Family Child Care) to 12 years under these branches at the Child Development Center (CDC), Family Child Care (FCC) program and the School Age Services (SAS) program.

An annual registration fee is approx \$18 per child for the first 2 children and provides a Child and Youth Card. Your family will then be entitled to enroll in any CDS program.

Child Development Center (CDC)

Hours of Operation

The CDC is open Monday through Friday, 6 am until 5:30 pm. You may reach us by calling(845) 938-4798/4523.

Programs Offered

The West Point CDC offers both full-day and hourly care for children ages 6 weeks through 5 years. Part-day preschool is also available for 3 and 4 year olds.

- Full Day Care -- The full-day program includes center-based services that meet the needs of working parents requiring child care services five to eleven hours per day for children ages 6 weeks to 5 years of age on a regularly scheduled basis. Fees are based on total family income.
- Hourly Care -- The drop-in/intermittent hourly care program includes center-based developmental child care that meets the needs of parents requiring short term child care on an intermittent basis. The combined usage of part-day preschool and hourly care may not exceed 24 hours per week. Fees for hourly care are \$4 per hour per child. Hourly care is available Mon - Fri, 7:30 a.m. until 5 p.m.
- Part Day Preschool -- Includes center-based developmental child care that meets the needs of parents requiring care for children three to five years old on a regularly scheduled part-day, seasonal basis. The combine usage of part-day preschool and hourly care may not exceed 24 hours per week. The program is offered in 2 sessions; 8:45 to 11:45, Mon/Wed/Fri and 8:45 a.m. to 11:45 a.m., Tues/Thurs.

Family Child Care (FCC)

The FCC program Includes child care for those children best served within a small group or home setting. FCC homes offer a full range of hourly, full-day and part-day care. These homes are of particular value to sponsors whose hours exceed those of center-based programs. FCC providers are private contractors certified and monitored by CDS.

Because FCC providers are private contractors, they may develop some of their own policies/procedures which should be contained in a written contract. Provider referrals are made through the Outreach Services office in building 1207. You may reach us at 845-938-4458.

School Age Services (SAS)

The SAS program is designed to meet the specialized needs of children between grades first through fifth grade who are enrolled in school on a full-time basis. SAS is an enrichment and recreation program designed to supplement, not duplicate, school experiences. This program operates before and after school and on a full-time basis during school vacations. School age children who attend schools other than the West Point Elementary need to make their own arrangements for transportation to the program and full time care during vacations that may not be the same as those of the West Point Elementary school.

SAS for grades K-2 are located in the Child Development Center with grades 3-5 in the Youth Services Center. The computer lab and access to the Internet is available after participating in an orientation class with a parent. Field trips, guest speakers and MWR partnerships (i.e. bowling, swimming, outdoor recreation) are all incorporated into the SAS program to deliver programming in the areas of leisure and recreation, sports and fitness and mentoring and support services.

Contact the SAS Coordinator at 845-938-8530 for further information on the SAS program.

Youth Services

West Point Youth Services realizes "today's children are tomorrow's leaders." Many of the youth who come through our doors experience personal growth and learn leadership skills by participating in the programs and services offered by our sports, fitness, recreation and health programs. Our main goal as program facilitators is to explore and refine the assets that each child has to offer, and encourage youth to become involved in daily activities that promote leadership and develop strong character.

Because every child is unique, we offer a variety of activities to assist youth with development, leadership and participation skills by concentrating our programming efforts in following four core areas: 1) Arts, Recreation and Leisure; 2) Sports, Fitness and Health Options; 3) Life Skills, Citizenship and Leadership Opportunities; 4) Mentoring, Intervention and Education Support Services. Our partnerships with 4-H and the Boys and Girls Club of America foster the growth of our youth programs.

As an addition to our core programming, West Point Youth Services is dedicated to integrating Character Counts! into our activities. We operate under the tenet that good character is not hereditary, but can be developed by learning through example, and can be practiced by integrating the 6 pillars of character respect, responsibility, fairness, caring, and citizenship into all programming areas. By integrating Character Counts! into our core programming, we provide youths the opportunity to emerge from our club as more productive, caring and responsible adults. Character Counts also supports the six Army core values of loyalty, duty, respect, selfless service, honor, integrity and personal courage.

The age of participants involved in West Point Youth Services ranges from 4-18 with some instructional parent and toddlers programs beginning at age 18 months.

Youth Services is housed in a modern 15,000 sq ft facility that includes a state of the art Technology Center, two youth lounges and a full sized gymnasium. The MS/Teen and School Age Services after school program is based out of this building. Our teen program offers leadership opportunities locally and nationally. Youth have an opportunity to earn college scholarships through the Boys and Girls Club of America by the increasing their volunteer hours in the community. Dances, trips and other youth developed activities provide fun and excitement for youth.

In addition to this main facility, Youth Services utilizes 22 on and off-site locations in support of our youth Sports, Fitness and Instructional programming. We offer a full schedule of instructional programs under the guidance of Schools of Knowledge, Inspiration and Exploration and Skills (SKIES). Our sports activities are year-round, designed to develop children's skills and maximize their fun in the process.

The focus for all programming is on skill and fun. Our goal is to introduce youth to these sports and activities through positive experiences that will foster lifelong interest and enjoyment.

Family Center

Programs and Services

A key resource on your installation and a gateway to accessing all of the resources available to you, the Army Community Services provides information, support and services to help you balance the demands of family and the military lifestyle. The Army Community Services is one part of the overall installation family support system, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. The Army Community Services should be one of you first stops upon arriving at an installation; its programs and services will be an important resource for you and your family.

Deployment Readiness -- Assists you during all phases of the deployment cycle. We provide programs and services to individual soldiers, civilians, and family members throughout the deployment process. We educate you on what to expect and the best ways to prepare.

Relocation Readiness -- Provides information, referral, resources and tools to help you with permanent change of station (PCS) moves and post-move orientations. We maintain a loan closet from which families may borrow basic household goods. We also assist you with in-transit emergencies by providing classes on move-related topics such as buying or selling homes and individual PCS planning, among others. We serve as liaison to citizenship, immigration, and multicultural diversity information, and provide outreach to waiting families.

Personal Financial Readiness -- A program to assist you in sustaining financial self-sufficiency. You can learn more about debt liquidation, thrift savings plans, consumer and credit issues, and predatory lending.

Employment Readiness -- The training and information provided can help you identify and reach your employment and career development goals, manage the challenges associated with a mobile lifestyle and develop job search skills. Assists you in acquiring skills, networks, and resources that will allow you to participate in the work force and to develop a career/work plan.

Family Life Education -- Provides you with information and education about a variety of life cycle issues, including parenting and relationships, among others, to help you strengthen your relationships.

Information and Referral -- An integral function of the family center, information and referral services can assist you in locating needed services and programs available on your installation, through civilian agencies in the local community, and connect to national resources.

Army Community Services may also provide other services, such as counseling, family advocacy, fitness and recreation programs and Exceptional Family Member support. Services vary by location.

Financial Assistance

Army Community Service Financial Readiness Program

Financial Readiness Program services include: budget and debt liquidation counseling, assistance with complaint resolution, check-book reconciliation, consumer advocate, seminars and classes on consumer issues such as banking and credit union services, budget development and record keeping, credit, consumer rights and obligations, and checking account maintenance.

Plan a OCS Budget

While on the road between your old and new duty station, always ask about military or government rates at motels and hotels. You can save money by getting a lower military (government) rate. Not all motels and hotels offer reduced military rates, but many do.

Before you go -- Start saving now

- Start saving now. Any PCS move is going to cost money. Experts say that 3 to 6 months pay in reserve should cover emergencies.
- Get a sponsor at the new post. He or she will probably be able to answer a lot of the questions you are going to want to ask.
- Contact Army Community Service (ACS) at the new post; they've got lots of useful information. Ask if they have a Family Member Employment Assistance Program if your spouse needs a new job.
- Find out your new mailing address. Even if it is only your new unit or a postal Service Center, you'll need at least a temporary new address.
- Send out change of address letters or cards (credit card companies, loan companies, magazines, and banks, anyone that owes you money or a deposit refund, insurance companies). Go through your address book, your bills and financial papers from the past couple of months. Make out a list of company addresses, telephone, payment dates, and account numbers, etc.
- Leave a forwarding address with the post office and Postal Service Center, as well as with your old unit.
- Gather all-important papers, records, ID cards, wills, etc. and keep them handy throughout the move. Don't pack them in your household goods; carry them with you.
- Get your children's school records or arrange for them to be sent to their new school.
- Get family medical records that may be held by civilian doctors. Carry medical records with you if special needs must be met enroute.
- Go through your household goods and get rid of all those things you no longer want or need. You'll only have to unpack them at the other end. If you are overweight, you'll have to pay for additional weight shipped. Have a garage sale!
- Talk to the housing office about temporary lodging after you clear your current quarters and before you actually depart for your new station.
- Talk to the folks at the finance center. They can figure out how much travel pay you will receive. Talk to them about dislocation and temporary allowances, etc.
- If you are renting an apartment or house off-post, arrange for an inspection after your household goods are removed. Get an agreement In Writing that any damage or deposit money will be refunded.

Questions to ask your sponsor in regards to your finances

- What is the general cost-of-living at the new post? Will my allowances (such as BAH) go up? Down?
- Should I live on-post or off-post?
- What about temporary lodging on the post when you arrive?
- What's the weather like? (Do we need special clothes?)
- Is there a utility deposit waiver program?
- What medical facilities are available?
- What new laws, taxes or other requirements of this area should you know?
- What about your new job? Hours? Weekdays only? Much TDY? Special uniforms?

- Will your spouse be able to get a job in the area? Will that require special childcare or transportation considerations?

Questions to ask yourself

- How do I get there? Fly? Drive? Two cars? What about pets?
- Which household goods should I bring and which should I let the movers take?
- Do I have any special needs? Gifted or learning disabled child? Special medical needs?
- Do I need to contact my auto lender regarding my move? Car insurance company?

Army Emergency Relief

Army Emergency Relief (AER) can provide financial assistance to meet unforeseen expenses during required travel and related maintenance expenses such as car repairs, transportation, lodging and food when on PCS orders. AER assistance may also be provided for payment of initial rent and deposit, and payment of required utility deposits. Soldiers applying for AER financial assistance must use their chain of command when available. If you have a financial emergency while moving from one post to the new duty station, contact the nearest installation of any service including the Coast Guard or contact a nearby office of the American Red Cross. Any military service or the Red Cross will then contact AER. Additionally, in transit soldiers must also show orders and military ID card.

Questions to Ask and Things to do before you Move

A PCS move can be one of the most exciting and most rewarding parts of an Army career -- new places, new faces, and new challenges. However, for the Soldier or Army Family who is not prepared, a PCS move can be an unhappy time. Most of this unhappiness is caused by money problems associated with the PCS move. Whenever you PCS, you are going to be faced with some unusual expenses. Begin to plan ahead!

Where the Money Might Go

- Travel costs: airline tickets, gasoline, food and lodging, tolls, car tune-up, new tires before the trip, OR emergency repairs along the way.
- Deposits: damage and rent deposit on new apartment, utilities, telephone, and cable TV.
- Closing costs if buying or selling a house.
- Temporary lodging at the old post and at the new post.
- Food: restocking the refrigerator and the food pantry.
- Household incidentals: light bulbs, toilet paper, soaps, cleaning supplies and equipment.
- Curtains and rods. (Have the tools you will need?)

Other Financial Impacts

There may be other financial impacts of a PCS move. Here are some examples:

- Do you depend on the money your spouse gets from his or her job? How long will it be before he or she can get a new job? Will it pay as well? You may have to live on less money for a couple of months or longer.
- Higher cost-of-living. This includes not only higher housing and food costs but also things like having to drive farther to work, child care costs, school costs, etc.
- Lower BAH at the new post.

Where the money might come from?

- Dislocation Allowance (DLA): two and one-half times BAH II. (You will not receive this until well after you arrive at your new post - don't count on it being there when you need to pay deposits on a new apartment or utilities.)
- Travel Pay: This is mileage related and is usually not paid until after you sign in at the new post.
- Income tax deduction: contact Army Legal Assistance.

- Garage sale before you move and maybe again after the move.
- Refunds on rent and damage deposits from your old home or apartment. Again, it may take a couple of months to get these.
- Returned deposits, plus interest: apartment, utilities, etc.
- Lower cost-of-living or increased BAH.
- Interest on advance base pay. **Caution do not take or spend advanced pay unless it is absolutely essential.** You will pay it back by monthly deductions from your pay. You will have less to live on every month until it is all paid back.

After you Arrive

- Contact your sponsor.
- Visit the finance office and housing.
- Visit the folks at ACS or other service agencies.
- Do you need a local bank account? Compare banks and credit unions for best rates.
- Must you change your car registration? (Cars should be registered in your home of record state or in the state in which you are stationed.)
- Do you or your spouse need a new drivers license?

Legal Assistance

Legal Services

The mission of the Office of the Staff Judge Advocate (OSJA) at West Point is to provide competent, timely legal advice and counsel to the United States Military Academy's Superintendent, Staff and Installation Activities; to furnish the highest quality legal services and advocacy to members of the West Point community.

OSJA offers services in the following categories:

1. Claims
2. Military Justice/Special Actions
3. Administrative and Civil Law Division
4. Tax Assistance (Seasonal)

In the event of a legal emergency you may contact the American Red Cross, Military OneSource or your command.

Deployment Support

Family Deployment Support

Army Community Service/Mobilization and Deployment Program

The ACS Mobilization and Deployment Readiness Program is provided for Active Duty, Reserve, and National Guard soldiers and their family members through coordination of the Family Readiness Program (FRP). The FRP assists units in preparing for deployment. Operation READY pre-deployment briefings are scheduled with your unit's assigned ACS Unit Service Coordinator. Family Readiness Group Leader and Rear Detachment training are conducted on a regularly scheduled basis to ensure that leadership is prepared for challenges of Army family life due to mobilization and deployments.

Family Assistance Information Forms

The Family Assistance Information Forms are available to Reserve and National Guard soldiers during the Soldier Readiness Program (SRP) process. Information such as family members, spouse, next of kin, special needs, medical problems, I.D. card, and pay options are collected. Family Assistance sheets are mailed to the military installation closest to your family to facilitate assistance while you are deployed. Please call the ACS Mobilization and Deployment Readiness Program for more information.

Health Care - Overview

Moving With TRICARE

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You're covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Once you arrive at your new location, update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately.
3. Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you're moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

- North Region [Health Net Federal Services, Inc.](#), 1-877-TRICARE (1-877-874 2273)
- South Region [Humana Military Healthcare Services, Inc.](#) 1-800444-5445
- West Region [TriWest Healthcare Alliance](#) 1-888-TRIWEST (1-888-874-9378)

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

TRICARE Prime Remote

In non-Prime service areas, TRICARE offers TRICARE Prime Remote. To enroll, submit a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for Active Duty Family Members. Be sure to include them on the enrollment form.

Prime Options Outside of the United States

TRICARE Prime Overseas

TRICARE Prime Overseas is offered in overseas areas where there are military treatment facilities or areas in which TRICARE has established a network of qualified host nation providers.

- TRICARE Europe Toll free: 1-888-777-8343; Commercial 011-49-6302-67-7432; DSN 314-496-7432 Fax Numbers: Commercial 011-49-6302-67-6374; DSN 314-496-6374 or [e-mail](#)
- TRICARE Pacific Toll free: 1-888-777-8343; Commercial 011-81-6117-43-2036; DSN: 643-2036; Remote Sites: 011-65-6-338-9277 Fax Numbers: Commercial 011-81-611-743-2037; DSN: 643-2037 or [e-mail](#)
- TRICARE Latin America & Canada (TLAC) Address: TAO-LAC, Bldg 38802, Ft Gordon GA 30905-5650; Toll free 1-888-777-8343; 1-706-787-2424; DSN: 773-2424 Fax Number 1-706-787-3024 or [e-mail](#)

If you move to an area in which TRICARE Prime Overseas is offered, transfer your enrollment by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas on the form.

TRICARE Global Remote Overseas

TRICARE Global Remote Overseas is a Prime option offered in designated remote overseas locations. If you move to an area in which TRICARE Global Remote Overseas is offered, you and any authorized family members living with you may enroll by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center. Then, when you arrive in your new area, transfer your enrollment.

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any active duty family member who is registered in DEERS may use these programs by seeing any network or non-network providers that are authorized by TRICARE. In areas outside of the United States, active duty family members who don't want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation provider.

If you're already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Then, find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's Web site for a list of providers. Remember, if you see network providers, you'll be using the Extra option and pay lower copayments.
- Outside of the U.S.: Contact your TRICARE Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you'll have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life—TRICARE's coverage for those who are eligible for Medicare—requires no enrollment and you'll have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact the TRICARE Area Office for the overseas area where you are moving or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Getting Care Along the Way

- Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you've received any routine medical or dental care you think you might need during the time you'll be traveling. Or, delay the care until you get to your new duty location.

- Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you're traveling near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are hospitalized in a civilian facility for more than 24 hours, contact your regional contractor

- Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

- Emergency or Urgent care Overseas—Contact closest TRICARE Area Office or TRICARE Global Remote Call Center.

You don't need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you're traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE web site](#)
- The mail-order option is not recommended for a prescription you need right away, but if you'll be traveling for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE web site](#).
- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE web site](#).

Installation Specific Information*Installation Hospital*

Keller Army Community Hospital, KACH, is a fully accredited, 28 inpatient bed facility. KACH contains medical, surgical, intensive care and obstetrics units. The Acute Care Clinic and the Emergency Room can be reached at 845-938-4004/4005, 845-446-5400 or DSN 312-688-4004/4005 on a 24 hour-a-day basis. The hospital is located at 900 Washington Road on the left after entering Washington Gate.

KACH Information Desk can be reached by calling 845-938-5169 or DSN 312-688-5169.

Medical Care

Medical care services are offered on a priority basis. First priority of care is to active duty military. second priority is to family members of active duty, with retired military and family members of retired military following in the eligible chain. When services are unavailable, those eligible for medical care are referred to TRICARE.

Appointments -- For an appointment, call TRICARE at 888-999-5195. This is the central appointments number for KACH.

A valid ID card must be presented to receive any care except emergency care. Family members must be enrolled in DEERS and present a valid ID card.

Primary Care -- A Primary Care Department is comprised of doctors from each of the three clinics: family practice, internal medicine and pediatrics. Dermatology, respiratory therapy, adolescent pediatrics and the Exceptional Family Member Program are also available within the Primary Care Department.

The nearest tertiary center is Westchester County Medical Center, located about 35 miles from West Point, approximately a 45-minute drive. The nearest major Army medical treatment facility is Walter Reed Army Medical Center, located 290 miles from West Point, approximately a 5-hour drive.

Dental Care

The Dental Clinic is located in Central Area, 606 Thayer Rd. Dental care services are available to active duty military only. Only emergency dental care is offered to other eligible individuals. Participation in the TRICARE Dental Program (TDP) for active duty family members is encouraged.

Health Care - Special Needs

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of](#)

[contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has [State points of contacts](#) with useful links to State programs and organizations.

Installation Specific Information

Exceptional Family Member Program (EFMP)

The Exceptional Family Member Program (EFMP) is a mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated community support, housing, educational, medical, and personnel services to families with special needs. Soldiers on active duty enroll in the program when they have a family member with a physical, emotional, developmental, or intellectual disorder requiring specialized services so their needs can be considered in the military personnel assignment process.

Family members must be screened and enrolled, if eligible, when the soldier is on assignment instructions to an OCONUS area for which command sponsorship/family member travel is authorized and the soldier elects to serve the accompanied tour. This screening consists of medical records review for all family members and developmental screening for all children 72 months of age and younger.

Soldiers are responsible for keeping their EFMP enrollment current as exceptional family member condition changes or at least every three years, whichever comes first.

Education - Special Education/EIS

Special Education and EDIS

The NY/VA DDESS District provides services to students with disabilities in three separate geographic locations in the following grade levels:

Grades PK – 12 at Marine Corps Base Quantico – Quantico, VA

Grades PK – 8 at Dahlgren School – Dahlgren, VA

Grades PK – 8 at the United States Military Academy – West Point, NY

The Department of Defense has two programs that provide services to children with developmental delays and disabilities, in accordance with the Individuals with Disabilities Education Act (IDEA).

Infants and Toddlers (birth to 3 years old)

Educational and Developmental Intervention Services (EDIS) is a military medical department program that provides early intervention services to infants and toddlers from birth until three years of age. EDIS is available at all locations where there is a DoD school.

School Age (3-21 years)

The Department of Defense Education Activity (DoDEA) provides special education to children from 3 through 21 years of age who have a disability. Various grade level services are available at different installations.

Services Available

Preschool (3-5 years of age): At least one elementary school per site in NY/VA DDESS has a preschool program for children with developmental delays or identified disabilities.

Autism Spectrum Disorder (ASD): The schools in NY/VA DDESS can provide services for students with the diagnosis of autism who require a minimal level of service, individual support or more intensive special education services. The schools provide direct instruction in the general education classroom or in a resource room in accordance with a student's needs.

Communication/Speech Impaired: The schools can provide comprehensive speech and language services in individual, small group, and/or general education classroom settings.

Emotionally Impaired: Part time services are available on an as-needed basis to support children in the general education classroom or resource room setting. Comprehensive services to address all of a student's needs may not be available within the schools. In a few instances, special education and related services that address all of a student's needs may not be able to be provided within the DoDEA schools. When such an occurrence arises, the Case Study Committee must locate an appropriate educational setting outside of the installation within surrounding jurisdictions that can address all of a student's needs, including transportation, at no cost to the parent.

Intellectual Disability (Mental Retardation): The schools in NY/VA DDESS located at West Point and Quantico can provide services for students with moderate to severe mental retardation who require a specialized environment for the majority of the school day. A specialized curriculum, including training in activities of daily living and pre-vocational support are available at these two sites. Students with moderate to severe mental retardation enrolled at Dahlgren School may be recommended for an off-site placement.

Specific Learning Disability: The schools in NY/VA DDESS can provide services for students with learning disabilities who might need to be in a resource room up to the majority of the day.

Hearing Impaired: Students with deafness who require services of a Teacher of Hearing Impaired (HI) within a HI program are likely to be recommended for placement in one of the surrounding jurisdictions as there is no Teacher of HI on staff at any of the sites in NY/VA DDESS. For students with milder hearing impairments, a variety of support services including interpreter services, HI Teacher consultative services (both of these services require a 4-6 week turn-around time to obtain contracts), classroom accommodations and/or modifications, and speech/language therapy services are available in the schools.

Visually Impaired: There is no Teacher of Visual Impairment on staff at any of the sites in NY/VA DDESS. Students with blindness/visual impairments who require comprehensive VI services may receive these services in the NY/VA DDESS, however, there is a 4-6 week turn-around time to contract for this service and for orientation and mobility services. Ongoing support is provided for students with low vision in a general education classroom with accommodations/modifications such as large print books, magnified texts, environmental modifications for light control and/or preferential seating.

Special Education Records

Parents of children enrolled in special education should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP), current testing and evaluation reports.

If your child requires specialized equipment (for example large print books, an FM trainer, or Braille services) contact the Area Special Education Coordinator in NY/VA DDESS at Marine Corps Base Quantico.

Installation Specific Information

Special education and related services are provided at all of the base schools to address the needs of all students in grades PK – 8 who meet DoDEA eligibility criteria. Students must reside in base housing to enroll in the base schools and to be considered for eligibility to receive special education services. In most cases, services are provided in the DoDEA schools located on the military installation. This service delivery model is in support of the inclusive philosophy held by DoDEA in which students are educated to the maximum extent possible with non-disabled peers in their neighborhood schools. Students with disabilities may receive special education support services in general education settings. In some instances, students with disabilities may receive individual and/or small group instruction in general education or resource room settings.

In a few instances, special education and related services that address all of a student's needs may not be able to be provided within the DoDEA schools. When such an occurrence arises, the Case Study Committee must locate an appropriate educational setting outside of the installation that can address all of a student's needs, including transportation, at no cost to the parent.

For students with milder hearing impairments whose needs may be addressed in the post schools, a variety of support services including interpreter services (requires a 4-6 week turn-around time to contract for this service), classroom accommodations and/or modifications, and speech/language therapy services are available in the schools. There is no Teacher of Hearing Impaired at the West Point Schools. There could be a 4-6 week turn-around time to contract for this service.

Students with visual impairments are served in the post schools, however, there could be a 4-6 week turn-around time to contract for this service as there is no Teacher of Visual Impairment on staff at the West Point Schools.

Pre-School

Universal preschool services are available for all four year olds who meet the district age requirement. Preschool Services for Children with Disabilities (PSCD) are available to children ages 3-5 with developmental delays and disabilities. There is a wide range of services provided to children in the PSCD programs to promote a continuum that includes services with non-disabled peers in the schools and/or the community. In some individual cases, services are provided in the home setting.

Contact

Rhonda La Venuta
Pupil Personnel Services Coordinator
New York/Virginia DDESS District
MCB Quantico - PPS Office
3308 John Quick Road
Quantico, VA 22134

Phone: 703-432-0281

Fax: 703-432-1130

[Email](#)

Contact Information

622 Swift Road
West Point, NY 10996-1985
Phone 845-938-4011
Phone (DSN) 312-688-4011
[Website](#)

Automotive Services

AAFES SHOPPETTE/Class 6/Gas/AutoPride
1202 Stony Lonesome Area
West Point, NY 10996
Phone 845-446-3666

Beauty/Barber Shops

AAFES MAIN EXCHANGE
1204 Stony Lonesome Area
West Point, NY 10996
Phone 845-446-5406 / 845-446-5405 / 845-446-5404
[Website](#)

Chapels

Chapel, Post Community
799 Biddell Loop
Building 799
West Point, NY 10996
Phone 845-938-2003 / 845-938-3504
Fax 845-938-6343

Child and Youth Registration and Referral

Child Development Center (CDC)
1207 Patrick Trail
West Point, NY 10996
Phone 845-938-4523 / 845-938-4798
Phone (DSN) 312-688-7569
Fax 845-938-7569
[Website](#)

Civilian Personnel Office

Civilian Personnel Advisory Center (CPAC)
626 Swift Road
West Point, NY 10996
Phone 845-938-3943 / 845-938-2703
Phone (DSN) 312-688-3943
Fax 845-938-2363
Fax (DSN) 312-688-2363
[Website](#)

Adult Education Centers

Adult Education Center
683 Washington Road
West Point, NY 10996
Phone 845-938-3762
Phone (DSN) 312-688-3762
[Website](#)

Barracks/Single Service Member Housing

Unaccompanied Personnel Housing
626 Swift Road
West Point, NY 10996
Phone 845-938-4500
Phone (DSN) 312-688-4500
Fax 845-938-6196
Fax (DSN) 312-688-6196

Beneficiary Counseling Assistance Coordinators

Health Benefits Advisor
900 Washington Road
West Point, NY 10996
Phone 845-938-4838
[Website](#)

Child Development Centers

Child Development Center (CDC)
1207 Patrick Trail
West Point, NY 10996
Phone 845-938-4523 / 845-938-4798
Phone (DSN) 312-688-7569
Fax 845-938-7569
[Website](#)

Citizenship and Immigration Services

Relocation Readiness Program
622 Swift Road
West Point, NY 10996
Phone 845-938-4621 / 845-938-2519
Phone (DSN) 312-688-2519
Fax 845-938-3019
Fax (DSN) 312-688-3019
[Email](#)
[Website](#)

Commissary/Shoppette

Commissary
1200 Stony Lonesome Access Road
West Point, NY 10996
Phone 845-938-3663 / 845-938-2218
Phone (DSN) 312-688-3663
[Website](#)

Dental Clinics

Dental Clinic (DENTAC)
Building #606

West Point, NY 10996
Phone 845-938- 5423
Phone (DSN) 312-688-5423
Fax 845-938-4302
Fax (DSN) 312-688-4302

[Email](#)
[Website](#)

DoD Schools

West Point Elementary School
705-A, Barry Road
West Point, NY 10996-1196

Phone 845-938-2313
Phone (DSN) 312-688-2313
Fax 845-938-3352

[Website](#)

Educational and Developmental Intervention Services (EDIS)

Educational and Developmental Intervention Services (EDIS)
900 Washington Road
CDR USAMEDDAC

Attn: MCUD EDIS
West Point, NY 10996-1197
Phone 845-938-6868
Phone (DSN) 312-688-6868
Fax 845-938-6671
Fax (DSN) 312-688-6671

[Email](#)
[Website](#)

Exceptional Family Member Program/Special Needs

Exceptional Family Member Program
622 Swift Road
West Point, NY 10996

Phone 845-938-5655
Phone (DSN) 312-688-5655
Fax 845-938-3019
Fax (DSN) 312-688-3019

[Website](#)

Family Advocacy Program

Family Advocacy Program (FAP)
622 Swift Road
West Point, NY 10996

Phone 845-938-3369
Phone (DSN) 312-688-3369
Fax 845-938-3019
Fax (DSN) 312-688-3019

[Email](#)
[Website](#)

Family Child Care/Child Development Homes

Family Child Care (FCC)
1244 Patrick Road
West Point, NY 10996

Phone 845-938-3921
Phone (DSN) 312-688-3921
Fax 845-938-3019

[Website](#)

DoD Schools

West Point Middle School
705 Barry Road
West Point, NY 10996-1196
Phone 845-938-2923
Phone (DSN) 312-688-2923
Fax 845-938-2568

[Website](#)

DoD Schools

Dodea schools
705-A Washington Road
West Point, NY 10996
Phone 845-938-2313 / 845-938-2923
Fax 845-938-3352/2568

[Website](#)

Emergency Relief Services

American Red Cross at West Point
622 Swift Road
West Point, NY 10996

Phone 845-938-4365
Phone (DSN) 312-688-4365
Fax 845-938-8284
Fax (DSN) 312-688-8284

[Email](#)
[Website](#)

Exchange(s)

AAFES MAIN EXCHANGE
1204 Stony Lonesome Area
West Point, NY 10996

Phone 845-446-5406 / 845-446-5405 / 845-446-5404

[Website](#)

Family Center

Army Community Service
622 Swift Road
West Point, NY 10996

Phone 845-938-4621 / 845-938-2519
Phone (DSN) 312-688-4621
Fax 845-938-3019
Fax (DSN) 312-688-3019

[Website](#)

Finance Office

Finance Office
626 Swift Road
West Point, NY 10996

Phone 845-938-6190 / 845-938-6134

[Website](#)

Financial Institutions

Federal Credit Union, Pentagon
481 Main Street
Highland Falls, NY 10928
Phone 845-446-4946 / 1-800-431-1404

[Website](#)

Gymnasiums/Fitness Centers

MWR Fitness Center
683 Buckner Loop Drive
West Point, NY 10996
Phone 845-938-6490

[Website](#)

Household Goods/Transportation Office (inbound)

Transportation Division (In-bound HHG)
626 Swift Road
West Point, NY 10996
Phone 845-938-4052 / 845-938-4053
Phone (DSN) 312-688-4052
Fax 845-938-2415
Fax (DSN) 312-688-2415

Housing Office/Government Housing

Family Housing Office
626 Swift Road
West Point, NY 10996
Phone 845-938-4500 / 1-800-654-8845
Phone (DSN) 312-688-4500
Fax 845-938-6196
Fax (DSN) 312-688-6196

[Website](#)

ID/CAC Card Processing

Identification Cards and Passports
622 Swift Road
West Point, NY 10996
Phone 845-938-3746
Phone (DSN) 312-688-3746
Fax 845-938-2736
Fax (DSN) 312-688-2736

[Website](#)

Legal Services/JAG

Staff Judge Advocate
606 Thayer Road
West Point, NY 10996
Phone 845-938-4541 / 845-938-5104
Phone (DSN) 312-688-4541
Fax 845-938-2390
Fax (DSN) 312-688-2390

[Website](#)

Golf Courses

Golf Course
Route 218 and 9W
West Point, NY 10996
Phone 845-938-2435
Fax 845-938-8344

[Website](#)

Hospital/Medical Treatment Facility(s)

Keller Army Community Hospital (KACH)
900 Washington Road
West Point, NY 10996
Phone 845-938-2273
Phone (DSN) 312-688-2273
Fax 845-938-5164

[Website](#)

Household Goods/Transportation Office (outbound)

Transportation Division (Out-Bound Goods)
626 Swift Road
West Point, NY 10996
Phone 845-938-5911 / 845-938-3568
Phone (DSN) 312-688-5911
Fax 845-938-2415

Housing Referral Office/Housing Privatization

Housing, On Post
626 Swift Road
Building 626
West Point, NY 10996
Phone 845-938-4407

[Website](#)

Information and Referral Services

Information And Referral
622 Swift Road
West Point, NY 10996
Phone 845-938-5839
Phone (DSN) 312-688-5839
Fax 845-938-3019
Fax (DSN) 312-688-3019

[Email](#)

[Website](#)

Library

Library, post
622 Swift Road
West Point, NY 10996
Phone 845-938-2974
Phone (DSN) 312-688-2974
Fax 845-446-5503
Fax (DSN) 312-688-5503

[Website](#)

Loan Closet

Relocation Readiness Program
622 Swift Road
West Point, NY 10996
Phone 845-938-4621 / 845-938-2519
Phone (DSN) 312-688-2519
Fax 845-938-3019
Fax (DSN) 312-688-3019

[Email](#)
[Website](#)

Military Clothing Sales

AAFES MAIN EXCHANGE
1204 Stony Lonesome Area
West Point, NY 10996
Phone 845-446-5406 / 845-446-5405 / 845-446-5404

[Website](#)

Non-appropriated Funds (NAF) Human Resources

Non-Apropriated Funds Employment
626 Swift Road
West Point, NY 10996
Phone 845-938-4580
Phone (DSN) 312-688-4580
Fax 845-938-2363
Fax (DSN) 312-688-2363

Personnel Support Office

Equal Employment Office (Military)
667 A Pitcher Place
West Point, NY 10996
Phone 845-938-2621
Phone (DSN) 312-688-2621
Fax 845-938-3225
Fax (DSN) 312-688-3225

[Website](#)

Restaurants/Fast Food

AAFES MAIN EXCHANGE
1204 Stony Lonesome Area
West Point, NY 10996
Phone 845-446-5406 / 845-446-5405 / 845-446-5404

[Website](#)

School Age Care

School Age Services (SAS)
500 Washington Road
West Point, NY 10996
Phone 845-938-8898
Phone (DSN) 312-688-8530
Fax 845-938-7572

[Website](#)

MWR (Morale Welfare and Recreation)

Morale Welfare and Recreation Installation and Homepage
681 Harde Place
West Point, NY 10996
Phone 845-938-2103
Phone (DSN) 312-688-2103

[Website](#) [Website](#)

New Parent Support Program

New Parent Support Groups
900 Washington Road
West Point, NY 10996
Phone 845-938-4004 / 845-938-4005 / 845-938-4006
Fax 845-938-3019

[Website](#)

Personal Financial Management Services

Financial Readiness Program
622 Swift Road
West Point, NY 10996
Phone 845-938-5653
Phone (DSN) 312-688-5653
Fax 845-938-3019
Fax (DSN) 312-688-3019

[Email](#)
[Website](#)

Relocation Assistance Program

Relocation Readiness Program
622 Swift Road
West Point, NY 10996
Phone 845-938-4621 / 845-938-2519
Phone (DSN) 312-688-2519
Fax 845-938-3019
Fax (DSN) 312-688-3019

[Email](#)
[Website](#)

Retirement Services

Retirement Services
626 Swift Road
West Point, NY 10996
Phone 845-938-3402

[Email](#)
[Website](#)

School Liaison Office/Community Schools

SCHOOL LIAISON OFFICER
500 Washington Road
West Point, NY 10996
Phone 845-938-8899
Phone (DSN) 312-688-2025
Fax 845-938-8597
Fax (DSN) 312-688-8597

Spouse Education, Training and Careers*Employment Readiness, Employment Opportunities*

622 Swift Road

West Point, NY 10996

Phone 845-938-4621 / 845-938-2519

Phone (DSN) 312-688-4621

Fax 845-938-3019

Fax (DSN) 312-688-2519

[Email](#)[Website](#)**Transition Assistance Program***Transition Assistance Program*

622 Swift Road

West Point, NY 10996

Phone 845-938-5658 / 845-938-4621

Fax 845-938-3019

[Website](#)**Veterinary Services***NORTHEAST VETERINARY SERVICE*

630 Hodges Place

West Point, NY 10996

Phone 845-938-3817

Phone (DSN) 312-688-3817

Fax 845-938-2205

Fax (DSN) 312-688-2205

[Website](#)**Welcome/Visitors Center***Visitor's Center*

2107 New South Post Road

West Point, NY 10996

Phone 845-938-2638

[Website](#)**Temporary Lodging/Billeting***Five Star Inn*

2113 New South Post Road

West Point, NY 10996

Phone 845-446-5943 / 845-938-6816

Phone (DSN) 312-688-6816

[Website](#)**Travel Office***Information, Ticketing & Registration (ITR)*

695 Washington Road

West Point, NY 10096

Phone 845-938-3601 / 845-938-2401

Phone (DSN) 312-688-3601

Fax (DSN) 312-688-2401

[Website](#)**Victim Advocate Services***Family Advocacy Program (FAP)*

622 Swift Road

West Point, NY 10996

Phone 845-938-3369

Phone (DSN) 312-688-3369

Fax 845-938-3019

Fax (DSN) 312-688-3019

[Email](#)[Website](#)**Youth Programs/Centers***Youth Services*

500 Washington Road

West Point, NY 10996

Phone 845 938-3727 / 845 938-8582

Phone (DSN) 312-688-3727

Fax 845-938-7572

Fax (DSN) 312-688-8582

[Website](#)

Major Units

1st Battalion, 1st Infantry

Phone:845-938-8867 (-8846 after duty hours)

DSN:312-688-8867 (-8846 after duty hours)

FAX:845-938-2097

DSN FAX:312-688-2097

Medical Activity (MEDDAC)

PHONE:845-938-4836

DSN:312-688-4836

FAX:845-938-5164

DSN FAX: 312-688-5164

Dental Activity (DENTAC)

PHONE:845-938-4212

DSN:312-688-4212

FAX:845-938-4302

DSN FAX:312-688-4302

United States Army Information Systems Command

PHONE:845-938-7300

DSN:312-688-7300

FAX:845-938-4870

DSN FAX:312-688-4870

Northeast Veterinary Service Support District

Phone:845-938-3817

DSN:312-688-3817

FAX:845-938-2205

DSN FAX:312-688-2205