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Plan My Move Booklet for Camp Pendleton

Overview



Location

Camp Pendleton is located in North San Diego County, in Southern California. The base is adjacent to the City of Oceanside, a military town, by the Main Gate in the South. The City of Fallbrook borders our base to the East, right outside the Fallbrook Naval Weapons Station Gate. The City of San Clemente borders our base at the most northern part, the San Onofre area. The size of Camp Pendleton is comparable to the size of the State of Rhode Island. The cost of living is high in San Diego County. The mild climate and beautiful scenery attract a lot of new residents and tourists to our area each year.

Camp Pendleton Marines are environmentally conscientious as they share the land with nearly 400 species of mammals and birds. The protection of several endangered species is considered when planning for training. Camp Pendleton is also home to about 55 bison.

Welcome to Southern California and Marine Corps Base Camp Joseph H. Pendleton, the site of the Corps' largest amphibious assault training facility, encompassing 17 miles of prime coastline and 125,000 acres. The base operator's phone number is 760-725-4111 or DSN 312-365-4111. To view a Welcome Aboard video visit this [website](#).

History

On March 10, 1942, the Department of the Navy announced the purchase of approximately 130,000 acres, the "Rancho Margarita y Las Flores", located between Los Angeles and San Diego. Following the purchase of the vast rancho, the new West Coast Marine Corps Base would be named Camp Joseph H. Pendleton, in honor of MGen. Joseph Henry Pendleton. Camp Pendleton was declared a "permanent" installation in October 1944, and in 1946 General Vandegrift stated that the base's future role was to be the center of all West Coast Marine activities and the home of the 1st Marine Division, with a peacetime strength of 12,500. The Corps has broadened its mission capabilities since the 1980's, as "amphibious" became "expeditionary", combining infantry, armor, supply and air power. Over the years, Camp Pendleton has demonstrated its successful training and effectiveness in the United States Marine Corps through WWII, Korea, Vietnam, the Persian Gulf, humanitarian efforts in Somalia and Haiti, and the war on terrorism worldwide. For more information, please visit our [homepage](#).

Mission

Marine Corps Base has the responsibility of providing housing, training facilities and logistical support for the Fleet Marine Force elements and other units assigned here. In addition, the base conducts specialized schools and other such training as the Commandant of the Marine Corps may direct.

Major commands are Marine Corps Base, 1st Marine Expeditionary Force, 1st Marine Division, 1st Marine Logistics Group, elements of the 3rd Marine Aircraft Wing, and many tenant units (Marine Corps Air Station, ACU-5, Naval Hospital, the Marine Corps Tactical Systems Support Activity (MCTSSA), Naval Weapons Station Fallbrook, and a Reserve Support Unit).

Population Served

Pendleton has a population of approximately 37,000 active duty Marines and Sailors, with approximately 27% of family members living on base and 73% living off base.

Demographics

Demographics	Population
Population Served	116,700
DOD Population	33,700
Family Members	45,900
Retirees	30,000
Civilian Employees	3,900
Reserve Components	USMC, Navy, Army

Base Transportation

Currently, there is no base transportation on this installation.

Sponsorship

The Sponsorship Program is a very helpful tool for inbound members. To request a sponsor at your new duty station, approach your unit Sponsorship Coordinator who will send a message with all your pertinent information to your new command and the gaining activity will assign a sponsor. You may also discuss sponsorship issues with your Relocation Specialist. Your sponsor will get in touch with you by letter, phone or e-mail and answer your questions and will meet you and greet you and show you around at your new duty station. A sponsor's assistance can make all the difference in helping newcomers settle in as quickly as possible.

All personnel are required to report to the Joint Reception Center (JRC), Building 130132, in service "A" uniform. The duty desk is open 24 hours a day, 7 days a week and the phone number is 760-725-6662. The JRC personnel will direct you to your new command. To forward your mail, you may go to your local post office and for a small fee (\$32 for six months) establish a post office box at the Oceanside Post Office.

Temporary Quarters

All personnel checking into Camp Pendleton are advised to make reservations for Temporary Lodging with the Ward Lodging facility (hostess house) or Billeting (Transient Quarters) up to 1 year in advance. There are large numbers of personnel incoming to and outgoing from Camp Pendleton. Single service members are assigned barracks by their new command. The summer months are extremely busy for PCS moves.

Pets are not allowed in temporary housing. Camp Pendleton Base Housing Office has referrals for pet lodging.

Relocation Assistance

Marine & Family Services' Relocation Assistance Program is located in Bldg 13150. Relocation Assistance provides Welcome Aboard Packages, maps and numerous other resources, plus Loan Closet items to those who are relocating to Camp Pendleton. The Welcome Aboard Orientation is held from 8:00 am - 10:00 am on Mondays, Wednesdays and Fridays at the Joint Reception Center (JRC), Building 130132. Spouses are highly encouraged to attend. Seminars are provided monthly on sponsorship and PCS moves. Please call toll free 1-800-253-1624, or 760-725-5704/3802 for more information.

Critical Installation Information

San Diego County is a high cost area with the high cost of housing being at the top of the list. Do come financially prepared! Bring enough money to cover expenses such as food, rent deposits, and temporary lodging, whether it is on base or off base, and for which you will be reimbursed when you settle your travel claim with Disbursing. For money related issues, you can make an appointment with the Financial Budgeting Specialists at Marine & Family Services or see a budget counselor at the Navy/Marine Corps Relief Society (NMRS).

Sponsorship

Settling into your new location and your new unit takes time. [Plan My Move](#) is designed to assist you with information about your new location. Complimenting Plan My Move each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. Sponsors can make your transition smoother. The purpose of the Sponsorship program is to:

- Provides a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You can request a sponsor through your unit, or with help from the Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.
- **Navy:** OPNAV INSTRUCTION 1740.3B prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3B outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. Contact your Relocation Manager to inquire about a youth sponsor.

Directions to Installation

Directions to Camp Pendelton

Camp Pendleton is located about 42 miles north of the San Diego airport, Lindberg Field and about 88 miles south of the Los Angeles International Airport, LAX. Driving direction to Camp Pendleton is fairly easy due to the base being located off of Interstate 5 which runs up and down the entire west coast. When driving towards Camp Pendleton on I-5, you know you are close when you enter the city of Oceanside, CA. The Camp Pendleton exit is clearly labeled and will take you directly to the front gate of the base. At the front gate be prepared to present your DOD I.D. card and a copy of your orders to the sentry. If you are driving your POV aboard MCB Camp Pendleton. You will need a current driver license along with the vehicles' current registration document and proof of insurance for that vehicle.

Traveling from the South

If you plan on traveling from the southern part of the country, you will probably enter the San Diego area via Interstate 8. As you enter the city via the I-8, you will want to veer right on I-15 north. You will drive for about 6 miles before you encounter CA52. You will want to go west on CA52. After about 4 miles, you will encounter I-805. Go north on I-805. After another 4 miles, you will merge with I-5 and this will take you the last 24 miles to the Camp Pendleton exit.

Traveling from the North

Traveling from the northern part of the country, you will probably enter the North County San Diego area via Interstate 1-5. As you enter the city via I15 south, you will encounter CA78. Veer right on CA78 west. You will take CA78 about 18 miles before you run into I-5. Veer right on I-5 north. You will take I-5 north for the last 5 miles to the Camp Pendleton exit.

If you have any problems with directions, please feel free to contact our office at 760-725-3802/5704. You can also contact the 24hr duty at the Joint Reception Center at 760-725-6662.

San Diego International Airport to/from Camp Pendelton

Cloud 9 Shuttle

1-800-974-8853 or 1-800-974-8885. From Airport, pick up is at the USO (Terminal #2), \$20.00 one way to anywhere aboard the base. Five pick-up times Monday thru Sunday: 12:30 p.m., 4:30 p.m., 7:30 p.m., 11:00 p.m. and 12:30 a.m. Children under 3 yrs old are free. For clients leaving Camp Pendleton, reservations are required (3 days prior); pick-up at Main Gate (I-5 & Harbor Drive); *mode of payment accepted: credit cards only!*

San Diego Express Shuttle

24-hour service, 7 days a week, for more information call 1-800-900-RIDE (7433).

Amtrak Rail

1-800-872-7245 (Recording) Take local bus to Amtrak Station. \$11.70 one way (after Labor Day \$9.90) - to or from Oceanside; \$23.40 round trip including military discount (prices may fluctuate depending on season).

United Service Organization (USO)

United Service Organization (USO) is located in Terminal #2 of the San Diego Airport and is open from 8:00 a.m. -11:00 p.m., 365 days a year. The USO is a non-profit, civilian operated organization with tremendous support and operates worldwide in more than 160 locations. The facility boasts of a television lounge and sitting area, video games, movies, transportation assistance (referral to shuttle services to Camp Pendleton), and directions as well as free coffee and refreshments. For more information call 619-296-3192.

Los Angeles International Airport to/from Camp Pendelton

Greyhound Bus Lines

Greyhound does not go directly to the airport from Oceanside. For Greyhound schedule call 760-722-1587. (Recording) To talk to a Greyhound representative call 1-800-231-2222.

Express Shuttle

From Los Angeles International Airport to the Greyhound Bus terminal in downtown LA. Tickets may be purchased from the Greyhound Bus terminal.

Marine Liaison

Offers information to service members who are departing for or returning from overseas duty stations; located in Terminal #2 (lower level, office #1018A). For information or referral call 310-363-1997/3590 or DSN 312-833-1997/3590, or 1-800-723-3080.

United Service Organization (USO)

United Service Organization (USO) offers information and referral services to active duty personnel, their family members and retirees. They have specific information on the times of day the buses and trains run to Camp Pendleton. For more information on services provided by LAX USO call 310-642-1120 or DSN 312-532-8328.

MetroLink

Oceanside is quickly becoming the area's major rail transportation hub. Commuter rail service connecting Oceanside's Transit Center with Los Angeles Union Station via METROLINK is now available. There are currently 11 stops between Oceanside and Los Angeles Union Station. METROLINK operates Monday-Friday only. Oceanside Metrolink is located at: 235 So. Tremont Ave., off Mission Avenue. Metrolink has five train departures: 4:47 a.m., 5:22 a.m., 5:56 a.m., 6:44 a.m., and 3:22 p.m. (three in a.m. and one in p.m.) and four return trains to Oceanside (one in a.m. and three in p.m.). One-way ticket \$11.25; round trip \$21.25. For more information about METROLINK call 1-800-371-5465.

Check-in Procedures

Inprocessing Procedures

When first reporting onboard Camp Pendleton, all personnel, with the exception of students, are required to report to the Joint Reception Center (JRC), Bldg. 130132, located on mainside. Students are required to check in directly with their school. All servicemembers must report in service "A" uniform. The JRC will look at your orders and tell you where you need to report next. For filing your travel claim, see your S-1, unit Disbursing Office.

Navy Personnel

Navy personnel assigned to the Naval Hospital should report to the Officer of the Day at the Quarter Deck, Bldg. H-100. The OOD or Command Duty Officer will be there 24 hrs a day. All other Naval personnel should check-in with their appropriate command (ACU-5, Dental, 1st FSSG, etc.).

Temporary Lodging

All personnel checking into Camp Pendleton are advised to make reservations for Temporary Lodging and/or Billeting up to 1 year in advance due to the large number of personnel incoming to and outgoing from Camp Pendleton. The summer months are extremely busy for PCS moves, so PLAN AHEAD!

Welcome Aboard Orientation

The Welcome Aboard Orientation is held from 8:00 - 10:00 am on Mondays, Wednesdays and Fridays at the Joint Reception Center, Building 130132, providing relocation information to new arrivals. Spouses are highly encouraged to attend. Call toll free 1-800-253-1624 or 760-725-5704/3802 for more information.

Married Servicemembers

If you get married before you PCS, you must inform your commander and follow the procedures exactly as you are given them, the military will not pay for travel and housing of your spouse if you do not follow proper procedures.

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

Permanent Change of Station (PCS) -- A PCS move can be one of the most exciting and rewarding experiences of your military career: new places, new faces, and new challenges. However, for the service member or family who is not prepared, a PCS move can be a very unhappy time. Most of this unhappiness is caused by money problems associated with the PCS move. To help you plan ahead and keep you in control of your situation, here are some tips.

Relocation Tips

- Start saving now. Any PCS move will require additional funds.
- Make reservations for Temporary Lodging at the old and new duty station.
- Request a sponsor by filling out a sponsorship request form which you mail to your gaining unit with a copy of your orders attached. See your Sponsorship Coordinator at your current command for assistance.
- For citizenship and immigration services, contact the base Legal Office and inquire about the class on immigration and naturalization with follow-up counseling.
- Camp Pendleton does not have Post Office boxes. You can either forward your mail to your new command until you get a permanent address or you can obtain a P.O. box from the Oceanside Post Office (see your local Post Office for details). You fill out an application at your local Post Office which they will forward to the Oceanside Post Office with your check for \$32.00 (smallest size box for six months) and the Oceanside Post Office will notify you of your P.O. box number and address or you can call the U.S. Post Office at their toll free number. Don't forget to send out change of address cards!
- Gather all important papers (to include vital records, school records, medical records) and important phone numbers and keep them handy throughout the move. Do not pack them, but carry them with you.
- Make arrangements with the Traffic Management Office (TMO) for packing and pickup of your household goods. You may want to inquire about the Do-It-Yourself (DITY) Move method or a partial POV-DITY.
- Check expiration dates on driver's license and ID cards.

Did you just receive PCS orders or just arrived at your new duty station? Let the Relocation Assistance Program help!!! We tap a variety of resources to guide you through your change in environment and to give you information about your new surroundings and community.

Call Marine and Family Services, Information and Referral's toll free number, or call the Relocation Assistance Program (RAP) Specialists directly.

Welcome Aboard Orientation -- All service members and spouses are encouraged to attend the orientation held each week on Monday, Wednesday, and Friday at the Joint Reception Center (JRC) from 8:00-10:00 a.m. Child care is not provided.

International Cultural Group -- Everyone is Welcome! Single, married.....who wants to have fun, learn, establish new friendships and help others with cultural adaptation. The Group promotes learning about nations of the world through arts and crafts, cooking classes, recreational activities and educational highlights. Meetings/activities are held monthly at various locations depending on scheduled events.

Loan Locker -- The Loan Locker is to help bridge the "gap" while your household goods are in transit. Items for loan at no cost are mats, dishes, pots, pans, eating and cooking utensils, small appliances such as toasters, irons/ironing boards and children's items (car seats, cribs/play pens). Items are checked out for a 14-day period. If required, an additional 14 days may be requested with supporting proof of need. Due to limited supply, Loan Locker items are not available to clients for long-term use. You must make an appointment to return loaned items.

Volunteers -- Volunteer opportunities are available at Marine and Family Services, Family Team Building Community Support. Contact the Volunteer Coordinator.

Youth Sponsorship -- In coordination with Marine Corps Community Services' (MCCS) Youth Activities Department, a "Kids in Touch with Kids" program was established. This program is for kids between the ages of 6 and 19. Kids 18 and 19 must still be in High School. Moving is a bittersweet experience for youth. They face apprehensions about moving, adjustment to new schools, friends and community. Through the Youth Sponsorship Program some of the stress of relocation can be reduced by having a pen pal to share experiences with. Call for more information or ask your local Relocation Specialists for additional information.

Other Services Available -- Trip maker, Resources Library of sample Welcome Aboard Packages, language tapes, and video tapes on most Marine Corps Installations.

Call Marine and Family Services, Information and Referral's toll free number or contact the Relocation Assistance Program (RAP) specialists. Visit the RAP specialists for any relocation assistance you may require.

For other programs under Marine and Family Services, Readiness and Community Support, the Transition Assistance

Program, Career Focus/Employment, Financial Counseling, or Retired Affairs, you may call program information (receptionist), or you may contact the Information and Referral Specialists, Marine and Family Services.

Emergency Assistance

Planning for Emergencies

No matter how well you plan, emergencies happen.

Important Documents/Hand Carry

Carry your important papers (orders, ID cards, passports, travelers checks, etc.) with you. Do not pack in your luggage or household goods. Write down telephone numbers of relatives, friends, your sponsor, and your gaining command. They will be invaluable in case of an emergency while traveling.

American Red Cross

The American Red Cross is available for emergency aid. Red Cross phone numbers are usually listed in the white pages of the local telephone directory. They can help with emergency financial assistance and contacting people that will need to know where you are and what's happening.

Emergency Assistance En Route

If you are near a military installation, contact the Marine & Family Services' Relocation Assistance Program, or the Information & Referral Specialists (I&R) at the Family Services Center. Always have some money set aside for emergencies. For newly arriving personnel, if there is a situation that needs emergency attention, contact your sponsor for assistance. If your sponsor is not available, contact your future command S-1, Admin or Personnel Officer, or Officer of the Day.

Financial Assistance

If you need emergency financial assistance, you may want to contact the Navy/Marine Corps Relief Society on base. After hours, on weekends or holidays you may contact the American Red Cross via their toll free line. Interest free loans for emergency travel in conjunction with emergency leave orders may be provided on behalf of Military Aid Societies (all branches of uniformed services).

Personal Emergencies

If you find yourself in an emergency situation of a personal or domestic nature (sudden illness, accident, violent domestic disturbance), call 911, or in case of family violence contact Marine & Family Services' Counseling and Family Advocacy Program.

Motor Vehicles

Registration & Licensing Requirements

California State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 6 years of age be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Base Vehicle Regulations

Camp Pendleton is a Federal National Defense Installation. All vehicles on this base are subject to search and inspection at any time by Military Police. Driving aboard Camp Pendleton is a privilege and not a right. Said privileges may be suspended or revoked for cause at any time. Any withdraw of consent to these conditions will result in the immediate surrender of your decal and pass, as well as loss of base driving privileges. Driving privileges and base access will also be revoked if soliciting door to door on base.

Base vehicle regulations are pretty self-explanatory. Traffic areas on Camp Pendleton have posted speed limits with a maximum of 55 mph.

Implied Consent Laws -- Base drivers must agree to a chemical test of blood, breath or urine whenever there is a reasonable cause to suspect that the driver is operating a vehicle under the influence of drugs or alcohol. Refusal to submit to such tests will result in immediate suspension of base driving privileges and the state in which driver's license is held may be notified of the suspension.

Drinking and Driving -- If base drivers under the age of 21 have a blood alcohol content (BAC) of .01% or greater, base driving privileges will be revoked. If base drivers are over the age of 21 and have a (BAC) of 08% or greater, base driving privileges will be revoked. This revocation policy applies to all military installations. Further, the state in which driver's license is held may be notified of the suspension.

Insurance -- The insurance of the vehicle must meet or exceed the California Liability insurance minimum of \$15,000/\$30,000/\$5,000. You must maintain the minimum insurance requirements in order to retain base driving privileges.

Window Tinting -- Drivers with window tinting will conform to CA standards. These guidelines apply to vehicles regardless of state of registration. Only the top 5 inches of the windshield may be tinted (as long as the drivers view is not obstructed). Front side windows (from drivers position forward) may only be tinted with clear colorless (e.g. light gray or smoke color) and transparent material. Such material must allow for a minimum transmission of 70% of sunlight. Rear side windows may be tinted to an extent of 20% transmission of sunlight provided there are two exterior side view mirrors. Otherwise it may only be tinted to an extent of 70% transmission of sunlight.

Towing and Impounding -- Vehicle may be towed by a civilian towing agency at the owners expense if it is: illegally parked; interfering with military operations; creating a safety or environmental hazard; disabled by incident/accident;

abandoned; driven/parked aboard the base with a state suspension or revocation; driven by a person on base/state suspension/revocation; used in the commission of a crime; driven without required insurance; failure to use seatbelts (2nd/subsequent violation); or any circumstance where towing/impoundment is authorized by law and/or regulation.

Radar Detectors -- Though legal in the state of California, it is illegal to possess a Radar Detection device aboard Camp Pendleton. Such a device may be confiscated by Military Police. In addition, Radar Jamming Devices are illegal throughout the U.S. and that possession of one is cause for apprehension.

Seatbelts -- Seatbelt use is mandatory for all persons in the vehicle. The first violation will result in a mandatory court appearance and Seatbelt Safety class. A second offence will result in removal of decal and suspension of base driving privileges for a minimum of 30 days. A subsequent violation may result in permanent loss of base driving privileges.

Child Safety Seats --Children under 6 years of age or 60 lbs must be in a child safety seat.

Drivers Course -- If under the age of 26, the USMC Drivers Improvement Course must be completed and proof of its completion must be carried at all times.

Registering Vehicle on Base

The base decal/pass is registered specifically to you for the specific vehicle reported and may not be given, sold, transferred, or placed on another vehicle. If lost, stolen, or mutilated, you must immediately report such incident to the Base Decal office. Base decals are affixed to the lower left corner (driver's side, lower 5 inches) of the windshield so as not to interfere with vision. To obtain a base decal you must go to the Main Gate of Camp Pendleton or the JRC bldg 130132. You must have a valid driver license, current vehicle registration and proof of insurance.

Motorcycles

Motorcycle safety equipment is required as follows:

- proper state licensing
- USMC motorcycle safety course (card to be carried at all times)
- reflective vest
- eye protection
- gloves
- DOT approved safety helmet
- full length trousers
- shirt (long sleeved recommended)
- footwear (covers entire foot over ankle)

Accidents -- All accidents should be reported to the Provost Marshals Office (PMO) immediately.

Loan Closet

Items Available

For service members who have arrived at Camp Pendleton before their household goods shipment, the Relocation Assistance Program offers temporary items that can be borrowed until their personal property shipment arrives. The Loan Locker is meant to help bridge the "gap" while the household goods are in transit. Items for loan at no cost include dishes, pots, and pans, eating and cooking utensils, cribs/play pens, car seats, irons & ironing boards, toasters, and sleeping mats.

How to Borrow

Items are checked out for a 14-day period. If required, an additional 14 days may be requested with supporting proof of need. Due to limited supply, Loan Locker items are not available to clients departing Camp Pendleton.

Please call in advance to check if we have the desired item in stock. Loan Locker hours are from 8:00 am to 3:00 pm. An appointment is necessary for returning Loan Locker items.

Housing - Overview

Government Housing

Nearly 6,880 housing units are available for Camp Pendleton personnel.

Application

Family housing may be made in person or by submitting the Form DD-1746 by mail or FAX 760-725-5559. Upon receipt of the check-in endorsement and other documents pertinent to each individual family, the application will be activated. Eligibility for assignment begins with a control date which is normally the date of detachment from the last permanent duty station.

Waiting periods range from 1-16 months and may vary according to rank, family size, and area requirements. Normally, personnel who wish to live in off-base housing will be permitted to do so. For more information call 1-800-843-2182 or 760-725-6246, for housing area Pacific View/Stuart Mesa, call 760-763-1300, and for base housing office at San Onofre housing, call 760-725-7027.

Exceptional Family Member Program (EFMP)

Service members enrolled in the EFMP requesting priority housing are encouraged to contact the Base Housing Office at least 60-90 days before checking into Camp Pendleton. All service members who have been assigned category IV or V based on the needs of their exceptional family member are provided priority housing per MCO 1754.4A. Upon check-in, applicant will be placed at bottom of the freeze zone. Quarters will not be available immediately in most cases. It is recommended that families remain in quarters elsewhere until they are available at Camp Pendleton. In order to ease their transition and speed up the process of being assigned housing, service members should FAX/Send the following information to Camp Pendleton Base Housing: written request for Priority Housing, a letter from the medical provider specifying any specific needs, and a copy of detaching/attaching orders.

If Government quarters are not assigned, Housing Referral Services are available for finding off base housing. The Housing Referral Services office, located at Bldg. 1138, provides up-to-date listings and rates of apartments and private homes for sale or rent. Military personnel reporting to Camp Pendleton for permanent duty are required to report to the Base Housing Office at Building 1138 before making a rental or sales commitment in the civilian community.

Non-government Housing

Housing Referral Office-(HRO) --The HRO is your contact for any problems you may encounter such as discrimination complaints, tenant/landlord disputes, or any questions or problems about off-base housing is the HRO. The HRO will provide you a list of rentals with corresponding locator maps and give you information regarding the communities in which the rentals are located. All renters should carry renters insurance against fire, theft and other damages. The property owner's insurance will cover the property but not the renters personal property. Ask about the Rental Partnership Program if planning to rent an apartment. Transfer coverage after you arrive.

DoD Automated Housing Referral Network (AHRN)--Visit AHRN.com or ask at your local housing office to learn about this DoD program that is currently available for most installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- Find out about shared rentals
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN [website](#) to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

Rental/Purchase Options

Unfurnished apartments in the surrounding cities average \$850-\$1100 for a one-bedroom unit, \$1250-\$1400 for a two-bedroom unit, and \$1350 plus above for a 3-bedroom place. Security deposits often equal one month's rent. Individual family home rentals average \$1700-\$2500 per month. A recent survey has revealed that the average cost of a single-family home in San Diego County is \$500,000 - \$750,000.

Mobile Homes

Camp Pendleton's Mobile Home Park closed on 30 September 2006, due to privatization.

Housing - Temporary

Temporary Lodging Facility (TLF)

All personnel checking into Camp Pendleton with family members are advised to make reservations for temporary lodging/billeting as early as possible. Temporary lodging expenses (TLE) at origin and destination are reimbursable for a total of 10 days. The base Ward Lodging will accept reservations up to a year in advance.

If lodging on base is not available you must obtain a non-availability statement, from the Ward Lodging facility, which you submit when you file your travel claim. Reimbursement for off-base lodging may not exceed \$110.00 per night in the San Diego County area.

Housing - Government

Family Housing

Nearly 6,880 housing units are available for Camp Pendleton personnel at a variety of housing areas aboard the base. Housing areas and units are detailed in the charts below.

Application

Application for assignment to family housing may be made in person by submitting Form DD-1746. This form can also be sent by mail or FAX 760-725-5559. Upon receipt of the check-in endorsement and other documents pertinent to each individual family, the application will be activated. Normally, personnel who wish to live in off-base housing will be permitted to do so. For more information call 1-800-843-2182 or 760-725-6246. Barracks are available for single servicemembers.

Availability

The waiting list for base housing will fluctuate due to the time of year as well as family size and number of bedrooms required. The housing waiting list also depends on the housing area location. Please contact the housing office to determine how long the wait is for your desired housing needs.

Eligibility

Eligibility for assignment begins with a control date which is normally the date of detachment from the last permanent duty station. Waiting periods range from 1-16 months and may vary according to rank, family size, and area requirements. Once checked-in, you have 30 days to be placed on the waiting list with a control date of your detachment date. If you go beyond the 30 days limit, your effective date on the housing list will be the day you sign-up.

Current Housing By Rank

Junior Enlisted E1 - E3

Deluz	Deluz	Deluz	Serra Mesa	Serra Mesa	San Onofre II	Wire Mountain I	Wire Mountain I	Wire Mountain I
2 BR	3 BR	4 BR	1 BR	2 BR	2 BR	2 BR	3 BR	4 BR
288 Units	209 Units	40 Units	308 Units	324 Units	28 Units	Units	100 Units	52 Units

NCO Housing E4 - E5

Deluz	Deluz	Deluz	Pacific View	Pacific View	San Margarita	SOI	SOI	SOI II	SOI II
2 BR	3 BR	4 BR	2 BR	3 BR	2 BR	2 BR	4 BR	2 BR	3 BR
139 Units	148 Units	26 Units	160 Units	183 Units	330 Units	200 Units	90 Units	248 Units	24 Units

NCO Housing E4 - E5

South Mesa II	Stuart Mesa	Stuart Mesa	Stuart Mesa	Wire Mountain I	Wire Mountain I	Wire Mountain I
2 BR	2 BR	3 BR	4 BR	2 BR	3 BR	4 BR
Units	622 Units	592 Units	6 Units	2 Units	60 Units	136 Units

SNCO Housing E6 - E9

Deluz	Deluz	Forester Hills	Pacific View	SOI	SOI	SOI	South Mesa	South Mesa
3 BR	4 BR	3 BR	4 BR	3 BR	4 BR	5 BR	2 BR	3 BR
109 Units	65 Units	100 Units	30 Units	130 Units	70 Units	10 Units	144 Units	330 Units

SNCO Housing E6 - E9

Stuart Mesa	Stuart Mesa	Stuart Mesa	Wire Mountain II	Wire Mountain II	Wire Mountain III	Wire Mountain III
3 BR	4 BR	5 BR	2 BR	4 BR	3 BR	4 BR
120 Units	128 Units	30 Units	30 Units	66 Units	144 Units	26 Units

Company Grade W1 - O3

Del Mar	Del Mar	ONeill	ONeill	ONeill	San Onofre	San Mateo	San Mateo
3 BR	4 BR	2 BR	3 BR	4 BR	4 BR	3 BR	4 BR
188 Units	19 Units	Units	180 Units	5 Units	65 Units	70 Units	6 Units

Field Grade O4 - O5

Del Mar	Del Mar	ONeill	ONeill	San Onofre	San Luis Rey
3 BR	4 BR	3 BR	4 BR	4 BR	3 BR
8 Units	10 Units	20 Units	13 Units	30 Units	Units

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming PCS move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even estimate the weight of your household goods before you visit your transportation office to set up the move. If you are going overseas, you should begin to plan what items you will take in your hold baggage, in your household goods shipment and what might need to go into storage. Remember for overseas assignments electricity is different and houses are generally much smaller and cannot handle large furniture.

Set up an appointment with your transportation office as soon as you have a copy of your PCS orders. The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire. The counselors will explain all your PCS move entitlements in detail. Your first decision is whether to have the government move you or whether to move yourself. There are pros and cons to each type of move. Your counselor will answer all of your questions. If you choose a government move, they will book your shipment and let you know the exact dates the movers will come. If you choose to move yourself, the counselor can assist with recommendations and tips on how to do a personal move.

Automobile

The government may ship one Privately Owned Vehicle (POV) at their expense to your new overseas location. This is handled through your transportation office. Remember to discuss your POV needs at your initial counseling session. The shipping contractor has established a [website](#) where you can track the location of your POV through the shipping process.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine and restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing as well as fees. Checking the [SDDC website](#) will provide details on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well.

Delivery of Household Goods Shipments

It is your responsibility to contact the transportation office as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and e-mail. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

Customer Satisfaction Survey

Once your personal property is delivered, you'll be asked to [rate the customer service](#) you received from the movers. Make sure you take the time to do this. Your feedback will make the process better for everyone.

Claims

If you have any loss or damage to your personal property you may need to file a claim. Use the front of [DD Form 1840/1840R](#) to notify the mover of any loss or damage you find at the time of delivery. If further loss or damage is discovered after the transportation provider departs, use the reverse side of the form, DD Form 1840R. You must **file DD Form 1840/1840R within 70 days of delivery**. Completing and submitting the DD Form 1840/1840R does not constitute filing a claim. A claim is separate and distinct from these forms. Your local personal property office and claims office will give you complete instructions on where and how to file DD Form 1840/1840R and your claim.

Household Goods - Shipping Pets

Pet Vaccinations

The California Department of Health Services requires all dogs over four months old to have a certificate of current rabies vaccination stating the type, manufacturer and lot number of rabies vaccine used and date of administration. All cities and counties in California have dog control ordinances. It is strongly recommended that cats be rabies immunized, especially if they have access to outdoors. Cats, pet birds and pet rabbits must be healthy on admittance into the state. Parakeets may not be brought into the state for the purpose of sale. Pet ferrets are prohibited in California.

Pet Licensing

If moving/living on base, you have 30 days to register your pet. Registration fee for one year is \$10.00, \$15.00 for two years, and \$20.00 for three years for all altered pets. For all unaltered pets registration fees are: \$25.00 per year, \$40.00 for two years, and \$50.00 for three years. Temporary tags are \$5.00 each for all pets (valid for six months). Unaltered cats must remain indoors. When walking dogs, a leash is mandatory. Personnel living off base must register their pets (dogs and cats) with the local Humane Society.

Pet Travel

Make sure your pet is healthy and strong enough to travel; for example, not too old or too young for the trip. Check with your veterinarian or the base veterinarian.

If you are traveling by air, also check with your airline for any age or health restrictions. Most airlines require health certificates for all animals they are carrying. For destinations outside the U.S., foreign countries (Mexico, Canada), and overseas locations, also check about quarantines, immunizations, rules and regulations that apply for that specific country. Call the agricultural attache of the embassy or consulate for your new country at least four weeks before the trip. Call the U.S. Department of Agriculture, Animal and Plants Health Inspection Service (USDA-APHIS) for regulations. Call for either U.S. requirements (for all states within the U.S.), or to find out all requirements for pets to a particular country. When traveling to Hawaii or a U.S. territory, also check about quarantines, and call the Center for Epidemiologist and Animal Health (CEAH); check the CEAH web site. When moving to specific states with animals such as horses, contact the CEAH.

Pet Transportation

There is no travel entitlement for pets on official travel orders. Pets may travel on a space available basis limited to two pets (cats and dogs only with total weight not to exceed 100 pounds including cages) on AMC flights. There is a charge depending on size of pet and subject to change on a monthly basis. Upon receipt of official travel orders to an overseas area, it is necessary that you bring your pet requirements to the attention of your unit port call representative as early as possible as pet spaces are limited, especially on AMC flights. If booked on a commercial flight, do follow up with the airline regarding your pet reservation and travel requirements.

Pet Boarding

Pet boarding is not available on base check the local yellow pages for facilities near the installation. It is necessary to make pet boarding arrangements prior to arrival at destination. If arriving at Camp Pendleton with horses, the Base Stables has a large boarding facility; however, there is currently a waiting list and they may refer you to boarding facilities in the local area.

[Oceanside Pet Hotel](#) serves pet owners in the northern areas of SD as well as OC. They've got spacious outdoor daytime runs, and cozy indoor nighttime rooms to help convince your dogs that they've never left home. With the pet hotels doggie day care your dogs can have fun in the sun socializing with upwards of 10 other dogs. Group play & fun games.

Quarantine

Quarantine is required only after a bite incident. A 10 day quarantine will be required in such case and can be done at the Base Shelter/Animal Control Center.

Education - General Overview

Public School

Registration Requirements

To register a student, the parents must deliver the child's immunization record, birth certificate, baptismal record, or passport, plus two proofs of residency/verification of address (such as: driver's license, I.D. card, utility bill, rent receipt, etc., showing name and address), child's Social Security Number, and transcript or previous school address to the school the child will be attending. Call the Base Housing Office for appropriate school. Your child can attend a school on base even if you live off base with you providing transportation to and from school. Contact local school districts for rules and requirements for transferring your children to on base schools. To be eligible for kindergarten, your child must be five years old on or by December 2nd of the present school year.

On base schools are all under the traditional school system. Kindergarten enrollment for traditional school systems begins in May with registrations continuing through May, June and August; (the school office is closed during the month of July). The new school year begins in early September. As a reminder, your child will not be admitted to school unless all necessary immunizations are completed. Kindergarten enrollment for year-round school systems depends on track selected.

INTER and INTRA District Transfers

Contact the appropriate school district for rules and requirements governing transfer of your child to a different school district or a different school within your local school district.

California Learning Assessment System

California tests its students on a CLAS system (California Learning Assessment System) For more information on your area's test results, call the San Diego County Office of Education at 619-292-3500.

Home Schooling

The Fallbrook Union Elementary School District wants all on-base families interested in home schooling to be aware that a Home Schooling Facility is available at Mary Faye Pendleton school on base. This Home Schooling program runs for grades K-8 and children from all on-base family housing areas are eligible to enroll. Any student on Camp Pendleton, in San Diego County or Riverside County can join with an interdistrict transfer. A child does not have to live within the district's normal attendance boundaries.

Military Child Education Coalition (MCEC)

The Military Child Education Coalition (MCEC) is helping schools and military installations provide information on the development and education of children from military families. There is a guide available to help you "Chart Your Course, Planning a Successful Journey Through High School and Beyond." The guide/packet is filled with information on enrollment, four-year planning, academic portfolio, what colleges require, and more! For more information, call 254-953-1923.

Adult Education

Life Long Learning-Joint Education Center

Five accredited colleges operate on-base programs including: Central Michigan University, Central Texas College, Embry-Riddle Aeronautical University, Palomar College, and Park University. Courses and degrees are available from the certificate level through the graduate level. Classes are offered throughout the installation normally on accelerated term schedules. Advisement and financial aid information is available through the schools. A full-range testing program is available to base personnel and others associated with the base through the Defense Activity for Non-Traditional Education Support (DANTES) Program and College Level Examination Program (CLEP). Tests include credit by examination, ACT, and SAT certification examinations, and more. Independent study courses are offered through catalogs and include more than 100 institutions throughout the United States. Most courses may be applied toward degrees.

Military Academic Skills Program

An additional program entitled the Military Academic Skills Program is designed to improve learning abilities in the areas of Math, Communications, and English. Students need to see their unit education representative to enroll or call the Joint Education Center. The program is four weeks long during the duty day - 0730-1630. Commanding Officers may refer students or students may refer themselves. They will be on orders to the Joint Education Center. Students completing the program will do better on the ASVAB which helps with lateral moves and they should have better performance back at the unit. The program also helps those interested in pursuing higher education. Note - this program is only available for active duty members.

Apprenticeship Program

Another program which has not received much visibility is the Apprenticeship Program. Certain MOS's are approved for the program. Essentially, Marines document work hours with the supervisor and after "X" number of hours, students earn a certificate in their MOS from the Department of Labor and move from the apprenticeship level to journeyman level. This helps when a Marine gets out and wants to work in a trade. Brochures on this program are available. Note - this program is only available to active duty members.

Tuition Assistance Program

One of the best benefits for active duty members is the Tuition Assistance Program paying 75 percent of the cost of tuition for approved courses towards degrees and certificates. Every active duty member is entitled to tuition assistance of \$3,500 each year. For more information on these programs, call the Joint Education Center at 760-725-6660/6414.

Education - Training (College/Technical)

Adult Education

Life Long Learning-Joint Education Center

A full-range testing program is available to base personnel and others associated with the base through the Defense Activity for Non-Traditional Education Support (DANTES) Program and College Level Examination Program (CLEP). Tests include credit by examination, ACT, and SAT certification examinations, and more. Independent study courses are offered through catalogs and include more than 100 institutions throughout the United States. Most courses may be applied toward degrees.

Colleges

For students who want to attend schools on base, we have six schools that offer classes aboard Camp Pendleton. All the schools have offices located in Bldg 1331 and offer counseling to assist students in with course decisions, testing, and other services that will help the military student succeed.

[Central Michigan University](#), 760-725-0485 or 7600385-0412. Central Michigan University offers graduate level degree programs; including a Masters of Arts in Education and Masters of Science in General Administration in several specialized areas such as Human Resource Management or Computer Information Systems Management.

[Central Texas College](#), 760-725-6386 or 760-385-4942. Central Texas College is a two-year school and offers Associate Degree in the following programs: Business/Business Management, Computer Sciences, Criminal Justice, Fire Protection Technology, General Studies, Law Enforcement, Liberal Arts, or Social Sciences.

[Embry-Riddle University](#), 760-385-0152. Embry-Riddle Aeronautical University offers degree programs at MCAS Camp Pendleton in Associate and Bachelor of Science in Professional Aeronautics or Technical Management. Also offered are Masters Degrees in Management in Logistics, Aeronautical Science, or Project Management. Embry-Riddle also has an office located at the air station in Bldg 2368, Rm 104, 760-385-4233.

National University, 760-268-1533. National University is offering a Bachelor's of Science in Domestic Security Management or Liberal Studies. Also offered is a Masters degree in Homeland Security, and a Single Subject or Multi-Subject Teaching Credential Program.

[Palomar College](#), 760-725-6626. Palomar College is a local California two-year college offering Associate Degrees in Administration of Justice, Business Mid-Management, General Business, General Studies, Law Enforcement, Liberal Arts or Sciences. Classes may be taken on base, at Palomar's main campus in San Marcos, or at any of the other off site campus locations.

[Park University](#), 760-725-6858. Park University is a four year school and offers Bachelors Degrees in the following areas of study: Computer Science, Criminal Justice Administration, Liberal Arts/Studies, and Social Psychology, as well as management courses in the following specialized areas, Accounting, Computer Information Systems, Finance, Human Resources Management, and Marketing.

Military Academic Skills Program

An additional program entitled the Military Academic Skills Program is designed to improve learning abilities in the areas of Math, Communications, and English. Students need to see their unit education representative to enroll or call the Joint Education Center. The program is four weeks long during the duty day - 7:30 am -4:30 pm. Commanding Officers may refer students or students may refer themselves. They will be on orders to the Joint Education Center. Students completing the program will do better on the ASVAB which helps with lateral moves and they should have better performance back at the unit. The program also helps those interested in pursuing higher education. Note - this program is only available for active duty members.

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level. This helps when a Marine gets out and wants to work in a trade. Brochures on this program are available. Note - this program is only available to active duty members.

Tuition Assistance Program

One of the best benefits for active duty members is the Tuition Assistance Program paying 75 percent of the cost of tuition for approved courses toward degrees and certificates. Every active duty member is entitled to tuition assistance of \$3,500 each year. For more information on these programs, call the Joint Education Center at 760-725-6660/6414.

Education - Local Schools

Choosing the right school for their children is a priority for military families. This article describes excellent resources for your use in planning for your child's educational needs. Parents can find current information about public, charter and private schools by using the tools below:

1. How do I choose a good school?

[Choosing a School for Your Child](#) is a U.S. Department of Education publication that will help families identify what is important in selecting a school.

[The School Visit: What to Look For, What to Ask](#) Whether you are choosing a school for the first time, or because you are in transition, this site will provide you with information about what to do and what to ask.

2. What schools are in my area (or in the area where I may move), and how good are they?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child. Listed below are these website tools along with information on how you access the information and what type of information each site provides.

Both [Great Schools](#) and [School Matters](#) provide a wealth of information for parents:

- School contact information
- Distance from zip code (provide the installation zip code, or the zip code of the area where you will be living)
- Public, private or charter school designation
- Student/teacher ratios
- Free and reduced school lunch program (an estimate of economic disadvantage)
- Great Schools provides a rating of schools and a parent comment section
- Percentage of students meeting or exceeding the state standards in math, reading and language arts
- Teachers - average number of years teaching experience, % of first year teachers on the staff
- Students: Average percentage of students absent from school for more than 15 days
- Ethnic breakdown and percent of students with English as a second language
- School Matters provides college prep scores (PSAT, SAT, ACT test scores)-for high schools only
- Great Schools also provides parents the ability to rate the schools and make comments on the schools.

For both sites, the user must enter the State and zip code to find schools in the area.

[SchoolQuest](#) was developed by the [Military Child Education Coalition](#) to help military families select schools. SchoolQuest also offers an Online Library that provides resources for families in transition. At this time, the SchoolQuest data base covers 99 military installations. The Military Child Education Coalition also provides a [data base of information](#) on each State's educational system.

[The School Report Tool](#) is available from Military OneSource that list names and locations of public, public charter, private, virtual and home schooling choices around major installations. [Charter Schools](#) are nonsectarian public schools of choice that operate with freedom from many of the regulations that apply to traditional public schools. Use this site to find one in your area.

3. How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extra curricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

The [Toolkit for Parents](#) was developed by the Department of Defense, especially for Military Families. This 85 page booklet walks parents through preparing for the move and the first two weeks of school....what to ask, what to take, etc..

The [Military Impacted Association](#) has [checklists](#) available for military kids who are leaving or entering a new school.

The Military Child Education Coalition has a [checklist for transferring students](#) that will be helpful. Additionally, through [SchoolQuest](#), MCEC provides parents with the ability to develop a profile for each of their children, which then will provide them with a report on issues related to transferring to a new school district.

4. Question? What happens if I need help during the school year?

During the school year, there are always questions that parents have, such as "What is the best way to help with homework?" or "What if my child needs to see a counselor because my spouse is deployed?" Military OneSource helps with these questions and has 24/7 access. You can call them at 1-800-342-9647, connect to them at the website [Military OneSource](#), or [e-mail a consultant](#).

Education - Local Schools/Overseas

Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

Where do I start?

Start with the information on your new installation. Visit [Plan My Move](#) and review the installation's Education - Overview article. All of the overseas installations have dedicated a portion of the Education Overview to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

What is the difference between a DoD school and an international or national school?

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs.

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch with other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

MilitaryStudent.org provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

Employment - Overview

Spouse Career Advancement Initiative

The Military Spouse Career Advancement Initiative is designed to advance military spouses into portable careers by providing them with education and training in high-growth, high-demand occupations. Career Advancement Accounts, also known as CAAs, are flexible education funding accounts to pay for expenses directly related to post-secondary education and training, including tuition, fees, books, equipment, and credentialing and licensing fees necessary for portable careers. High-growth industries include financial services, education, healthcare, information technology and construction. High-demand occupations can be found in human resources, hospitality, homeland security and business administration.

The Department of Labor (DOL) and the Department of Defense (DoD) are jointly funding this demonstration in eight states (California, Colorado, Florida, Georgia, Hawaii, Maine, North Carolina, and Washington) targeting 18 military installations. Voluntary Education Centers and One-Stop Career Centers are collaboratively providing career counseling, guidance and assessments to support military spouse career and education choices.

CAAs, are self-managed accounts that must be used with approved local education and training institutions. CAA funds must be used for expenses directly related to career preparation. There is a limited amount of funds available in the CAA demonstration. The maximum amount of the CAA demonstration is \$3,000 for one year. The accounts may be renewed for one additional year, for a total two-year account amount of up to \$6,000 per spouse. Call Military OneSource at 1-800-342-9647 or visit <http://caa.milspouse.org/> for more information.

Employment Opportunities

Spouses and family members may gain employment both on and off base. Contact MCCS One Source at 1-800 433-6868 for more information. There are excellent training resources available locally for entry level positions, career changes and career mobility.

Good Prospects

Many positions are available for those with experience in clerical work, light industrial services, computer intensive secretarial skills, customer service/retail sales, technical fields, electronic assembly, and those with advanced degrees in applied physical sciences, computers, electronics or management (MS/MA, Ph.D./ED.D).

Fair Prospects

Some positions are available for nurses, lawyers, medical & dental assistants, and in biotechnology.

Family Member Employment Assistance Program

The Family Member Employment Assistance Program assists active duty military family members, as well as reservists, retirees and civilians, on space availability, to achieve their goals through employment, education or volunteerism. In 1985, Public Law 99-145 created the FMEAP. Section 806 of this act specifically addressed the need to increase employment opportunities for spouses. The military mobile lifestyle presents unique challenges to spouse employment due to frequent relocations. Additionally it is widely recognized that successful spouse employment assists in retaining the career active duty Service member.

- Resume Writing: learn types of resume, essential contents, and most suitable format to present your accomplishments.
- Job Interview Techniques: learn to interview effectively and confidently.
- Know how to prepare for an interview: dress for success, what to say, what to ask, and employer's commonly asked questions.
- Federal Application Information: understand the complicated application process (including RESUMIX) and learn about Federal employment opportunities.
- Staff Assisted Computerized Job Search

- [Education and Training Resources Opportunities](#)
- [Volunteer Opportunities](#)
- Other Resources: ADECCO Career Accelerator ([ADECCO](#))

Unemployment Compensation

Unemployment compensation may be available for the spouse of a newly assigned military member or civilian employee. For more information please contact the [California Employment Development Department](#).

Child Care

Child Development Centers (CDC)

Eligibility

In order for children to be enrolled in any of the child development centers on Camp Pendleton, they must be up to date with all required immunizations and have all the necessary paper work completed and on file at the center.

Costs

There is an annual registration fee of \$40.00 per child. Camp Pendleton CDCs prorate payments to the 1st and 15th of the month. Weekly fees for full-time care are based on 12 hours of care per day. Fees include walking children to and from school. Fees are based on total family income. Income will be verified through the service member's most recent LES. Military income includes Base Pay, Basic Allowance for Subsistence and Basic Allowance for Housing. The spouse's most recent pay stub will be used to verify the income for non-military personnel. Reduced fees for second or subsequent children in families are not authorized. All fees are in effect as of September, 2005.

Programs Offered

Following is a list of programs offered and fees for each at the CDCs aboard Camp Pendleton:

- Full Day Childcare for ages 6 weeks to Pre-Kindergarten- \$129 to \$275 due the 1st and 15th of each month
- Before/After School Care - \$70 to \$159 due the 1st and 15th of each month (prices vary with school district)
- Half Day Kindergarten - \$112 to \$242 due the 1st and 15th of each month
Half-day kindergarten available at Browne Child Development Center and Stuart Mesa Child Development Center.
- 2 Day Enrichment Program - \$22 to \$46 due the 1st and 15th of each month
- 3 Day Enrichment Program - \$32 to \$69 due the 1st and 15th of each month
- 5 Day Enrichment Program - \$53 to \$115 due the 1st and 15th of each month
- Hourly Care - \$3 per hour for E5 and below, \$4 for E6 and above
Drop in/ Hourly care is available at Fisher Children's Center
- Family Child Care (FCC) - \$85 to \$125 per week

Availability

Waiting time for infant spaces in the Child Development Centers can be as long as 12+ months. Family Child Care subsidy available for children under three years of age. Care for children with special needs is offered for infants through school-age children. Rates are the same as those listed above. Children with special needs must be evaluated for appropriate placement and be registered with the Exceptional Family Member Program (EFMP).

Hours

Hours of operation of the CDCs are Monday through Friday 6:00 a.m. - 6:00 p.m.

School Age Program

School-Age Care (SAC) Program serves four Elementary Schools aboard Camp Pendleton. SAC is no longer offered at San Onofre. The Marine Corps Community Services (MCCS) Children, Youth and Teen Programs (CYTP) provides on-site before and after school child care for children in grades 1-6 (at most locations) attending four elementary schools aboard Camp Pendleton (San Rafael is shuttled to North Terrace). Sites are open from 6:00 am until school time and dismissal time until 6:00 pm. In addition, full day care is provided on school-in-service days. Fees range from \$33-\$161 bi-monthly per child depending on total gross family income. Arts and crafts, indoor and outdoor play, field trips, homework clubs and enrichment programs are featured. Each site has limited enrollment on a first-come, first-serve basis to those who qualify. Waiting lists are then established according to family's qualification priority. For more information, contact CYTP Resource & Referral between the hours of 7:30 am - 4:00 pm.

The Youth Center aboard Camp Pendleton offers self-directed recreational programs for youth, ages 11-18, who are still in High School.

New Parent Support Program

The New Parent Support Program is a professional team of social workers and nurses who provide supportive and caring services to our military families with children ages 6 and under.

If you have any questions about any of the services listed below, please call 760-725-3884.

Youth Services

Youth Services

Camp Pendleton Youth Centers offer a variety of planned group and individual activities for children between the ages of 11 to 18 years of age, who are still in school. Membership in all Children, Youth and Teen Programs (CYT) at the Youth Centers is offered to family members of military and civilian personnel aboard Camp Pendleton.

Youth Centers on Installation

The Youth Programs operate three Youth Centers located in the DeLuz, Wire Mountain and San Onofre housing areas.

- DeLuz Youth Center is located in Building 14519T and can be reached at 760-725-5608.
- Wire Mountain Youth Center is located in Building 210017 and can be reached at 760-725-2102/2570.
- San Onofre Youth Center is located in Building 51570 and can be reached at 949-498-9166.

Programs Offered

Programs offered include teen leadership opportunities, field trips, camps during school breaks, dances and the popular annual Haunted House.

You may contact (CYTP) Resource and Referral, Building 13150, to find out more information regarding classes offered by the American Red Cross, such as the quarterly "Super-Sitter" Training Class for teens (12-17 years of age) who want to baby-sit on base. Also offered is First Aid and CPR training, as well as training in basic child care.

Youth Sponsorship Program

Marine and Family Services' Relocation Assistance Program and Family Team Building Community Support (FTBCS) work together with the Youth Centers and the local schools to provide a special program for school age youths to assist them in becoming acquainted with the opportunities awaiting them in Southern California.

The Youth Sponsorship Program helps youths moving to the Camp Pendleton area by matching them up with another age-appropriate youth presently living in the Camp Pendleton area. The youths correspond in order to find out exactly what to expect upon their arrival at Camp Pendleton.

To obtain a Youth Sponsor, you may use the toll-free line 1-800-253-1624, or contact the Relocation Assistance Program directly.

Financial Assistance

Financial Assistance

San Diego County is a high cost area with the high cost of housing being at the top of the list. Do come financially prepared! Bring enough money to cover expenses such as food, rent deposits, and temporary lodging, whether it is on base or off base, and for which you will be reimbursed when you settle your travel claim with Disbursing. For money related issues, you can make an appointment with the Financial Budgeting Specialists at Marine & Family Services or see a budget counselor at the Navy/Marine Corps Relief Society.

Car Insurance

The minimum liability insurance required in California for private passenger cars is \$35,000; it's broken down like this:

- \$15,000 for injury or death of one person
- \$30,000 for injury or death of more than one person
- \$5,000 for damage to property

It's easy to remember these as "15/30/5."

This is the absolute minimum you can get and still drive your car, and most people buy more coverage than this. Your insurer may recommend coverage in the range of 100/300/100.

Financial Fitness Program

Most people are so busy with day-to-day living and do not take the time to acquire the financial education necessary to secure a better and more prosperous future. The Financial Fitness Program (FFP) is designed to fulfill this need.

Financial Management Program

Marine & Family Services, Family Team Building Community Supports Financial Management Program offers financial guidance to those experiencing money management difficulties or for those who wish to be in control of their finances or looking how to invest for the future. Financial Planning Seminars and workshops are being offered bi-weekly.

Financial counseling is available to individuals, couples, and groups. Topics discussed range from check book balancing and basic budgeting to home buying and selling and investments. Educational workshops cover topics such as:

- Developing A Spending Plan - (Basic Budgeting, personal savings plan, paying bills on time)
- Tackling Debt - (The consequences of not paying debts, effects of bankruptcy)
- Basic Banking - (Reading LES, selecting a bank, types of checking and saving accounts)
- Credit Management - (How to establish credit, choose credit cards, APR and finance charges)
- Ethical Financial Behavior - (Determining the difference between WANT & NEED)
- Car Buying Maneuvers - (Buying vs. leasing, how much monthly cost of new or used vehicle can you afford?)
- Home Buying Preparation - (Appraisals, mortgages, financing, and escrow)

Participants can empower themselves for a better financial future by attending these seminars and applying the financial keys introduced during these workshops.

Contact Marine & Family Services' Financial Management Specialists for an appointment, or to arrange for group counseling, or for Financial Fitness "Train the Trainer" for Command Financial Specialists (CFS).

Legal Assistance

Legal Services

There are three locations for Legal Representation, the Base Legal Offices in Building 22161, Building 22163, and a satellite location (North) in Building 53435. Each office offers various legal services:

1. The main Legal Office in Bldg 22161 handles adoptions and divorces by appointment only. Appointments are scheduled one week in advance by calling on Friday mornings at 7:30 am. Wills, Power of Attorney, Guardianship and name changes may be accomplished on a walk-in basis at the same location.
2. The Legal Office at Bldg 22163 offers walk-in for NJP and general counseling on Mondays, Wednesdays, and Fridays at 7:30 am.
3. Legal Representation at building 53435 (Camp Horno) has NJP and general counseling available on Tuesdays and Thursdays.

When visiting any base legal office, please bring with you your SRB, a copy of the Right Acknowledgment Form, a copy of UPB, and any documentary evidence.

Deployment Support

Family Deployment Support

Marine & Family Services' Marine Corps Family Team Building (MCFTB) programs enhance unit readiness by providing quality educational programs to deploying and returning troops building confident military families.

L.I.N.K.S. (Lifestyle, Insights, Networking, Knowledge & Skills)

Provides basic training introducing participants, especially new spouses, to the Marine Corps and to effective coping skills for meeting its challenges.

KVN (Key Volunteer Network)

Strengthens unit communities through family readiness education. This is a very effective support system of experienced military spouses making themselves available to help spouses who are new to the military and the Marine Corps. Key Volunteers serve as command representatives to establish and maintain contact with all unit families. They provide a family communication, referral and support network. Initially developed as a deployment program, the Key Volunteer Network functions as a standing program. To find out more about the Key Volunteer Network in your command, contact your unit's Family Readiness Officer (FRO) or the Chaplain.

DRS (Deployment & Readiness Support)

Provides tools for personal & family readiness. DRS enhances unit readiness by delivering mobile family education programs to all ages. DRS provides information and assistance to families involved in separations due to deployment. Provided are:

1. Readiness Training
2. Pre-Deployment Briefs
3. Family Readiness and Deployment Support
4. Family Day Support
5. Children Activities and Puppet Shows
6. Return and Reunion Workshops

Designed specifically for Marines, Sailors and families, these programs increase their awareness of relevant readiness issues, while offering individuals coping skills and ideas to build a healthy family.

Health Care - Overview

Moving With TRICARE

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You're covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Once you arrive at your new location, update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately.
3. Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you're moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

- North Region [Health Net Federal Services, Inc.](#), 1-877-TRICARE (1-877-874 2273)
- South Region [Humana Military Healthcare Services, Inc.](#) 1-800444-5445
- West Region [TriWest Healthcare Alliance](#) 1-888-TRIWEST (1-888-874-9378)

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

TRICARE Prime Remote

In non-Prime service areas, TRICARE offers TRICARE Prime Remote. To enroll, submit a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for Active Duty Family Members. Be sure to include them on the enrollment form.

Prime Options Outside of the United States

TRICARE Prime Overseas

TRICARE Prime Overseas is offered in overseas areas where there are military treatment facilities or areas in which TRICARE has established a network of qualified host nation providers.

- TRICARE Europe Toll free: 1-888-777-8343; Commercial 011-49-6302-67-7432; DSN 314-496-7432 Fax Numbers: Commercial 011-49-6302-67-6374; DSN 314-496-6374 or [e-mail](#)
- TRICARE Pacific Toll free: 1-888-777-8343; Commercial 011-81-6117-43-2036; DSN: 643-2036; Remote Sites: 011-65-6-338-9277 Fax Numbers: Commercial 011-81-611-743-2037; DSN: 643-2037 or [e-mail](#)
- TRICARE Latin America & Canada (TLAC) Address: TAO-LAC, Bldg 38802, Ft Gordon GA 30905-5650; Toll free 1-888-777-8343; 1-706-787-2424; DSN: 773-2424 Fax Number 1-706-787-3024 or [e-mail](#)

If you move to an area in which TRICARE Prime Overseas is offered, transfer your enrollment by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas on the form.

TRICARE Global Remote Overseas

TRICARE Global Remote Overseas is a Prime option offered in designated remote overseas locations. If you move to an area in which TRICARE Global Remote Overseas is offered, you and any authorized family members living with you may enroll by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center. Then, when you arrive in your new area, transfer your enrollment.

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any active duty family member who is registered in DEERS may use these programs by seeing any network or non-network providers that are authorized by TRICARE. In areas outside of the United States, active duty family members who don't want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation provider.

If you're already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Then, find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's Web site for a list of providers. Remember, if you see network providers, you'll be using the Extra option and pay lower copayments.
- Outside of the U.S.: Contact your TRICARE Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you'll have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life—TRICARE's coverage for those who are eligible for Medicare—requires no enrollment and you'll have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact the TRICARE Area Office for the overseas area where you are moving or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Getting Care Along the Way

- Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you've received any routine medical or dental care you think you might need during the time you'll be traveling. Or, delay the care until you get to your new duty location.

- Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you're traveling near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are hospitalized in a civilian facility for more than 24 hours, contact your regional contractor

- Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

- Emergency or Urgent care Overseas—Contact closest TRICARE Area Office or TRICARE Global Remote Call Center.

You don't need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you're traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE web site](#)
- The mail-order option is not recommended for a prescription you need right away, but if you'll be traveling for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE web site](#).
- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE web site](#).

Installation Specific Information

Installation Hospital

Naval Hospital Camp Pendleton (NHCP), with 133 beds, overlooks Lake O'Neill and is located approximately 12 miles from the Main Gate.

Medical Care

TRICARE Prime patients enrolled at NHCP have priority for access to care. Access to care is based upon the following priorities:

- Active Duty Service Members
- Family Members of Active Duty enrolled in TRICARE Prime
- Retirees and their family members enrolled in TRICARE Prime
- Active Duty family members not enrolled in TRICARE Prime
- Retirees and their family members not enrolled in TRICARE Prime

Outpatient and inpatient care is provided for all eligible beneficiaries, including active duty, active duty family members, retired persons, their eligible family members and eligible members of deceased military.

TRICARE Enrollment

For enrollment into TRICARE Prime, patients should contact the TRICARE Service Center located on the 6th floor of Naval Hospital Camp Pendleton, Building H100, or call 888-874-9378 (follow the telephone prompts for Naval Hospital Camp Pendleton).

Advice Line

For Health Care advice or educational information on common health care concerns, you may call the Health Care Information Line at 800-611-2883.

Medical Records

Upon arrival at Camp Pendleton, families should bring their medical records to the Outpatient Records Desk located just inside the hospital entrance closest to the outpatient parking lot. This allows entry into the outpatient system and will reduce waiting times during first medical appointments.

Appointments

Most hospital clinics operate on an appointment basis. Appointments are available by calling the clinic directly or with a health care provider's referral. The Primary Care (Family Medicine, Internal Medicine and Pediatrics Clinic) appointment system is centralized and can be reached at 760-725-4327.

All patients are required to show proof of eligibility and must be listed in the Defense Enrollment and Eligibility Reporting System (DEERS). A valid ID Card alone will not guarantee care in non-emergency situations.

Specialty care not available at Naval Hospital Camp Pendleton may be available at Naval Medical Center San Diego, approximately one hour's drive from Camp Pendleton.

Pharmacy

The hospital pharmacy is open from 7 am until 6 pm Monday thru Friday, Saturday hours are 8 am until 3 pm. The pharmacy is closed on Sunday. Patients are reminded that waiting times for having prescriptions filled can be lengthy,

especially from 10 a.m. to noon, and 2 to 4 p.m. The patient ID card is required and proof of eligibility in DEERS. Civilian physicians' prescriptions and those from local naval facilities can be filled from 8 a.m. to 4:30 p.m. only.

The toll-free prescription refill phone number for Naval Hospital Camp Pendleton and its branch clinics is 866-286-8249.

Prescriptions called in to the Main Pharmacy at the Naval Hospital may also be picked at the Pacific Plaza Pharmacy (near the Commissary in the Pacific Plaza Shopping Center near the Main Gate). The hours are Tuesday thru Saturday 9 am until 6 pm. Closed on Sunday and Monday.

Emergency Services

In case of an emergency, ambulance service is available for on base active duty personnel and their family members. Those residing off base should call local paramedics (911). Emergency care is available at the hospital on a 24-hour basis.

TRICARE Outpatient Clinic (TOC) Oceanside

A TRICARE Outpatient Clinic provides services to all eligible beneficiaries with the same priorities of care as the base hospital, excluding active duty. TRICARE Prime enrollees have priority for care.

State-licensed and credentialed civilian physicians, nurse practitioners and physicians assistants staff the clinic.

The TRICARE Outpatient Clinic provides primary general ambulatory care to eligible beneficiaries on an appointment basis. Basic laboratory, X-ray services and medications are provided on site. Services range from providing same day, acute care to management of routine or long-term, uncomplicated, chronic illnesses. There is no cost to the patient.

Additional services at the clinic include:

- well childcare
- immunizations
- women's health screenings
- mammography
- physical exams for school, daycare or work
- health education
- family planning

To be eligible for care, all patients must present a valid military I.D. card and be enrolled in DEERS. Priority for appointments goes to TRICARE Prime enrollees who have selected the TOC as their Primary Care Manager. TRICARE Standard patients will have a very limited access to appointments.

The clinic is open 365 days per year, including weekends and holidays. Hours of operation are Monday-Friday 7 am until 8 pm and weekends/holidays 8 am until 4 pm.

The TRICARE Outpatient Clinic is located at 2122 El Camino Real in Oceanside, one mile North of Highway 78. For an appointment call 760-966-7500.

The clinic does not provide emergency care. Critically ill or seriously injured patients should go to the nearest military or civilian hospital emergency room.

Veterans

Veterans may contact the Veterans Affairs (VA) offices located in Building 13150 on Mainside for information regarding medical issues.

Dental Care

Dental care is available through Tri-Care for Active duty family members, Members of the National Guard and Reserve, Family members of National Guard and Reserve members.

Health Care - Special Needs

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of](#)

[contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has [State points of contacts](#) with useful links to State programs and organizations.

Installation Specific Information

Personnel with an exceptional family member should check in with EFMP (Exceptional Family Member Program) upon arrival to notify the Coordinator of current status, and to receive transition assistance for their exceptional family member. An exceptional family member is a military dependent who has special medical, medically related, or educational needs. Services provided include educational counseling, support, and referral services.

PALS -- Camp Pendleton P.A.L.S. (Parents Actively Linked for Support), an EFMP sponsored program, can match Camp Pendleton parents with other parents who have children with the same or similar disability or medical concern. Special Connections is a program that matches Camp Pendleton adults with other adults with the same disability or medical concern.

TASK -- TEAM OF ADVOCATES FOR SPECIAL KIDS (TASK), a Parent Organization serving all ages and disabilities. TASK is a non-profit corporation to which parents of children with disabilities can turn for assistance and support in seeking and obtaining needed early intervention, educational, medical, or therapeutic support services for their children. TASK offers no cost training to military families (focus on IEPs (Individual Education Plan) and 504 plans). For the military family representative of Southern California's Family Information & Resource Center for Special Children, use the internet to search for the current phone number, e-mail address and website.

Education - Special Education/EIS

Exceptional Family Member Program

The [Exceptional Family Member Program \(EFMP\)](#) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Children from Birth to Three Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and territories to provide [early intervention services](#) to children from birth to age three who are developmentally delayed, or who are at high risk of being developmentally delayed. Early intervention services may be provided by local school districts or health departments. There is no common name across States for the programs, but you may hear them referred to as Part C programs (because Part C is the section of the IDEA that pertains to early intervention).

The [National Early Childhood Technical Assistance Center](#) provides a list of State Part C directors and funded programs at their web site. [Military OneSource](#) can identify local early intervention programs for you.

- Parents of children who receive early intervention services should hand-carry a copy of the Individual Family Service Plan (IFSP) and most current evaluation reports to the new location.

Children from 3 through 21 Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and Territories to provide [special education services](#) to children who are from 3 through 21 year of age. Each local school district has a special education director, and each school should have a case study committee or school based committee (terms differ) that attends to special education students' needs.

Parents of children receiving special education and related services should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to the new school.

The IDEA requires that if a child transfers to a district in the same state, the receiving school must provide comparable services to those in the child's IEP from the sending district's until the new school develops and implements a new IEP. If a child transfers to another State, the receiving district must provide comparable services to those in the child's IEP from the sending district until the receiving district completes an evaluation and creates a new IEP.

Others who can help you:

- *Parent Training and Information Centers* Each state is home to at least one Parent Training and Information Center (PTI). PTIs serve families of children and young adults from birth to age 22 with all disabilities: physical, cognitive, emotional, and learning. They help families obtain appropriate education and services for their children with disabilities; work to improve education results for all children; train and inform parents and professionals on a variety of topics; resolve problems between families and schools or other agencies; and connect children with disabilities to community resources that address their needs. [The Technical Assistance Alliance for Parent Centers](#) provides addresses and phone number of the centers in your state.
- *STOMP (Specialized Training of Military Parents)* is a federally funded Parent Training and Information (PTI) Center established to assist military families who have children with special education or health needs. The staff of the [STOMP Project](#) are parents of children who have disabilities and have experience in raising their children in military communities and traveling with their spouses to different locations.

6316 So. 12th St.
 Tacoma, WA 98465
 253-565-2266 (v/tty)
 1-800-5-PARENT (v/tty)
 Fax: 253-566-8052
[Email](#)

Installation Specific Information

For early intervention assistance, school districts request individuals contact them for specific information. You may obtain additional information by contacting:

National Information Center for Children & Youth with Handicaps at P.O. Box 1492 Washington, D.C. 20010, Telephone 1-800-695-0285

HOPE Infant Family Support Program: -- San Diego County Office of Education offers Early Intervention Services to children ages 0-3. HOPE is a public school program for special education and offers a broad range of services such as, but not limited to, assessment/ongoing review of child's developmental progress: home visits by instructional staff: consulting services in specialized areas --Nursing, Speech & Language, OT & PT, Vision, and Deaf & Hard of Hearing. Premature Infant Development. Services are provided at no charge. Services are available in English and Spanish.

- North San Diego County 760-471-7353 and South San Diego County and Metro area 858-292-3700 provide services from regional centers. Services are provided to people (children and adults) with developmental disabilities such as cerebral palsy, mental retardation, Epilepsy, Autism and other conditions that have a substantial effect on self care, mobility, communication and the capacity for independent living or economic self-sufficiency. Some of the services provided to these groups are Early Intervention, Physical and Occupational therapy services, respite care hours, vocational training and placement services. Contact the local offices for an eligibility evaluation.

TASK (Team of Advocates For Special Kids), is a non-profit corporation to which parents of children with disabilities can turn for assistance and support in seeking and obtaining needed early intervention, educational, medical, or therapeutic support services for their children. For the Southern California military representative call 909-609-3218 (collect ok).

MAAC Project HEAD START -- MAAC Project Head Start is a bilingual/multicultural, early childhood and family education program funded by the Federal Government. Services are provided in Oceanside, Vista, San Marcos, Fallbrook, Pauma Valley and Valley Center. Low-income and special needs children between the ages of 3 to 5 or until kindergarten ready may be eligible. Age and Federal Income guidelines determine qualification for this program.

You must have your child's birth certificate and immunization record, proof of income verification, i.e., income pay stubs for previous last 12 months, military LES, AFDC eligibility or Income Tax IRS Form 1040. If your child has special needs, please submit a copy of your child's IEP or Diagnostic Report.

Head Start services include Education, Health Services, Social Services, Nutrition, Special Needs Services and Parent Involvement.

Centers are located at:

- Oceanside I Center (Americanization), 1210 Division Street, Oceanside, CA 92054 - Phone: 760-721-4692
- Oceanside II Center (Island Club), 2322 Catalina Circle, Oceanside, CA 92057 - Phone: 760-941-7616 or 941-6935
- Oceanside III Center (Baldarrama), 709 San Diego Street, Oceanside, CA 92057 - Phone: 760-433-5153/5154
- Oceanside IV Center (St. Anne's), 701 West Street, Oceanside, CA 92056 - Phone: 760-966-3395
- Vista I Center, 739 Olive Ave., Vista, CA 92083 - Phone: 760-726-4272/4131
- Vista II Center (Raintree Park), 545 E. Townside Dr., Vista, CA 92083 - Phone: 760-631-2695/2696
- Vista III Center, 1410 Foothill Dr., Vista, CA 92084 - Phone: 760-639-4465
- San Marcos I Center, 634 W. Mission Rd., San Marcos, CA 92069 - Phone: 760-744-2110

- San Marcos II Center, 139 Gosnell Way, San Marcos, CA 92069 - Phone: 760-736-3066
- San Marcos III Center, 444 Firebird Lane, San Marcos, CA 92069 - Phone: 760-591-7713
- Fallbrook Center, 405 W. Fallbrook St., Fallbrook, CA 92028 - Phone: 760-723-4188
- Rincon/Valley Center, 33509 Valley Center Rd., Valley Center, CA 92082 - Phone: 760-749-5190/5192

Program Options

1. Center Based Programs -- Children attend pre-school 3 1/2 hours per day, four days per week from September to May.
2. Home Based Programs -- Children and parents have the opportunity to learn together. The Home Base Teacher comes into the home one time per week for 1 1/2 hours. Children visit the Head Start Classroom two times per month for socialization activities.
3. Head Start Family Child Care Program (FCCP) -- The program offers a nurturing pre-school program in a home setting. Children attend school for up to 10 hours per day, five days per week, Monday through Friday, from July to June (year-round). FCCP is offered to Oceanside, Vista and San Marcos residents. It is offered to parents who work or attend school/training program full-time.
4. Full Day - Full Year Program -- Children attend pre-school for up to 10 hours per day, five days per week, Monday through Friday, from July to June (year-round). This program is offered in San Marcos, Vista and Oceanside. FD-FY is offered to parents who work or attend a school/training program full-time.

Contact Information

14th Street
Camp Pendleton Marine Corps Base, CA 92055

Adult Education Centers

Joint Education Center (JEC - North Campus Office)
N. Basilone Road & San Juan Street
Bldg 520512

(at SOI, same Bldg as NMRS)

Camp Pendleton, CA 92055

Phone 760-725-0606

Phone (DSN) 312-365-0606

Fax 760-725-0606

[Website](#) [Website](#)

Monday, Tuesday, Thursday, Friday - 7:30 a.m. - 4:30 p.m.

Wednesday - 9:00 a.m. - 4:00 p.m.

Saturday and Sunday - Closed

Holidays - Closed

Barracks/Single Service Member Housing

Joint Reception Center (JRC)
Vandegrift Boulevard & 14th Street
Building 130132

Camp Pendleton, CA 92055

Phone 760-725-6662 / 760-725-5061 After Hours

Phone (DSN) 312-365-6662

Fax (DSN) 312-365-2210

Monday - Friday 7:30 a.m. - 3:30 p.m.

Weekends - Closed

Beauty/Barber Shops

Barber Shop
Vandegrift Blvd & 13th Street
Bldg 1103

MCX Complex (Mainside Center)

Camp Pendleton, CA 92055

Phone 760-725-5773 / 1-888-375-MCCS (6227)

Phone (DSN) 312-365-5773

[Website](#)

Monday 7:00 a.m. - 5:30 p.m.

Tuesday - Friday 8:00 a.m. - 5:30 p.m.

Saturday - Sunday 9:00 a.m. - 5:00 p.m.

Closed - Holidays

Adult Education Centers

Joint Education Center (JEC) - Mainside
A Street & 12th Street
Building 1331

Box 555020

Camp Pendleton, CA 92055-5020

Phone 760-725-6660 / 760-725-6414

Phone (DSN) 312-365-6414

Fax 760-725-6593

[Website](#)

Monday, Tuesday, Thursday, Friday - 8:00 a.m.

- 4:00 p.m.

Wednesdays, Saturdays, Sundays and Holidays

- Closed

Automotive Services

Automotive Service Center - Gas Station
Vandegrift Blvd. & 13th Street
Bldg 13026

(Mainside)

Camp Pendleton, CA 92055

Phone 760-725-5828 Svc Ctr / 760-725-6387

Gas Station

[Website](#)

Monday - Friday 6:00 a.m. - 5:00 p.m.

Saturday - 9:00 a.m. - 5:00 p.m.

Sundays and Holidays - Closed

Beauty/Barber Shops

Beauty Shop - Star Cuts
Vandegrift Blvd & 13th Street
Bldg 1104

MCX Complex

Camp Pendleton, CA 92055

Phone 760-725-5938

Phone (DSN) 312-365-5938

Wednesday - Saturday 9:00 a.m. - 5:00 p.m.

Sundays and Holidays - Closed

Beneficiary Counseling Assistance Coordinators

Health Benefits Advisor (HBA) - NHCP
Santa Margarita Road
Building H 100

(Naval Hospital)

Camp Pendleton, CA 92055

Phone 760-725-1587

Phone (DSN) 312-365-1587

Fax 760-725-1291

[Website](#)

Monday - Friday 8:00 a.m. - 4:30 p.m.

Saturdays, Sundays and Holidays - Closed

Chapels

Command Chaplain's Office - Religious Development Center
A Street & 11th Street
 Bldg 1344

Camp Pendleton, CA 92055

Phone 760-725-4700

Phone (DSN) 312-365-4700

Fax 760-725-3769

Fax (DSN) 312-365-3769

[Website](#)

Monday - Friday 7:30 a.m. - 4:30 p.m.

Saturday, Sundays and Holidays - Closed

Child Development Centers

CDC Courteau
Vandegrift Blvd & 11th Street
 Bldg 15061

(near Main Exchange)

Camp Pendleton, CA 92055

Phone 760-725-5113

Fax 760-725-9309

[Website](#)

Monday - Friday 6:00 a.m. - 6:00 p.m.

Saturday, Sundays and Holidays - Closed

Child Development Centers

CDC Stuart Mesa
Mitchell Blvd. & Stuart Mesa Road
 Bldg 310006

(Stuart Mesa Housing)

Camp Pendleton, CA 92055

Phone 760-725-9954

Fax 760-763-0095

[Website](#)

Monday - Friday 6:00 a.m. - 6:00 p.m.

Saturday, Sundays and Holidays - Closed

Child and Youth Registration and Referral

CYTP - Resource & Referral
14th Street & C Street
 Bldg 13150

M&FS Hq Bldg, Room 130

Camp Pendleton, CA 92055

Phone 760-725-9723

Phone (DSN) 312-365-9723

Fax 760-725-6216

Fax (DSN) 312-365-5608

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:30 p.m.

Saturday, Sundays and Holidays - Closed

Child Development Centers

CDC - San Luis Rey
Barnett Circle
 Building 17082

SLR Hsng Area across from O Club

Camp Pendleton, CA 92055

Phone 760-763-6907

Fax 760-763-6908

[Website](#)

Monday - Friday 6:00 a.m. - 6:00 p.m.

Saturday, Sundays and Holidays - Closed

Child Development Centers

CDC San Onofre
Basilone Road
 Bldg 51080

(behind Burger King)

Camp Pendleton, CA 92055

Phone 760-725-7311

Fax 760-725-0124

[Website](#)

Monday - Friday 6:00 a.m. - 6:00 p.m.

Saturday, Sundays and Holidays - Closed

Child Development Centers

CDC Browne
San Jacinto & Ash Road
 Bldg 202860

(Wire Mountain Area)

Camp Pendleton, CA 92055

Phone 760-725-2817

Fax 760-725-2640

[Website](#)

Monday - Friday 6:00 a.m. - 6:00 p.m.

Saturday, Sundays and Holidays - Closed

Citizenship and Immigration Services

Legal Office (Bldg 22161) - Citizenship & Immigration Services
Vandegrift Blvd & 11th Street
 Building 22161

(near the Air Station)

Camp Pendleton, CA 92055

Phone 760-725-6172

Phone (DSN) 312-365-6172

Fax (DSN) 312-365-5038

[Website](#)

Monday - Thursday 7:00 a.m. - 4:30 p.m.

Friday - 7:00 a.m. - 3:00 p.m.

Saturday, Sunday and Holidays - Closed

Civilian Personnel Office*Human Resources Office**Vandegrift Blvd.*

Building 2265

(across from Air Station)

Camp Pendleton, CA 92055

Phone 760-725-3794 / 619-615-5500

Phone (DSN) 312-365-3794

Fax 760-725-8418

[Website](#)

Monday - Friday 8:00 a.m. - 3:30 p.m.

Saturday, Sunday and Holidays - Closed

Commissary/Shoppette*Commissary (near Main-Gate)**Vandegrift Blvd. & Stuart Mesa Road*

Bldg 20850

(near Pacific Plaza Shopping Center)

Camp Pendleton, CA 92055

Phone 760-430-1701 (Recording) / 760-725-4012

Phone (DSN) 312-365-4012

[Website](#)

Monday, Tuesday, Friday - 10:00 a.m. - 7:00 p.m.

Wednesday - 9:00 a.m. - 7:00 p.m.

Thursday - 10:00 a.m. - 8:00 p.m.

Saturday - 8:00 a.m. - 6:00 p.m.

Sunday - 10:00 a.m. - 6:00 p.m.

Major Holidays - Closed

Emergency Relief Services*Navy/Marine Corps Relief Society - (Mainside)**E Street & 14th Street*

Building 1121

Camp Pendleton, CA 92055

Phone 760-725-5337 / 760-725-5338

Fax 760-385-4356

[Website](#)

Monday, Tuesday, Wednesday, Friday - 8:00 a.m. - 4:00 p.m.

Thursday - 8:00 a.m. - 2:30 p.m.

Saturdays, Sundays and Holidays - Closed

Exchange(s)*Exchange - Seaside Square San Onofre**Basilone Road*

Building 510092

Camp Pendleton, CA 92055

Phone 760-725-7597 / 760-725-7392

[Website](#)

Monday - Friday - 10:00 a.m. - 7:00 p.m.

Saturdays - 10:00 a.m. - 6:00 p.m.

Sundays - 10:00 a.m. - 5:00 p.m.

Major Holidays - Closed

Commissary/Shoppette*Commissary - San Onofre**Basilone Road*

Bldg 51094

Camp Pendleton, CA 92055

Phone 760-725-7136 / 760-725-7911

[Website](#)

Sunday, Wednesday, Friday - 11:00 a.m. - 6:00 p.m.

Tuesday, Thursday - 11:00 a.m. - 7:00 p.m.

Saturday - 10:00 a.m. - 6:00 p.m.

Mondays and Major Holidays - Closed

Dental Clinics*Dental Center (NHCP)**Santa Margarita Road*

Bldg H 100

Naval Hospital

Camp Pendleton, CA 92055

Phone 760- 725-1200 / 760-725-3929

Phone (DSN) 312-365-1559

Monday - Friday - 7:30 a.m. - 4:00 p.m.

Saturdays, Sundays and Holidays - Closed

Exceptional Family Member Program/Special Needs*EFMP (Exceptional Family Member Program)**14th Street & C Street*

Building 13150

Marine & Family Services

Camp Pendleton, CA 92055

Phone 760- 725-5363

Phone (DSN) 312-365-5363

Fax 760-725-9507

Fax (DSN) 312-365-5608

[Email](#)[Website](#)

Monday - Friday - 7:30 a.m. - 4:30 p.m.

Saturday, Sundays and Holidays - Closed

Exchange(s)*Exchange - Mainside**Vandegrift Blvd & 13th Street*

Building 1106

Mainside Center

Camp Pendleton, CA 92055

Phone 760-725-6233

[Website](#)

Monday - Saturday - 9:30 a.m. - 9:00 p.m.

Sunday - Some Holidays - 10:00 a.m. - 5:00 p.m.

Major Holidays - Closed

Family Advocacy Program

Counseling Services
E Street & 14th Street
 Bldg 1122

Camp Pendleton, CA 92055
 Phone 760-725-9051 / 760-725-3841
 Phone (DSN) 312-365-9051
 Fax 760-725-0312
 Fax (DSN) 312-365-0312

[Email](#)

[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Family Center

Marine and Family Services
P.O. Box 555020
 14th and C Streets

Camp Pendleton, CA 92055
 Phone 760-725-3400 / 760-725-6090 / 1-800-253-1624
 Phone (DSN) 312-365-3400
 Fax 760-725-6393
 Fax (DSN) 312-365-6393

[Email](#)

[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Finance Office

Disbursing/Finance Office
Vandegrift Blvd. & 15th Street
 Bldg 1164

(Mainside)
 Camp Pendleton, CA 92055
 Phone 760-725-5985 / 760-725- 5248 / 760-725-5919
 Phone (DSN) 312-365-5985
 Fax 760-725-6473

[Email](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Golf Courses

Golf Course
4th Street & Golf Course Road
 Building 18415

(4th St. off Vandegrift Blvd.)
 Camp Pendleton, CA 92055
 Phone 760-725-4704 / 760- 725-4390 (Tee-Times) / 760-725-4756

Monday - Friday - 6:30 a.m. - 4:00 p.m.
 Saturday - Sunday - 6:00 a.m.- 4:00 p.m.

Family Advocacy Program

Life Skills Management (Prevention & Education)
E Street & 14th Street
 Building 1122

Marine & Family Services
 Camp Pendleton, CA 92055
 Phone 760-725-6636 / 760-763-1842 / 760-763-1849
 Fax 760-725-5930

Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Family Child Care/Child Development Homes

CYTP - Resource & Referral
14th Street & C Street
 Bldg 13150

M&FS Hq Bldg, Room 130
 Camp Pendleton, CA 92055
 Phone 760-725-9723
 Phone (DSN) 312-365-9723
 Fax 760-725-6216
 Fax (DSN) 312-365-5608

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:30 p.m.
 Saturday, Sundays and Holidays - Closed

Financial Institutions

Pacific Marine Credit Union
Vandegrift Blvd. & 13th Street
 Building 1105

Marine Corps Exchange Complex (MCX)
 Camp Pendleton, CA 92055
 Phone 760-725-4491 / 1-800-829-7676 Express
 Line / 1-800-736-4500
 Phone (DSN) 312-365-4491
 Fax 760-385-0666

[Email](#)

[Website](#)

Monday - Thursday - 9:00 a.m. - 5:00 p.m.
 Friday - 9:00 a.m. - 6:00 p.m.
 Saturday - 9:00 a.m. - 4:00 p.m.
 Sundays and Holidays - Closed

Gymnasiums/Fitness Centers

11 AREA Gym & Fitness Center - Paige
Fieldhouse
13th Street & Vandegrift Blvd.
 Bldg 1110

(parade deck/track field)
 Camp Pendleton, CA 92055
 Phone 760-725-6394 / 760-763-0657

Monday - Friday - 5:00 a.m. - 10:00 p.m.
 Saturday - Sunday - 6:00 a.m. - 6:00 p.m.

Hospital/Medical Treatment Facility(s)

Hospital (NHCP) - Information (Quarterdeck)
Santa Margarita Road
 Building H-100

Naval Hospital Camp Pendleton (NHCP)
 Camp Pendleton, CA 92055
 Phone 760-725-1288 / 760-725-1289
 Phone (DSN) 312-365-1288
 Fax 760-725-1547

[Email](#)

24 Hour Line

Household Goods/Transportation Office (outbound)

Traffic Management Office (TMO) - In and Outbound Shipments
Vandegrift Blvd. & 9th Street
 Building 2263

(across from Air Station)
 Camp Pendleton, CA 92055
 Phone 760-725-8164 / 760-725-8177 (Recording) / 760-725-8663
 Phone (DSN) 312-365-8164
 Fax 760-725-8765
 Fax (DSN) 312-365-8177

[Email](#)
[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Housing Referral Office/Housing Privatization

Family Housing Office (Assignment & Referral)
E Street & 14th Street
 Building 1138

Camp Pendleton, CA 92055-5000
 Phone 760-725-1462/5314/ 760-763-5243 / 760-725-9825/1471
 / 1-800-843-2182
 Phone (DSN) 312-365-8476
 Fax 760-725-5559
 Fax (DSN) 312-365-1559

[Email](#)
[Website](#) [Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 3:30 p.m.
 Saturdays, Sundays and Holidays - Closed

ID/CAC Card Processing

Centralized I.D. (Main Gate)
Vandegrift Blvd
 Bldg 20250

(Main Gate)
 Camp Pendleton, CA 92055
 Phone 760-725-2013 / 760-725-2633 / 760-725-2768
 Phone (DSN) 312-365-2633

Monday - Friday - 7:30 a.m. - 5:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Household Goods/Transportation Office (inbound)

Traffic Management Office (TMO) - In and Outbound Shipments
Vandegrift Blvd. & 9th Street
 Building 2263

(across from Air Station)
 Camp Pendleton, CA 92055
 Phone 760-725-8164 / 760-725-8177
 (Recording) / 760-725-8663
 Phone (DSN) 312-365-8164
 Fax 760-725-8765
 Fax (DSN) 312-365-8177

[Email](#)
[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Housing Office/Government Housing

Family Housing Office (Assignment & Referral)
E Street & 14th Street
 Building 1138

Camp Pendleton, CA 92055-5000
 Phone 760-725-6246 / 760-725-1656 / 1-800-843-2182
 Phone (DSN) 312-365-1656
 Fax 760-725-5559
 Fax (DSN) 312-365-1559

[Email](#)
[Website](#) [Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 5:00 p.m.
 Saturdays, Sundays and Holidays - Closed

ID/CAC Card Processing

Centralized I.D. (Mainside)
Vandegrift Blvd. & 14th Street
 Bldg 130132

Joint Reception Center (Mainside)
 Camp Pendleton, CA 92055
 Phone 760-725-2442

Monday - Friday - 7:30 a.m. - 5:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Information and Referral Services

Information and Referral (M&FS)
14th Street & C Street
 Building 13150

Camp Pendleton, CA 92055
 Phone 760-725-6090 / 760-725-3400 / 1-800-253-1624
 Phone (DSN) 312-365-3400
 Fax 760-725-6393

[Email](#)
[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Legal Services/JAG

Legal Office (Bldg 22163)
Vandegrift Blvd. & 11th Street

Building 22163
Camp Pendleton, CA 92055
Phone 760-725-3745
Phone (DSN) 312-365-3745

[Email](#)
[Website](#)

Monday - Friday - 7:30 a.m. - 4:30 p.m.
Saturdays, Sundays and Holidays - Closed

Loan Closet

Relocation Assistance Program - Loan Closet
14th Street & C Street
Building 13150

Marine & Family Services
Camp Pendleton, CA 92055
Phone 760-725-5704 / 760-725-3802
Phone (DSN) 312-365-5704
Fax 760-725-8969
Fax (DSN) 312-365-8969

[Email](#)
[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
Saturdays, Sundays and Holidays - Closed

Military Clothing Sales

Military Clothing Store - Tailor Shop
Vandegrift Blvd.
Building 2265

(across from Air Station)
Camp Pendleton, CA 92055
Phone 760-725-4392 / 760-725-8956

[Email](#)
[Website](#)

Monday - Friday - 9:00 a.m. - 6:00 p.m.
Saturday - 9:00 a.m. - 3:00 p.m.
Sundays and Holidays - Closed

Non-appropriated Funds (NAF) Human Resources

Non-Appropriated Funds (NAF)
E Street
Building 15100

MCX Complex (behind Country Store)
Camp Pendleton, CA 92055
Phone 760-725-5893 / 760-725-5891 Job Line
Fax 760-725-4099

[Email](#)
[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
Saturdays, Sundays and Holidays - Closed

Library

Libraries, Life Long Learning
E Street & 14th Street
Building 1146

(Mainside)
Camp Pendleton, CA 92055
Phone 760-725-5669 / 760-725-KNOW (5669)
Phone (DSN) 312-365-5669
Fax (DSN) 312-365-6569

[Email](#)
[Website](#)

Monday - Friday - 9:00 a.m. - 8:00 p.m.
Thursday - Sunday - 9:00 a.m. - 5:00 p.m.
Holidays - Closed

MWR (Morale Welfare and Recreation)

Marine Corps Community Services (MCCS)
Vandegrift Blvd. & 13th Street
Building 1100

(MCCS Marketing)
Camp Pendleton, CA 92055
Phone 760-725-5355 / 760-725-6287 / 1-888-375-6227
Phone (DSN) 312-365-5355

[Email](#)
[Website](#) [Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
Saturdays, Sundays and Holidays - Closed

New Parent Support Program

Parent Support/Home Visiting Services
A Street & 11th Street
Building 1344

Marine & Family Services.
Camp Pendleton, CA 92055
Phone 760-725-3884
Phone (DSN) 312-365-3884
Fax 760-725-9571
Fax (DSN) 312-365-9571

[Email](#)
[Website](#)

Monday - Friday - 8:00 a.m. - 4:00 p.m.
Saturdays, Sundays and Holidays - Closed

Personal Financial Management Services

Financial Management Program
14th Street & C Street
Building 13150

Marine & Family Services Bldg.
Camp Pendleton, CA 92055
Phone 760-725-6098 / 760-725-6209
Phone (DSN) 312-365-6098
Fax 760-725-8969
Fax (DSN) 312-365-8969

[Email](#)
[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
Saturdays, Sundays and Holidays - Closed

Personnel Support Office

Joint Reception Center (JRC)
Vandegrift Blvd. & 14th Street
 Building 130132
 Camp Pendleton, CA 92055
 Phone 760-725-6662 / 760-763-3938
 Phone (DSN) 312-365-6662
 Fax 760-385-2210
 Fax (DSN) 312-365-2210

[Email](#)[Website Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Restaurants/Fast Food

McDonald's
Vandegrift Blvd.
 Building 22026
 (across from Air Station)
 Camp Pendleton, CA 92055
 Phone 760-385-0235 / 760-430-4630 (20 Area)

[Email](#)[Website](#)

Monday - Sunday 6:00 a.m. - 11:00 p.m.

School Age Care

School-Age Care Program (SAC)
Ash Road & Wire Mountain Road
 Building 201017
 (Wire Mountain Youth Center)
 Camp Pendleton, CA 92055
 Phone 760-725-2102 / 760-725-9723 (Res. & Referral)
 Phone (DSN) 312-365-6212
 Fax 760-725-3175
 Fax (DSN) 312-365-3175

[Email](#)[Website](#)

Monday - Friday - 8:30 a.m. - 5:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Spouse Education, Training and Careers

Family Member Employment Assistance Program/Career Focus
14th Street & C Street
 Building 13150
 Marine & Family Services Hq building
 Camp Pendleton, CA 92055
 Phone 760-725-4737 / 760-725-9481 / 760-763-1843 T/E
 Phone (DSN) 312-365-4737
 Fax 760-725-8969
 Fax (DSN) 312-365-8969

[Email](#)[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Relocation Assistance Program

Relocation Assistance Program - Loan Closet
14th Street & C Street
 Building 13150
 Marine & Family Services
 Camp Pendleton, CA 92055
 Phone 760-725-5704 / 760-725-3802
 Phone (DSN) 312-365-5704
 Fax 760-725-8969
 Fax (DSN) 312-365-8969

[Email](#)[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Retirement Services

Retired Affairs Office (RAO)
14th Street & C Street
 Building 13150
 (Marine & Family Services Hq Bldg)
 Camp Pendleton, CA 92055
 Phone 760-725-9791 / 760-725-6207
 Phone (DSN) 312-365-9791
 Fax 760-725-8969
 Fax (DSN) 312-365-8969

[Email](#)[Website](#)

Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

School Liaison Office/Community Schools

School Liaison Officer (SLO)
Vandegrift Boulevard & 15th Street
 Building 1160
 (Base Commanding General's Bldg, Rm 212)
 Camp Pendleton, CA 92055
 Phone 760-725-6513 / 760-725-6514
 Phone (DSN) 312-365-6513
 Fax 760-725-5555
 Fax (DSN) 312-365-5555

[Email](#)[Website Website Website](#)

Monday - Friday - 7:00 a.m. - 5:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Temporary Lodging/Billeting

Billeting Office (BEQ/BOQ - Marine Manor)
11th Street & A Street
 Bldg 1341
 Camp Pendleton, CA 92055
 Phone 760-430-4703 BOQ / 760-430-4702
 Phone (DSN) 312-365-3718
 Fax 760-725-3221

[Website Website](#)

24 Hour Line

Temporary Lodging/Billeting

Ward Lodging Facility (Hostess House)
 11th Street & Vandegrift Blvd.
 Building 1310

Camp Pendleton, CA 92055
 Phone 760-725-5194 / 760-725-5304
 Phone (DSN) 312-365-5194
 Fax 760-725-5609
 Fax (DSN) 312-365-5609

[Email](#)
[Website](#)
 24 Hour Line

Travel Office

Traffic Management Office (TMO) - Passenger Section
 Vandegrift Blvd. & 9th Street
 Building 2263

(Official Travel - SATO)
 Camp Pendleton, CA 92055
 Phone 760-725-8637 / 760-725-8631 / 760-725-3875 Passports
 Phone (DSN) 312-365-8637
 Fax 760-725-8634
 Fax (DSN) 312-365-8634

[Email](#)
[Website](#)
 Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Victim Advocate Services

Counseling Services/Victim Advocates
 E Street & 14th Street
 Bldg 1122

Camp Pendleton, CA 92055
 Phone 760-725-9051 / 760-725-3841
 Phone (DSN) 312-365-9051
 Fax 760-725-0321
 Fax (DSN) 312-365-0312

[Email](#)
[Website](#)
 Monday - Friday - 7:00 a.m. - 5:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Women, Infants, and Children (WIC & WIC-O)

American Red Cross - WIC Program - Emergency Assistance
 Santa Margarita Road
 Bldg H-100

(Naval Hospital Camp Pendleton)
 Camp Pendleton, CA 92055
 Phone 1-800-951-5600 national/toll-free line / 760-725-3303 (on base) / 760-725-6877 (emergency services)
 Phone (DSN) 312-365-4310
 Fax 760-725-5612

[Email](#)
[Website](#) [Website](#) [Website](#)
 Monday - Friday - 7:00 a.m. - 5:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Transition Assistance Program

Transition Assistance Program (TAP)
 14th Street & C Street
 Building 13150

Marine & Family Services
 Camp Pendleton, CA 92055
 Phone 760-725-6324 / 760-725-6635 / 760-725-6207 (Retirement Svcs.)
 Phone (DSN) 312-365-6652
 Fax 760-725-6393
 Fax (DSN) 312-365-5930

[Email](#)
[Website](#)
 Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Veterinary Services

Base Veterinarian
 Vandegrift Blvd
 Bldg 20846

Pacific Plaza (next to PAWS)
 Camp Pendleton, CA 92055
 Phone 760-725-3439
 Fax 760-725-3625

[Email](#)
[Website](#)
 Monday - Friday - 7:30 a.m. - 4:30 p.m.
 By Appointment Only

Welcome/Visitors Center

Joint Reception Center (JRC)
 Vandegrift Blvd. & 14th Street
 Building 130132

Camp Pendleton, CA 92055
 Phone 760-725-6662 / 760-763-3938
 Phone (DSN) 312-365-6662
 Fax 760-385-2210
 Fax (DSN) 312-365-2210

[Email](#)
[Website](#) [Website](#)
 Monday - Friday - 7:30 a.m. - 4:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Youth Programs/Centers

Director (Youth Centers)
 Wire Mountain Road & Ash Road
 Building 201017

Camp Pendleton, CA 92055
 Phone 760-725-2570
 Phone (DSN) 312-365-2570
 Fax 760-725-2102
 Fax (DSN) 312-365-2102

[Email](#)
[Website](#)
 Monday - Friday - 8:30 a.m. - 5:00 p.m.
 Saturdays, Sundays and Holidays - Closed

Major Units

1st MLG (MCC 169)

Contact Information:

Command Duty Officer or Admin/Personnel Officer

COM: 760-725-5966

DSN: 312-365-5966

COM Fax: 760-725-5490

ACU-5

Contact Information:

Personnel Officer

COM: 760-725-2219

DSN: 312-365-2219

COM Fax: 760-725-2213

MAG 39 (MCC 1JM)

Contact Information:

Duty Officer or Consolidated Admin.

CON: 760-725-3900

DSN: 312-365-3900

COM Fax: 760-763-1056

Marine Corps Base (MCC 014)

Contact Information:

Command Duty Officer or Personnel Officer

COM: 760-725-5617 / 760-725-5618

DSN: 312-365-5617/5618

COM Fax: 760-763-4120

1st Marine Division (MCC 121)

Contact Information:

Command Duty Officer or Personnel Officer

COM: 760-725-5201 / 760-725-9379

DSN: 312-365-5201/9379

COM Fax: 760-725-6111

I MEF (MCC 1 CO)

Contact Information:

Command Duty Officer or Personnel Officer

COM: 760-725-9114

DSN: 312-365-9114

COM Fax: 760-725-7910

Marine Corps Air Station (MCAS) (MCC 057)

Contact Information:

Duty Officer or Admin/Personnel Officer

COM: 760-763-1154

DSN: 312-361-1154

COM Fax: 760-725-8158

Naval Hospital

Contact Information:

PSD or Quarter Deck

COM: 760-725-1288 /760-725-1289 /760-725-1290

DSN: 312-365-1288/1289/1290

COM Fax: 760-725-0016