



Troops & Families

Leadership

Service Providers

PLAN MY MOVE

Military OneSource 24/7 family assistance 1-800-342-9647

Plan My Move Booklet for Fort Bliss

Overview



Location

Fort Bliss, a U.S. Army Training and Doctrine Command (TRADOC) installation, is comprised of approximately 1.12 million acres of land in Texas and New Mexico. The Main Cantonment Area of Fort Bliss is located adjacent to El Paso, Texas. El Paso is a jewel in the desert. Nestled between the rugged Franklin Mountains and the historic Rio Grande, this border community combines the advantages of a major city with the charm of a modern western town. El Paso is a major transportation hub with abundant cultural and entertainment opportunities. El Paso has a low crime rate and an extremely favorable cost-of-living index. Seven in ten El Pasoans are bilingual in English and Spanish. The base operator's phone number is 915-568-2121, or DSN 312-978-2121.

History

In November 1848, the War Department ordered the establishment of a post at El Paso Del Norte. The first U.S. troops to arrive were six rifle companies of the 3rd Infantry Regiment. These troops established a military post known simply as "The Post Opposite El Paso." After closing and relocating the post, the Army officially renamed it Fort Bliss on March 8, 1854, in honor of Lieutenant Colonel William Wallace Smith Bliss, an Army assistant adjutant general during the Mexican War (1876-1848). For more information go to the [Fort Bliss homepage](#).

Mission

Team Bliss trains, sustains, mobilizes, and deploys members of the joint team to conduct global, full spectrum operations in support of the national military strategy. Team Bliss also provides for the well-being of the regional military community units of the 32d Army Air and Missile Defense Command, 11th Air Defense Artillery Brigade, the 108th Air Defense Artillery Brigade, 31st Air Defense Artillery Brigade, the 108th Air Defense Artillery Brigade, 4-1 Cavalry, the 204th MI Battalion, and the 978th Military Police Company.

Population Served

Fort Bliss is a diverse community made up of soldiers, family members, students, employees and retirees. The Fort Bliss area is home to 20,637 military personnel and 31,714 retirees. In addition, Fort Bliss employs 7,206 civilians and supports 66,765 family members of active duty and retired personnel.

Base Transportation

Currently there is no base transportation on this installation.

Sponsorship

After you receive orders, complete the Sponsor Notification Form found under the Army Community Service Relocation link on the [Fort Bliss MWR web page](#). Some soldiers will not be assigned a sponsor until they check in at the Welcome Center/Personnel Processing Center at building 505 on Pershing Road. For more information contact the Welcome

Center/Personnel Processing Center at 915-568-3035 or the Relocation Assistance program at 915-568-1132.

Temporary Quarters

The Inn at Fort Bliss is the official temporary lodging facility for Fort Bliss. Incoming personnel must check availability of the rooms at the Inn prior to taking temporary lodging off post. Advance reservations may be made at 915-565-7777 or 1-800-723-8130. Additional information can be found on the [Fort Bliss MWR web page](#).

Relocation Assistance

The Relocation Readiness Program staff will do their best to help make your move to El Paso go smoothly. We offer newcomers orientations for soldiers and spouses, conversational Spanish classes, citizenship classes, sponsorship classes, and English as a second language classes. We also have a lending closet full of household items including pots, pans, dishes, cooking utensils, flatware, cots, and card tables with folding chairs. For more information call the Relocation Readiness Program at 915-568-1132.

Critical Installation Information

- To obtain a post vehicle decal go to the Vehicle Registration Office in Building 505 on Pershing Road. Ensure that you bring a valid and current drivers license, vehicle registration, proof of insurance and a Texas vehicle safety inspection.
- For more information call the Vehicle Registration Office at (915) 568-1890.
- Fort Bliss regulations regarding pets can be found at the Services link on the [Fort Bliss MWR web page](#), or by calling Veterinary Services at 915-569-2266.

Sponsorship

Settling into your new location and your new unit takes time. [Plan My Move](#) is designed to assist you with information about your new location. Complimenting Plan My Move each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. Sponsors can make your transition smoother. The purpose of the Sponsorship program is to:

- Provides a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You can request a sponsor through your unit, or with help from the Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.
- **Navy:** OPNAV INSTRUCTION 1740.3B prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3B outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

Directions to Installation

Direction to Fort Bliss (from US 54, Interstate 10 East and West)

Fort Bliss is located in the center of El Paso, off Interstate 10 on US Highway 54(Patriot Freeway).

From US 54

Personnel arriving via US 54 should enter the post from the west side at the Cassidy Gate, which is a 24-hour gate.

From Interstate 10 East

Personnel arriving via I-10 East should exit I-10 at US 54 to Cassidy Gate

From Interstate 10 West

Personnel arriving via I-10 West should follow the Fort Bliss signs and exit at Airway Blvd and enter the post from the east side at the Robert E. Lee gate which is a 24-hour gate.

Check-in Procedures

Documents to Hand Carry

You will need the following documents to inprocess: 201 file, Health and Dental Records, Leave Form, and 10 copies of PCS orders and amendments. Soldiers are advised to eat prior to inprocessing at the Welcome Center in Bldg 505.

Reporting Procedures

At The El Paso International Airport there is a military liaison from 8:30 am to 12 am. Contact the liaison for assistance at 915-568-5223 or DSN 312-978-5223.

Once on post, follow the signs to the Welcome Center/Personnel Processing Center for inprocessing. Inprocessing is conducted at the centralized Personnel Processing Center in Bldg 505 on Pershing Road. The building is open until 12 am. Inprocessing begins at 7:30 am the next business day at the Welcome Center, Bldg 505, on Pershing Road. The uniform for inprocessing is BDUs.

All Personnel (Officer & Enlisted) --Should report to the Welcome Center Bldg 505, on Pershing Road.

United States Army Sergeants Major Academy Students and Permanent Party --Should report to the Welcome Center Bldg 505 on Pershing Rd.

William Beaumont Army Medical Center -- WBAMC personnel report to the Welcome Center, Bldg 505 on Pershing Rd.

Officer Basic Course Students -- OBC students will be assigned to B/4-6 ADA located in Bldg 2. Report to the Welcome Center in Bldg 505, on Pershing Road, during duty hours.

Officer Advanced Course Students -- OAC students will be assigned to HQ/A 4-6 ADA located in Bldg 2. Report to the Welcome Center, Bldg 505, on Pershing Road.

Warrant Officer Basic Course -- WOBC students report to the Welcome Center, building 505, on Pershing Road.

140A Command and Control Warrant Officer Basic Course (WOBC) -- students are assigned to 2-6 ADA. 915-568-1904 or DSN 312-978-1904 during duty hours.

140E Patriot Missile System Technician Warrant Officer Basic Course -- WOBC students are assigned to 3-6 ADA. 915-568-4937 or DSN 312-978-4937 during duty hours.

Warrant Officer Advanced Course -- WOAC students are assigned to HQ/A 4-6 ADA. Students report to the Welcome Center, Bldg 505, on Pershing Road.

Initial Advanced Individual Training Students -- Initial training AIT students report to 1-56 ADA in Bldg 1010 or call 915-568-0051 or DSN 312-978-7200.

Reclassification AIT Students --Reclassification students will be assigned to D/1-56 ADA. After duty hours report to Bldg 1010 or call 915-568-0051 or DSN 312-978-0051.

Married students after duty hours report to the Ft. Bliss Inn, Bldg 1744, on Victory Avenue. The central check-in and check-out point for all Fort Bliss Lodging is located in Bldg 1744 on Victory Rd, just a block away from the PX and Commissary areas. For reservations call 915-565-7777 or 1-800-723-8130.

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning --Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move --For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings --The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings --Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move. *Settling-in Services* -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support --The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support --Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance --From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Assistance --This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

Incoming personnel are encouraged to stop at the Army Community Service (ACS), Building 2494 immediately upon arrival at Fort Bliss. This will ensure the service member and family receive the most up-to-date information on the Fort Bliss-El Paso area before they begin searching for a home. Whether you are single or married, ACS has a Relocation Services that can help you. Other people that can help as well include sponsors, travel and transportation specialists, packers and movers, and a variety of other support personnel. By following these simple steps your relocation process should provide a rewarding experience.

Your orders are your move's most important document. Until you have them, you do not know what services you will be

authorized to receive, or what your entitlements will be. Orders allow members to be eligible for a variety of financial allowances, relocation assistance, and options for moving and storing belongings. Some changes of duty stations or assignments may not authorize a move, so wait until you receive your orders before making any important commitments.

The ACS is the best point of contact for relocation assistance. The ACS staff can provide up-to-date information about your new base and community before you move. They can also offer valuable help in preparing for your move.

Whether you are single or have a family, the Sponsorship Program can make you move easier. After you receive orders, complete the Sponsor Notification Form. Be sure to list contact phone numbers if you are going to visit people en route. Your new Commanding Officer will try to assign a sponsor whose grade and personal situation is similar to yours. Your sponsor will then be able to relate to your needs and provide a personal view of life at the new location. Contact your sponsor as soon as possible and keep the new unit informed of any special needs or circumstances.

Separation procedures for the military are handled by Transition/Retirement Services. As soon as you receive your paperwork you need to contact one of the offices listed below. Service members separating from the military are authorized transition assistance from a variety of agencies, to include Army Community Services, Army Career and Alumni Program, as well as assistance in on-Post job hunting. The Information and Referral (I&R) office has the primary objective in linking the individual in need with the appropriate agency or service that will eliminate or alleviate that need. You will find I & R services in building 2494, Army Community Service.

Emergency Assistance

Planning for Emergencies

No matter how well you have planned your move, emergencies do happen.

Important Documents/Hand Carry

Before you leave make sure you have all important papers with you - not packed with your household goods. Make sure you have important numbers such as Staff Duty Officer, your Command Duty Office, and your sponsor or unit number. Your sponsor can be invaluable in case of an emergency while in transit. As a matter of practicality, try and plan your travel route around military installations to provide rapid access to military emergency services.

Army Emergency Relief (AER)

Financial Assistance provides financial assistance to eligible soldiers and their dependents. AER can help with emergency financial needs for food, rent, utilities, emergency transportation and vehicle repair, funeral expenses, medical/dental expenses, and personal needs when pay is delayed or stolen. Assistance is given in the form of an interest free loan, grant, or part loan/grant. To receive AER assistance, first see your unit commander then contact the AER office for appointment. AER also provides undergraduate level education scholarships, based primarily on financial needs, for dependent children of active duty, retired, or deceased soldiers.

Texas Roadside Assistance

For Emergency Road Service in Texas you may want to print this information and keep a copy in your car. Texas has a free courtesy patrol on major freeways in major cities. They will change a flat, provide fuel, help start your car, or call a tow truck. It is a public service. Please see the contacts below for phone numbers for the major cities in Texas.

Motor Vehicles

Registration & Licensing Requirements

Texas State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 5 years of age and 36" in height be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Base Regulations

Fort Bliss traffic is regulated by AR 190-5 and Center REG 190-5. The post has entry access control gates and vehicle operators are required to slow and prepare to stop when approaching any entry gate. Some traffic congestion is experienced during the traditional rush hours (morning/lunch/evening). The Mexico border is within 10 minutes of Fort Bliss and special insurance and auto documents may be required for entry into the country at the checkpoints. Standard American auto insurance will not cover autos taken into Mexico.

Speed Limits -- Speed limits range from 10 MPH in parking areas to 35 MPH on the larger roads.

Vehicle Checks -- In addition to the entrance gate checkpoints, the Commanding General has authorized random unannounced vehicle checkpoints which are conducted throughout the post by the Military Police.

Accidents -- All traffic accidents on Fort Bliss are required to be reported to the Military Police who will respond to the scene. Call the PMO Operations Office at (915) 568-2115. This office is located at the MP Station, Building 125.

Restricted Areas on Post -- Restricted areas vary according to the Commanding General's posting. Restricted areas are posted, well defined and entrance is permitted by special pass only. Deadly force may be authorized in highly sensitive areas.

Registering Vehicles on Base

Visit the Vehicle Registration Office at Building 505 (Welcome Center) to register your vehicle on base. Ensure you bring a valid and current driver license, registration, insurance and vehicle safety inspection.

Guest Pass

In order to enter the post a valid and current photo ID is required. If you are a driver you must have a valid and current driver license, registration, insurance and vehicle safety inspection.

Anyone who has a valid and current photo identification may enter the post. Youth under 16 years of age do not need to have photo identification but it is strongly encouraged. Access can change based upon force protection conditions.

Loan Closet

Items Available

Awaiting household goods? Our Lending Closet is stocked with light housekeeping items such as pots, pans, dishes, glasses, utensils, mixing bowls, etc. We have baby cribs, high chairs, cots, card tables, folding chairs and much more.

Car seats are available through our Family Advocacy New Parent Support Program.

How to Borrow

Items may be borrowed for a period of 30 days. Extensions are granted on a case-by-case basis. ID cards and a copy of your PCS orders are required. For more information or the availability of high demand items call Army Community Service at 915-568-6291

Housing - Overview

Government Housing

GMH Military Housing has partnered with Fort Bliss for the purpose of improving the military family housing community. GMH Military Housing is responsible for the development, construction, renovations, maintenance and management of family housing at Fort Bliss.

Single Service Member Housing

Fort Bliss housing maintains a total of 32 units for unaccompanied officers/senior NCOs. Bonafide bachelors have a current waiting list of approximately 15 days for a room. Geographical bachelors generally must wait approximately 120 days for a room. A \$45 deposit is required when receiving a room. There is no cost for the room. Maid service is not provided.

Single service members in pay grades E-7 and above are authorized to live off post and to receive Basic Allowance for Housing (BAH) at the without dependents rate.

Non-government Housing

Housing Referral Office-(HRO)--Your POC for any problems you may encounter (discrimination complaints, tenant/landlord disputes, or any questions/problems about off-post housing) is the HRO. Staff are available to assist you on a person-to-person basis in any way possible to make your move to this installation an easy and pleasant one. They can provide a list of rentals with corresponding locator maps and give you information regarding the area in which the facilities are located.

DoD Automated Housing Referral Network (AHRN) -- Visit AHRN.com or ask at your local housing office to learn about this DoD program that is currently available for more than 75 installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices
- Receive one-on-one real estate counseling and assistance from the AHRN partner, [Military Moving Station](#) on how to buy and sell smart.

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN website to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

Housing - Temporary

Temporary Lodging Facility

Registration Regulations

The Inn at Fort Bliss is the official temporary lodging facility for Fort Bliss. Incoming personnel must check availability of rooms at the Inn prior to taking temporary lodging in town. CNAs (certificates of non-availability) must be obtained before arranging off post lodging. CNAs cannot be issued after the dates of stay. For more details regarding CNA, please contact the Fort Bliss Lodging front desk at 915-565-7777 or 1-800-723-8130.

Check Out Time

Check out time is by 11 am the day of departure .

Late Check Out

Late check out times may be pre-arranged with management when possible. A full room charge may be assessed if advance arrangements are not made. Fort Bliss Lodging is unable to provide a completed invoice until the room is actually vacated. If express check out is desired, please contact the front desk; arrangements will be made to prepare your bill as much in advance as possible.

Check Out Procedures

Verify your check out date with the Front Desk when you arrive. If you need to extend that date, secure a new date with the Front Desk in advance to ensure availability.

Pricing

Payment is due upon check-in. If you desire to pay on a daily basis, payment is due by 11 am. Credit cards with approval may be used for payment. Accepted credit cards are: Diners Club, Master Card, Visa, Discover, and American Express.

Maid Service

Do not disturb sign must be removed by noon in order to receive maid service. All rooms will be cleaned at least every other day.

Telephone Service

In Service Phones are available for all outgoing local calls in your guest room at no extra charge. With a \$10 deposit or credit card the long distance service can be made available.

Safety and Security

Keep your room locked when you are away. Neither the Federal Government nor Fort Bliss Lodging Services assumes responsibility for loss of personal property of valuable. In the event of a loss, report it to the Manager On-Duty at the Front Desk or contact the military police. Do not admit persons to your room without first making positive identification. Your room is equipped with a peep hole. If a member of Fort Bliss Lodging needs to be admitted and there is any doubt about the person's identity, please contact the Front Desk. Safety deposit boxes are available at the front desk free of charge.

Children

Children are very important people at Fort Bliss Lodging. For that reason, please do not leave your children unattended or unsupervised at any time. There are many interesting activities your children may want to participate in on Fort Bliss.

Firearms

All weapons must be registered on post. Your personal firearms are prohibited from the property of Fort Bliss Lodging. If you are assigned to a Fort Bliss unit, the firearm may be stored in your unit's Arms Room. If you are not assigned to a Fort Bliss unit, contact the Fort Bliss Rod and Gun Club at 568-2983 for storage rental. For additional information, you

may also call the Provost Marshall's Office at 915-568-2404 or the Military Police Station at 915-568-2115 or 0447.

Dining Facilities

Uncle Bao's Fort Bliss

"Uncle Bao's Fort Bliss," MWR's newest dining spot featuring Szechwan cuisine, is open for business at the Inn at Fort Bliss on Victory Avenue and is located just off the hotel's main lobby. In the tradition of Uncle Bao's two El Paso restaurants, which have served the area for 18 years, Uncle Bao's Fort Bliss also features the restaurant's signature "all you can eat" buffet. The buffet offers standard favorites such as broccoli beef, sweet and sour pork, combination lo mein and General Tao's Chicken and features daily specials that will vary from day to day. The cost of the lunch buffet is \$5.95 and the dinner buffet is \$7.95. Patrons may order a la cart off the menu, and a limited American menu is also available. Uncle Bao's Fort Bliss accepts take out orders and will deliver on post. The restaurant is also available to cater private functions. Uncle Bao's Fort Bliss, 915-565-7777 ext. 352, is open Mon-Sat, 11am-9pm and Sun, 11:30am-8pm.

Pace Hall Dining Room

For a quiet, relaxing breakfast in elegant surroundings try the Pace Hall Dining Room. Pace Hall serves a complimentary Continental Breakfast Buffet 7 days a week for guests of Fort Bliss Lodging. Other diners can choose from the fresh, light selections at a reasonable price, or choose from the breakfast menu offered daily. The beautiful dining room at Pace Hall is the perfect setting for important intimate breakfast meetings or just a quiet, reflective start to a busy day. Pace Hall can be reserved for private luncheons or meetings by calling Fort Bliss Lodging.

Fort Bliss Lodging Services' Pace Hall is open to the Fort Bliss community for breakfast from 6:30 to 8:30 a.m. Monday through Friday. Patrons may order a full off-the-menu breakfast as well as a simple continental breakfast. Groups may also reserve an area for early breakfast meetings.

Located on the far west side of post on Club Road next to the Pershing Gate, Pace Hall offers a pleasant ambiance in the charm of one of Fort Bliss' most historical buildings. For information or reservations, call Heidi Green at 915-568-4894.

Housing - Government

Family Housing

Privatization

GMH Military Housing has partnered with the Department of the Army for the purpose of improving the military family housing community. GMH Military Housing will be responsible for the development, construction, renovations, maintenance and management of family housing at Fort Bliss.

Exception to Policy for On-Post Housing

Following are the facts about exception to policy for on-post housing at Fort Bliss.

Exception to policy for on-post housing will not be approved for the following reasons:

- financial considerations only
- lack of a driver's license by a spouse
- to be close to a medical center emergency room
- for common medical problems such as; asthma, allergies, pregnancy, depression, behavior disorders, substance abuse and well controlled seizure disorders.

Exception to policy for on-post housing at Fort Bliss is generally approved for soldiers who have family members that require housing modifications such as wheelchair accessibility, limited steps and environmental modifications for severe cases based upon physician recommendation and approval from the hospital command.

The soldier must be enrolled in the Exceptional Family Member Program (EFMP) and have a family member with a disability which requires the above mentioned housing modifications. If the soldier is not enrolled in EFMP, then the soldier must attend the EFMP Enrollment Briefing. The EFMP Enrollment Briefing takes place every Tuesday morning 8:30 to 10:30 am at WBAMC Developmental Pediatrics which is located on the 3d floor of the WBAMC Bradley Building. The soldier and/or spouse must bring the family member's medical records and a black ink pen. Please do not bring any children to the briefing.

The soldier who is applying for exception to policy for on-post housing must have the following:

- A copy of the EFMP enrollment, which should be shown to the WBAMC physician writing the statement.
- A medical statement from a physician at WBAMC which states the diagnosis, the date of onset of the disability, the prognosis and a statement from the physician explaining why government housing is necessary, in other words, why the soldier should be placed above everyone else on the housing list. The physician must be a specialist for that disability or who knows about the family member's condition. The physician's medical statement must also have the Department Chief's approval and be cleared for release by the WBAMC Personnel Administration Division.
- A Letter of Request through the soldier's complete chain of command with the above supporting documentation. The Letter of Request must state why the soldier is applying for an exception to policy for on-post housing.

The request must be taken to the GMH Military Housing Office. It is recommended the request be hand carried so it does not get lost and to speed up the process. The Housing Office will send the request to the Office of the Director of Health Services who will endorse the request and return it to the Housing Office. The Housing Office will then notify the soldier of approval or disapproval.

Questions can be directed to WBAMC EFMP Liaison at 915-569-2363 or DSN 312-979-2363.

Single Service Member Housing

Fort Bliss housing maintains a total of 32 units for unaccompanied officers/senior NCOs. Bonafide bachelors have a current waiting list of approximately 15 days for a room. Geographical bachelors generally must wait approximately 120 days for a room. A \$45 deposit is required when receiving a room. There is no cost for the room. Maid service is not provided.

Single service members in pay grades E-7 and above are authorized to live off post and to receive Basic Allowance for Housing (BAH) at the without dependents rate.

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming PCS move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even estimate the weight of your household goods before you visit your transportation office to set up the move. If you are going overseas, you should begin to plan what items you will take in your hold baggage, in your household goods shipment and what might need to go into storage. Remember for overseas assignments electricity is different and houses are generally much smaller and cannot handle large furniture.

Set up an appointment with your transportation office as soon as you have a copy of your PCS orders. The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire. The counselors will explain all your PCS move entitlements in detail. Your first decision is whether to have the government move you or whether to move yourself. There are pros and cons to each type of move. Your counselor will answer all of your questions. If you choose a government move, they will book your shipment and let you know the exact dates the movers will come. If you choose to move yourself, the counselor can assist with recommendations and tips on how to do a personal move.

Automobile

The government may ship one Privately Owned Vehicle (POV) at their expense to your new overseas location. This is handled through your transportation office. Remember to discuss your POV needs at your initial counseling session. The shipping contractor has established a [website](#) where you can track the location of your POV through the shipping process.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine and restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing as well as fees. Checking the [SDDC website](#) will provide details on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well.

Delivery of Household Goods Shipments

It is your responsibility to contact the transportation office as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and e-mail. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

Customer Satisfaction Survey

Once your personal property is delivered, you'll be asked to [rate the customer service](#) you received from the movers. Make sure you take the time to do this. Your feedback will make the process better for everyone.

Claims

If you have any loss or damage to your personal property you may need to file a claim. Use the front of [DD Form 1840/1840R](#) to notify the mover of any loss or damage you find at the time of delivery. If further loss or damage is discovered after the transportation provider departs, use the reverse side of the form, DD Form 1840R. You must **file DD Form 1840/1840R within 70 days of delivery**. Completing and submitting the DD Form 1840/1840R does not constitute filing a claim. A claim is separate and distinct from these forms. Your local personal property office and claims office will give you complete instructions on where and how to file DD Form 1840/1840R and your claim.

Household Goods - Shipping Pets

Boarding

The Inn at Fort Bliss no longer permits pets in the rooms. The Inn will issue a statement of non-availability to incoming personnel who have pets and are denied rooms at the Inn due to their pets. The Armed Services YMCA located adjacent to Fort Bliss does permit animals in the rooms.

Vaccinations

Due to its location along the border, El Paso is an area with a higher than average incident rate of rabies. It is recommended that pets receive all required shots prior to or immediately upon arrival.

Transportation

Travelers shipping pets into El Paso should time their arrival/and/or transfer of pets at other airports to ensure the pet does not sit out on the hot tarmac during transfer between aircraft. If at all possible, try to schedule the flights in the early mornings or evenings for your pet's safety. All cats and dogs must receive rabies shots and tags annually, through your local veterinarian. All dogs and cats over four months of age must have a current rabies vaccination.

Base Regulations

Families living in government quarters are limited on the number and type of pets allowed. Check with the housing office for regulations.

Stables

Stables are available on Biggs Army Air Field to board horses.

Quarantine

Dogs or cats that bite any individual must be quarantined for a 10 day period. Bites must be reported to Animal Control workers at 915-532-5966. There is no quarantine required for pets being brought into the El Paso geographic area.

Education - General Overview

Public School

Three elementary schools and one high school are located on Fort Bliss grounds. Chapin High School is near Fort Bliss. Transportation to off post schools is provided by busing. All of these schools are part of the El Paso Independent School District.

Personnel living off post should be aware that there are also eight other school districts in the El Paso area. Personnel living in an area other than that designated as part of the El Paso Independent School district are required by law to send their children to the school district designated for that area. All nine districts have signed the memorandum of agreement.

Absences

A child required to attend school may be excused for temporary absence resulting from any cause acceptable to the teacher, principal, or Superintendent of the school in which the child is enrolled.

Attendance for Credit

A student shall be given credit for a class only if the student has been in attendance 90 percent of the days the class is offered per semester, unless an attendance committee appointed by the Board of Trustees gives the student credit because there were extenuating circumstances for the absences.

Bilingual Education

Bilingual education is available for students in all districts. Contact your child's principal or the district's central offices for more information about existing programs.

Busing

Texas law does not provide funding for transportation of students living under two miles from school. Busing is provided by the district for all students living on post who attend their designated (Austin and Chapin) High School. Additionally, some special education students are bused, if they are attending a special education class not being offered in their immediate area.

Counseling

Counselors/at-risk coordinators are available at middle, junior and senior high schools for assistance in credit evaluations, class registrations, and all school-related changes.

Discipline

All schools in the El Paso, Socorro and Ysleta Independent School Districts have a discipline management plan. All students and parents are given a student code of conduct at the beginning of each school year.

Federal School Lunch Program

Contact the school principal for information and an application form for the free and/or reduced price lunch program.

Gifted Education Programs

The El Paso Independent School District provides program options throughout the district that reinforce the strengths, needs, and interests of gifted and talented students. Curriculum and instruction are differentiated by modifying the depth, complexity, and pacing of the general school program. Qualification is based on five equally weighted criteria:

- Standardized Achievement and/or Aptitude Test(s)
- Behavioral Characteristic Log
- Student Classroom Activity
- Parent Evaluation

- Cumulative Grade Averages

Honors Program

Contact the principal or school counselor for information regarding honors classes (pre-advanced placement and advanced placement) available to students in grades 9-12.

Immunization

All military family members must present, at the time of first registration, the proof of immunizations. The 2004-2005 El Paso Independent School District immunization requirements for school enrollment and attendance

Ft. Bliss School Liaison Officer

The school liaison officer is a professional educator whose responsibility is to serve the educational needs of the military community. The post educational liaison is a direct link between the military and school districts in the El Paso area. The liaison office telephone numbers are 915-568-9306 or DSN 312-978-9306, FAX 915-568-4357.

Frequently Called Numbers El Paso School District

School	Phone Number
Austin High School	(915)587-2500
Chapin High School	(915)832-6730
Bassett Middle School	(915)231-2260
Ross Middle School	(915)887-3060
Bliss Elementary	(915)587-2540
Burnett Elementary	(915)231-2580
Hughey Elementary	(915)832-6670
Logan Elementary	(915)231-2720
Milam Elementary	(915)587-2520
Travis Elementary	(915)231-2740
EPISD(El Paso Independent School District)	(915)779-3781
Pupil Services	(915)779-4041
Special Education	(915)775-2143

Registration

Records required for all students at the time of registration include:

- Child's Social Security Card.
- Birth certificate, hospital record or Baptismal certificate.
- Immunization and shot record--up to date.
- Report card from last school attended.
- Proof of residency (quarters assignment or rent receipt).

Texas Assessment of Academic Skills (TAAS)

The statewide assessment program shall be primarily performance based to ensure accountability for student achievement that achieves the state goals for public education. The state-adopted criterion-referenced assessment program shall assess competencies in reading, writing, mathematics, social studies, and science. The state-adopted exit-level assessment instrument shall assess competencies in mathematics and English language arts (including writing).

Extra Curricular Activities

All school districts in the El Paso area fully support students from military families who want to participate in extra-curricular activities. Check with your child's principal or the districts' athletic offices to determine what athletic activities

are available.

Zero Tolerance of Violent and Abusive Behavior on School Campuses

The El Paso Independent School District believes that schools must be safe and orderly learning environments. The district further believes that disciplinary infractions involving violence, verbal abuse, and possession of drugs or weapons must be disciplined, in a firm, evenhanded and consistent manner.

Grading System

State of Texas Numerical/Letter Grade Conversion:

- 90 - 100 A
- 80 - 89 B
- 75 - 79 C
- 70 - 74 D
- 0 - 69 F

Private Schools

There are several different types of private schools from which to choose. Parochial, non-denominational and independent schools are increasing in numbers in the El Paso area. Parochial schools are defined as a school supported and directed by the parish of a church. Many El Paso schools consider themselves non-denominational even though they may be run by a church.

Independent schools have no religious affiliation and may adopt a certain method of teaching and exist only for the education of gifted or challenged students. El Paso's private school student bodies range from 6 to 765. Class size varies from 6 to 45. Average annual tuition varies from \$550 to over \$4,000.

To learn more about the private schools in the El Paso area please contact the Fort Bliss school liaison at 915-568-9306.

Adult Education

The Fort Bliss Education Center offers a variety of services for the active-duty military person and for adult family members. Contact the Education Center for information regarding current course offerings of secondary, under-graduate and graduate level programs found under the topic Education-College/Technical. For more information, call 915-568-7161.

Education - Training (College/Technical)

Installation Education Center

The Education Center on Fort Bliss has a wealth of information for soldiers and/or spouses wanting to continue or start an education. They should be your first point of contact. Retired military and DA civilian may also use the resources.

Mickelsen Library is available on post to provide both recreational and educational references to support off and on-duty education quests.

College

Park University has a location in the Fort Bliss Resident Center.

Education - Local Schools

Choosing the right school for their children is a priority for military families. This article describes excellent resources for your use in planning for your child's educational needs. Parents can find current information about public, charter and private schools by using the tools below:

1. How do I choose a good school?

[Choosing a School for Your Child](#) is a U.S. Department of Education publication that will help families identify what is important in selecting a school.

[The School Visit: What to Look For, What to Ask](#) Whether you are choosing a school for the first time, or because you are in transition, this site will provide you with information about what to do and what to ask.

2. What schools are in my area (or in the area where I may move), and how good are they?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child. Listed below are these website tools along with information on how you access the information and what type of information each site provides.

Both [Great Schools](#) and [School Matters](#) provide a wealth of information for parents:

- School contact information
- Distance from zip code (provide the installation zip code, or the zip code of the area where you will be living)
- Public, private or charter school designation
- Student/teacher ratios
- Free and reduced school lunch program (an estimate of economic disadvantage)
- Great Schools provides a rating of schools and a parent comment section
- Percentage of students meeting or exceeding the state standards in math, reading and language arts
- Teachers - average number of years teaching experience, % of first year teachers on the staff
- Students: Average percentage of students absent from school for more than 15 days
- Ethnic breakdown and percent of students with English as a second language
- School Matters provides college prep scores (PSAT, SAT, ACT test scores)-for high schools only
- Great Schools also provides parents the ability to rate the schools and make comments on the schools.

For both sites, the user must enter the State and zip code to find schools in the area.

[SchoolQuest](#) was developed by the [Military Child Education Coalition](#) to help military families select schools. SchoolQuest also offers an Online Library that provides resources for families in transition. At this time, the SchoolQuest data base covers 99 military installations. The Military Child Education Coalition also provides a [data base of information](#) on each State's educational system.

[The School Report Tool](#) is available from Military OneSource that list names and locations of public, public charter, private, virtual and home schooling choices around major installations. [Charter Schools](#) are nonsectarian public schools of choice that operate with freedom from many of the regulations that apply to traditional public schools. Use this site to find one in your area.

3. How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extra curricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

The [Toolkit for Parents](#) was developed by the Department of Defense, especially for Military Families. This 85 page booklet walks parents through preparing for the move and the first two weeks of school....what to ask, what to take, etc..

The [Military Impacted Association](#) has [checklists](#) available for military kids who are leaving or entering a new school.

The Military Child Education Coalition has a [checklist for transferring students](#) that will be helpful. Additionally, through [SchoolQuest](#), MCEC provides parents with the ability to develop a profile for each of their children, which then will provide them with a report on issues related to transferring to a new school district.

4. Question? What happens if I need help during the school year?

During the school year, there are always questions that parents have, such as "What is the best way to help with homework?" or "What if my child needs to see a counselor because my spouse is deployed?" Military OneSource helps with these questions and has 24/7 access. You can call them at 1-800-342-9647, connect to them at the website [Military OneSource](#), or [e-mail a consultant](#).

Education - Local Schools/Overseas

Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

Where do I start?

Start with the information on your new installation. Visit [Plan My Move](#) and review the installation's Education - Overview article. All of the overseas installations have dedicated a portion of the Education Overview to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

What is the difference between a DoD school and an international or national school?

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs.

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch with other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

MilitaryStudent.org provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

Employment - Overview

El Paso's Employment Options

As we begin the twenty-first century, El Paso is experiencing the arrival of the New Economy. Two of the nation's major economic success stories of the past few years, globalization and information technology, are helping to revitalize the El Paso/Ciudad Juarez region.

The first of these success stories, the global economy, has always been an everyday reality in the border region. In the past several years, international trade, stimulated by both NAFTA and the Mexican maquiladora program, has helped to fortify the local economy.

The second major economic catalyst, the ascent of information technology, is refocusing the nation towards information processing and services as the primary sources for job creation. The City will continue to emphasize the creation of high technology jobs in order to sustain its economic growth in the future. These two primary factors have accelerated economic structural change in El Paso.

On Post Prospects

Appropriated and Non-appropriated fund jobs at Fort Bliss do become available each week. A new job announcement list is published weekly. For a listing of job vacancies at Fort Bliss, call the 24-hour job line at 915-568-6232. On Tuesdays and Thursdays, 11 am until 1 pm, Building 505, Pershing Road appropriated and non-appropriated representatives are available. They can provide you with information on current job listings, job applications and any other questions you may have.

Military spouses may be eligible for preference in some Department of Defense (DOD) hiring. DOD has directed NAF Personnel Offices to give employment preference to spouses of active duty military members of the Armed Forces who are relocating because of Permanent Change of Station (PCS) orders. To be eligible for preference, the spouse must have received official orders authorizing the PCS relocation. If the sponsor's orders are for training purposes, then the training must be considered long term, i.e. 12 months or more. For training less than 12 months, employment consideration at the time on DA Form 3433, Application of Employment - NAFI", is submitted to Civilian Personnel. The application must include a copy of the sponsor's PCS orders and a completed "Certification of Eligibility for Spouse Preference". A complete application packet will be required each time the spouse applies. Eligibility begins 30 days prior to reporting date to the new duty location. Once a spouse has used this preference to obtain a NAF job, they are not allowed to receive spouse preference again while the soldier is at Fort Bliss.

Employment Documentation

For job hunting purposes be sure to hand carry the following when you move; all employment records, resumes, college transcripts, certificates, licenses, and last performance appraisal, SF50 if applicable. Do not let the movers pack these items.

Unemployment Compensation

The office for the Texas Workforce Commission (Unemployment) is located just outside the Post. The phone number for unemployment claims services El Paso Tele-Center is 915-832-6400. Information about unemployment can be obtained at 915-533-5259.

Child Care

Child Development Centers (CDC)

Centers on Installation

Child care services are available at two Child Development Centers (CDC) on Fort Bliss. CDC East, located in Building 1730, behind the Fort Bliss Commissary; and CDC West, located in Building 3500, within the Logan Heights housing area.

Programs Offered

Services offered are weekly and hourly child care; before/after school care for kindergarten children; before/after school care for first through sixth grade children; preschool programs and a kindergarten class.

- Weekly Care -- Care for children 6 weeks-6 years (includes kindergarten children) on a regular basis Monday through Friday is provided at both CDC East and CDC West. A long waiting list exists for infants. The weekly program is for families requiring care because of needing child care for employment/school.
- Hourly Care -- Care for children 6 weeks to 12 years on an irregular, hourly basis is provided at CDC East.
- Preschool -- Preschool/kindergarten classes for children 3 to 5 years of age are provided during the school year (Sept through May). For more information call 915-568-4374.
- School age Care -- Regular, weekly care for school age children first grade and older is provided before and after school, during school breaks and during summer vacation. Planned activities such as fun at Kelly Park and sports keep us busy after school. We provide escort service to Travis, Bliss, Logan, Miliam, Hughey, Ross and Assumption Schools. For more information please call 915-568-4374/4429.

Costs

The Military Child Care Act requires DOD to prescribe uniform fee regulations for military child development centers. The fees are based on total family income and apply to all children who attend on a regular basis. The fee ranges are updated annually. Monthly fees for full time child care range from \$158 to \$340. 20% discounts are offered for additional children. Half day fees range from \$95 per month to \$204 per month. Before and after school care fees range from \$31 to \$78. Hourly fees range from \$1.50 to \$2.50 per hour per child.

Family Child Care (FCC)

The Family Child Care Program was implemented in June 1986 to establish a partnership between Child Development Services, parents, and child care providers to improve in-home care. Prior to the Family Child Care Program, no agency monitored the child care being provided in quarters on Fort Bliss. Within the partnerships created by FCC/CDS, we hope to enhance communication between parents and caregivers and help ensure that your children are cared for in a nurturing, safe and developmentally sound environment.

Quarters-based Family Child Care (FCC) services within certified homes offers a family atmosphere with a limited number of children, flexible hours and the capability of addressing special needs. FCC special purpose homes meet the needs of families requiring unique child care services. Included are extended hour homes which provide child care options for those parents who require routine evening child care, who work unusual or long hours, or have mission related child care needs that require child care service up to or in excess of 24 hours. This service meets the needs of dual and single service members needing child care at times the Center is not open. In addition civilians working on Fort Bliss are authorized to utilize FCC.

The Family Child Care office is responsible for ensuring that all Family Child Care providers meet all requirements outlined in AR 608-10 and Fort Bliss SOPs. The staff provides training classes and workshops.

The training required to be a provider consists of classes in Army Regulation 608-10, Child Growth and Development, Child Guidance, Safety, Fire Prevention, Food Safety, Menu Planning, Daily Activities, Administering Medication, Childhood Diseases, Contracts, Running a Small business, Child Abuse Prevention, working with Parents, observing at the Day Care Center, Observing at an FCC home, Infant Care, Learning Centers, First Aid and CPR.

Parents must first register through the Child Development Services system. The FCC office maintains a referral list of

child care openings. Currently there are between 55 and 65 certified FCC providers on Fort Bliss, located in 10 housing areas. For further information, call (915) 568-4198.

School Age Care (SAC)

School Age Care is located at the Youth Plex. For further information please call 915-568-5689.

On base School age care is available for grades 1-8. Bus service is provided from most of the local schools servicing the Installation. Fees are based on current DOD structure. The programs include tutoring, computer Lab, Recreation and Instructional Activities.

Youth Services

Youth Services

The Fort Bliss Youth Services Programs are designed to provide opportunities for education, exercise and enjoyment in a safe and healthy environment. The main Youthplex is located in Building 195.

Youth Sponsorship Program

Fort Bliss has a Youth Sponsorship Program in place. If you are interested in hooking up with another kid of your age group, contact the Youth Plex at 915-568-5437/5495 to obtain a sponsor. Sponsors make the transition to Fort Bliss easier by providing you with information about what to expect upon your arrival here.

Programs Offered

Fort Bliss teens that are ID card holders are invited to become active members in the Youth Services program by participating in any of the following programs and activities:

- Teen Programs
- Variety of Instructional Classes
- Youth Development
- Computer Classes
- Leisure and recreation
- Youth sports leagues
- School age services

Youth Employment

Career Concepts opens the business world to younger adults. Youths in grades 7 - 12 can gain experience in a variety of work situations, including a youth entrepreneurial company and money management program. Job search skills, resume preparation and career opportunities are all a part of Career Concepts. Contact the Youthplex at 915-568-5437/5495 for more information on this program.

The Fort Bliss commissary employs youths ages 15 and up for bagging groceries. They work solely for tips given by the patron. Applications may be obtained at the commissary.

Summer teen hiring on Fort Bliss is contingent on budgetary constraints.

DCA offers a "Hire a Teen" program for teens interested in doing yard work and small household jobs.

Financial Assistance

Be Prepared

When moving financial preparedness is key to success!

Budget your move wisely. Be aware that there is a waiting list for post housing for many ranks. Be prepared to pay for the first month's rent and security deposit. Avoid renting a habitation which is powered only by electricity. Electric rates in El Paso are among the highest in Texas. Be aware that vehicle theft is a problem in the city, and take steps to protect your investment.

Army Community Service Financial Readiness

This program focuses on improving soldiers' personal financial status. This service provides budget counseling, education and instruction on checkbook management. Assistance with Army Emergency Relief (AER) and financial problems can be obtained at Army Community Service (ACS). Call commercial 915-568-1736/3709 or DSN 312-978-1736/3709 for further information or visit ACS, Building 2494, Ricker Rd. on the main post.

Financial guidance is offered to those experiencing money management difficulties or for those who wish to take a proactive approach to their finances. Caring professional financial counselors work with you to prepare a personalized budget and spending plan designed to maximize your financial resources. Army Emergency Relief is available in times of emergency to provide interest free loans to service members and their families.

Army Emergency Relief (AER)

AER provides interest-free loans and grants to soldiers who find themselves in a financial emergency which is both unexpected and due to conditions beyond their control.

Typical Cases Assisted

AER can typically assist with:

- Payment of initial rent, or rent to prevent eviction or foreclosure,
- Non-receipt of pay,
- Lack of basic necessities such as food and utility payments,
- Travel expense for emergency leave due to serious illness or death of family member,
- Funeral expenses include expenses for a parent of the soldier or spouse,
- Loss of funds (includes loss of pay or other funds) attributable to theft. Police report required.
- Essential POV repairs for safe operation.

Typical Cases Not Assisted

The following are types of cases not assisted by AER:

- Payment or consolidation of outstanding debts,
- Travel expenses for other than emergency leave,
- Civilian court fees, fines, lawyer's fees, bail and taxes,
- Purchase of items for convenience or luxury,
- Prolonged illness,
- Fire or other disaster,

Education Assistance -- AER's educational assistance program is a secondary mission providing financial assistance to unmarried dependent children of soldiers, in the form of scholarships. They may pursue their education in vocational training, preparation for acceptance by service academies, and undergraduate level college education.

Legal Assistance

Legal Services

The Fort Bliss Office of the Staff Judge Advocate provides timely, accurate legal advice, service, and support for the command and staff of Fort Bliss. In addition, the Office provides legal services and preliminary legal advice to active-duty and retired soldiers, their family members, and other individuals entitled to receive legal assistance at Fort Bliss and its surrounding area.

Deployment Support

Family Deployment Support

Our mission is to provide guidance, resources and training for Family Readiness Group members and Rear Detachment Commanders.

We help to support deploying units by providing pre-deployment information and material to soldiers and family members, provide assistance to family members, Rear Detachment commanders and Family Readiness Groups throughout the deployment cycle. In addition, we implement training plans and oversight for the Fort Bliss Family Assistance Center team members, assist and support mobilizing Reserve Component units, provide assistance and services to repatriated families as needed.

Support Resources Available

1. Operation READY (Resources for Educating About Deployment and You)
2. Pre-deployment preparation Homecoming and Reunion
3. Children's Workbooks
4. Soldier & Family Readiness
5. Pre-Deployment & Readiness briefings
6. Rear Detachment Training
7. Family Readiness Group Training
8. Family Assistance Center Training

Health Care - Overview

Moving With TRICARE

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You're covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Once you arrive at your new location, update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately.
3. Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you're moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

- North Region [Health Net Federal Services, Inc.](#), 1-877-TRICARE (1-877-874 2273)
- South Region [Humana Military Healthcare Services, Inc.](#) 1-800444-5445
- West Region [TriWest Healthcare Alliance](#) 1-888-TRIWEST (1-888-874-9378)

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

TRICARE Prime Remote

In non-Prime service areas, TRICARE offers TRICARE Prime Remote. To enroll, submit a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for Active Duty Family Members. Be sure to include them on the enrollment form.

Prime Options Outside of the United States

TRICARE Prime Overseas

TRICARE Prime Overseas is offered in overseas areas where there are military treatment facilities or areas in which TRICARE has established a network of qualified host nation providers.

- TRICARE Europe Toll free: 1-888-777-8343; Commercial 011-49-6302-67-7432; DSN 314-496-7432 Fax Numbers: Commercial 011-49-6302-67-6374; DSN 314-496-6374 or [e-mail](#)
- TRICARE Pacific Toll free: 1-888-777-8343; Commercial 011-81-6117-43-2036; DSN: 643-2036; Remote Sites: 011-65-6-338-9277 Fax Numbers: Commercial 011-81-611-743-2037; DSN: 643-2037 or [e-mail](#)
- TRICARE Latin America & Canada (TLAC) Address: TAO-LAC, Bldg 38802, Ft Gordon GA 30905-5650; Toll free 1-888-777-8343; 1-706-787-2424; DSN: 773-2424 Fax Number 1-706-787-3024 or [e-mail](#)

If you move to an area in which TRICARE Prime Overseas is offered, transfer your enrollment by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas on the form.

TRICARE Global Remote Overseas

TRICARE Global Remote Overseas is a Prime option offered in designated remote overseas locations. If you move to an area in which TRICARE Global Remote Overseas is offered, you and any authorized family members living with you may enroll by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center. Then, when you arrive in your new area, transfer your enrollment.

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any active duty family member who is registered in DEERS may use these programs by seeing any network or non-network providers that are authorized by TRICARE. In areas outside of the United States, active duty family members who don't want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation provider.

If you're already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Then, find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's Web site for a list of providers. Remember, if you see network providers, you'll be using the Extra option and pay lower copayments.
- Outside of the U.S.: Contact your TRICARE Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you'll have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life—TRICARE's coverage for those who are eligible for Medicare—requires no enrollment and you'll have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact the TRICARE Area Office for the overseas area where you are moving or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Getting Care Along the Way

- Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you've received any routine medical or dental care you think you might need during the time you'll be traveling. Or, delay the care until you get to your new duty location.

- Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you're traveling near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are hospitalized in a civilian facility for more than 24 hours, contact your regional contractor

- Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

- Emergency or Urgent care Overseas—Contact closest TRICARE Area Office or TRICARE Global Remote Call Center.

You don't need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you're traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE web site](#)
- The mail-order option is not recommended for a prescription you need right away, but if you'll be traveling for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE web site](#).
- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE web site](#).

Installation Specific Information*Installation Hospital*

William Beaumont Army Medical Center is the focal point for military personnel and family members requiring medical care. Named after an Army physician who served during the war of 1812, the present 12-story medical center building provides a total of 364 beds. Encompassing over one-half million square feet, the structure houses many departments and clinics which provide a full range of treatment and training capabilities.

In addition to the Medical Center, health care is provided at the Soldier Family Medical Clinic and at various Dental Clinics.

The William Beaumont mission also includes operation of the Army's first Residential Treatment Facility for substance and alcohol abuse and a regional trauma unit. Other activities include medical clinical investigations, preventive medicine and mental health. Additionally, a full service Veterans Affairs Hospital is adjacent to the main hospital complex.

Local Community Information

Thirteen private hospitals, one public hospital and one military hospital provide more than 2,300 beds for use by the community. The city has two designated trauma centers.

Health Care - Special Needs

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of](#)

[contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has [State points of contacts](#) with useful links to State programs and organizations.

Installation Specific Information

The Exceptional Family Member Program (EFMP) provides assistance to all active duty soldiers who have a family member with a physical, emotional, mental, or educational disability. EFMP provides information and referral about support services in the local community. EFMP participates in family find programs by identifying eligible family members.

EFMP enrollments and updates are done through the William Beaumont Army Medical Center EFMP program at 915-569-1854/1830.

Education - Special Education/EIS

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Children from Birth to Three Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and territories to provide [early intervention services](#) to children from birth to age three who are developmentally delayed, or who are at high risk of being developmentally delayed. Early intervention services may be provided by local school districts or health departments. There is no common name across States for the programs, but you may hear them referred to as Part C programs (because Part C is the section of the IDEA that pertains to early intervention).

The [National Early Childhood Technical Assistance Center](#) provides a list of State Part C directors and funded programs at their web site. [Military OneSource](#) can identify local early intervention programs for you.

- Parents of children who receive early intervention services should hand-carry a copy of the Individual Family Service Plan (IFSP) and most current evaluation reports to the new location.

Children from 3 through 21 Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and Territories to provide [special education services](#) to children who are from 3 through 21 year of age. Each local school district has a special education director, and each school should have a case study committee or school based committee (terms differ) that attends to special education students' needs.

Parents of children receiving special education and related services should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to the new school.

The IDEA requires that if a child transfers to a district in the same state, the receiving school must provide comparable services to those in the child's IEP from the sending district's until the new school develops and implements a new IEP. If a child transfers to another State, the receiving district must provide comparable services to those in the child's IEP from the sending district until the receiving district completes an evaluation and creates a new IEP.

Others who can help you:

- Parent Training and Information Centers Each state is home to at least one Parent Training and Information Center (PTI). PTIs serve families of children and young adults from birth to age 22 with all disabilities: physical, cognitive, emotional, and learning. They help families obtain appropriate education and services for their children with disabilities; work to improve education results for all children; train and inform parents and professionals on a variety of topics; resolve problems between families and schools or other agencies; and connect children with disabilities to community resources that address their needs. [The Technical Assistance Alliance for Parent Centers](#) provides addresses and phone number of the centers in your state.
- STOMP (Specialized Training of Military Parents) is a federally funded Parent Training and Information (PTI) Center established to assist military families who have children with special education or health needs. The staff of the [STOMP Project](#) are parents of children who have disabilities and have experience in raising their children in military communities and traveling with their spouses to different locations.

6316 So. 12th St.
Tacoma, WA 98465
253-565-2266 (v/tty)
1-800-5-PARENT (v/tty)
Fax: 253-566-8052

[Email](#)

Installation Specific Information

A variety of Special Education Services are offered in the El Paso, Socorro, and Ysleta school districts. If your child is currently enrolled in a special education program, it is vital that the principal or counselor be notified of this fact at the time of registration. If you feel that your child is in need of referral to a special education program, work with the school principal to set up the testing process. Further information can be obtained from your child's school or from contacting the Special Education Departments.

Further information may also be obtained from the Fort Bliss School Liaison.

Contact Information

2494 Ricker Road
Fort Bliss, TX 79916
Phone 915-568-1132 / 915-568-6291 / 915-568-7088

Phone (DSN) 312-978-6291
Fax 915-568-4357
Fax (DSN) 312-978-4357

[Email](#)
[Website](#)

Child Development Centers

Child Development Center
1730 Haan Road
Fort Bliss, TX 79916
Phone 915-568-5689

[Website](#)

Commissary/Shoppette

Haan Shoppette/Class Six/Pump Island
1610 Haan
Fort Bliss, TX 79916
Phone 915-566-8371

[Email](#)
[Website](#)

Dental Clinics

Dental Clinic #1 (WBAMC)
7777 Carrington Road
Fort Bliss, TX 79916
Phone 915-569- 2511

Emergency Relief Services

American Red Cross
45 Slater Road
Fort Bliss, TX 79916
Phone 915-568-6301

Exchange(s)

AAFES Main Post Exchange
1611 Marshall Road
Fort Bliss, TX 79906
Phone 915-562-7200

[Email](#)
[Website](#)

Family Center

Army Community Service
Bldg. 2994
ACS
ATZC-CAA-A
Fort Bliss, TX 79916
Phone 915-568-0494

Financial Institutions

Wells Fargo Bank
Fort Bliss Branch
1722 Marshall Road
El Paso, TX 79916
Phone 915-521-4066

[Website](#)

Automotive Services

Auto Repair Center
820 Holbrook
Fort Bliss, TX 79916
Phone 915-568-7280

[Website](#)

Civilian Personnel Office

Civilian Personnel Office
504B Doniphan
Fort Bliss, TX 79916
Phone 915-568-6232

[Website](#)

Commissary/Shoppette

Commissary
1717 Marshall Road
Fort Bliss, TX 79906
Phone 915-568-1846

[Website](#)

Emergency Relief Services

Army Emergency Relief (AER)
2494 Ricker Road
Fort Bliss, TX 79916
Phone 915-568-7088

[Email](#)

Exceptional Family Member Program/Special Needs

Exceptional Family Member Program (EFMP)
5005 North Piedras Street
El Paso, TX 79920
Phone 915-569-1830

[Email](#)
[Website](#)

Family Advocacy Program

Family Advocacy Program (FAP)
2494 Ricker Road.
Fort Bliss, TX 79916
Phone 915-568-1132

[Email](#)
[Website](#)

Financial Institutions

Armed Forces Bank, N.A.
Fort Bliss - Main Branch
1720 Marshall Road
P.O. Box 6071
El Paso, TX 79906
Phone 915-562-5454

[Website](#)

Golf Courses

Underwood Golf Complex
3191 Coe Avenue
Fort Bliss, TX 79916
Phone 915-562-1273

[Website](#)

Hospital/Medical Treatment Facility(s)

Family Practice Clinic
 2496 Ricker Road
 Fort Bliss, TX 79916
 Phone 915-568-3088

Household Goods/Transportation Office (outbound)

Personal Property Shipping Office (PPSO)
 505 Smith Road
 Fort Bliss, TX 79916
 Phone 915-568-5590 (outbound) / 915-568-3668 (inbound)
 Phone (DSN) 312-978-3188

Housing Referral Office/Housing Privatization

GMH Military Housing
 1991 Marshall Road
 Fort Bliss, TX 79916
 Phone 915-564-0795

[Website](#)

Loan Closet

Lending Closet
 2494 Ricker Road
 Fort Bliss, TX 79916
 Phone 915-568-1132
 Fax 915-568-4357

[Website](#)

Military Clothing Sales

Military Clothing Sales
 1611 Marchall Road
 Fort Bliss, TX 79916
 Phone 915-568-2880

[Email](#)

Relocation Assistance Program

Relocation Readiness Services
 2494 Ricker Road
 Fort Bliss, TX 79916
 Phone 915-568-6291
 Phone (DSN) 312-978-6291
 Fax 915-568-4357
 Fax (DSN) 312-978-4357

[Email](#)

[Website](#)

School Age Care

Fort Bliss School Age Services
 3508 Ellerthorpe Avenue
 Fort Bliss, TX 79916
 Phone 915-569-5788/5040
 Phone (DSN) 312-978-8336/1295

[Email](#)

[Website](#)

Household Goods/Transportation Office (inbound)

Personal Property Shipping Office (PPSO)
 505 Smith Road
 Fort Bliss, TX 79916
 Phone 915-568-5590 (outbound) / 915-568-3668 (inbound)
 Phone (DSN) 312-978-3188

Housing Referral Office/Housing Privatization

Housing Referral Office
 1991 Marshall Road
 Fort Bliss, TX 79916
 Phone 915-568-2898

[Website](#)

Legal Services/JAG

Office of the Staff Judge Advocate
 13 Slater Road
 Fort Bliss, TX 79916
 Phone 915-568-7141 / 915-568-5102 / 915-568-6040 (criminal law dept.)
 Phone (DSN) 312-978-6040
 Fax 915-568-4906

[Email](#)

MWR (Morale Welfare and Recreation)

MWR Office - Family and Recreation Division
 11 Pershing Road
 Fort Bliss, TX 79916
 Phone 915-568-3500

[Website](#)

New Parent Support Program

FAP - New Parent Support
 2494 Ricker Road
 Fort Bliss, TX 79916
 Phone 915-568-1132

[Email](#)

[Website](#)

Retirement Services

Retirement/Separation Services
 500 Doniphan Road
 Fort Bliss, TX 79916
 Phone 915-568-5207

School Liaison Office/Community Schools

Fort Bliss School Liaison Officer
 2494 Ricker Road
 Fort Bliss, TX 79916
 Phone 915-569-5064
 Phone (DSN) 312-978-9306

[Email](#)

[Website](#)

Temporary Lodging/Billeting

Fort Bliss Inn
1744 Victory Avenue
Fort Bliss, TX 79916
Phone 915-565-7777
Phone (DSN) 312-978-6078

Travel Office

Travel Office - Carlson Wagonlit Travel
504A Pershing
Fort Bliss, TX 79916
Phone 915-566-4488

Victim Advocate Services

FAP - Victim Advocate Program Manager
2494 Ricker Road
Fort Bliss, TX 79916
Phone 915-568-1132

[Email](#)
[Website](#)

Women, Infants, and Children (WIC & WIC-O)

Women, Infants, Children (WIC)
51 Slater Road
Fort Bliss, TX 79916
Phone 915-771-5870

Transition Assistance Program

Army Career and Alumni Program
Pershing Road
Building 515A
Fort Bliss, TX 79916
Phone 915-568-5903

Veterinary Services

Veterinary Treatment Facility
6077 Carter Road
Fort Bliss, TX 79916
Phone 915-569-2266
Phone (DSN) 312-979-2266
Fax 915-569-1202

Welcome/Visitors Center

Welcome Center
505 Pershing Road
Fort Bliss, TX 79916
Phone 915-568-3035
Phone (DSN) 312-978-3035

Youth Programs/Centers

Youth Services
3508 Logan Heights
El Paso, TX 79904
Phone 915-568-8336

[Email](#)
[Website](#)

Major Units

6th Air Defense Artillery Brigade

Contact Information:

SDNCO

COM: 915-568-4607

DSN: 312-978-4607

FAX: 915-568-3340

31st ADA Bde

Contact Information:

SDNCO

COM: 915-568-2009

DSN: 312-978-2009

FAX: 915-568-2978

Joint Task Force Six (JTF-6)

Contact Information:

PAO

COM: 915-568-8789

DSN: 312-978-8789

FAX: 915-568-8077

Patriot Training Intermediate Maint

Contact Information:

1SG

COM: 915-568-2278

DSN: 312-978-2278

FAX: 915-568-5117

USMC/USN Detachment

Contact Information:

First Sergeant

COM: 915-568-6094

DSN: 312-978-6094

US Army Defense Artillery School

Contact Information:

SGM

COM: 915-568-4202

DSN: 312-978-4202

FAX: 915-568-0697

4-1 CAV

German Air Force Command

Contact Information:

S-1 Personnel Officer

COM: 915-568-5506

DSN: 312-987-5506

11th Air Defense Artillery Brigade

Contact Information:

SDO/SDNCO

COM: 915-568-5843

DSN: 312-978-5843

FAX: 915-568-2313 (S-3)

HHB USAADC

Contact Information:

1SG

COM: 915-568-7412

DSN: 312-978-7412

FAX: 915-568-6504

ADATD ADA Test Directorate

Contact Information:

1SG

COM: 915-568-5443

DSN: 312-978-5443

FAX: 915-568-4048

US Army Sergeants Major Academy

Contact Information:

SDNCO

COM: 915-568-8081

DSN: 312-978-8081

WBAMC

Contact Information:

Troop Command PAC

COM: 915-569-2927

DSN: 312-979-2927

204th MI BN

Contact Information:

SDNCO

COM: 915-569-6068

DSN: 312-979-6068

FAX: 915-569-6083 (S-1)

108th ADA Brigade

Contact Information:

SDO

COM: 915-568-5119

DSN: 312-978-5119

FAX: 915-568-6235

32d Army Air Missile Defense Command

Contact Information:

HHB 1SG

COM: 915-568-7266

DSN: 312-978-7266

FAX: 915-568-4153

DENTAC

Contact Information:

SDNCO

COM: 915-569-2511

DSN: 312-979-2511

USACAS (McGregor Range)

Contact Information:

S-1

COM: 915-569-4408

DSN: 312-979-4408

FAX: 915-569-9292

German Air Force Air Defense School (GAFADS)

Contact Information:

Duty Office (After Hours)

COM: 915-568-6508

DSN: 312-978-6508

76th MP Bn

Contact Information:

COM: 915-568-3830

DSN: 312-978-3830

FAX: 915-568-2023

Military Entrance Processing Station (MEPS)

Contact Information:

COM: 915-568-3505

DSN: 312-978-3505