



Troops & Families

Leadership

Service Providers

PLAN MY MOVE

Military OneSource 24/7 family assistance 1-800-342-9647

Plan My Move Booklet for Vandenberg AFB

Overview



Location

Vandenberg AFB (VAFB) is located on the central coast of California, near Lompoc and Santa Maria. Lompoc, 11 miles from base, is the closest town. Santa Barbara County is considered a high cost area. The base encompasses over 98,000 acres, with 35 miles of pristine coastline stretching along the Pacific Ocean. It is truly a military installation in a national park setting. The zip code for the base is 93437. The base operator's number is 805-606-1110 or DSN 312-276-1110.

History

Vandenberg AFB is named in honor of the late General Hoyt S. Vandenberg, second Air Force Chief of Staff of the United States Air Force and chief architect of today's modern Air Force. In honor of his service to the nation, the aerospace base, formerly Cooke Air Force Base, was renamed Vandenberg AFB on October 4, 1958. For more information visit Vandenberg's [homepage](#).

Mission

The mission of the 30th Space Wing is to defend the United States of America through exceptional launch, range, expeditionary and installation operations. The 30th Space Wing manages Department of Defense space and missile testing, and the placing of satellites into polar orbit from the West Coast, using expendable boosters. The 381 TRG, Air Education and Training Command, provides quality training to produce the finest space and missile operators and maintainers for our AF and our nation's defense.

Population Served

There are 4,445 Air Force personnel assigned, 3,990 family members, 941 DoD civilians, 2,835 contractors and approximately 8,000 retirees.

Sponsorship

The newcomer can expect to be contacted by their assigned sponsor in a reasonable amount of time. If the newcomer does not hear from their sponsor, it is highly recommended that they become proactive and call their new unit. The sponsor will provide timely, honest, constructive and positive assistance including their own name, rank, work, home phone numbers and e-mail addresses. The sponsor will contact the newcomer in a timely manner to conduct a needs assessment. They will send a personal letter, unit information, a letter from the Airman and Family Readiness Center (AFRC), and additional information requested by the newcomer based on the needs assessment. This is a personalized process to assist in a smooth move. The sponsor is also expected to greet the newcomer, assist with the settling-in process, orient them to the unit, as well as their family members to VAFB and the community. Newcomers may call the Airman and Family Readiness Center if they experience difficulty in obtaining a sponsor, at 805-606-0039 or DSN 312-276-0039.

To forward mail to Vandenberg AFB in advance, you may request an address by writing to the Postal Service Center, include: "Your Name", PSC BOX 2000, Vandenberg AFB, CA 93437-6225. You may also request your postal box in advance by calling the Postal Service Center directly with your request at 805-606-1841 or DSN 312-276-1841. The Postal Service Center fax number is 805-606-3766 or DSN 312-276-3766. Your sponsor may also request a postal box for you by providing the Postal Service Center with a copy of your PCS orders.

Temporary Quarters

Military members should call 805-606-1844 to make a reservation at the Temporary Lodging Facility (TLF) on base. If Lodging is full, the member will be provided a certificate of non-availability from the TLF to be authorized to stay off base. TLF will provide a local lodging list at that time.

Relocation Assistance

The Base Newcomer's Orientation is held each Tuesday beginning at 8:00 a.m. at the 30th Medical Group Auditorium. The Airman and Family Readiness Center (A&FRC) offers a variety of services to assist you with your PCS. Customer service hours are from Monday - Friday, 8:00 a.m. until 4:00 p.m. at 706 Washington Ave, Building 10122. The A&FRC's phone number is 805-606-0039 or DSN 312-276-0039.

The Loan Closet is available for all PCSing individuals to borrow household and baby items while awaiting your household shipment. Other items available for loan are futons, dish kits, card tables, folding chairs, irons, ironing boards, coffee pots, blenders, high chairs, and strollers.

Child Care for PCS -- You are entitled to 20 hours of free child care per child with a certified on-based Family Home Day Care provider within 60 days of arrival or departure from base. Visit your local Airman & Family Readiness Center to obtain a certificate of eligibility.

Discovery Resource Center --Computers with internet access, printers, resume writing software, trip planning software, typewriter, fax, and more are available to use.

Employment Assistance --Assistance for family members seeking employment and volunteer opportunities. A variety of resources and workshops are available.

Critical Installation Information

Unexploded ammunition may be found on the base. It is important to inform family members and guests to **not touch** anything that looks suspicious and to report it to Explosive Ordinance Disposal at 805-605-1374, during duty hours, or 805-606-9961 during non-duty hours. This information is briefed at the Newcomer's Orientation, and spouses are encouraged to attend.

Paralytic shellfish poisoning (PSP) is a concern. There is a state-wide quarantine on the harvesting of some shellfish (especially mussels, clams, and oysters) from all California beaches, including those at VAFB, from at least May 1st to Oct 31st each year. This quarantine is in effect because small ocean micro-organisms (dinoflagellates) produce a toxin, especially during the warmer summer months. This nerve toxin is **not** destroyed by cooking. Eating shellfish containing the poison (even a single shellfish) can result in fatal illness.

Sponsorship

Settling into your new location and your new unit takes time. [Plan My Move](#) is designed to assist you with information about your new location. Complimenting Plan My Move each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. Sponsors can make your transition smoother. The purpose of the Sponsorship program is to:

- Provide a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You can request a sponsor through your unit, or with help from the Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.
- **Navy:** OPNAV INSTRUCTION 1740.3B prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3B outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

Directions to Installation

Airports

Driving to the Installation from Santa Maria Airport

Exiting the airport, turn right onto Skyway Dr. Take Skyway Dr to Hwy 135, also called South Broadway, and turn right. Take Hwy 135 until it merges into Hwy 1 and follow the signs to Vandenberg AFB.

Driving to the Installation from Santa Barbara Airport

Exiting the airport head east onto Fowler Rd, and follow the signs to Hwy 101 Northbound. Turn onto Hwy 246 West towards Lompoc (about 17 miles). Just before reaching Lompoc, take the right turn onto Purisima Road (sign says Purisima Road and Vandenberg Village). Purisima Road will merge with Hwy 1 (just north of town). Follow Hwy 1 North past Vandenberg Village for about 5 miles to the VAFB Santa Maria Gate--main gate. Don't take any other turn-offs, Hwy 1 will take you to the gate.

Driving Directions

Arriving from the North

Travel 101 South to the Clark St exit;(ignore the exit onto Betteravia) proceed West to Hwy 135 which merges onto Hwy 1 southbound and follow the signs to Vandenberg AFB.

Arriving from the South

Take Hwy 101 North to Buellton. Turn onto Hwy 246 West towards Lompoc (about 17 miles). Just before reaching Lompoc, take the right turn onto Purisima Road (sign says Purisima Road and Vandenberg Village). Purisima Road will merge with Hwy 1 (just north of town). Follow Hwy 1 North past Vandenberg Village for about 5 miles to the VAFB Santa Maria Gate--main gate. Don't take any other turn-offs, Hwy 1 will take you to the gate.

Alternate Route for Arriving from the South

Travel Hwy 101 until you get to Hwy 1 north turn off (right after the tunnel). Follow Hwy 1 for approximately 21 miles to Lompoc (this is a winding 2 and 4 lane road). Follow Hwy 1 road signs through Lompoc (H Street) to Vandenberg AFB.

For statewide highway traffic conditions, try Caltrans Highway information toll-free voice activated phone service, 800-427-7623 (800-427-ROAD). This service is available free, 24 hours a day, 365 days a year. You'll get up-to-the-minute road conditions for any California State highway. The information covers incidents that cause significant traffic delays, but not limited to, weather restrictions; highway closures; 1-way traffic controls; lane closures; construction and maintenance project advisories and emergencies. The service does NOT include normal commute traffic, ramp closures and traffic flow conditions.

Check-in Procedures

Inprocessing Procedures

Report to your Unit Commander's Section, upon arrival or the next duty day if you arrive after duty hours. Your unit will set up your inprocessing appointments. Unit information will be provided by your sponsor. After you report to your unit you may request up to 8 days of permissive TDY for house hunting.

In addition, schedule appointments to meet with the commander, first sergeant, and section commander to learn about unit policies and to become familiar with the commander's philosophy. Request your sponsor's assistance in a tour of the base and facilities you need to settle into VAFB.

First Term Airmens Center (FTAC)

The FTAC is a program designed for FIRST-TERM, FIRST-BASE airmen that will provide a streamlined process for base in-processing and an organized transition for these airmen from a controlled training (basic, technical) environment to one of self-efficiency as an Air Force member. The FTAC is located in the Professional Development Center, Building 10364 (located next to the BX). Every first-term, first-base airman will be scheduled for this program as soon as possible upon arrival at Vandenberg AFB. The program is 10 duty days consisting of briefings, training, and physical fitness training. The briefing portion of the program includes professional development, ancillary training, mission orientation, and site tours. The second portion of the program includes physical fitness, warfit evaluations, as well as group and individual exercise.

What to do if you Get Married Enroute

If you get married before you PCS, you must inform your commander and follow the procedures exactly as you are given them. The military will not pay for travel and housing of your spouse if you do not follow proper procedures.

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

This section provides information about the relocation assistance agencies located on Vandenberg AFB.

A Newcomers Orientation is held each week at the 30th Medical Group Auditorium. Spouses are encouraged to attend with or without their military member. This is an opportunity to learn about the Vandenberg AFB community.

Access information about Vandenberg AFB as soon as you are notified of the move. Don't wait for orders. Call your local

base Relocation Assistance Program at the Airman and Family Readiness Center and find out about the comprehensive relocation services available. If you are not near a facility that can provide relocation support, contact the Vandenberg AFB Relocation Program office. An Individual Relocation Plan will be prepared and mailed to you--again only if you are not near a base that can provide local support.

Military & Family Life Consultant -- Primary goal is to assess and deliver short-term, solution-focused, non-medical counseling for service members, family members and groups. Address issues on stress and anxiety, communication challenges, daily life issues, depression, etc. The Military & Family Life Consultant is located in Bldg 10122 and can be reached by calling 805-588-3302.

Emergency Assistance

Planning for Emergencies

No matter how well you have planned, emergencies do happen. What would you do in case of emergency while you are traveling? Carry contact information or a copy of the gaining installation important telephone numbers with you while enroute, a copy of the telephone numbers can be printed from Plan My Move.

Important Documents/Hand Carry

First of all make sure you have all of your important papers with you - not packed with your household goods or in the luggage. Numbers for your Commander, Orderly Room and your sponsor can be invaluable in case of emergency while in transit. Have all military I.D.s available if medical care is necessary (make sure all dependents are enrolled in DEERS). Hand carry the following documents:

- At least 10 copies of your ORDERS
- Medical/dental records
- Immunization records
- Passport, if applicable
- Birth certificate(s)
- Marriage certificate
- Court documents such as child custody agreements
- Last Leave and Earning statement
- Insurance policies
- Vehicles registration
- Education records for all family members, course descriptions, and special needs information
- Family member employment records: resumes, transcripts, certificates, licenses, letters of recommendation
- Pet health records (pick up at base veterinary office)
- Last bank statement
- Receipts of travel expenses, i.e. rental cars, air/bus/rail fares gasoline expenses per car, mileage log, meals and lodging expenses
- Paperwork received from Traffic Management Office, i.e. inventory received from moving company, contracts regarding moving expenses
- For a DITY move: DD Form 2278, weight tickets, equipment rental and gas receipts
- Application for advance housing
- Power of Attorney for spouse if relocating without attendance of military sponsor

American Red Cross

The American Red Cross is always available for emergency aid anywhere you may be. Contact the nearest chapter, phone numbers are usually listed in the white pages of the local phone directory, or call 1-800-REDCROSS (733-2767). They can sometimes help with emergency financial assistance and contacting individuals that will need to know where you are and what is happening. The American Red Cross can also help with quick communication with home about family emergencies and is available 24 hours a day, 7 days a week. This includes verification of death or serious illness of an immediate family member, birth announcement to fathers deployed overseas, and health and welfare reports resulting from a lack of communication over a long period of time.

Air Force Aid Society (AFAS)

The Air Force Aid Society can provide financial emergency assistance based upon need, through either loans or grants. Types of financial assistance provided may include: Basic living expenses (food, shelter, utilities); medical not covered by TRICARE; dental not covered by DDP; emergency transportation; essential car repairs; pay and allotment problems; and disasters and assistance for widows, mothers and children. The AFAS also offers community programs: Respite Care; Nursing Moms; Give Parents A Break; and Car Care Because We Care.

Emergency Food Assistance

The Airman and Family Readiness Center also maintains a food pantry and participates in the USDA food program.

Motor Vehicles

Registration & Licensing Requirements

California State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 6 years of age be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

California Cell Phone Law -- Effective July 1, 2008, the legislation prohibits drivers from using a wireless telephone while operating a motor vehicle unless the driver uses a hands-free device. Drivers who violate the law will face a base fine of \$20 for a first offense and \$50 for each subsequent offense. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Smoke-Free Cars -- On January 1, 2008, a law went into effect which bans smoking in cars when there are children younger than 18 present. Those caught violating the law will face up to \$100 fine.

California Driver's License

A California License is required when driving a privately owned vehicle if you are an active duty California resident. A non-resident active duty member must have in possession, either a current California driver's license or a valid driver's license issued by state of residence.

If you are a dependent minor between 16 and 18 years of age, you must possess a "Non-Resident Minor's Certificate" issued by the California Department of Vehicles unless you hold a California driver's license.

Registering Vehicles on Base

Upon arrival to VAFB, all new personnel will need to bring the following items to the Pass and Registration section within three duty days to properly register their vehicle(s):

- Current vehicle registration
- Valid state driver's license
- All vehicles must pass CA smog requirements -- emissions testing is available at many locations in the local communities. Currently the base service station is not certified to do smog testing.

Temporary Passes -- All TDY personnel who are here for a short term stay (60 days or less) may obtain a temporary pass from the visitor control center outside the Santa Maria (Main) Gate.

Insurance Requirements

You must comply with the financial responsibility, compulsory insurance, or no-fault insurance requirements of the state (\$15,000/\$30,000/\$5,000.) Insurance rates will vary based upon a variety of reasons that include, but are not limited to :

- Vehicle type/size of engine/factory installed safety options
- Moving violations

- Age and years of driving experience
- Marital status
- Number of vehicles to register

Contact your current insurance company or a national/ international insurance company for details concerning items that will affect your insurance rate upon arrival to California.

Base Regulations

Cell Phones

According to the Joint Traffic Regulations, AFI 31-218 (I), Motor Vehicle Traffic Supervision will restrict the use of cell phones while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide. Anyone operating a motor vehicle on Vandenberg AFB will be eligible for citations if using a wireless telephone without a hands free device. The law also prohibits operators sending text messages and utilizing a "push to talk" feature while driving.

Traffic

California state traffic laws apply on Vandenberg AFB. Seat belts are mandatory. State, local, and base officials can stop vehicles if suspected for not using seat belts. Federally approved and properly installed child seats/restraints are mandatory for children under 60 pounds.

Moving Violations

Any moving violations will be reported to the offender's home state DMV. This policy affects any non-military person issued a Department of Defense Form 1805 (violation notice) by the 30th Security Police Squadron. Point assessments vary from state to state, depending on the type and severity of the violation. Furthermore, vehicle insurance rates could increase because of unsafe driving practices.

Vehicle Checks -- All vehicles entering or leaving Vandenberg AFB are subject to search.

Restricted Areas

Some roads may be blocked prior to and during launches. There are also restricted areas to foot or road traffic where there is protected wildlife, or sacred Indian grounds. From 1 Mar - 30 Sept each year, the beaches are restricted to protect threatened/endangered species. Read and comply with all signs/rules. Violators are subject to \$100 fines and/or disciplinary action. Penalties under the endangered Species Act can be up to \$50,000 and 1 year in jail if you harm a Snowy Plover or Least Tern, or its nest.

Photography

Prohibited within the confines of a restricted area and 30 feet outside a restricted area, unless approved by the appropriate area commander. All other photography on VAFB is authorized.

Bicycles

Bicycle Helmet Law is a requirement for anyone under the age of 18 to wear helmets that have been certified to meet or exceed safety standards established by the American National Standards Institute or the Shell Foundation. Violators of the bicycle helmet law will be cited and the penalty for violations will be a maximum of \$25. All personnel (all ages) who ride bicycles or use roller blades on VAFB must be in compliance with this law.

Motorcycles

Motorcycle operators and riders must wear brightly colored or contrasting vest or jacket as an outer garment during the day and reflective during the night to comply with base instruction. A reflectorized vest or armband (2 inch width, minimum) or at least 28 square inches of reflective material must be worn on the back, shoulder or arms. A helmet must be worn which meets Department of Transportation requirements.

In addition, the following must be worn:

- a long-sleeved shirt or jacket
- full-fingered gloves or mittens
- sturdy footwear (Boots are strongly recommended)
- Impact resistant goggles or a full-face shield must be worn, unless the motorcycle has a windshield taller than the helmet of an upright rider.

All motorcycle operators must complete a Motorcycle Safety Foundation course to drive a two-wheeler on base.

Headphones and earphones are prohibited while on a motorcycle, bicycle, skateboard or skates, except for motorcycle helmet intercoms between the operator and passenger.

Accidents

Dial 911 and be prepared to state the location of the accident. Identify yourself by showing your driver's license and registration to the other driver. If there is bodily injury or damage over \$500 an SR-1, accident report, must be filed with the Dept of Motor Vehicles within 10 days.

Loan Closet

Items Available

The Airman and Family Readiness Center has a limited number of items available to Active Duty members newly arrived to VAFB and in need of futons, dish packs or other items while waiting for their household goods to arrive. We do not provide bed linens.

How to Borrow

Available Monday through Friday from 8:00 am - 4:00 pm. The member must have a copy of their PCS orders to borrow items.

Housing - Overview

Privatized Family Housing

Family Housing

Vandenberg Family Housing privatized on 1 November 2007 and is now operated and managed by [Balfour Beatty Communities](#). Members should contact Balfour Beatty Communities military housing for on base availability prior to arrival. Vandenberg Air Force Base (AFB) has a total of 1,336 family housing units. All units are equipped with a stove, dishwasher and refrigerator. There is no mobile home park available on Vandenberg. Wait times for military family housing vary and are subject to change.

Military personnel, E1 and above, with accompanying family members are eligible to apply for military family housing. Key and essential positions are covered in AFI 32-6001 and personnel occupying those positions are required to live on base.

Military personnel with dependents are authorized to submit an advance application for military family housing at any time after they have received Permanent Change of Station (PCS) or Active Duty orders for Vandenberg AFB. Military personnel must fill out a Military Housing application and send a copy of their orders. You can download a Balfour Beatty Communities Military Housing application [online](#), then e-mail, fax or mail your application with orders to Balfour Beatty Communities Military Housing at Vandenberg AFB.

Single Service Member Housing

Personnel, E-1 through E-4, are required to live on base in the dormitories. Contact your sponsor, first sergeant or the dorm manager to be assigned a room in Unaccompanied Housing.

On Vandenberg there are two types of unaccompanied housing. The Modules (MODS) and Titan dormitories. The MODS have a private bedroom, a semi-private bathroom, storage, dayroom and a community kitchen. Titan dormitories have single suites with private bathrooms and kitchenette.

All dorms have laundry rooms. All dorms have dayrooms, which are equipped with basic cable, DVD/Blu-ray and microwave. Each individual room contains a complete set of furniture, refrigerator, phone and cable jack, microwave, (microwaves are located in the kitchen in the MODS) carpet and a sink. Ceiling fans are provided in each MOD room.

Exceptional Family Member Housing

Families requiring special needs accommodations should contact the Balfour Beatty Communities regarding special access or adapted units.

Non-Government Housing

Vandenberg AFB is located in a high cost of living area. Monthly utility costs vary by location and size of residence. Off-base housing within reasonable commuting distance to the base is available. Santa Maria and Lompoc are the primary communities where the majority of Vandenberg AFB personnel reside.

Housing Management Flight (HMF) -- Your contact for any problems you may encounter (discrimination complaints, tenant/landlord disputes, or any questions/problems about off post housing) is the HMF. Staff are available to assist you in a person to person basis to make your move to this installation an easy and pleasant one. They can provide a list of rentals with corresponding locator maps and give you information regarding the area in which rentals are located.

DoD Automated Housing Referral Network (AHRN)--Visit AHRN.com or ask at your local housing office to learn about this DoD program that is currently available for more than 75 installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

- Receive one-on-one real estate counseling and assistance from the AHRN partner, [Military Moving Station](#) on how to buy and sell smart.

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN website to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

Rental Options

Generally, rental rates are moderate to high with the average unfurnished apartment ranging from \$800 for a one bedroom to \$1200 or above for a three-bedroom. One and two bedroom apartments are limited. There are homes available for rent or purchase within the commuting area. Rental prices range from \$900-\$1500 a month for a one to three bedroom home.

Before military personnel seek off-base accommodations, report to the Housing Management Office (Bldg 13001), for a briefing and counseling prior to entering into any sale or rental agreement. Single service members E-4 and below who wish to live off base must receive permission from their squadron commander.

The Housing Management Office provides both on-and off-base housing information.

Purchase Options

Purchase prices are generally high in Santa Barbara County. Typical purchase prices for homes range from \$375,000 to \$600,000 for three and four bedroom houses.

Mobile Homes

There is no mobile home park available on Vandenberg. There are various mobile home parks in the local communities for rentals and purchasing.

Housing - Temporary

Temporary Lodging Facility (TLF)

Reservations

PCS members can make reservations up to 6 months prior to arrival date. IAW Air Force lodging policy, lodging guests are required to provide a valid credit card at the time of making a reservation. You will be given a reservation number, if space is available on base, this number must be available when you arrive at Vandenberg Lodge or if a change to the reservation is required. If space is not available on base at the time you need, no reservation number will be given. Contact the Lodging Office for further information at 805-606-1844, DSN 312-276-1844 or [online](#).

Off Base Lodging

PCS military personnel must check with the lodging office before making any arrangements to stay in off-base hotels. You will have to stay in off base hotel/motel if space is not available on base. There are several local hotels/motels and a list will be provided upon request, to make your own arrangements off base.

Check In

Once you arrive at Vandenberg Air Force Base, you must check into the Vandenberg Lodge, building 13005, by 6:00 p.m. You must call if your arrival will be later than 6:00 p.m. If you haven't arrived by midnight of your projected arrival date, your reservation automatically cancels out in its entirety. If you believe you will need more than the authorized 30 days, see the lodging office to fill out a BAH extension waiver request before your 30th day.

Room Rates

- Visiting Airman Quarters - \$24.50
- Visiting Quarters - \$30.50 per day
- Small TLF - \$33.00 per day
- Large TLF - \$38.50 per day
- Business/DV Suites - \$40.00-43.50

Pets

Pet quarters are available in the Small and Large TLF rooms for an additional fee of \$10 per day. When traveling with a pet, it is recommended to make reservations well in advance due to Pet quarters being limited. Refer to the [30 SVS website](#) for the TLF Pet Policy Guidelines and the Guest Pet Policy Agreement.

Payment

An Air Force lodging policy requires lodging guests to provide a valid credit card at time of reservation and at check-in. Payment in advance with cash or check for anticipated room and other charges can be accepted at check-in.

Wireless Access

The lodging facility offers wireless access in the reception area and DSL in Business/DV suites.

Housing - Government

Family Housing

Vandenberg Air Force Base (AFB) has a total of 1,336 family housing units. All units are equipped with a stove, dishwasher and refrigerator. There is no mobile home park available on Vandenberg.

Eligibility

Military personnel, E1 and above, with accompanying family members are eligible to apply for military family housing. Key and essential positions are covered in AFI 32-6001 and personnel occupying those positions are required to live on base.

Availability

Wait times for military family housing vary and are subject to change. Following is a list of approximate waiting times:

Rank	2 BDRM	3 BDRM	4 BDRM
E1-E6	3-6 months	3-6 months	3- 6 months
E7-E9	N/A	3-6 months	3- 6 months
O1-03	N/A	2-10 months	2-10 months
O4-05	N/A	2-10 months	2-10 months
O6	N/A	N/A	1-3 months

Application

Military personnel with dependents are authorized to submit an advance application for military family housing at any time after they have received Permanent Change of Station (PCS) or Active Duty orders for Vandenberg AFB. Military personnel must fill out a Balfour Beatty Communities Military Housing application and send a copy of their orders. You can download a Military Housing application [online](#) and then e-mail, fax or mail your application with orders to Military Housing at Vandenberg AFB.

The effective date of application is the date that you depart your losing installation (including members with TDY enroute) or the date ordered to active duty. The effective date of application may not predate the date of entry on active duty.

Single Service Member Housing/Unaccompanied Housing

Personnel, E-1 through E-4, with less than 3 years time-in-service, are required to live on base in the dormitories. Contact your sponsor, first sergeant or the dorm manager to be assigned a room in Unaccompanied Housing.

On Vandenberg there are two types of unaccompanied housing. The Modules (MODS) and Titan dormitories. The MODS have a private bedroom, a semi-private bathroom, storage, dayroom and a community kitchen. Titan dormitories have single suites with private bathrooms and kitchenette.

All dorms have laundry rooms. All dorms have dayrooms, which are equipped with basic cable, DVD/Blu-ray and microwave. Each individual room contains a complete set of furniture, refrigerator, phone and cable jack, microwave, (microwaves are located in the kitchen in the MODS) carpet and a sink. Ceiling fans are provided in each MOD room.

G.I Java is a great meeting place with "state of the art" coffee equipment, located in Bldg 13123.

Pets are not authorized in the dorms.]]

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming PCS move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even estimate the weight of your household goods before you visit your transportation office to set up the move. If you are going overseas, you should begin to plan what items you will take in your hold baggage, in your household goods shipment and what might need to go into storage. Remember for overseas assignments electricity is different and houses are generally much smaller and cannot handle large furniture.

Set up an appointment with your transportation office as soon as you have a copy of your PCS orders. The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire. The counselors will explain all your PCS move entitlements in detail. Your first decision is whether to have the government move you or whether to move yourself. There are pros and cons to each type of move. Your counselor will answer all of your questions. If you choose a government move, they will book your shipment and let you know the exact dates the movers will come. If you choose to move yourself, the counselor can assist with recommendations and tips on how to do a personal move.

Automobile

The government may ship one Privately Owned Vehicle (POV) at their expense to your new overseas location. This is handled through your transportation office. Remember to discuss your POV needs at your initial counseling session. The shipping contractor has established a [website](#) where you can track the location of your POV through the shipping process.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine and restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing as well as fees. Checking the [SDDC website](#) will provide details on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well.

Delivery of Household Goods Shipments

It is your responsibility to contact the transportation office as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and e-mail. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

Customer Satisfaction Survey

Once your personal property is delivered, you'll be asked to [rate the customer service](#) you received from the movers. Make sure you take the time to do this. Your feedback will make the process better for everyone.

Claims

If you have any loss or damage to your personal property you may need to file a claim. Use the front of [DD Form 1840/1840R](#) to notify the mover of any loss or damage you find at the time of delivery. If further loss or damage is discovered after the transportation provider departs, use the reverse side of the form, DD Form 1840R. You must **file DD Form 1840/1840R within 70 days of delivery**. Completing and submitting the DD Form 1840/1840R does not constitute filing a claim. A claim is separate and distinct from these forms. Your local personal property office and claims office will give you complete instructions on where and how to file DD Form 1840/1840R and your claim.

Household Goods - Shipping Pets

Boarding

Boarding pets can be expensive if you must board them for an extended period of time. Many rentals off-base don't allow pets and if you have to rent off-base for 2-6 months then you may need to budget for kennel fees. All kennels require proof of up-to-date shots of Distemper, Parvo, Rabies, Bordatella, and the feline series. It is recommended you talk with the kennels before you decide where to board your pets. If you are arriving in the evening, make special arrangements with a kennel to accept your pet. Lodging cannot give non-availability due to a pet.

Kennel prices for dogs and cats average from \$17-35 per day depending on the size, weight, and breed of the pet. Contact the Veterinary Clinic, Yellow Pages, or [Internet](#) for local kennels.

Lompoc Boarding Facilities	
Village Veterinary Clinic 3883 Constellation Road Lompoc, CA 93436 805-733-3548	El Camino Pet Lodge 5120 North I Street Lompoc, CA 93436 805-736-5652
Manglers Guest Ranch 5322 E. Hwy 246 Lompoc, CA 805-736-6952	River's Edge Pet Lodge 1700 North H Street Lompoc, CA 93436 805-740-1000

Quarantines

There are no pet quarantines in California.

Veterinary Services

The Veterinary Treatment Clinic on base provides services to animals owned by Active Duty, Retired, and Dependents with a valid ID card. All new military personnel must register their pets at the veterinary clinic.

Veterinarian appointments include physical examinations, diagnostic testing, and treatment and diagnosis of zoonotic diseases. Other services offered are vaccinations, deworming, heartworm tests, feline leukemia tests, testing and treatment for parasites, microchip implantation, weighing animals, nail trim, and Health Certificates for domestic and overseas travel.

Registration, Licensing and Vaccinations

All new military personnel must register their pets at the base Veterinary clinic--dogs and cats are required to have a current rabies vaccination and certificate. The certificate should include the brand and lot number of the vaccine. California will only accept the 3-year vaccine for dogs. Vaccination prices range from \$9-18 and can be viewed on the Veterinary Services section of the [30 Services website](#).

Registrations may be done anytime during Veterinary Clinic office hours. You do not need to bring the pet into the clinic for registration.

Pets are not permitted to run loose on the installation. Anytime a pet is outside the confined secured areas, it must, at all times, be securely leashed and under the control of the owner or his representative.

Santa Barbara County requires that no dog is permitted upon a street or other public place unless on a leash and under the immediate care and control of the owner or other person having the care and custody, except during supervised dog training classes, shows or exhibitions held in City Parks. A person having possession, charge, custody or control of the off-leash dog must remain present with the dog at all times, must clean up dog feces created by the dog, and bear full responsibility for filling any holes and repairing any damage created by the dog.

Personnel with horses may contact the Hoyt S. Vandenberg (HSV) Saddle Club. The saddle club is a 37 acre facility that includes 50 barns, a show arena, warm up arenas, round pen, club house and easy access to miles of open trails on

Vandenberg's north base. The club is open to active duty, DoD employees and prime contractors assigned to or working on VAFB and their families. Military retirees are also welcome. Membership meetings are on the third Tuesday of each month.

Animals allowed on base per base instruction 31-107 are dogs and cats (limited to three in any combination per household) birds, fish, common caged pets (guinea pigs, hamsters, gerbils, etc). No exotic or wild animals allowed (snakes, wolves or wolf hybrids, ferrets, etc).

Effective October 2006, AFSPC has established a policy to prohibit certain animals from Military Family Housing.

AFSPC Animal Prohibition Policy
Animals Prohibited in Family Housing areas located on AFSPC bases
Animals banned by state and federal laws
- Wild, exotic, or undomesticated animals
- Poisonous reptiles or large constrictor-type snakes
- Hoofed animals, except when kept in a designated base area and which qualify as riding, draft, or show animals.
- Pit bull breeds of dogs (American pit bull terrier, Staffordshire bull terrier, American Staffordshire bull terrier, etc.) and Rottweilers. Any dog which is a percentage of pit bull or rottweiler, up to half-breed dogs of these are also prohibited.

Owners of any prohibited dog shall acquire renters insurance which provides liability for pet's actions and provide proof of insurance to the Housing Office. The amount of insurance should not be less than \$100,000.

Pet Transportation

A pet information guide available at your local Airman and Family Readiness Center, Relocation Assistance Program office is designed to aid you in preparing your pet for a PCS. If a guide is not available, your sponsor can request the information for you from our office. Because regulations and restrictions change, we recommend you confirm this information with your Traffic Management Office prior to travel.

Some general tips include:

- Some pets are not adaptable to travel. For example, it may be wiser to sell, give to a friend or give to a school, your aquarium and fish and start over at your new location.
- Pets are very sensitive to changes in their environment. When dogs and cats sense stress, they can become alarmed, run away, become difficult to handle, start wetting the carpet, etc. It is important to take them for walks, keep them comfortable, and spend time with them. It is recommended that a pet be boarded or placed with a friend during packing and moving days.
- As much as possible, keep the pet's schedule and feedings normal. Make sure they have favorite toys or blankets on the trip. If they will be flying, line their cages with old blankets, robes, etc., that "smell familiar" or have your scent on them.
- Contact your veterinarian for a complete checkup and a certification of health. Make sure that inoculations are up to date, and carry the papers stating so with you. Make sure any prescribed medications are in abundant supply in order to keep the pet comfortable. Ask your vet to recommend a tranquilizer for the travel time. If you have an exotic pet, or a "Pit Bull" terrier, check that your pet is allowed at your next location.
- If you are planning to take pets in the car with you, have plenty of water and food for the pet. Also, be alert to the dangers of extreme temperatures while the car is parked. Make sure pets get plenty of exercise at rest stops.
- Ask for the pet traveling guide that provides hotel listings across the country that are pet-friendly.
- If your pet will be going by airplane, call the airline ahead of time and check on regulations for pet carriers/kennel sizes and construction.
- Consider having your favorite kennel arrange for your animal's movement. The kennel can arrange for transportation and care at both ends.

Education - General Overview

Introduction

Children residing on Vandenberg AFB attend schools in the [Lompoc Unified School District \(LUSD\)](#). There is one elementary school on main base. A middle school and one elementary school are located in the East Housing area across from the Main gate. The nearest high school for base students is located in Vandenberg Village, 5 miles from VAFB. There is bus service for the middle and high school students. These schools are on the traditional schedule.

The city of Lompoc is served by an additional two high schools, two middle schools and nine elementary schools. Two of these elementary schools in Lompoc follow the year-round schedule. Visit the [Lompoc Unified School District \(LUSD\)](#) website to gain access to individual schools; information such as Accountability Report Cards school contact information, locations, calendars and before/after school programs.

All LUSD schools offer a full array of sports, clubs and service opportunities to help youth learn leadership responsibilities and have fun. Breakfast and lunch meal options are offered at each school. LUSD offers a Gifted and Talented Education Program (GATE), meetings are open to the public and anyone with an interest in the education of gifted and talented students is welcome.

Lompoc Unified School District also serves those choosing Independent Home Study for their children grades K-12. Through the Mission Valley School, the district provides student textbooks and materials as well as teacher guides. Call 805-742-3252 for more information.

Enrollment requirements for Public School

To enroll in Kindergarten a child must be 5 years old on or before December 2nd of the school year. In addition, parents must provide proof of child's age and a current immunization record.

Parents/guardians should register their kindergarten students at the school in their attendance area. If parents/guardians have questions regarding their particular attendance area, they should call the Lompoc School District Central Attendance at 805-742-3244, or the nearest elementary school.

Parents/guardians registering students must bring their child's official birth certificate for age verification, official immunization records, and verification of address (such as a rent receipt or utility bill with the parents' name).

The child should accompany the parent/guardian the day of registration. School nurses and other school staff will confer with each child's parent/guardian, check immunization records and will discuss any concerns for the child's well being while in school.

California law requires that all school children must be up-to-date on the following immunizations:

- Polio
- MMR (measles, mumps, rubella)
- DTP (diphtheria, tetanus, pertussis)
- Hepatitis B Series (3 doses)
- Varicella

An official immunization record is *required* prior to registration and enrollment of the kindergarten child.

New legislation for a Kindergarten Oral Health Check began January 1, 2007. This requires that children have a dental check-up by May 31 of their first year in public school, at kindergarten or first grade. Dental evaluations that have happened within the 12 months prior to school entry also meet this requirement.

"ZERO TOLERANCE"

Parents and children will receive a letter concerning this procedure that school administrators are required to follow:

According to Education Code 48915(c), the principal or superintendent of schools shall immediately suspend from school, and shall recommend expulsion from the school district, if a student commits the following acts at school or a school sponsored activity off school grounds. Furthermore, this legislation also imposes a "zero tolerance" on the Board of Education:

1. Possessing, selling, or otherwise furnishing a firearm, brandishing a knife at another person
2. Unlawfully selling a controlled substance listed
3. Committing or attempting to commit a sexual assault

There are also "near zero tolerance" offenses as listed below for which a principal is required to recommend expulsion. These acts may be committed at school or at a school activity off school grounds. However, the Board of Education has the discretion to make any decision about recommendation:

1. Causing serious physical injury to another person, except in self-defense
2. Possession of any knife, explosive, or other dangerous object
3. Unlawful possession of any controlled substance
4. Robbery or extortion
5. Assault or battery upon any school employee

This information is provided in the student's first day registration materials and several times during the school year.

Local Schools

Current enrollment size for the LUSD is 11,036 students. Recent published information lists a 20:1 student/teacher ratio for the district as a whole. Please check with an individual school to determine the actual ratio for that school. Stanford Achievement Test results for LUSD can be found on the [California Department of Education website](#).

Private School

In addition to public schools, the Lompoc Valley offers private schools and a network for homeschooling children. A variety of private schools include grades K-12 and are mainly located in the towns of Santa Maria and Lompoc. Not every school is able to provide transportation for their students.

Adult Education

The Base Education Center is the focal point for all post- secondary education programs offered at Vandenberg AFB or in the local area. These include college programs leading to the associates, baccalaureate and masters level degree program. No courses are offered on-base specifically for the purpose of preparing individuals to take specific exams (e.g., General Equivalency Diploma (GED). College Level Examination Program (CLEP), college admission tests, etc.). English as a Second Language (ESL) and GED preparatory courses are available in the local area.

Adult Education offered by Lompoc Unified School District includes drivers education, ESL, citizenship, GED prep, parenting, career training, and health & safety courses. For information on the full schedule, visit their [website](#) or phone 805-742-3100.

A professional guidance counselor is available by appointment for active duty members. Complete testing service is available for active duty members and includes: CLEP, DANTES Subject Standardized Tests (DSST), SAT and other specialized tests. Most services are not available to family members except on a space available basis. Information pertaining to financial aid is available to all personnel, and tuition assistance is authorized for active duty personnel.

Education - Training (College/Technical)

Continuing Education

Contact the Education Office for information on adult education opportunities that may be available on base.

College

There are four colleges represented with administration offices located in the education campus on Wyoming St, Vandenberg AFB - they are listed below. Classes are held on Vandenberg AFB. CalPoly, Chapman and UCSB hold classes in the local communities. Contact the Education Office for more information.

[Allan Hancock College](#) offers a variety of two-year degrees, with campus locations in Santa Maria, Vandenberg AFB, Lompoc, and Solvang.

[University of La Verne](#) offers bachelor's degrees in Business Administration, Organizational Management, Psychology and Public Administration. University of La Verne offers master's degree programs in Business Administration with concentrations in Management and Leadership or Information Technology, and Leadership and Management with concentrations in Human Resources Management or Organizational Development.

[Embry-Riddle Aeronautical University](#) offers bachelor's in Technical Management and Professional Aeronautics. Master's degree programs offered are Management and Aeronautical Science.

[Park University](#) offers a bachelor's degree program in Business Management (with concentration in Computer Information Systems or Human Resources Management); and Criminal Justice. Park University also offers master's degree programs in Business Administration, Public Affairs, Communication in Leadership, and Education.

Education - Local Schools

Choosing the right school for their children is a priority for military families. This article describes excellent resources for your use in planning for your child's educational needs. Parents can find current information about public, charter and private schools by using the tools below:

1. How do I choose a good school?

[Choosing a School for Your Child](#) is a U.S. Department of Education publication that will help families identify what is important in selecting a school.

[The School Visit: What to Look For, What to Ask](#) Whether you are choosing a school for the first time, or because you are in transition, this site will provide you with information about what to do and what to ask.

2. What schools are in my area (or in the area where I may move), and how good are they?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child. Listed below are these website tools along with information on how you access the information and what type of information each site provides.

Both [Great Schools](#) and [School Matters](#) provide a wealth of information for parents:

- School contact information
- Distance from zip code (provide the installation zip code, or the zip code of the area where you will be living)
- Public, private or charter school designation
- Student/teacher ratios
- Free and reduced school lunch program (an estimate of economic disadvantage)
- Great Schools provides a rating of schools and a parent comment section
- Percentage of students meeting or exceeding the state standards in math, reading and language arts
- Teachers - average number of years teaching experience, % of first year teachers on the staff
- Students: Average percentage of students absent from school for more than 15 days
- Ethnic breakdown and percent of students with English as a second language
- School Matters provides college prep scores (PSAT, SAT, ACT test scores)-for high schools only
- Great Schools also provides parents the ability to rate the schools and make comments on the schools.

For both sites, the user must enter the State and zip code to find schools in the area.

[SchoolQuest](#) was developed by the [Military Child Education Coalition](#) to help military families select schools. SchoolQuest also offers an Online Library that provides resources for families in transition. At this time, the SchoolQuest data base covers 99 military installations. The Military Child Education Coalition also provides a [data base of information](#) on each State's educational system.

[The School Report Tool](#) is available from Military OneSource that list names and locations of public, public charter, private, virtual and home schooling choices around major installations. [Charter Schools](#) are nonsectarian public schools of choice that operate with freedom from many of the regulations that apply to traditional public schools. Use this site to find one in your area.

3. How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extra curricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

The [Toolkit for Parents](#) was developed by the Department of Defense, especially for Military Families. This 85 page booklet walks parents through preparing for the move and the first two weeks of school....what to ask, what to take, etc..

The [Military Impacted Association](#) has [checklists](#) available for military kids who are leaving or entering a new school.

The Military Child Education Coalition has a [checklist for transferring students](#) that will be helpful. Additionally, through [SchoolQuest](#), MCEC provides parents with the ability to develop a profile for each of their children, which then will provide them with a report on issues related to transferring to a new school district.

4. Question? What happens if I need help during the school year?

During the school year, there are always questions that parents have, such as "What is the best way to help with homework?" or "What if my child needs to see a counselor because my spouse is deployed?" Military OneSource helps with these questions and has 24/7 access. You can call them at 1-800-342-9647, connect to them at the website [Military OneSource](#), or [e-mail a consultant](#).

Education - Local Schools/Overseas

Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

Where do I start?

Start with the information on your new installation. Visit [Plan My Move](#) and review the installation's Education - Overview article. All of the overseas installations have dedicated a portion of the Education Overview to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

What is the difference between a DoD school and an international or national school?

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs.

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with, the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

MilitaryStudent.org provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

Employment - Overview

Employment Options

For Spouse Employment/Career Focus information, please visit the Airman and Family Readiness Center. The center offers resume and interview workshops, on and off base employment information, job bank, computer and internet access, vocational interest inventory, resource library, and individual appointments. Professional pay varies with the size of the company and with the education and experience of the individual. Pay with government contractors and civil service is normally higher than the private sector.

Good Prospects

There is a large base of minimum wage jobs in the retail and restaurant business and most entry-level positions.

Fair Prospects

Job prospects in these areas are fair: construction, manufacturing, transportation, public utilities, wholesale and retail trade, finance, insurance, real estate, services and government.

Local Economic Climate

There is a growing and diverse labor base in the Lompoc, and Santa Maria area of the Central Coast of California. Although agriculture, mining, oil development, and aerospace are major employers in the area, many other significant labor force categories comprise the market. California's minimum wage is currently \$8.00 per hour as of January 2008. Skilled secretaries and administration can earn from \$8-10 per hour. Paraprofessionals may earn between \$8-12 per hour. The current unemployment rate is 5.2%.

Employment Documentation

For job hunting purposes, bring with you all employment records and information, resumes, SF-171, transcripts, certificates, licenses, SF-50.

Tuition Assistance

Educational opportunities for spouses can be found at the A&FRC or Base Education services. There are a variety of educational programs and financial aid information available.

Transition Assistance Program

The Transition Assistance Program (TAP) is the place to contact when military members are leaving the service. An in-depth, 3 1/2 day seminar is featured twice a month. A computer lab and resource library are available to provide support in developing resumes and cover letters. The program also supports spouse and civilian employment issues.

Unemployment Compensation

Unemployment compensation may be available for the spouse of a newly assigned military member or civilian employee. For information on applying for unemployment compensation, contact the [California Employment Development Department](#).

Child Care

Child Development Center (CDC)

Programs Offered

The Vandenberg AFB Child Development Center (CDC) is dedicated to providing quality childcare for children ages 6 weeks to 5 years. The CDC is accredited by and a member of the National Association for the Education of Young Children (NAEYC). The Child Development Center offers weekly, full time and part time day pre-school, hourly and special needs care. They do not offer part-day school age programs. The care types include infant, pre-toddler, toddler and pre-school.

Availability /Registration

There is a waiting list for each classroom/age group. Parents are welcome to come by and fill out a waiting list application and will be placed on a waiting list according to priority. Updated Shot records are required upon registration.

Priority Care

AFI mandated priority is as follows: Priority Level: 1= Single Military/DoD Member, 2= Dual military/DoD, 3= Military/DoD, Employed Spouses or full time students, 4= others

Costs/Payment

Payments are due on Tuesdays for the week. If payment has not been received by 5:30 pm on Tuesday, a \$5 late fee will be added. If payment has not been received by Wednesday at 1730, an additional \$5 late fee will be added (\$10). If payment is not received by normal check-in time on Friday, your child will not be admitted into the center and you will lose your slot.

The rate for hourly care is \$3.50 per hour per child. Verify fees upon enrollment. The following are fees for FY 2007-2008:

Category	Total Household Income	Weekly Fee
1	\$0-\$28,000	\$62
2	\$28,001-\$34,000	\$76
3	\$34,001-\$44,000	\$89
4	\$44,001-\$55,000	\$102
5	\$55,001-\$70,000	\$116
6	\$70,001 +	\$129

Policy

Requests for vacation and dropping from the program must be in writing and submitted two weeks in advance. Vacation must be taken in weekly increments (Monday-Friday).

New Parent Support Program

This Family Advocacy program helps new parents in a variety of ways, such as breastfeeding guidance, nurse home visits, and support groups. Call Family Advocacy at 805-606-5338 for more information.

Youth Services

Youth Services

Youth Center

The Vandenberg Youth Center is located at 16170 near the intersection of Summersill Ave and Juniper Street. Please come by for an orientation and tour for this wonderful facility. We offer a wide range of developmentally appropriate activities to include:

- Nationally Accredited School Age Program, for ages 5-12
- Open Recreation After School Program, for youth ages 10 thru 18
- Sports Leagues for ages 5 and up, to include Soccer, Basketball, Baseball and Softball
- Instructional programs to include gymnastics and cheerleading program, dance, music, Kempo karate and art classes.

The Youth Center is affiliated with the Boys and Girls Club of America and we are also a community 4H program which offers various clubs, to include an animal and agricultural program. Youth members have the opportunities to participate in the following activities: Fit Factor, an Air Force Wide fitness program, home work help, arts and crafts, computer technology, photography, sewing, cooking, construction, dramatic play and community service and youth leadership programs.

New youth are invited to come by for our monthly new comers' party on the 4th Friday of each month. Teens can join "Club Service an Americorp program and serve as a youth center volunteer to earn scholarships for college.

Youth Sponsorship Program

Kids In Touch with Kids is a pen pal program for children ages 6-18 who will be moving to Vandenberg AFB. This is a way of making friends before arriving at Vandenberg and a great way to get information about the area before your arrival here. To participate in this program send your name, age, gender, current address/phone number and your interests/hobbies to:

30 SVS/SVY
Kids In Touch With Kids
1036 California Blvd
Vandenberg AFB CA 93437

Once your request is received, a pen pal of similar age and interests will be assigned to you.

Volunteer Opportunities

Volunteer work is an excellent way to enhance your marketable skills. Experience through volunteering is considered when one applies for paid positions, especially with federal, state, and municipal agencies. This experience is also considered when one applies for scholarships, especially for ROTC scholarships.

Volunteer opportunities for teens exist on and off base. Please contact the Volunteer Resource Program Coordinator to be linked with these activities. Also, the American Red Cross can assist you in preparing for volunteer work in the hospital and important child care skills.

Other

Driver's License

Dependents must have in their possession a current, not expired, driver's license issued by either California or their state of residence upon arrival to CA. Dependents must obtain a California driver's license within 10 days of arrival.

If you are a dependent minor between 16 and 18 years of age, you must also possess a "Non-Resident Minor's Certificate" issued by the California Department of Motor Vehicles **unless** you hold a California driver's license.

Base Curfew

Youths under 18 must be in their quarters or the quarters they are visiting from 10 p.m. to 6a.m. Sunday through Thursday and midnight to 6a.m. on Friday and Saturday.

Youths accompanied by adults may be out later. Also, those attending civic, religious or school events may be out after curfew but must return directly to their quarters when the event ends. Any person in violation of the curfew will be stopped, identified and escorted to the law enforcement desk or their residence. In all cases a parent or responsible adult must accept the violator. Law enforcement workers will forward a report to the sponsor's commander for action.

For more information regarding the curfew rules, call 805-606-3912/3911 or DSN 312-276-3911 or 312-276-3912.

Home Alone Policy

There is a Child Supervision Guideline policy that states children, 11 and under, may not be left unattended. Contact the 30th Medical Group Family Advocacy Program at DSN 312-276-5338 or 805-606-5338 for more information concerning children safety and welfare.

Financial Assistance

Personal Financial Management

Financial guidance is offered to those experiencing money management difficulties or for those who wish to be in control of their finances. The Personal Financial Program at the Airman and Family Readiness Center can work with you to prepare a personalized spending plan. Information and assistance is also available in areas such as military pay and allowances, consumer rip-offs, savings, insurance, credit card management, Cal-Vet home loans, free credit reports, investments and much more!

Area Cost of Living

Vandenberg AFB is located in a high cost of living area. Although the military provides reimbursement for some expenses, many individuals/ families also have expenses that are not reimbursable. It is recommended that you review and revise your budget for your pending move. Consider all possible options, and ensure there is enough money for first and last month's rent, move-in costs, travel expenses and monthly utilities. Monthly utility costs vary by location and size of residence. Also be aware that some landlords may not accept personal check on out-of-state accounts. There is a waiting list for on-base housing as well as a waiting list for the Child Development Center. Your automobile insurance rates may increase, therefore contact your current automobile insurance company for information on California rates and insurance coverage requirements.

Home buying and Rental Options

Santa Barbara County housing marketing is quite high. The average home is currently selling for \$396,961. The average rental cost for a one bedroom apartment is \$900; two bedroom apartment is \$1,100. The A&FRC offers a variety of home buying information, workshops, one-on-one counseling.

Contact your local Airman and Family Readiness Center for assistance in planning your "financial" move, prepare a personalized budget and spending plan. Ensure that you are informed of your various travel allowances such as DLA, per diem, and COLA by contacting your Finance office. Be aware of the disadvantages of advance pay and the consequences if you misuse/overuse the government credit card.

The Personal Financial Management Program (PFMP) located in the Airman and Family Readiness Center can work with you to prepare for your PCS.

Legal Assistance

Legal Services

Legal assistance has temporarily moved to Building 8500, Room 215. All active duty, retirees, and military dependants are entitled to legal assistance services.

Types of Services

Legal assistance is provided for several matters, including:

1. Wills
2. Advance medical directives
3. Power of attorney
4. Notary services
5. Landlord-tenant
6. Consumer affairs
7. Taxes

Services Not Provided

Legal assistance **cannot** be provided for certain matters, including:

- Personal representation in any matter
- Private business ventures
- Criminal matters

Various forms and brochures are available on a variety of topics involving federal and state law.

Hours of Operation

The office is open Monday - Friday 9 am until 4 pm. Walk-in hours for personal civil legal assistance are Mon/Fri, 9 -10 am and Wednesday 1- 2 pm. Clients are seen on a first come, first-served basis (no appointments required). For further information call 805-805-606-6214 or DSN 312-275-6214.

Claims Service

The Claims office is located in Building 8500. The Claims office is open from 7:30am - 4:30pm Monday through Friday. Claims personnel can assist with filing household goods claims as well as other claims against the government. Contact the claims office at DSN 312-275-6214 or at 805-605-6214.

Deployment Support

Family Deployment Support

Global Hearts Group (GHG) is a valuable support program for family members of deployed, remote, or TDY personnel in excess of 30 days who are separated due to military obligations. It provides an opportunity to share with other families in similar situations and to socialize/network with other adults and families.

Hearts Apart Program -- This program provides free morale calls twice a week for 30 minutes each time to immediate family of military members who are deployed, TDY over 14 days or remote.

Personal & Family Readiness Briefings -- Be prepared for all facets of military life! Briefing provides preparation information and assistance to individuals or families who are going remote, TDY for more than 30 days, or on deployment. Briefings are held each Thursday at 9:00 a.m. (call to schedule). One-on-one briefings are available if you would like your spouse to attend.

Deployed Spouses Dinner -- Weekly Thursday dinners at the Breakers Dining Facility. This is a perfect opportunity for families to connect with others in the same situation. Children's activities are also available.

Operation Sweet Dreams -- Photos are transferred onto pillowcases for deployed members.

Global Hearts Group Plus -- Held the first Thursday dinner of each month at the Breakers Dining Facility. Speakers are on hand to facilitate spouses forums.

Care Packages -- Squadron and family members put together a care package for their deployed loved ones at the A&FRC. The care package room is will with customs-approved items - all for free. Shipping supplies are available, all you do is pay the flat rate shipping cost.

Computer Support Network -- A volunteer program that provides computer assistance to spouses of deployed members.

Weekly E-mails -- Weekly e-mails are sent to keep families informed about ongoing helping agency programs and services.

AFAS Give Parents A Break - Available to eligible parents for a few hours break from the stress of parenting. Services are available at the Child Development Center and Youth Center. Contact the A&FRC for a certificate and Give Parents a Break schedule.

Free Bowling for Kids -- Surf Lanes Bowling Center offers free bowling and shoe rental for kids on Wednesdays from 4:00 - 6:00 p.m. Parents bowl for just \$1.00 per game.

Operation KUDOS -- Operation KUDOS (Kids Understanding Deployment Operations) is a unique opportunity for children of Airmen of all ranks to experience firsthand what their parents do to prepare for deployment.

Letter Writing Kits -- Letter writing kits are available for members to write to their children when they are deployed or serving on a remote tour. Kits include stationary, stickers, envelopes, writing tips, games, and activities for adults and children.

Military & Family Life Consultants -- Available to assess and deliver short-term, solution-focused, non-medical counseling for service members, family members and groups. Discuss issues on deployment/reintegration, marriage and relationship, stress and anxiety, communication challenges, daily life issues, depression, parenting/sibling and family issues. The Military & Family Life Consultant is located in Bldg 10122 and can be reached by calling 805-588-3302.

Call the Airman & Family Readiness Center for further information on these programs.

Health Care - Overview

Moving With TRICARE

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You're covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Once you arrive at your new location, update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately.
3. Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you're moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

- North Region [Health Net Federal Services, Inc.](#), 1-877-TRICARE (1-877-874 2273)
- South Region [Humana Military Healthcare Services, Inc.](#) 1-800444-5445
- West Region [TriWest Healthcare Alliance](#) 1-888-TRIWEST (1-888-874-9378)

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

TRICARE Prime Remote

In non-Prime service areas, TRICARE offers TRICARE Prime Remote. To enroll, submit a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for Active Duty Family Members. Be sure to include them on the enrollment form.

Prime Options Outside of the United States

TRICARE Prime Overseas

TRICARE Prime Overseas is offered in overseas areas where there are military treatment facilities or areas in which TRICARE has established a network of qualified host nation providers.

- TRICARE Europe Toll free: 1-888-777-8343; Commercial 011-49-6302-67-7432; DSN 314-496-7432 Fax Numbers: Commercial 011-49-6302-67-6374; DSN 314-496-6374 or [e-mail](#)
- TRICARE Pacific Toll free: 1-888-777-8343; Commercial 011-81-6117-43-2036; DSN: 643-2036; Remote Sites: 011-65-6-338-9277 Fax Numbers: Commercial 011-81-611-743-2037; DSN: 643-2037 or [e-mail](#)
- TRICARE Latin America & Canada (TLAC) Address: TAO-LAC, Bldg 38802, Ft Gordon GA 30905-5650; Toll free 1-888-777-8343; 1-706-787-2424; DSN: 773-2424 Fax Number 1-706-787-3024 or [e-mail](#)

If you move to an area in which TRICARE Prime Overseas is offered, transfer your enrollment by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas on the form.

TRICARE Global Remote Overseas

TRICARE Global Remote Overseas is a Prime option offered in designated remote overseas locations. If you move to an area in which TRICARE Global Remote Overseas is offered, you and any authorized family members living with you may enroll by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center. Then, when you arrive in your new area, transfer your enrollment.

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any active duty family member who is registered in DEERS may use these programs by seeing any network or non-network providers that are authorized by TRICARE. In areas outside of the United States, active duty family members who don't want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation provider.

If you're already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Then, find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's Web site for a list of providers. Remember, if you see network providers, you'll be using the Extra option and pay lower copayments.
- Outside of the U.S.: Contact your TRICARE Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you'll have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life—TRICARE's coverage for those who are eligible for Medicare—requires no enrollment and you'll have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact the TRICARE Area Office for the overseas area where you are moving or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Getting Care Along the Way

- Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you've received any routine medical or dental care you think you might need during the time you'll be traveling. Or, delay the care until you get to your new duty location.

- Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you're traveling near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are hospitalized in a civilian facility for more than 24 hours, contact your regional contractor

- Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

- Emergency or Urgent care Overseas—Contact closest TRICARE Area Office or TRICARE Global Remote Call Center.

You don't need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you're traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE web site](#)
- The mail-order option is not recommended for a prescription you need right away, but if you'll be traveling for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE web site](#).
- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE web site](#).

Installation Specific Information

Medical Care

The 30th Medical Group, located in Building 13850, provides a comprehensive community health care system, a worldwide medical mission and professional development for its staff to serve a patient population of approximately 18,000.

The local TRICARE/CHAMPUS contractor has developed a referral network of local civilian health care providers who supplement the Vandenberg staff. You must be enrolled in DEERS (Defense Enrollment Eligibility Reporting System) in order to receive medical care at military hospitals or to have claims for civilian health care processed by TRICARE.

By law, TRICARE Prime enrollees have a higher priority for appointments in military health care facilities than those who choose not to enroll. The order for access to health care services in military treatment facilities is:

- Active duty service members
- Family members of active duty service members enrolled in TRICARE Prime
- Retirees, their family members and survivors enrolled in TRICARE Prime
- Family members of active duty service members not enrolled in TRICARE Prime
- All other beneficiaries

Contact the TRICARE Service Center (TSC) immediately upon arrival to transfer your family enrollment. Enrollment in your new location is effective when the TSC receives a completed enrollment application. Access to civilian pharmacy services may take up to two weeks after you file for transfer.

All active duty service members must complete an enrollment form in order to transfer their TRICARE Prime to this region and receive their TRICARE Prime card.

Emergency Services

Emergency ambulance service is available within the confines of Vandenberg AFB. Dial 911 from the main base and housing areas. People living off base should request civilian ambulance service after dialing 911.

Pharmacy

Pharmacy hours are: Monday through Friday, 7:30 am until 5:15 pm and Saturday 9am until 1 pm.

Health Care - Special Needs

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of](#)

[contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has [State points of contacts](#) with useful links to State programs and organizations.

Installation Specific Information

The Exceptional Family Member Program (EFMP) is also referred to as Special Needs Identification and Assignment Coordination Process (SNIACP). If you have family members enrolled in EFMP/SNIAC, be sure to verify Vandenberg has the services available to care for their special needs. Vandenberg is somewhat isolated from larger cities and specialized care may not be readily available nearby.

Special Needs Identification Assignment Coordination Process (SNIACP)

Mission -- To promote Readiness by improving family resiliency through the identification of families with exceptional medical and /or educational needs.

Enrollment

SNIACP enrollment is mandated by the Department of Defense for any active duty sponsor whose family member(s) meet enrollment criteria. (AFI 40-301).

Enrollment Criteria -- Anyone who requires active management by a sub-specialist (occupational, speech, physical therapy, mental health, or other medical specialist) more than two times a year.

Physical disability, including the need for adaptive or durable medical equipment (wheelchair, hearing aid, etc.); Attention Deficit Disorder (being seen by a sub-specialist and or on medication impairment); Chronic Disability; Individualized Education Plan (more than 20% of time in special education for learning impairment); Developmental Delays; Severe Asthma (oral steroids more than 7 days over the past year, at least 2 ER visits for acute asthma episodes within the past year and/or hospitalization).

Please contact the Special Needs Coordinator (SNC) at the Mental Health Clinic if there are any questions about this process at 805-606-8217.

As stated earlier, if you have family members enrolled in EFMP/SNIACP, be sure to verify Vandenberg has the services available to care for their special needs. Because Vandenberg is somewhat isolated from larger cities, specialized care may not be readily available nearby.

Education - Special Education/EIS

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Children from Birth to Three Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and territories to provide [early intervention services](#) to children from birth to age three who are developmentally delayed, or who are at high risk of being developmentally delayed. Early intervention services may be provided by local school districts or health departments. There is no common name across States for the programs, but you may hear them referred to as Part C programs (because Part C is the section of the IDEA that pertains to early intervention).

The [National Early Childhood Technical Assistance Center](#) provides a list of State Part C directors and funded programs at their web site. [Military OneSource](#) can identify local early intervention programs for you.

- Parents of children who receive early intervention services should hand-carry a copy of the Individual Family Service Plan (IFSP) and most current evaluation reports to the new location.

Children from 3 through 21 Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and Territories to provide [special education services](#) to children who are from 3 through 21 year of age. Each local school district has a special education director, and each school should have a case study committee or school based committee (terms differ) that attends to special education students' needs.

Parents of children receiving special education and related services should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to the new school.

The IDEA requires that if a child transfers to a district in the same state, the receiving school must provide comparable services to those in the child's IEP from the sending district's until the new school develops and implements a new IEP. If a child transfers to another State, the receiving district must provide comparable services to those in the child's IEP from the sending district until the receiving district completes an evaluation and creates a new IEP.

Others who can help you:

Parent Training and Information Centers Each state is home to at least one Parent Training and Information Center (PTI). PTIs serve families of children and young adults from birth to age 22 with all disabilities: physical, cognitive, emotional, and learning. They help families obtain appropriate education and services for their children with disabilities; work to improve education results for all children; train and inform parents and professionals on a variety of topics; resolve problems between families and schools or other agencies; and connect children with disabilities to community resources that address their needs. [The Technical Assistance Alliance for Parent Centers](#) provides addresses and phone number of the centers in your state.

STOMP (Specialized Training of Military Parents) is a federally funded Parent Training and Information (PTI) Center established to assist military families who have children with special education or health needs. The staff of the [STOMP Project](#) are parents of children who have disabilities and have experience in raising their children in military communities and traveling with their spouses to different locations.

Washington PAVE
STOMP Project

6316 So. 12th St.
Tacoma, WA 98465
253-565-2266 (v/tty)
1-800-5-PARENT (v/tty)
Fax: 253-566-8052

[Email](#)

Installation Information

The Exceptional Family Member Program(EFMP) is also referred to as Special Needs Identification and Assignment Coordination Process (SNIACP). If you have family members enrolled in EFMP/SNIAC, be sure to verify Vandenberg has the services available to care for their special needs. Vandenberg is somewhat isolated from larger cities and specialized care may not be readily available nearby.

Personnel arriving at Vandenberg AFB with a family member who may require special education should contact the Special Needs Identification Program at Family Advocacy upon arrival. The staff will link you with the resources required to meet all special education needs.

Early Intervention Services for preschool age children will be referred to the Lompoc Unified School District and Santa Barbara County Department of Education in coordination with the 30th Medical Group.

Contact Information

706 Washington Ave.
Bldg 10122
Vandenberg AFB, CA 93437-6223
Phone 805-606-0039
Phone (DSN) 312-276-0039
Fax 805-606-3743
Fax (DSN) 312-276-3743

[Email](#)
[Website](#)

Automotive Services

Service Station
1107 Utah Avenue
Bldg 14400
Vandenberg AFB, CA 93437
Phone 805-605-2474
Phone (DSN) 312-275-2474
Fax 805-734-2038

[Website](#)
Monday - Friday 6:00 a.m. - 11:00 p.m.
Saturday 8:00 a.m. - 10:00 p.m.
Sunday 8:00 a.m. - 9:00 p.m.

Beauty/Barber Shops

Barber Shop
758 Nebraska Ave
Bldg 11070
Vandenberg AFB, CA 93437
Phone 805-606-2428
Phone (DSN) 312-276-2428

Monday - Friday 9:00 a.m. - 5:00 p.m.
Saturday and Sunday - closed

Chapels

Chapel
587 Summersill Ave.
Bldg 16200
Vandenberg AFB, CA 93437
Phone 805-606-5773
Phone (DSN) 312-276-5773
Fax 805-606-4808
Fax (DSN) 312-276-4808

[Email](#)
[Website](#)
Administrative Offices:
Monday - Friday 7:30 a.m. - 4:30 p.m.

Adult Education Centers

Education Services
144 Wyoming St.
Bldg 14001
Vandenberg AFB, CA 93437-6312
Phone 805-605-5900
Phone (DSN) 312-275-5900
Fax 805-606-5907
Fax (DSN) 312-276-5907

[Email](#)
[Website](#)
Monday - Friday 8:00 a.m. - 4:00 p.m.

Barracks/Single Service Member Housing

Dormitory Managers
Building 13123
Vandenberg AFB, CA 93437
Phone 805-605-2048/606-2990
Phone (DSN) 312-275-2048/276-2990
Fax 805-606-3407
Fax (DSN) 312-276-3407

[Email](#)
Monday 7:30 a.m. - 4:30 p.m.
Tuesday, Thursday, Friday 8:30 a.m. - 4:30 p.m.
Wednesday 9:00 a.m. - 4:30 p.m.

Beneficiary Counseling Assistance Coordinators

Health Benefits Advisor
338 South Dakota
Bldg. 13850
Vandenberg AFB, CA 93437
Phone 805-606-8624
Phone (DSN) 312-276-8624
Fax 805-605-4785
Fax (DSN) 312-275-4785

Monday - Friday 7:30 a.m. - 4:30 p.m.
Saturday, Sunday, and third Thursday of each month
- closed

Child Development Centers

Child Development Center
1036 California Blvd
Bldg 16113
Vandenberg AFB, CA 93437
Phone 805-606-1555
Phone (DSN) 312-276-1555
Fax 805-606-5032
Fax (DSN) 312-276-5032

[Website](#)
Monday - Friday 6:30 a.m. - 5:45 p.m.
Saturday and Sunday - closed

Child and Youth Registration and Referral

Child Development Center
1036 California Blvd
Bldg 16113

Vandenberg AFB, CA 93437

Phone 805-606-1555

Phone (DSN) 312-276-1555

Fax 805-606-5032

Fax (DSN) 312-276-5032

[Website](#)

Monday - Friday 6:30 a.m. - 5:45 p.m.

Saturday and Sunday - closed

Citizenship and Immigration Services

Customer Service
1031 California Blvd
Bldg 11777

Vandenberg AFB, CA 93437

Phone 805-606-1858 / 805-606-3753

Phone (DSN) 312-276-1858/3753

Fax 805-606-4999

Fax (DSN) 312-276-4999

[Email](#)

[Website](#)

Monday, Tuesday, Wednesday, Friday 8:00 a.m. - 4:00 p.m.

Thursday 9:00 a.m. - 4:00 p.m.

Every Third Thursday - 11:00 a.m. - 4:00 p.m.

Civilian Personnel Office

Civilian Personnel
1031 California Blvd
Bldg 11777, Ste B-110

Vandenberg AFB, CA 93437-6252

Phone 805-606-3641

Phone (DSN) 312-276-3641

Fax 805-606-4715

Fax (DSN) 312-276-4715

[Email](#)

[Website](#)

Monday - Friday 8:00 a.m. - 4:00 p.m.

Commissary/Shoppette

Commissary
135 Wyoming Avenue
Building 14300

Vandenberg AFB, CA 93437

Phone 805-734-3354 x254

Phone (DSN) 312-275-8813

Fax 805-606-0125

Fax (DSN) 312-276-0125

[Website](#)

Monday, Tuesday, Wednesday, and Friday 9:30 a.m. - 7:00 p.m.

Thursday - 9:30 a.m. - 8:00 p.m.

Saturday - 9:00 a.m. - 6:00 p.m.

Sunday - 10:00 a.m. - 6:00 p.m.

Dental Clinics

Dental Clinic
338 South Dakota Ave.
Ste 1-1300

Vandenberg AFB, CA 93437

Phone 805-606-1846 / 888-252-3299 (after hours emergency)

Phone (DSN) 312-276-1546

Fax 805-606-5207

Fax (DSN) 312-276-5207

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:30 p.m.

Federal Holidays - closed

4th Thursday of every month - closed

Closed for lunch 12:00 p.m. - 1:15 p.m.

Emergency Relief Services

Air Force Aid Society
706 Washington Avenue
Building 10122

Vandenberg AFB, CA 93437

Phone 805-606-0039 / 805-606-9961 (after hours Command Post)

Phone (DSN) 312-276-0039

Fax 805-606-3743

Fax (DSN) 312-276-3743

[Email](#)

[Website](#)

Walk-in Hours:

Monday-Friday 8:00 a.m. - 4:00 p.m.

Saturday and Sunday - closed

After hours emergencies contact Command Post

Exceptional Family Member Program/Special Needs

*Family Advocacy Special Needs Identification and
Assignment Coordination Process (SNIACP)*
338 South Dakota Avenue
Building 13850

Vandenberg AFB, CA 93437

Phone 805-606-8217

Phone (DSN) 312-276-8217

Fax 805-606-4390

Fax (DSN) 312-276-4390

[Email](#)

[Website](#) [Website](#)

Monday - Friday 7:30 a.m. - 4:30 p.m.

Saturday and Sunday - closed

Family Advocacy Program

Family Advocacy
338 South Dakota
Bldg 13850

Vandenberg AFB, CA 93437

Phone 805-606-5338

Phone (DSN) 312-276-4390

Fax 805-606-4390

Fax (DSN) 312-276-4390

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:30 p.m.

Saturday and Sunday - closed

Family Child Care/Child Development Homes

Family Child Care Program
1036 California Blvd
Bldg 7204A

Vandenberg AFB, CA 93437

Phone 805-606-4639 / 805-606-3255

Phone (DSN) 312-276-4639/3255

Fax 805-606-4636

Fax (DSN) 312-276-3247

[Website](#)

Monday - Friday 8:00 a.m. - 5:00 p.m.

Saturday and Sunday - closed

Exchange(s)

AAFES - Base Exchange
Vandenberg AFB
706 Washington Ave.

Bldg. 10400

Vandenberg AFB, CA 93437-6223

Phone 805-734-5521

[Website](#)

Monday - Saturday 9:00a.m. - 7:00p.m.

Sunday 11:00a.m. - 6:00p.m.

Family Center

Airman and Family Readiness Center
706 Washington Avenue
Bldg. 10122

30 MSS/DPF

Vandenberg AFB, CA 93437-6223

Phone 805-606-0039

Phone (DSN) 312-276-0039

Fax 805-606-3743

Fax (DSN) 312-276-3743

[Email](#)

[Website](#)

Walk-in Hours:

Monday - Friday 8:00 a.m. - 4:00 p.m.

Saturday and Sunday - closed

Finance Office

Finance-Customer Service
1031 California Avenue
Bldg 11777

Vandenberg AFB, CA 93437

Phone 805-606-4606

Phone (DSN) 312-276-4606

Fax 805-606-4923

Fax (DSN) 312-276-4923

[Email](#)

[Website](#)

Monday, Tuesday, Thursday, and Friday 8:30 a.m. -
3:30 p.m.

Wednesday 10:00 a.m. - 3:30 p.m.

Financial Institutions

*Coast Hills Federal Credit Union
Community Lane
Bldg 10375*

Vandenberg AFB, CA 93437
Phone 805-733-7600 / 800-262-4488
Fax 805-733-5836

[Email](#)
[Website](#)

Monday - Thursday 9:00 a.m. - 5:00 p.m.
Friday 7:30 a.m. - 5:00 p.m.

Golf Courses

*Golf Course (Marshallia Ranch)
1036 California Boulevard
Bldg 1338*

Vandenberg AFB, CA 93437-6202
Phone 805-734-1333
Phone (DSN) 312-276-6262
Fax 805-606-0782
Fax (DSN) 312-276-0782

[Website](#)

Monday - Closed
Tuesday - Friday 6:30 a.m. - Dusk
Saturday - Sunday 6:00 a.m. - Dusk
Holidays - 6:00 a.m. - Dusk

Hospital/Medical Treatment Facility(s)

*30th Medical Group Family Practice
338 South Dakota Ave.
Bldg 13850*

Vandenberg AFB, CA 93437
Phone 805-606-2273 / 1-888-252-3299 (after hours)
Phone (DSN) 312-276-2273
Fax 805-606-1071
Fax (DSN) 312-276-1071

[Email](#)
[Website](#)

Monday - Friday 7:15 a.m. - 4:30 p.m.
Federal Holidays - closed
4th Thursday of every month - closed

Household Goods/Transportation Office (outbound)

*Traffic Management Office-Outbound
1221 California Blvd
Bldg 11777, Ste C-103*

Vandenberg AFB, CA 93437
Phone 805-606-0901 / 805-606-0902
Phone (DSN) 312-276-0901/0902
Fax 805-606-8038
Fax (DSN) 312-276-8038

[Email](#)
[Website](#)

Monday - Friday 8:00 a.m. - 4:00 p.m.

Financial Institutions

*Armed Forces Bank, N.A.
Vandenberg AFB - BX Branch
Bldg. 10400*

P. O. Box 5549
Vandenberg AFB, CA 93437
Phone 805-734-1777
Fax 805-734-1977

[Website](#)

Monday - Thursday 9:00 a.m. - 7:00 p.m.
Friday - Saturday 9:00 a.m. - 8:00 p.m.
Sunday 11:00 a.m. - 6:00 p.m.

Gymnasiums/Fitness Centers

*Fitness Center
725 Washington Ave.
Bldg 9005*

Vandenberg AFB, CA 93437
Phone 805-606-3832
Phone (DSN) 312-276-3832
Fax 805-606-5032
Fax (DSN) 312-276-5032

[Website](#)

Monday - Friday 4:30 a.m. - 11:30 p.m.
Saturday - Sunday 8:00 a.m. - 6:00 p.m.
Holidays - 8:00 a.m. - 6:00 p.m.

Household Goods/Transportation Office (inbound)

*Traffic Management Office-Inbound
1221 California Blvd
Bldg 11777 Ste C-103*

Vandenberg AFB, CA 93437
Phone 805-606-2249
Phone (DSN) 312-276-0902
Fax 805-606-8038
Fax (DSN) 312-276-8038

[Email](#)
[Website](#)

Monday - Friday 8:00 a.m. - 4:00 p.m.

Housing Office/Government Housing

*Housing Office
Oregon Avenue
Bldg 13001*

Vandenberg AFB, CA 93437
Phone 805-606-3434
Phone (DSN) 312-276-3434
Fax 805-606-7699
Fax (DSN) 312-276-7699

[Email](#)
[Website](#)

Monday, Tuesday, Thursday, Friday 7:00 a.m. - 3:30 p.m.
Wednesday 10:00 a.m. - 3:30 p.m.

Housing Referral Office/Housing Privatization

Balfour Beatty Communities
Oregon Avenue
Bldg 13001

Vandenberg AFB, CA 93437-6011

Phone 805-734-1445

Fax 805-734-1433

[Email](#)

[Website](#)

Monday, Tuesday, Thursday, Friday 8:00 a.m. - 5:00 p.m.

Wednesday 8:00 a.m. - 7:00 p.m.

ID/CAC Card Processing

ID/CAC Card Processing
1031 California Boulevard
Building 11777

Vandenberg AFB, CA 93437

Phone 805-606-2276

Phone (DSN) 312-276-2276

Fax 805-606-4999

Fax (DSN) 312-276-4999

[Email](#)

[Website](#)

Monday, Tuesday, Wednesday, Friday 8:00 a.m. - 4:00 p.m.

Thursday 9:00 a.m. - 4:00 p.m.

Every Third Thursday - 11:00 a.m. - 4:00 p.m.

Information and Referral Services

Information & Referral Program
706 Washington Ave
Bldg 10122

Vandenberg AFB, CA 93437

Phone 805-606-0039

Phone (DSN) 312-276-0039

Fax 805-606-3743

Fax (DSN) 312-276-3743

[Email](#)

[Website](#)

Walk-in Hours:

Monday - Friday 8:00 a.m. - 4:00 p.m.

Saturday and Sunday - closed

Legal Services/JAG

Legal Assistance
1515 Iceland
Room 215

Bldg. 8500

Vandenberg AFB, CA 93437

Phone 805-605-6214

Phone (DSN) 312-275-6214

Fax 805-605-8776

Fax (DSN) 312-275-8776

[Email](#)

[Website](#)

Monday - Friday 9:00 a.m. - 4:00

Walk-in hours for personal civil legal assistance:

Monday and Friday 9:00 a.m. - 10:00 a.m.

Wednesday 1:00 p.m. - 2:00 p.m.

Clients are seen on a first-come first-served basis (no appointments required)

Library

Library
100 Community Loop
Bldg 10343A

Vandenberg AFB, CA 93437

Phone 805-606-6414

Phone (DSN) 312-276-6414

Fax 805-734-1201

[Email](#)

[Website](#)

Monday - Thursday 11:00 a.m. - 8:00 p.m.

Friday 11:00 a.m. - 6:00 p.m.

Saturday - Sunday 12:00 p.m. - 6:00 p.m.

Loan Closet

Loan Closet
706 Washington Ave
Bldg 10122

Vandenberg AFB, CA 93437

Phone 805-606-0039

Phone (DSN) 312-276-0039

Fax 805-606-3743

Fax (DSN) 312-276-3743

[Email](#)

[Website](#)

Walk-in Hours:

Monday - Friday 8:00 a.m. - 4:00 p.m.

Saturday and Sunday - closed

MWR (Morale Welfare and Recreation)*Services Division**1036 California Boulevard**Building 11013*

Vandenberg AFB, CA 93437

Phone 805-606-5031

Phone (DSN) 312-276-5031

Fax 805-606-5032

Fax (DSN) 312-276-5032

[Email](#)[Website](#)

Monday - Friday 7:30 a.m. - 4:30 p.m.

Saturday and Sunday - closed

New Parent Support Program*New Parent Support Program (NPSP)**338 S Dakota St**Vandenberg AFB, CA 93437*

Phone 805-606-8217

Phone (DSN) 312-276-8217

Fax 805-606-9421

Fax (DSN) 312-276-9421

[Email](#)[Website](#)

Monday - Friday 7:30 a.m. - 4:30 p.m.

Saturday and Sunday - closed

Personal Financial Management Services*Personal Financial Management Program (PFMP)**706 Washington Ave**Bldg 10122*

Vandenberg AFB, CA 93437-6223

Phone 805-606-0039

Fax 805-606-3743

Fax (DSN) 312-276-3743

[Email](#)[Website](#)

Walk-in Hours:

Monday - Friday 8:00 a.m. - 4:00 p.m.

Saturday and Sunday - closed

Military Clothing Sales*Military Clothing Sales**100 Community Loop**Bldg 10343B*

Vandenberg AFB, CA 93437

Phone 805-606-5111

Phone (DSN) 312-276-5111

Fax 805-734-1112

[Website](#)

Monday - Friday 10:00 a.m. - 6:00 p.m.

Saturday - 10:00 a.m. - 2:00 p.m.

Sunday and Holidays - closed

Non-appropriated Funds (NAF) Human Resources*NAF Human Resource Office**1221 California Blvd**Bldg 11777*

Vandenberg AFB, CA 93437-6202

Phone 805-606-8906

Phone (DSN) 312-276-8906

Fax 805-606-6834

Fax (DSN) 312-276-6834

[Email](#)[Website](#)

Monday - Friday 8:00 a.m. - 4:00 p.m.

Saturday and Sunday - closed

Personnel Support Office*Military Personnel Flight - Customer Service**1031 California**Bldg 11777*

Vandenberg AFB, CA 93437

Phone 805-606-2276

Phone (DSN) 312-276-2276

Fax 805-606-4999

Fax (DSN) 312-276-4999

[Email](#)[Website](#)

Monday, Tuesday, Wednesday, Friday 8:00 a.m. - 4:00 p.m.

Thursday 9:00 a.m. - 4:00 p.m.

Every Third Thursday - 11:00 a.m. - 4:00 p.m.

Relocation Assistance Program

Relocation Assistance Program (RAP)
706 Washington Ave
Bldg 10122

Vandenberg AFB, CA 93437-6223

Phone 805-606-0039

Phone (DSN) 312-276-0039

Fax 805-606-3743

Fax (DSN) 312-276-3743

[Email](#)

[Website](#)

Walk-in Hours:

Monday - Friday 8:00 a.m. - 4:00 p.m.

Saturday and Sunday - closed

Restaurants/Fast Food

Pacific Coast Club
1036 California Blvd
Bldg 11070

Vandenberg AFB, CA 93437-6202

Phone 805-734-4376

Fax 805-734-4361

[Website](#)

Admin/Catering:

Monday - Tuesday 8:00 a.m. - 2:00 pm

Wednesday - Friday 8:00 a.m. - 4:00 p.m.

Cashier's Cage:

Monday - Friday 11:00 a.m. - 1:00 p.m.

Oasis Dining Room:

Monday - Friday 11:00 a.m. - 1:00 p.m.

Thursday - Friday 5:00 p.m. - 8:00 p.m.

Pacific Coast Coffee:

Monday - Friday 6:30 a.m. - 1:30 p.m.

Retirement Services

Joint Retired Members Center
100 Community Loop
Building 10364

Vandenberg AFB, CA 93437

Phone 805-606-5474

Phone (DSN) 312-276-5474

Fax 805-606-0437

Fax (DSN) 312-276-0437

[Email](#)

[Website](#)

Monday - Friday 10:00 a.m. - 2:00 p.m.

School Age Care

School Age Program
1036 California Blvd
Bldg 16170

Vandenberg AFB, CA 93437

Phone 805-606-2152

Phone (DSN) 312-276-2152

Fax 805-606-2224

Fax (DSN) 312-276-2224

[Website](#)

Monday - Friday 6:30 a.m. - 5:45 p.m.

Saturday and Sunday - closed

School Liaison Office/Community Schools

Military Child Education
706 Washington Avenue
Building 10122

Vandenberg AFB, CA 93437

Phone 805-606-0039

Phone (DSN) 312-276-0039

Fax 805-606-3743

Fax (DSN) 312-276-3743

[Email](#)

[Website](#)

Walk-in Hours:

Monday - Friday 8:00 a.m. - 4:00 p.m.

Saturday and Sunday - closed

Spouse Education, Training and Careers

Spouse Employment/Career Focus
706 Washington Ave
Bldg 10122

Vandenberg AFB, CA 93437

Phone 805-606-0039

Phone (DSN) 312-276-0039

Fax 805-606-3743

Fax (DSN) 312-276-3743

[Email](#)

[Website](#)

Walk-in Hours:

Monday - Friday 8:00 a.m. - 4:00 p.m.

Saturday and Sunday - closed

Temporary Lodging/Billeting*Vandenberg Lodge*

189 Oregon St

Bldg 13005

Vandenberg AFB, CA 93437

Phone 1-888-AFLODGE (235-6343) / 805-606-1844

Phone (DSN) 312-276-1844

Fax 805-606-0720

Fax (DSN) 312-276-0720

[Email](#)[Website](#)

Open 24 hours a day, 7 days a week

Check-in Time: 3:00 p.m.

Check-out Time: 11:00 a.m.

Transition Assistance Program*Transition Assistance Program*

706 Washington Ave

Bldg 10122

Vandenberg AFB, CA 93437-6114

Phone 805-606-0039

Phone (DSN) 312-276-0039

Fax 805-606-3743

Fax (DSN) 312-276-3743

[Email](#)[Website](#)

Walk-in Hours:

Monday - Friday 8:00 a.m. - 4:00 p.m.

Saturday and Sunday - Closed

Travel Office*Information, Tickets and Travel**Building 10250*

Vandenberg AFB, CA 93437

Phone 805-606-7676

Phone (DSN) 312-276-7676

Fax 805-606-1672

Fax (DSN) 312-276-1672

[Website](#)

Monday - Friday 9:00 a.m. - 5:00 p.m.

Saturday and Sunday - Closed

VA Facilities*Santa Maria Community Based Outpatient Clinic**1550 East Main Street*

Santa Maria, CA 93454

Phone 805-354-6000

Fax 805-349-9542

[Website](#)

Monday - Friday 8:00 a.m. - 4:30 p.m.

Veterinary Services*Veterinary Clinic**Community Loop*

Bldg 10314

Vandenberg AFB, CA 93437

Phone 805-606-3019

Phone (DSN) 312-276-3019

Fax 805-605-0623

Fax (DSN) 312-275-0623

[Website](#)

Monday - Thursday 8:00 a.m. - 12:00 p.m. and 1:00 p.m. - 4:00 p.m.

Friday - Sunday - closed

Victim Advocate Services*Sexual Assault Prevention and Response Office (SAPR)**723 Nebraska Avenue*

Building 10525

Vandenberg AFB, CA 93437

Phone 805-606-7272 / 24/7 calls 805-588-7233

Phone (DSN) 312-276-7272

Fax 805-605-3932

Fax (DSN) 312-275-3932

[Email](#)[Website](#)

Monday - Friday 7:30 a.m. - 4:30 p.m.

After hours On call 24/7

Welcome/Visitors Center*Visitor Center**6 California Blvd.*

Bldg 17596

Vandenberg AFB, CA 93437

Phone 805-606-7662 / 805-606-0908

Phone (DSN) 312-276-7662/0908

Fax 805-606-5094

Fax (DSN) 312-276-5094

[Website](#)

Sunday - Thursday 6:00 a.m. - 10:00 p.m.

Friday and Saturday 6:00 a.m. - 1:00 a.m.

Women, Infants, and Children (WIC & WIC-O)*WIC Office**301 North R Street*

Lompoc, CA 93436

Phone 805-737-6470 / 1-877-275-8805

Fax 805-737-6471

[Website](#)

Monday - Thursday 7:30 a.m. - 6:00 p.m.

Friday 8:00 a.m. - 5:00 p.m.

Youth Programs/Centers

Youth Center

*Near the intersection of Summersill Ave and Juniper Street
Building 16170*

Vandenberg AFB, CA 93437

Phone 805-606-2152

Phone (DSN) 312-276-2152

Fax 805-606-2152

Fax (DSN) 312-276-5032

[Website](#)

Front Desk:

Monday - Friday 6:30 a.m. - 5:30 p.m.

Open Recreation:

School Year:

Monday - Thursday 2:30 p.m. - 7:00 p.m.

Friday - 2:00 p.m. - 10:00 p.m.

Saturday - 2:00 p.m. - 10:00 p.m.

Summer:

Monday - Thursday - 12:30 p.m. - 7:00 p.m.

Friday - 12:30 p.m. - 10:00 p.m.

Saturday - 2:00 p.m. - 10:00 p.m.

Major Units

1st Air and Space Test Squadron

Command Section:
COM: 805-606-5797
DSN: 312-276-5797
COM FAX: 805-606-8168
DSN FAX: 312-276-8168

595 Space Group

Command Section:
COM: 805-605-6309
DSN: 312-275-6309
COM FAX: 805-605-8214
DSN FAX: 312-275-8214

DET 1, 22 Space Operations Squadron

Command Section
COM: 805-605-7307
DSN: 312-275-7307
COM FAX: 805-605-7373
DSN FAX: 312-275-7373

614 AOC

Command Section:
COM: 805-605-0614
DSN: 312-275-0614
COM FAX: 805-606-0189
DSN FAX: 312-276-0189

30th Medical Operations Squadron

Command Section:
COM: 805-606-6761
DSN: 312-276-6761
COM FAX: 805-606-0308
DSN FAX: 312-276-0308

14TH Air Force

Command Section:
COM: 805-606-1400
DSN: 312-276-1400
COM FAX: 805-605-3727
DSN FAX: 312-275-3727

30th Civil Engineering Squadron

Command Section:
COM: 805-606-6855
DSN: 312-276-6855
COM FAX: 805-606-3614
DSN FAX: 312-276-3614

30th Medical Group

Command Section:
COM: 805-606-6726
DSN: 312-276-6726
COM FAX: 805-605-8130
DSN FAX: 312-275-8130

4th Space Launch Squadron

Command Section:
COM: 805-606-7190
DSN: 312-276-7190
COM FAX: 805-606-6000
DSN FAX: 312-276-6000

532nd Training Squadron

Command Section
COM: 805-606-5376
DSN: 312-276-5376
COM FAX: 805-606-5272
DSN FAX: 312-276-5272

533rd Training Squadron

Command Section
COM: 805-606-1541
DSN: 312-276-1541
COM FAX: 805-606-1484
DSN FAX: 312-276-1484

30th Medical Support Squadron

Command Section:
COM: 805-606-6727
DSN: 312-276-6727
COM FAX: 805-606-0308
DSN FAX: 312-276-0308

614 SCS

Command Section:
COM: 805-606-2591
DSN: 312-276-2591
COM FAX: 805-605-6222
DSN FAX: 312-275-6222

30th Services Division

Administration Offices"
COM: 805-606-5031
DSN: 312-276-5031
COM FAX: 805-606-5032
DSN FAX: 312-276-5032

30th Comptroller Squadron

Command Section:
COM: 805-606-9733
DSN: 312-276-9733
COM FAX: 805-606-9737
DSN FAX: 312-276-9737

381st Training Group

Command Section:
COM: 805-606-4315
DSN: 312-276-4315
COM FAX: 805-606-1148
DSN FAX: 312-276-1148

381st Training Support Squadron

Command Section:
COM: 805-606-5730
DSN: 312-276-5730
COM FAX: 805-606-8927
DSN FAX: 312-276-8927

148 Space Operations Squadron

Command Section:
COM: 805-605-3711
DSN: 312-275-3711
COM FAX: 805-605-3727
DSN FAX: 312-275-3727

30th Operations Group

Command Section:
COM: 805-606-8856
DSN: 312-276-8856
COM FAX: 805-606-9404
DSN FAX: 312-276-9404

30th Range Management Squadron

Command Section:
COM: 805-606-9633
DSN: 312-276-9633
COM FAX: 805-606-4773
DSN FAX: 312-276-4773

576th Flight Test Squadron

Command Section:
COM: 805-606-9457
DSN: 312-276-9457
COM FAX: 805-606-2768
DSN FAX: 312-276-2768

30th Logistics Readiness Squadron

Command Section:
COM: 805-606-6994
DSN: 312-276-6994
COM FAX: 805-606-3442
DSN FAX: 312-276-3442

30th Force Support Squadron

Command Section:
COM: 805-606-6200
DSN: 312-276-6200
COM FAX: 805-606-7081
DSN FAX: 312-276-7081

30th Security Forces Squadron

Command Section:
COM: 805-606-4230
DSN: 312-276-4230
COM FAX: 805-605-0772
DSN FAX: 312-275-0772

392nd Training Squadron

Command Section:
COM: 805-606-8371
DSN: 312-276-8371
COM FAX: 805-605-8125
DSN FAX: 312-275-8125

9th Space Operations Squadron

Command Section:
COM: 805-605-4559
DSN: 312-275-4559
COM FAX: 805-606-0747
DSN FAX: 312-276-0747

30th Operations Support Squadron

Command Section:
COM: 805-606-9282
DSN: 312-276-9282
COM FAX: 805-606-8212
DSN FAX: 312-276-8212

30th Weather Squadron

Command Section:
COM: 805-606-8713
DSN: 312-276-8713
COM FAX: 805-606-0828
DSN FAX: 312-276-0828

30th Contracting Squadron

Command Section:
COM: 805-606-3746
DSN: 312-276-3746
COM FAX: 805-606-5479
DSN FAX: 312-276-5479

30th Mission Support Group

Command Section:
COM: 805-606-4602
DSN: 312-276-4602
COM FAX: 805-606-3534
DSN FAX: 312-276-3534

30th Space Communications Squadron

Command Section:
COM: 805-606-5316
DSN: 312-276-5316
COM FAX: 805-606-0135
DSN FAX: 312-276-0135

2nd Range Operations Squadron

Command Section:
COM: 805-606-9881
DSN: 312-276-9881
COM FAX: 805-606-8774
DSN FAX: 312-276-8774

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Command Section:
COM:805-605-1818
DSN: 312-275-1818
COM FAX: 805-605-5261
DSN FAX: 312-275-5261

30 Launch Group

Command Section:
COM: 805-606-6771
DSN: 312-276-6771
COM FAX: 805-605-7110
DSN FAX: 312-275-7110

30 Launch Support Squadron

Command Section:
COM: 805-606-9727
DSN: 312-276-9727
COM FAX: 805-606-4344
DSN FAX: 312-276-4344