

## Plan My Move Booklet for Camp Lejeune

### Overview



**Location**

Marine Corps Base Camp Lejeune is located in Onslow county in southeastern North Carolina. Camp Lejeune and the City of Jacksonville are adjacent to the New River flowing to the Onslow Beach area. Camp Lejeune occupies about 153,439 acres with 14 miles of beach on the Atlantic Ocean.

The main entrance is just east of Jacksonville, off Highway 24. The truck entrance is further to the east at the Piney Green gate, and there are additional entrances to the east and south using Highway 172 in Hubert and Sneads Ferry, respectively. Newer training areas are accessible on Highway 17 south.

Jacksonville is a military town, with a growing interest in tourism, and has been traditionally a lower cost of living area. Lower property values offer real estate investment opportunities to many military members. However, property values are on the rise, primarily near the beach and waterways. The base operator's phone number is 910-451-1113 or DSN 312-751-1113. To see a Welcome Aboard video visit this [website](#).

### **History**

Camp Lejeune had its beginnings in the early 1940's, when a selection board decided on the New River area of North Carolina as the most ideal location for a new Marine training base. The new facility met all the requirements for an east coast division training center, especially with its location near the two deep water ports of Morehead City and Wilmington. Construction for the new camp and for its aviation counterpart, nearby Cherry Point, began in 1941. In December 1942, the installation was named in honor of the 13th Commandant of the Marine Corps, Lieutenant General John A. Lejeune. Included on the installation are more than 450 miles of roads, 6,946 buildings and facilities to support a population of approximately 137,526 marines, sailors, retirees, their families, and civilian employees. For more information see Camp Lejeune [homepage](#).

### **Mission**

The mission of Marine Corps Base Camp Lejeune is to support the various Marine Corps commands, a major Navy command and a Coast Guard command as well as the Marine Corps Base (MCB) itself. Camp Lejeune owns all the real estate, operates entry level and career level formal schools, and provides support and training for tenant commands. Camp Lejeune with its various satellite camps, housing, training areas and New River Air Station is the largest concentration of marines and sailors in the world. From the young man or woman reporting aboard for their first assignment to the seasoned veteran, and from the dense foliage of woodland cover to sandy beaches and ocean front training area, Camp Lejeune is truly the "Home of Expeditionary Forces in Readiness".

### **Population Served**

Population Camp Lejeune

Active Duty Officer 2,857	Active Duty Enlisted 33,273	Family Members on Base 8,893
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Family Members in Area 42,418	Retirees & Family Members 47,6888	Civilian Employees 4,589
Reserve Component Officers 41 (Marines)	Reserve Component Enlisted 70 (Marines)	Approximate Total Population 140,000

### **Base Transportation**

Camp Lejeune provide three shuttle bus runs. For a detailed bus schedule, please see the Camp Lejeune [homepage](#).

### **Sponsorship**

The sponsorship program assists inbound members with their new duty assignments. Sponsors are requested through the gaining command by contacting the current unit Sponsorship Coordinator. Relocation Specialists at both locations (the transferring command and the gaining command) are ready to assist in matters dealing with sponsorship for both the relocating member and the sponsor.

Reporting personnel are required to report to the Joint Reception Center (JRC), Buildings 59 and 60, located on Molly Pitcher Road in Service "A" uniform. The phone number is 910-451-8609.

### **Temporary Quarters**

All personnel checking into Camp Lejeune are advised to make reservations for Temporary Lodging with the Lejeune Inn (hostess house) or Billeting (Transient Quarters) as far in advance as possible, since the Lejeune Inn has only 90 rooms available. During the peak summer transfer season, reservations are highly recommended prior to travel to the Camp Lejeune area. The Lejeune Inn can be reached 24 hours a day at 910-451-3041.

### **Relocation Assistance**

A "Welcome to Camp Lejeune Brief" is conducted daily in Building 59/60, at which time Check-Ins are completed. The brief is required of all personnel reporting to Camp Lejeune. Visit the Personal Readiness and Community Support Services' Relocation Assistance Program Center, located at 40 Brewster Boulevard, and pick up your Welcome Aboard Package. This package includes maps, various tourist information booklets, flyers and pamphlets about Camp Lejeune and the surrounding communities. An Electronic Welcome Aboard Package (EWAP) is also available upon request via email. Inquire about the use of the Loan Locker, which provides basic household goods items during PCS for families in quarters while their personal household goods are still in storage or transit. Hours are Monday-Friday, 7:30 a.m. to 4:00 p.m. Relocation personnel can be reached at 910-451-1055, 1056, and 910-449-9704.

### **Critical Installation Information**

Quality of life construction is ongoing both on Camp Lejeune and in the surrounding areas. Several housing areas are in the process of being replaced and nearly all are being improved. New construction in the entire county is also ongoing to provide housing for additional military personnel and their families. Due to the vast amount of construction, delays in travel in and around the county may be expected until completion.

## Sponsorship

Settling into your new location and your new unit takes time. [Plan My Move](#) is designed to assist you with information about your new location. Complimenting Plan My Move each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. Sponsors can make your transition smoother. The purpose of the Sponsorship program is to:

- Provides a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You can request a sponsor through your unit, or with help from the Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.
- **Navy:** OPNAV INSTRUCTION 1740.3B prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3B outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

*Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.*

### **Youth Sponsorship**

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. Contact your Relocation Manager to inquire about a youth sponsor.

## **Directions to Installation**

### **Directions to Camp Lejeune**

#### *Directions from Airport*

Albert Ellis Airport Richlands, North Carolina 910-324-3001 Open: 24-Hour Recorded Information.

Albert Ellis Airport, Richlands, NC, is located approximately 25 miles from Camp Lejeune. From Airport Road turn right onto Catherine Lake Road to Hwy 24. Follow Camp Lejeune signs to the Main Gate. Taxi fare will be approximately \$40.00 to \$45.00. Check the taxi meter and ensure it reads: "Time Off" and the \$2.50 drop fee shows. You should only be charged for mileage.

When making flight arrangements inquire about flying into New Bern or Wilmington, NC as an alternative to Albert Ellis Airport.

#### *Directions if Driving from the North*

Coming to Camp Lejeune from the north on I-95, fifteen miles south of Smithfield take I-40 East, at Magnolia take US903 East for approximately 8 miles to Kenansville, turn Right onto State Hwy 24 East to Jacksonville. Follow Camp Lejeune signs to the Main Gate.

#### *Directions if Driving from the South*

Coming to Camp Lejeune from the south on I-95 exit on State Hwy 24 East to Jacksonville. Follow Camp Lejeune signs to the Main Gate.

#### *Traveling by Train*

Amtrak is not available in this area.

#### *Traveling by Bus*

Trailways/Greyhound Bus Station located at Bldg 235, Base Bus Terminal, McHugh Blvd and "F" Street, Camp Lejeune. Arrivals/Departures 24-hours a day.

Tel: 910-451-7000/353-3009, Tickets sales: Monday - Saturday, 8:00 a.m. - 6:00 p.m.

## **Check-in Procedures**

### **Inprocessing Procedures**

All personnel reporting to Camp Lejeune must report to the Camp Lejeune Reception Center, Molly Pitcher Road, Bldgs 59 and 60. Because each unit has a different procedure for processing its personnel no specific information can be given as to the actual procedures. Ensure you bring with you your orders and report in the service "A" uniform. Make sure your orders are indorsed with the date and time of arrival. It is a good idea to bring your travel log, also. It helps when your travel claim is filled out.

Personnel who arrive on the weekend or a holiday should have original orders endorsed by the duty officer located in the Camp Lejeune Reception Center, Bldg. 59/60, Molly Pitcher Road, 910-451-8609.

All military members are required to attend a mandatory Marine Corps Community Services (MCCS) brief upon check-in. Spouses are encouraged to attend. Briefs are held Monday - Friday, once a day at 10:00 a.m..

If you plan to take leave immediately upon arrival, it is important that you check into the command first.

Reminder: Visit the Personal Readiness and Community Support Services' Relocation Assistance Program Center, located at 40 Brewster Boulevard, and pickup your Welcome Aboard Package. This package will include maps of the area, and many other booklets, flyers and pamphlets about the area. Inquire about the use of the Loan Locker. Hours: Monday-Friday, 7:30 a.m. - 4:00 p.m.

### **Married Servicemembers**

If you get married before you PCS, you must inform your commander and follow the procedures exactly as you are given them, the military will not pay for travel and housing of your spouse if you do not follow proper procedures.

## **Relocation Assistance**

### **Programs and Services**

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

*Individual PCS Planning* -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

*Military Installations and Plan My Move* -- For managing and planning your move, use these two DOD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

*Loan Closet* -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

*Workshops and Briefings* -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

*Pre-departure Briefings* -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

*Settling-in Services* -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

*Deployment Support* -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

*Foreign Born Spouse Support* -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

*Emergency Assistance* -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

*Transition Assistance* -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

### **Installation Specific Information**

The Personal Readiness and Community Support Division is the best point of contact for relocation information and assistance. You can get up-to-date information about your new base and community before you move, learn how to prepare for your move, get help in planning your moving costs, check out the job market and learn new skills to reduce the stress of moving.

*Relocation Assistance Program* -- This program is available to active duty military personnel, their family members and

military retirees. The program manager can provide the relocation information you need, when you need it. If departing from Camp Lejeune sign up for your individual relocation planning session as soon as you know you will be moving. Look for announced Moving Seminars. We provide numerous seminars on moving. If you are assigned to Okinawa, the Welcome to Okinawa brief is a three-hour seminar covering items you should be aware of before you arrive in Okinawa and for your tour there. Similarly, the "Got Orders?" seminar covers going to all other bases and transitioning out of the military. Thinking about buying or selling a house as part of this move. Attend the "ABC's of Buying and Selling a Home." All these briefs are held to help you make a smooth transition from one base to another or back into the civilian world.

*Welcome Aboard Packets* -- If you would like a Welcome Aboard Packet on Camp Lejeune prior to arriving, contact your gaining organization and request a sponsor and Welcome Aboard Packet to be provided via the sponsor. If upon arrival you had not received a Welcome Aboard Packet please stop by the Relocation Center and ask for one. For those of you leaving Camp Lejeune to another base, visit our Relocation Center and inquire about getting a Welcome Aboard Packet from that base. There are still bases that will mail a packet to you however, the Electronic Welcome Aboard Package is becoming far more popular with computer access, the Base Libraries and all recreation centers are options to access computers.

*Military Children, Youth and Teens* -- Your kids can go to the World Wide Web and check out the Military Teens on the Move, a new Internet site that caters to teenagers of service members and DoD civilian employees. The youngsters and teens may request a youth be assigned to introduce them to Camp Lejeune and the local community or other Marine Corps locations.

*The Loan Locker* -- We have foldout mattresses, kitchen kits, small kitchen appliances, ironing boards, high chairs, booster chairs, car seats, strollers, and portable cribs. These items are checked out on a first-come, first-serve basis for 30 days. Extensions will be granted depending on each individual case. There is no cost for you to use this program.

*Sponsorship Training* -- The Sponsorship Program has been established to ensure a sponsor is assigned to assist transferring service members and family members prior to and after arrival at their new duty station. Personnel in the grades of E-1 through E-6, WO-1 through CWO-2, O-1 through O-3, and all-overseas accompanied personnel will be assigned a sponsor. All other personnel will be assigned a sponsor upon request. Seminars provide training for the unit's sponsorship coordinators and sponsors.

*Video Library* -- Videos on all Marine Corps Bases (DVD and CD-ROM) and many overseas countries (VHS) are maintained and available for your viewing at the Relocation Assistance Program Office.

*Maps and Directions* -- Auto Maps are available upon request.

## **Emergency Assistance**

### **Planning for Emergencies**

#### *American Red Cross*

The American Red Cross is available by calling 910-451-2173 or 1-877-272-7337 (after hours). Should you encounter an emergency en route to Camp Lejeune North Carolina keep in mind that the availability of Red Cross offices located throughout the United States.

#### *Navy Marine Corps Relief Society*

The Navy Marine Corps Relief Society can also help in emergency situations. Contact them at the nearest Naval or Marine Corps Base. Also keep in mind all branches of service have emergency relief agencies that can assist and communicate with agencies at Camp Lejeune. Navy Marine Corps Relief Society phone number is 910-451-5346 extension 243/244.

Be sure to contact the Camp Lejeune Command Duty Officer listed in the Installation Category.

## **Motor Vehicles**

### **Registration & Licensing Requirements**

North Carolina State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

### **State Laws**

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 7 years of age and 80 pounds be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

### **Base Vehicle Regulations**

Policy Change to Base Order P5560.2L: "Upon receipt of a Law Enforcement report of a service member or dependent for reckless driving (i.e., reckless endangerment, aggressive driving or speeding 15 MPH or more over the posted speed limit) off-base, base traffic court officers shall suspend on-base driving privileges for a minimum of 90 days after complying with the requirement of ref A, Chapter 10 (Base Traffic Court Procedures).

Additionally, base traffic court officers shall indefinitely revoke the driving privileges of repeat offenders after complying with the requirements of ref A, Chapter 10 (Base Traffic Court Procedures)."

Traffic -- There are over 19,000 vehicles moving through the gates at Camp Lejeune during peak hours of 5:15 to 7:30 a.m. and 4:00 - 6:00 p.m.

Vehicle Checks -- Department of Defense authorizes the military police to stop and search any vehicle on board a military installation.

### **Base Vehicle Registration**

#### *Temporary Registration*

Temporary base vehicle registration requires a valid Armed Forces identification, a valid operator's license and, a valid state registration for the vehicle and a signed statement showing proof that the vehicle has the minimum motor vehicle liability insurance coverage required by North Carolina.

#### *Permanent Registration*

For permanent registration, the owner must produce a valid inspection sticker and if you are under the age of 26 you must show evidence of completing a base defensive driving course. Proof that all North Carolina insurance requirements are met is also required.

#### *Passenger Vehicle Regulations*

- Seat belts are mandatory for all, drivers and passengers. Thirty day driving privilege suspension for failure to wear seat belts - 1st Offense.

- Radar detectors are prohibited.
- Use of cell phones is prohibited when driving a vehicle on base unless the operator is equipped and using a "Hands Free" device. Thirty day driving privilege suspension for failure to use the Hands Free device - 1st Offense.
- Children under five years of age or 40 pounds of weight must have a properly secured, federally approved child passenger restraint system seat.
- Children under 10 years of age will be accompanied by someone 12 years or older and will not be left in a running vehicle.
- Privately owned vehicles operated on Camp Lejeune must be registered at the Base Vehicle Registration Office.

#### *Motorcycle Regulations*

- Motorcycle operators must meet the same requirements for registration as for a vehicle. Mandatory safety class is required for all base motorcycle operators regardless of age. Certification of attendance of a motorcycle safety class is accepted.
- Safety vests must be worn and be either orange, yellow or lime green in color and have two one-inch reflective strips.
- Department of Transportation approved helmets are required, and must be painted with a metallic paint or have a reflective strip.
- A hard sole boot or shoe must be worn. Sandals, open toe shoes and any type of tennis shoes are prohibited.
- Shatterproof glasses, goggles or a face shield attached to the helmet will be worn. Clothing will cover the upper torso, arms and legs.
- All military personnel are required to wear all safety equipment off base. Long sleeved shirts are required at all times unless in the uniform of the day.

#### *Bicycles and Bicycles with Motors (MOPEDS)*

Bicycles are prohibited on Holcomb Boulevard between Brewster Boulevard and Sneads Ferry Road. Bicyclists must ride on the right side of the road with the flow of traffic and obey all traffic control devices. Reflective safety vest must be worn during hours of darkness and encouraged all hours. Bicycles/mopeds may operate during the hours of darkness if equipped with headlights, rear red reflectors, and red lights. Helmets are also required safety equipment for bicycle/moped riders and their passengers.

#### *Runners*

Runners must run facing oncoming traffic keeping at least 6' from the roadway and utilize sidewalks or paths when possible. Running on roadways is prohibited.

Reflective safety vest must be worn during hours of darkness.

PMO -- Further information is readily available from PMO, Marine Corps Base, (910) 451-5811.

## **Loan Closet**

### **Items Available**

The Loan Locker is a free service of the Relocation Assistance Program (RAP). This program provides the basic essentials to a service member for setting up a temporary household. You may check-out the following items: fold-out mattresses, kitchen kits, small kitchen appliances, ironing boards, high chairs, booster chairs, car seats, strollers, and portable cribs.

### **How to Borrow**

These items are signed out on a first-come, first-serve basis for 30 days. Extensions will be granted depending on each individual case.

## **Housing - Overview**

### **Government Housing**

Camp Lejeune family housing is considered some of the finest in the Marine Corps. The 4,447 units are well maintained and are continuously updated. Many homes have been renovated, and renovations on other quarters are either in progress or programmed. All quarters offer central air conditioning and heating.

*Eligibility* -- Military personnel accompanied by bona-fide dependents and permanently assigned to Camp Lejeune are eligible for family housing. They may apply for all types of quarters for which the individual member is eligible. Expect at least an eight-month wait for government housing for almost all ranks. The wait varies depending on the time of year, family, and rank.

*Application* -- Camp Lejeune housing is assigned on a voluntary basis. Applications cannot be placed on the waiting list before the military member has officially reported for duty.

### **Non-Government Housing**

*Housing Referral Office-(HRO)*--Your POC for any problems you may encounter (discrimination complaints, tenant/landlord disputes, or any questions/problems about off-post housing) is the HRO. Staff are available to assist you on a person-to-person basis in any way possible to make your move to this installation an easy and pleasant one. They can provide a list of rentals with corresponding locator maps and give you information regarding the area in which the facilities are located.

*DoD Automated Housing Referral Network (AHRN)*--Visit [AHRN.com](http://AHRN.com) or ask at your local housing office to learn about this DoD program that is currently available for most installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- Find out about shared rentals
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN [website](#) to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

## **Housing - Temporary**

### **Temporary Lodging Facility(TLF)**

The Base Lejeune Inn is designed to provide short term housing accommodations for service and family are temporarily without permanent housing due to change of station orders (PCS), and for their relatives and guests during visits to Camp Lejeune. Retired military personnel and family members may occupy the Lejeune Inn on a space available basis.

#### Officer/SNCO Billeting Information

<b>Officers w/Orders</b>	<b>Single</b>	<b>W/Guests</b>	<b>Location</b>
Efficiency	\$25.00	\$30.00	2617 Seth Williams Blvd.
Suite	\$30.00	\$35.00	2617 Seth Williams Blvd.
Suite 1 (Puller House)	\$35.00	\$40.00	2617 Seth Williams Blvd.
Officers w/o Orders			
Efficiency	\$16.00	\$21.00	2617 Seth Williams Blvd.
Suite	\$20.00	\$25.00	2617 Seth Williams Blvd.
Suite 1 (Puller House)	\$30.00	\$35.00	2617 Seth Williams Blvd.
*Officers w or w/o Orders			2617 Seth Williams Blvd.
*Not set up for Children	\$14.00	\$19.00	Located Hospital Point
SNCO w/Orders			
Efficiency	\$20.00	\$25.00	51 Lucy Brewer Ave.

### **Availability/Amenities**

#### *Officers Quarters*

For reservations: 910-451-1385 or DSN: 751-1385. All suites/efficiencies have kitchenettes. Cable TV, telephone (free local calls), daily housekeeping service and pool are available. Handicap room is available. An exercise room and sauna available at Bachelor Officer Quarters (BOQ).

#### *SNCO Quarters(Senior Non-Commissioned Officers Quarters)*

For reservations: 910-451-5336 or DSN 312-751-5336. Microwave, cable TV, cable telephone (free local calls) and daily housekeeping are available.

#### *Pets*

No pets allowed in any of the temporary quarters.

### **Reservations**

Reservations can be made 30 days in advance for personnel on PCS or TAD orders. Non-duty reservations can be made seven days in advance from 1 October through 30 April. From 1 May through 30 September non-duty personnel must walk-in to the front desk after 12:00 p.m. (no reservations will be taken).

#### Geo/Single Bachelors

<b>Rates</b>	<b>Paradise Point</b>	<b>51 Lucy Brewer Ave.</b>	<b>Amenities</b>	<b>Cleaning Services</b>
Officers	\$3.50	N/A	Basic Cable	Twice Weekly
SNCO	N/A	\$2.50	Basic Cable	Twice Weekly

Bachelor Enlisted Quarters (BEQ) -- All E-5 and below initially live in the BEQ run by the Joint Reception Center (Bldg 59).

## **Housing - Government**

### **Military Housing**

Camp Lejeune family housing is considered some of the finest in the Marine Corps. The 4,447 units are well maintained and are continuously updated. Many homes have been renovated, and renovations on other quarters are either in progress or programmed. All quarters offer central air conditioning and heating.

*Eligibility* -- Military personnel accompanied by bona-fide dependents and permanently assigned to Camp Lejeune are eligible for family housing. They may apply for all types of quarters for which they are eligible.

Camp Lejeune housing is assigned on a voluntary basis. Applicants cannot be placed on the waiting list before the military member has officially reported for duty.

*Availability* -- Generally, there is an eight-month wait for government housing for almost all ranks. The wait varies depending on the time of year, number of family members and rank.

*Application* -- After officially reporting for duty, you may apply for government quarters at the Family Housing Office. An advance application for Base Housing, DD Form 1746, may be sent to the Housing Office prior to reporting for duty. Upon receipt of the application you will be placed on the inactive waiting list until you have physically checked in to your unit and reported to Family Housing.

If you physically report to Family Housing within 30 calendar days after reporting for duty at Camp Lejeune/New River, your control date will be the date of detachment from your last permanent duty station.

### **Current Housing By Rank**

#### Enlisted Housing

<b>CATEGORY</b>	<b># BEDROOMS</b>	<b># UNITS</b>
Staff NCO	4	342
Staff NCO	2/3	748
Enlisted	4	160
Enlisted	3	751
Enlisted	1/2	1,789

#### Officer Housing

<b>CATEGORY</b>	<b># BEDROOMS</b>	<b># UNITS</b>
General Officer	3	6
Colonel	4	3
Colonel	3	52
Field Grade	4	13
Field Grade	3	

## **Household Goods - Overview**

### **Arranging Household Goods Shipments**

As soon as you are alerted to your upcoming PCS move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even estimate the weight of your household goods before you visit your transportation office to set up the move. If you are going overseas, you should begin to plan what items you will take in your hold baggage, in your household goods shipment and what might need to go into storage. Remember for overseas assignments electricity is different and houses are generally much smaller and cannot handle large furniture.

Set up an appointment with your transportation office as soon as you have a copy of your PCS orders. The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire. The counselors will explain all your PCS move entitlements in detail. Your first decision is whether to have the government move you or whether to move yourself. There are pros and cons to each type of move. Your counselor will answer all of your questions. If you choose a government move, they will book your shipment and let you know the exact dates the movers will come. If you choose to move yourself, the counselor can assist with recommendations and tips on how to do a personal move.

#### *Automobile*

The government may ship one Privately Owned Vehicle (POV) at their expense to your new overseas location. This is handled through your transportation office. Remember to discuss your POV needs at your initial counseling session. The shipping contractor has established a [website](#) where you can track the location of your POV through the shipping process.

#### *Shipping Pets*

Planning for shipment of your pet includes researching airline requirements and quarantine and restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing as well as fees. Checking the [SDDC website](#) will provide details on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well.

### **Delivery of Household Goods Shipments**

It is your responsibility to contact the transportation office as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and e-mail. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

#### *Customer Satisfaction Survey*

Once your personal property is delivered, you'll be asked to [rate the customer service](#) you received from the movers. Make sure you take the time to do this. Your feedback will make the process better for everyone.

#### *Claims*

If you have any loss or damage to your personal property you may need to file a claim. Use the front of [DD Form 1840/1840R](#) to notify the mover of any loss or damage you find at the time of delivery. If further loss or damage is discovered after the transportation provider departs, use the reverse side of the form, DD Form 1840R. You must **file DD Form 1840/1840R within 70 days of delivery**. Completing and submitting the DD Form 1840/1840R does not constitute filing a claim. A claim is separate and distinct from these forms. Your local personal property office and claims office will give you complete instructions on where and how to file DD Form 1840/1840R and your claim.

## **Household Goods - Shipping Pets**

### **Pet Boarding/Kennels**

Most Veterinarians provide boarding service. The average cost is about \$10.00 per dog, \$7.00 per cat, per day. The price includes food. If the pet has fleas it must receive a flea bath, cost ranges between \$5.00 and \$12.00. Inbound personnel may request additional information from your sponsor. Most hotels do not allow pets. To board a pet shot records are required.

### **Veterinary Clinic and Pet Licensing**

Base housing requires all pets be registered with the base Veterinary Clinic and be current on rabies vaccinations. If you have health records from your present military or civilian community be sure to pick them up and bring them with you to Camp Lejeune. This will help the vet verify your pets past health conditions.

### **Pet Quarantines**

There are no quarantine requirements at Camp Lejeune; however, if you are shipping your pet to an overseas location it is very important that you contact the veterinarian to insure your pet meets all requirements for the new location you are being assigned to. Each country and state has varying requirements. Check with the Camp Lejeune veterinarian as to the requirements to ship a pet to a specific area. Shipping requirements, and rabies shots vary depending upon the area the pet is to be shipped to.

## **Education - General Overview**

### **DoDEA Schools**

All legal dependent children who reside with their military sponsor in permanent base housing are eligible to attend Camp Lejeune Dependents Schools. Military sponsors, living off base, who are certified by the Base Housing Office to receive base housing within 90 school days and who receive a Housing Office letter verifying this fact, may also enroll their children in the school system. School has a Half-day Pre-K program and full-day kindergarten program. Elementary school hours are 8:45 a.m. - 3:15 p.m.; Middle and High School hours are 7:50 a.m. - 2:35 p.m.

#### *Number of Schools on Camp Lejeune*

Elementary Schools - 5

Intermediate School - 1

Middle School - 1

High School - 1

For up-to-date school information, visit the [Lejeune Schools web site](#).

### **Adult Education**

The Lifelong Learning Center is the primary education office for adult education programs at Camp Lejeune and MCAS New River and operates under the cognizance of Marine Corps Community Services and Headquarters Marine Corps. We welcome the opportunity to assist any and every service member, dependent, and civilian employee of Camp Lejeune and New River. No appointment is needed to speak with a counselor.

See the Education - Training (College/Technical) article for more information.

## **Education - Training (College/Technical)**

### **Adult Education**

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#### *Tuition Assistance (TA)*

TA programs make it possible for service members to afford educational opportunities. TA funds are authorized for study toward a diploma, credentials, certificates, or degrees at an academic level higher than that currently held by the service member.

TA is authorized for off-duty studies that are offered by institutions whose accrediting bodies are recognized by the Department of Education (DoEd) and listed in the American Council on Education (ACE) AIPE Manual.

TA funds are authorized up to 100% of your *tuition and mandatory course fees only*. (i.e. lab fees, computer fees, etc.) Mandatory course enrollment fees are those refundable fees charged by the institution that are directly related to the enrollment in a specific course offered by the institution. It does not cover the cost of books, application fees, registration fees, or graduation fees. Consult with a counselor on the eligible courses and length of time for courses.

Military members can apply for TA at the following locations:

- Active duty Contact local base education center
- I&I Duty Marines Apply through MARFORRES, New Orleans
- Recruiters Contact your district headquarters

#### *Veteran Affairs (VA) Programs*

For information on VA educational programs visit the VA satellite office located aboard Camp Lejeune in Building 501, on the corner of McHugh Boulevard and "N" Street (across from the Consolidated Post Office). Their phone number is 910-451-0801.

#### *Service Members Opportunity Colleges (SOC) Agreements*

The SOC is a consortium of more than 1500 public and private colleges and universities available to assist Marines and Sailors in earning a college degree despite geographic and institutional obstacles.

A home college is the SOCMAR College where you begin your studies and complete the minimum academic residency (i.e. the number of their courses needed to qualify for their degree). When you have completed your study plan, either with your home college or, if you get transferred, at another SOCMAR college, the home college awards you a degree.

#### *SMART Transcripts*

SMART is an official transcript endorsing and recommending college credit for military education and training and is recognized by the American Council of Education (ACE). This form is called the Sailor/Marine American Council on Education Registry Transcript (SMART). The previous version of this form was the DD-295. In some cases, service members who have more than ten years on active duty might still require the DD-295. Please see an education counselor for more information regarding this form.

The American Council of Education (ACE), through its office of Educational Credit and Credentials, evaluates formal military training for civilian post-secondary credit. Every college assesses credit recommendations and awards credit in light of its own academic program requirements. There are no guarantees that the college will award credit as recommended by ACE.

#### *United States Military Apprenticeship Program (USMAP)*

Under written agreement between the United States Military Apprenticeship Program and the U.S. Department of Labor, Bureau of Apprenticeship and Training, a growing number of military skills can lead to certification of completion of apprenticeship in jobs comparable to civilian fields.

An apprenticeship is a structured system of supervised training leading to certification in a designated trade, occupation, or craft.

### *Testing*

Marine Corps Base Camp Lejeune is authorized by DoD to conduct various Military Classification Tests, DANTES Testing Programs, various National Certification Examinations, and the proctoring of various exams for universities involved with Distant Learning outside the Camp Lejeune area. Personnel who are taking College Entrance exams (i.e. ACT/SAT) and other military classification tests to qualify for a military program should take them at least eight weeks prior to the application deadline (particularly for Officer Candidate Programs).

All tests are scheduled by appointment only! To schedule an exam contact Lifelong Learning, 910-451-9297/9289/3092.

### *Military Academics Skills Program (MASP)*

The MASP was developed to improve the competencies of active duty enlisted personnel in the academic skills of reading, communication/writing, and mathematics. In turn, Marines will be better prepared to retake the Armed Forces Classification Test (AFCT) and to perform their mission.

Any servicemen that wish to enroll in the MASP must pick up a packet of information from the Lifelong Learning Center. The information packet contains pages that must be routed through the service member's chain-of-command. Once approved and signed, the paperwork is returned to the Lifelong Learning Center and the service member is scheduled to take a pre-test.

### **Continuing Education**

Contact the [Lifelong Learning Center](#) for information on adult education opportunities that may be available on post.

### **College**

Many colleges and universities section have offices located in the Base Lifelong Learning Center, 202 McHugh Blvd.

## **Education - Local Schools**

Choosing the right school for their children is a priority for military families. This article describes excellent resources for your use in planning for your child's educational needs. Parents can find current information about public, charter and private schools by using the tools below:

### **1. How do I choose a good school?**

[Choosing a School for Your Child](#) is a U.S. Department of Education publication that will help families identify what is important in selecting a school.

[The School Visit: What to Look For, What to Ask](#) Whether you are choosing a school for the first time, or because you are in transition, this site will provide you with information about what to do and what to ask.

### **2. What schools are in my area (or in the area where I may move), and how good are they?**

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child. Listed below are these website tools along with information on how you access the information and what type of information each site provides.

Both [Great Schools](#) and [School Matters](#) provide a wealth of information for parents:

- School contact information
- Distance from zip code (provide the installation zip code, or the zip code of the area where you will be living)
- Public, private or charter school designation
- Student/teacher ratios
- Free and reduced school lunch program (an estimate of economic disadvantage)
- Great Schools provides a rating of schools and a parent comment section
- Percentage of students meeting or exceeding the state standards in math, reading and language arts
- Teachers - average number of years teaching experience, % of first year teachers on the staff
- Students: Average percentage of students absent from school for more than 15 days
- Ethnic breakdown and percent of students with English as a second language
- School Matters provides college prep scores (PSAT, SAT, ACT test scores)-for high schools only
- Great Schools also provides parents the ability to rate the schools and make comments on the schools.

For both sites, the user must enter the State and zip code to find schools in the area.

[SchoolQuest](#) was developed by the [Military Child Education Coalition](#) to help military families select schools. SchoolQuest also offers an Online Library that provides resources for families in transition. At this time, the SchoolQuest data base covers 99 military installations. The Military Child Education Coalition also provides a [data base of information](#) on each State's educational system.

[The School Report Tool](#) is available from Military OneSource that list names and locations of public, public charter, private, virtual and home schooling choices around major installations. [Charter Schools](#) are nonsectarian public schools of choice that operate with freedom from many of the regulations that apply to traditional public schools. Use this site to find one in your area.

### **3. How can I help plan for a successful transition in this new school and for my child's school career?**

Parents often want to know about the availability of extra curricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

The [Toolkit for Parents](#) was developed by the Department of Defense, especially for Military Families. This 85 page booklet walks parents through preparing for the move and the first two weeks of school....what to ask, what to take, etc..

The [Military Impacted Association](#) has [checklists](#) available for military kids who are leaving or entering a new school.

The Military Child Education Coalition has a [checklist for transferring students](#) that will be helpful. Additionally, through [SchoolQuest](#), MCEC provides parents with the ability to develop a profile for each of their children, which then will provide them with a report on issues related to transferring to a new school district.

#### **4. Question? What happens if I need help during the school year?**

During the school year, there are always questions that parents have, such as "What is the best way to help with homework?" or "What if my child needs to see a counselor because my spouse is deployed?" Military OneSource helps with these questions and has 24/7 access. You can call them at 1-800-342-9647, connect to them at the website [Military OneSource](#), or [e-mail a consultant](#).

## **Education - Local Schools/Overseas**

### **Overseas Schools -- What You Should Know**

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

#### **Where do I start?**

Start with the information on your new installation. Visit [Plan My Move](#) and review the installation's Education - Overview article. All of the overseas installations have dedicated a portion of the Education Overview to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

#### **What is the difference between a DoD school and an international or national school?**

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs.

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

#### **Where can I find a list of International schools in the country where my family is moving?**

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

#### **How do I decide what school is best for my child?**

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch with other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

**Now that I have chosen a school, how do I successfully facilitate the transition for my child?**

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

[MilitaryStudent.org](http://MilitaryStudent.org) provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

## **Employment - Overview**

### **Employment Opportunities**

The Career Resource Management Center (CRMC) has been established to provide military personnel and their family members with guidance, counseling and assistance in exploring their options for civilian employment. Both CRMC and Family Member Employment Assistance Program (FMEAP) offices have a computer laboratory with job vacancy listings. Counselors are available to assist you with career counseling and assessment, resume creation, federal job applications and job searches.

Be sure to hand carry all employment records and information such as: resumes, federal applications, copy of PCS orders for spouse preference, transcripts, certificates, licenses, etc.

#### *Good Prospects*

Service industry and fast food service are in demand. Self-employment opportunities are available to be a childcare provider through the Camp Lejeune Children and Youth Programs.

#### *Poor Prospects*

Jacksonville has limited industrial capacity. Also, opportunities for entering Federal Civil Service for the first time at Camp Lejeune are limited.

### **Unemployment Compensation**

Unemployment compensation may be available for the spouse of a newly assigned military member or civilian employee. For more information contact the [North Carolina Employment Security Commission](#).

## Child Care

### **Child Development Centers (CDC)**

#### *Availability*

Child Care services available aboard Camp Lejeune include; full-time care, part-day preschool, toddler play groups, hourly care, Saturday evening care, Special Events and special needs care at the Child Development Centers.

When the Child Development Centers (CDC) are at a maximum capacity, children will be placed on the waiting list by the Resource and Referral Office. This may be done prior to transfer by providing a DoD Request For Care, Form 2606, and a copy of your orders to the Resource and Referral office.

#### *Costs*

Fees for the centers are based on total family income. Hourly care rate is \$2.50 per hour, for first child and \$2.00 per hour for siblings.

#### *Programs Offered*

Following is a list of child development programs offered at Camp Lejeune:

<b>Programs Offered</b>	<b>Yes/No</b>	<b>Rates (\$)</b>
Full Day	Yes	*
Part Day - Preschool	Yes	*
Part Day - School Age	Yes	*
Hourly Care	Yes	\$2.50 1st child/\$2 ea additional child
Special Needs Care	Yes	*

<b>Child Age Group</b>	<b>Yes/No</b>	<b>Rates (\$)</b>
Infant	Yes	*
Pre-Toddler	Yes	*
Toddler	Yes	*
Pre-School	Yes	*
School Age	No	*
Teens	No	*

\* Fees for the Child Development Centers and School Age Program are based on total family income and are subject to annual changes.

#### *Eligibility*

Child Development Centers - Children six weeks through 12 years of age of military and Department of Defense civilian personnel, reservists on active duty or during inactive personnel training and DoD contractors are eligible for services. All immunizations must be up to date or waived due to religious affiliation upon enrolling your child in a Children and Youth Program.

#### *Registration*

To register, parents must provide:

- Child's shot records
- Sponsor's current Leave and Earnings Statement (LES)/pay stub
- Child's social security number
- Food Stamps, School Lunch, AFDC and Medicare numbers

- Power of Attorney if sponsor is deployed
- NAVMC 10922 (Application for BAQ) or copy of dependent data page from the Marine Corps Total Force System, if claiming single parent status
- Family Care Plan is required (dual or single active duty)

Sponsor must sign forms to complete registration.

Patrons using the CDC and SAC portions of the Children, Youth and Teen Programs must register at the Children, Youth and Teen Programs Office, Building 1966. Registration hours are from 8 am to 4 pm Monday through Friday.

### **Family Child Care Program (FCC)**

Full-time care, part-time care, hourly care, extended hours, special needs or respite care is available in On or Off Base Family Child Care homes. Homes are also available for Saturday evening and special events care.

The Family Child Care (FCC) Administrative Office is located in Bldg TT-91. This program refers to an authorized provider in a family housing unit, caring for six or less children on a regular basis for more than 10 hours a week. Occasional baby-sitting is not considered a Family Child Care home. Family Child Care Providers undergo an orientation process, a complete background check, on-going training in child development and they must hold a current certificate in infant/child/adult CPR and First Aid.

Fees are negotiable between provider and patron. Family Child Care Staff provide oversight, technical assistance and visit the family child care homes unannounced once a month. Family Child Care homes offer full-time, part-time, hourly, extended hours and respite care (in emergency situations). Contact the Resource and Referral Office for referrals to the Family Child Care Program.

### **Respite Care**

This program offers child care for military families in crisis. No charges are made to the family. Qualifying situations include medical emergencies, hospitalization or surgery of service member or spouse, incapacitation of family member, early birth of a second or subsequent child if spouse is not in the area, recuperation from illness, attendance at counseling sessions, attendance at Marriage Enrichment or Parenting workshops or severe emotional pressure diagnosed by a mental health care provider. Eligible families must contact a unit key coordinator, unit commander, chaplain, Naval Hospital physician/social worker, or Marine New Parent Support Program nurse/social worker for assistance. These persons will contact Children, Youth and Teen Programs.

### **New Parent Support Program**

Free services include Mom's Basic Training, Daddy's Baby Boot Camp, Home Visitation, Parenting Class, Playmorning, and Baby and Me. These programs are designed for military families who are expecting or have children 5 years of age and younger.

## **Youth Services**

### **Youth Services**

The Camp Lejeune Child, Youth and Teen Programs (CYT) offers affordable options to meet the needs of our military families. After registering, you have access to any of our teen programs.

#### *Registration*

Registration must take place prior to use of any CYT program. You may register at Building 1966, Monday through Friday, 8 am until 4 pm. To register, you will need child's shot record, child's social security number and sponsor's social security number.

#### *Youth Sports*

The Youth Sports office is located in Bldg. 1985 on Stone Street, across the street from the Berkeley Manor 7 Day store. The Youth Sports Office is open Monday through Friday from 8:30am to 5 pm. Registration dates are announced prior to each program or camp with additional detailed information. Registration hours are from 9 am to 4:30 pm Monday through Friday.

The following regular season programs and camps are provided by the Youth Sports Office:

- Basketball/Cheerleading - Ages 6 to 15. Registration in November, Season goes January to March.
- Baseball/Softball - Ages 5 to 15. Registration in February, Season goes March to June.
- Track - Ages 5 to 15. Registration in February, Season goes March to June.
- Golf - Ages 10 to 15. Registration in February, Season goes March to June.
- Soccer - Ages 5 to 13. Registration in August, Season goes September to November.
- Football/Cheerleading - Ages 8 to 14. Registration in August, Season goes September to November.

#### *Boy/Girl Scout Programs*

Boy Scouts of America - Onslow County/Camp Lejeune, Field Director can be reached at (910) 455-9912.

Girl Scouts of America - Onslow County/Camp Lejeune Field Director can be reached at (910) 455-8908. Ages are broken down as follows:

- Daisy Girl Scouts - ages 5-6, grades K-1
- Brownie Girl Scouts - ages 6-8, grades 1-3
- Junior Girl Scouts - ages 8-11, grades 3-6
- Cadette Girl Scouts - ages 11-14, grades 6-9
- Senior Girl Scouts - ages 14-17, grades 9-12

The Girl Scout Council of Coastal Carolina can be reached at (800) 558-9297.

### **Other**

*Base Curfew* -- The Base Curfews for youth are as follows: Sun-Thur, 11:00 pm until 5:00 am and Fri-Sat, 12:00 am until 5:00 am.

#### *High School Programs*

Camp Lejeune High School offers many and varied after and in-school programs for teens.

Sports offered at the high school include: Volleyball, football, baseball-boys, softball-girls, track, basketball, soccer, cheerleading, girls tennis, swim team, wrestling and golf.

Clubs offered at the high school include: Art, Dance, Newspaper, Yearbook, Key Club, Marching Band, Keyettes, Fellowship of Christian Athletes, Jazz Band, Marching Band, Chorus, Spanish, French and Student Government.

## **Financial Assistance**

### **Financial Assistance**

Managing your financial affairs in the military can be a challenge, especially if you are new to the service. There are frequent moves, unexpected deployments, new schools, and temporary assignments that require you to become a good money manager. The Semper Fit Division with Marine Corps Community Services at Camp Lejeune has a Personal Financial Management Specialist on staff that can help answer your financial questions and provide emergency referral assistance.

### **Financial Institutions Located on Camp Lejeune**

#### *Credit Unions*

The Marine Federal Credit Union, services include savings programs, financial counseling and loans to Credit Union members, MAR\*CHECK, high yield investment certificates, IRAs, VISA credit cards, automatic teller machines, safe deposit boxes, and much more, 910-451-2492 or 577-7333, 1-800-225-3967.

#### *Banks*

The First Citizen Bank and Trust Company, offers automatic teller machines (ATMs), auto loans, personal loans, checking accounts and complete banking service.

### **Cost of Living**

The Camp Lejeune area is considered to be located in a low cost of living area. The Fiscal Year BAH rates can be found [online](#).

Housing and additional facts are available via the [Onslow County government website](#).

#### **People Quickfacts**

	<b>Onslow County</b>	<b>North Carolina</b>
Housing units, 2005	62,017	3,940,554
Homeownership rate, 2000	58.1%	69.4%
Housing units in multi-unit structures, percent, 2000	12.5%	16.1%
Median value of owner-occupied housing units, 2000	\$85,900	\$108,300
Households, 2000	48,122	3,132,013
Persons per household, 2000	2.72	2.49
Median household income, 2004	\$34,995	\$40,863

## **Legal Assistance**

### **Legal Services**

The Legal Assistance Office provides free and confidential legal advice and assistance concerning civil matters to active duty and retired military personnel and their authorized family members. Its purpose is to help prevent and resolve legal problems, thereby improving morale and reducing disciplinary problems.

Hours vary dependant on the services required, refer to the [legal office web site](#) for information about wills, powers of attorney, naturalization, and other walk-in services.

## **Deployment Support**

### **Family Deployment Support**

Deployment is a way of life here at Camp Lejeune. Marine Corps Family Team Building provides the military community with Deployment Support Programs to assist service members and their families during this very difficult time.

#### *Pre-Deployment Briefs*

Pre-Deployment briefs assist service members and their families in preparing for and coping with the changes and difficulties of deployment. "In the Midst" series provides stress relief tips as well as enhancement tools that will enable spouses to feel empowered during deployment and separation.

#### *Reunion Briefs*

Reunion Briefs explain what can be expected with homecoming and provide tips that will help families get their relationships back to normal as quickly as possible.

#### *Kids & Deployment Briefs*

Kids & Deployment Briefs assists parents and primary caregivers with a better understanding of the emotional impact of deployments on children and offers creative ways to keep the connection between the children and the deployed parent. Includes a myriad of creative and interactive activities in a relaxed and fun atmosphere.

## **Health Care - Overview**

### **Moving With TRICARE**

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You're covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

#### *When Enrolled in a TRICARE Prime Option*

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Once you arrive at your new location, update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately.
3. Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you're moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

### **Prime Options in the United States**

#### *TRICARE Prime*

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

- North Region [Health Net Federal Services, Inc.](#), 1-877-TRICARE (1-877-874 2273)
- South Region [Humana Military Healthcare Services, Inc.](#) 1-800444-5445
- West Region [TriWest Healthcare Alliance](#) 1-888-TRIWEST (1-888-874-9378)

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

#### *TRICARE Prime Remote*

In non-Prime service areas, TRICARE offers TRICARE Prime Remote. To enroll, submit a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for Active Duty Family Members. Be sure to include them on the enrollment form.

### **Prime Options Outside of the United States**

#### *TRICARE Prime Overseas*

TRICARE Prime Overseas is offered in overseas areas where there are military treatment facilities or areas in which TRICARE has established a network of qualified host nation providers.

- TRICARE Europe Toll free: 1-888-777-8343; Commercial 011-49-6302-67-7432; DSN 314-496-7432 Fax Numbers: Commercial 011-49-6302-67-6374; DSN 314-496-6374 or [e-mail](#)
- TRICARE Pacific Toll free: 1-888-777-8343; Commercial 011-81-6117-43-2036; DSN: 643-2036; Remote Sites: 011-65-6-338-9277 Fax Numbers: Commercial 011-81-611-743-2037; DSN: 643-2037 or [e-mail](#)
- TRICARE Latin America & Canada (TLAC) Address: TAO-LAC, Bldg 38802, Ft Gordon GA 30905-5650; Toll free 1-888-777-8343; 1-706-787-2424; DSN: 773-2424 Fax Number 1-706-787-3024 or [e-mail](#)

If you move to an area in which TRICARE Prime Overseas is offered, transfer your enrollment by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas on the form.

#### *TRICARE Global Remote Overseas*

TRICARE Global Remote Overseas is a Prime option offered in designated remote overseas locations. If you move to an area in which TRICARE Global Remote Overseas is offered, you and any authorized family members living with you may enroll by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center. Then, when you arrive in your new area, transfer your enrollment.

#### **When Using TRICARE Standard and Extra**

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any active duty family member who is registered in DEERS may use these programs by seeing any network or non-network providers that are authorized by TRICARE. In areas outside of the United States, active duty family members who don't want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation provider.

If you're already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Then, find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's Web site for a list of providers. Remember, if you see network providers, you'll be using the Extra option and pay lower copayments.
- Outside of the U.S.: Contact your TRICARE Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you'll have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

#### **When Using TRICARE For Life**

TRICARE For Life—TRICARE's coverage for those who are eligible for Medicare—requires no enrollment and you'll have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact the TRICARE Area Office for the overseas area where you are moving or the nearest American Embassy Health Unit for assistance finding a host nation provider.

### **Getting Care Along the Way**

- Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you've received any routine medical or dental care you think you might need during the time you'll be traveling. Or, delay the care until you get to your new duty location.

- Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you're traveling near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are hospitalized in a civilian facility for more than 24 hours, contact your regional contractor

- Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

- Emergency or Urgent care Overseas—Contact closest TRICARE Area Office or TRICARE Global Remote Call Center.

You don't need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

### **Filling Prescriptions on the Road**

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you're traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE web site](#)
- The mail-order option is not recommended for a prescription you need right away, but if you'll be traveling for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE web site](#).
- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

**If You Have Questions**

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE web site](#).

**Installation Specific Information***Installation Hospital*

The Camp Lejeune Naval Hospital is one of the newest military hospitals in the South and boasts a 117-bed capacity expandable to a 236-bed capacity. It is staffed with most major medical specialties. However, services available to eligible beneficiaries may vary depending on current resources.

If you are on leave and an emergency occurs, contact your Primary Care Manager (PCM) within 24-hours of receiving emergency care. If you are unable to do so have a family member or friend contact your base medical care facility. Any bill you may obtain while out of the area may be submitted to TRICARE via your BAS/RAS/Clinic.

## **Health Care - Special Needs**

### **Exceptional Family Member Program**

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

### **Military Treatment Facility**

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

### **Moving to a New TRICARE Region**

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

### **Beneficiary Counseling and Assistance Coordinator (BCAC)**

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

### **Case Management**

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

### **Extended Care Health Option (ECHO)**

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

### **Transporting Medical Equipment**

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

### **Federal and State Health Care Programs**

*Medicaid* - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

*Supplemental Security Income (SSI)* - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

*Title V of the Social Security Act* - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of](#)

[contact](#) and other pertinent information.

### **Other Important Resources**

*Debt Collection Assistance Officer (DCAO)* - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

*Family Voices* - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has [State points of contacts](#) with useful links to State programs and organizations.

### **Installation Specific Information**

The Exceptional Family Member Program (EFMP) is designed to provide assistance to active duty personnel with family members who have special needs before, during and after relocation due to Permanent Change of Station (PCS) orders. It is a mandatory enrollment program (MCO P1754.4A) for active duty.

An exceptional family member is an authorized family member (spouse, child, stepchild, adopted child, foster child or a dependent parent) residing with the sponsor who may require special medical or educational services based upon a diagnosed physical, intellectual or emotional need. This includes Asthma, Cerebral Palsy, Mental Retardation, Dyslexia, ADD, ADHD, Autism, Oppositional Defiant Disorder or Depression. Disabilities may range from mild to severe.

## **Education - Special Education/EIS**

### **Educational and Developmental Intervention Services**

The Department of Defense has two programs that provide services to infants and toddlers (birth through two) with developmental delays and to school aged children (3-21, inclusive) with disabilities, in accordance with the Individuals with Disabilities Education Act (IDEA). In Stateside locations, families must live on the installation to be eligible for these services. Families who live off the installation will receive services from local community programs.

#### *Infants and Toddlers (birth to 3 years old) - Educational and Developmental Intervention Services (EDIS)*

(EDIS) is a military medical department program that provides early intervention services to infants and toddlers from birth until three years of age who meet the housing eligibility requirements for attending a stateside Department of Defense school.

The EDIS teams, with Early Childhood Special Educators and multi-disciplinary allied health professionals, assist families of infants and toddlers with developmental delays to achieve goals that enhance functional independence and support school readiness. EDIS provides services in the child's natural environment (home, childcare center, etc.), and embedded in family routines.

#### *School Age (3-21 years) - Domestic Dependent Elementary and Secondary Schools (DDESS)*

The Camp Lejeune Dependents Schools provides special education to children from 3 through 21 years of age who meet the housing eligibility requirements for attending a stateside Department of Defense school and meet the Department of Defense criteria for special education services.

- Services are provided to students with all types and levels of disabilities within a variety of settings.
- Preschool children with disabilities are educated in a full inclusion preschool program.
- Due to the small nature of the school system and geographical location, there may be some specialized services for students that are contracted out to the local public school or another agency.
- There has been some difficulty at times finding specific services, such as a vision specialist, to provide services in this area.

#### *Four Year Old Preschool Program*

Camp Lejeune Dependents Schools also provides a universal four year old preschool program for all children who meet the housing requirement for attending the Camp Lejeune schools and who are four years old by October 16th of the current school year. This is a half day preschool program provided at no cost to the parents. Questions about this program can be directed to the Student Services Office.

### **Special Education Records**

Parents of children enrolled in special education should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to provide to the new school.

Specialized Equipment or Instruction If you have a child who requires a specialized service and/or equipment (for example large print books, an FM trainer or Braille services), call the Student Services office at the Community Superintendent's Office to obtain specific information about services and to help facilitate a smooth transition to Camp Lejeune Schools.

### **Contacts**

Director of Student Services  
Camp Lejeune Dependent Schools  
855 Stone Street  
Camp Lejeune, NC 28547-2520  
910-451-2461 x241  
Fax 910-451-2200

DSN phone: 312-751-2461 x241

DSN Fax: 312-751-2200

[Email](#)

## **Contact Information**

40 Brewster Blvd.  
 Commander, Marine Corps Base  
 Attn: Personal Readiness and Community Support Services  
 Camp Lejeune, NC 28547-2519  
 Phone 910-449-9704  
 Phone (DSN) 312-752-9704  
 Fax 910-451-5880  
 Fax (DSN) 312-751-5880  
[Email](#)

**Automotive Services**  
*Marine Corps Exchange Mall*  
 1231 Birch Street Extension  
 Camp Lejeune, NC 28542  
 Phone 910-451-2400  
 Phone (DSN) 312-751-2400  
 Fax 910-451-2290  
 Fax (DSN) 312-751-2290  
[Email](#)  
[Website](#)

**Beauty/Barber Shops**  
*Marine Corps Exchange Mall*  
 1231 Birch Street Extension  
 Camp Lejeune, NC 28542  
 Phone 910-451-2400  
 Phone (DSN) 312-751-2400  
 Fax 910-451-2290  
 Fax (DSN) 312-751-2290  
[Email](#)  
[Website](#)

**Chapels**  
*Protestant Chapel*  
 16 McHugh Blvd  
 Camp Lejeune, NC 28547  
 Phone 910-451-3210  
 Phone (DSN) 312-751-3210  
 Fax 910-451-5633  
 Fax (DSN) 312-751-5366  
[Email](#)  
[Website](#)

**Child and Youth Registration and Referral**  
*Paradise Point Child Care Center*  
 1966 Stone Street  
 Camp Lejeune, NC 28542  
 Phone 910-451-1315  
 Phone (DSN) 312-751-1315  
 Fax 910-451-4858  
 Fax (DSN) 312-751-4858  
[Email](#)  
[Website](#)

**Adult Education Centers**  
*Lifelong Learning Center*  
 825 Stone Street  
 Camp Lejeune, NC 28542  
 Phone 910-451-3091  
 Phone (DSN) 312-751-3091  
 Fax 910-451-5512  
 Fax (DSN) 312-451-5512  
[Email](#)  
[Website](#)

**Barracks/Single Service Member Housing**  
*Reception Center*  
 59 Molly Pitcher Road  
 Camp Lejeune Reception Center  
 Camp Lejeune, NC 28547  
 Phone 910-451-8609  
 Phone (DSN) 312-751-8609  
[Website](#)

**Chapels**  
*Catholic Chapel*  
 17 McHugh Blvd  
 Camp Lejeune, NC 28547  
 Phone 910-451-3210  
 Phone (DSN) 312-751-3210  
 Fax 910-451-5633  
 Fax (DSN) 312-751-5366  
[Email](#)  
[Website](#)

**Child Development Centers**  
*Paradise Point Child Care Center*  
 1966 Stone Street  
 Camp Lejeune, NC 28542  
 Phone 910-451-1315  
 Phone (DSN) 312-751-1315  
 Fax 910-451-4858  
 Fax (DSN) 312-751-4858  
[Email](#)  
[Website](#)

**Commissary/Shoppette**  
*Commissary*  
 1230 Holcomb Blvd  
 Camp Lejeune, NC 28542  
 Phone 910-451-5071  
 Phone (DSN) 312-751-5071  
 Fax 910-451-1940  
 Fax (DSN) 312-751-1940  
[Email](#)  
[Website](#)

**Dental Clinics**

*Dental (Active Duty only)*  
 100 Brewster Blvd  
 Naval Hospital  
 Camp Lejeune, NC 28547  
 Phone 910-450-4740  
 Phone (DSN) 312-750-4740

[Website](#)

**DoD Schools**

*Delalio Elementary School*  
 1500 Curtis Road  
 MCAS New River  
 Jacksonville, NC 28540-3406  
 Phone 910-449-0601/0612  
 Phone (DSN) 312-449-0601  
 Fax 910-449-0677  
 Fax (DSN) 312-449-0677

[Email](#)

[Website](#) [Website](#)

**DoD Schools**

*Tarawa Terrace I Elementary School*  
 60 Tarawa Blvd.  
 Tarawa Terrace, NC 28543-1153  
 Phone 910-450-1658/1662  
 Phone (DSN) 312-751-2480/2589  
 Fax 910-450-1661  
 Fax (DSN) 312-750-1661

[Email](#)

[Website](#) [Website](#)

**DoD Schools**

*Tarawa Terrace II Elementary School*  
 84 Iwo Jima Blvd.  
 Tarawa Terrace, NC 28543-1206  
 Phone 910-450-1635/1644  
 Phone (DSN) 312-751-2588/2580  
 Fax 910-450-1637  
 Fax (DSN) 312-750-1637

[Email](#)

[Website](#) [Website](#)

**DoD Schools**

*Camp Lejeune High School*  
 835 Stone Street  
 Camp Lejeune, NC 28547  
 Phone 910-451-2451 / 910-451-2453  
 Phone (DSN) 312-751-2451  
 Fax 910-451-2454  
 Fax (DSN) 312-751-2454

[Email](#)

[Website](#) [Website](#)

**DoD Schools**

*Johnson Primary School*  
 2027 Stone Street  
 Camp Lejeune, NC 28547  
 Phone 910-451-2431  
 Phone (DSN) 312-751-2431  
 Fax 910-451-2433  
 Fax (DSN) 312-751-2433

[Email](#)

[Website](#)

**DoD Schools**

*Brewster Middle School*  
 1290 Stone Street  
 Camp Lejeune, NC 28547-2520  
 Phone 910-451-2561/2562 / 910-451-0995 - School Info Line  
 / 910-451-1717 -District Info Line  
 Phone (DSN) 312-751-2561  
 Fax 910-451-2600  
 Fax (DSN) 312-751-2600

[Email](#)

[Website](#) [Website](#)

**DoD Schools**

*Stone Street Elementary School*  
 1943 Stone Street  
 Camp Lejeune, NC 28547-2534  
 Phone 910-451-2431  
 Phone (DSN) 312-751-2431

**DoD Schools**

*Berkeley Manor Elementary School*  
 5400 Florida Avenue  
 Camp Lejeune, NC 28547  
 Phone 910-451-2575

**DoD Schools**

*DoD Domestic Dependents Elementary & Secondary Schools (DoD DDESS)*  
 855 Stone Street  
 Camp Lejeune, NC 28547  
 Phone 910-451-2461 / 910-451-2463  
 Phone (DSN) 312-751-2461  
 Fax 910-451-2200  
 Fax (DSN) 312-751-2200

[Email](#)

[Website](#)

**DoD Schools**

*Bitz Intermediate School*  
 2028 Bevin Street  
 Camp Lejeune, NC 28547-1199  
 Phone 910-451-2575/2560  
 Phone (DSN) 312-751-2575  
 Fax 910-451-1475  
 Fax (DSN) 312-751-1475

[Email](#)  
[Website](#)

**Educational and Developmental Intervention Services (EDIS)**

*Educational and Developmental Intervention Services (EDIS)*  
 100 Brewster Blvd.  
 Naval Hospital  
 Educational and Developmental Services  
 Camp Lejeune, NC 28547-2538  
 Phone 910-450-4127 / 910-450-3715  
 Phone (DSN) 312-750-4127  
 Fax 910-450-3766  
 Fax (DSN) 312-750-3766

[Email](#)

**Emergency Relief Services**

*Navy-Marine Corps Relief Society*  
 400 McHugh Blvd.  
 Camp Lejeune, NC 28547-2519  
 Phone 910-451-5346 / 877-272-7337  
 Phone (DSN) 312-751-5346  
 Fax 910-451-5202  
 Fax (DSN) 312-751-5202

[Email](#)

**Exchange(s)**

*Marine Corps Exchange Mall*  
 1231 Birch Street Extension  
 Camp Lejeune, NC 28542  
 Phone 910-451-2400  
 Phone (DSN) 312-751-2400  
 Fax 910-451-2290  
 Fax (DSN) 312-751-2290

[Email](#)  
[Website](#)

**Family Center**

*Marine and Family Services*  
 40 Brewster Boulevard  
 Camp Lejeune, NC 28547  
 Phone 910-451-2106 / TT-910-450-1687 / MP-910-451-1807  
 Phone (DSN) 312-751-2106  
 Fax 910-451-1415  
 Fax (DSN) 312-751-1415

[Email](#)  
[Website](#)

**DoD Schools**

*Russell Elementary School*  
 798 Brewster Blvd.  
 Camp Lejeune, NC 28547-2531  
 Phone 910-451-3247 / 910-451-3248  
 Phone (DSN) 312-751-3247/3248

**Emergency Relief Services**

*American Red Cross*  
 1108 Birch Street  
 Camp Lejeune, NC 28547  
 Phone 910-451-2173 / 1-877-272-7337 (after hours) / 910-450-4596  
 Phone (DSN) 312-751-2182  
 Fax 910-451-2689  
 Fax (DSN) 312-751-2689

[Website](#)

**Exceptional Family Member Program/Special Needs**

*Exceptional Family Member Program*  
 40 Brewster Blvd.  
 Camp Lejeune, NC 28542  
 Phone 910-451-9372  
 Phone (DSN) 312-751-9372  
 Fax 910-451-7551  
 Fax (DSN) 312-751-7551

[Email](#)  
[Website](#)

**Family Advocacy Program**

*Community Counseling Center*  
 McHugh Blvd  
 Bldg. 41  
 Camp Lejeune, NC 28547-0004  
 Phone 910-451-2876/2877/2864  
 Phone (DSN) 312-751-2876/2877/2864  
 Fax 910-451-1601  
 Fax (DSN) 312-751-1601

[Email](#)

**Financial Institutions**

*Marine Federal Credit Union, on Base*  
 1235 Birch St  
 Camp Lejeune, NC 28547  
 Phone 910-451-2492, 800-225-3967  
 Phone (DSN) 312-751-2492

[Website](#)

**Financial Institutions**

*First Citizens Bank & Trust*  
*Camp LeJeune Branch*  
 Bldg. 84  
 Camp LeJeune, NC 28547  
 Phone 910-353-3113

[Email](#)

**Gymnasiums/Fitness Centers**

*Intramural & Varsity Sports Program*  
*McHugh Blvd.*  
 Goettge Memorial Field House  
 Camp Lejeune, NC 28547  
 Phone 910-451-2179 / 910-451-2710 / 910-451-2061  
 Phone (DSN) 312-751-2710  
 Fax 910-451-5982  
 Fax (DSN) 312-751-5982

[Website](#)

**Household Goods/Transportation Office (inbound)**

*Traffic Management Office (TMO)*  
*1011 Louis Road*  
 Camp Lejeune, NC 28547  
 Phone 910-451-2377, ext 224 thru 228  
 Phone (DSN) 312-751-2377, ext 224 thru 228  
 Fax 910-451-2532  
 Fax (DSN) 312-751-2532

[Website](#)

**Housing Office/Government Housing**

*Camp Lejeune's Reception Center Housing Office*  
*60 Molly Pitcher Road*  
 Camp Lejeune, NC 28542  
 Phone 910-451-1026  
 Phone (DSN) 312-751-1026  
 Fax 910-451-1036  
 Fax (DSN) 312-751-1036

[Email](#)

[Website](#)

**ID/CAC Card Processing**

*Identification Card Section*  
*59 Molly Pitcher Rd*  
 Camp Lejeune, NC 28547  
 Phone 910-451-2727/1005  
 Phone (DSN) 312-751-2727/1005

[Website](#)

**Golf Courses**

*Golf Course (Paradise Point)*  
*2015 Brewster Blvd.*  
 Camp Lejeune, NC 28542  
 Phone 910-451-5445  
 Phone (DSN) 312-751-5445  
 Fax 910-451-6886  
 Fax (DSN) 312-751-6886

[Email](#)

[Website](#)

**Hospital/Medical Treatment Facility(s)**

*Hospital*  
*100 Brewster Blvd*  
 Naval Hospital  
 Camp Lejeune, NC 28547  
 Phone 910-450-4300  
 Phone (DSN) 312-750-4300

[Website](#)

**Household Goods/Transportation Office (outbound)**

*Traffic Management Office (TMO)*  
*1011 Louis Road*  
 Camp Lejeune, NC 28547  
 Phone 910-451-2377, ext 224 thru 228  
 Phone (DSN) 312-751-2377, ext 224 thru 228  
 Fax 910-451-2532  
 Fax (DSN) 312-751-2532

[Website](#)

**Housing Referral Office/Housing Privatization**

*Family Housing Office*  
*43 Inchon Street*  
 Camp Lejeune, NC 28543  
 Phone 910-450-1627 / 910-450-1678  
 Phone (DSN) 312-750-1627/1628  
 Fax 910-451-1630  
 Fax (DSN) 312-751-1630

[Email](#)

[Website](#)

**Information and Referral Services**

*Information and Referral*  
*60 Molly Pitcher*  
 Personal Readiness and Community Support  
 Services  
 Camp Lejeune, NC 28547  
 Phone 910-451-1056  
 Phone (DSN) 312-751-1056  
 Fax 910-451-5880  
 Fax (DSN) 312-751-5880

[Email](#)

[Website](#) [Website](#)

**Legal Services/JAG**

*Consolidated Legal Assistance Office*  
 66 Holcomb Blvd  
 Camp Lejeune, NC 28547  
 Phone 910-451-1903 / 910-451-9725  
 Phone (DSN) 312-751-1903  
 Fax 910-451-3398  
 Fax (DSN) 312-751-3398

**Loan Closet**

*Relocation Assistance Program*  
 40 Brewster Blvd.  
 Camp Lejeune, NC 28547-2519  
 Phone 910-449-9704  
 Phone (DSN) 312-752-7904  
 Fax 910-451-5880  
 Fax (DSN) 312-751-5880

[Email](#)  
[Website Website](#)

**Military Clothing Sales**

*Marine Corps Exchange Mall*  
 1231 Birch Street Extension  
 Camp Lejeune, NC 28542  
 Phone 910-451-2400  
 Phone (DSN) 312-751-2400  
 Fax 910-451-2290  
 Fax (DSN) 312-751-2290

[Email](#)  
[Website](#)

**Non-appropriated Funds (NAF) Human Resources**

*MCCS Human Resource Office*  
 Bldg 1401  
 West Road  
 Camp Lejeune, NC 28547  
 Phone 910-451-2366 / 910-451-1887-Job Line  
 Phone (DSN) 312-751-2366  
 Fax 910-451-6771  
 Fax (DSN) 312-751-6771

[Website](#)

**Personnel Support Office**

*Navy Personnel*  
 59 Molly Pitcher Road  
 Camp Lejeune Reception Center  
 Camp Lejeune, NC 28542  
 Phone 910-451-1663 / 910-451-8505  
 Phone (DSN) 312-751-8505  
 Fax 910-451-8371  
 Fax (DSN) 312-751-8371

[Website](#)

**Library**

*Base Library*  
 1220 Holcomb Blvd.  
 Camp Lejeune, NC 28547  
 Phone 910-451-5724 / 910-451-3442 / 910-451-3167  
 Phone (DSN) 312-751-5724

[Website](#)

**MWR (Morale Welfare and Recreation)**

*Recreation Division*  
 1108 Birch Street  
 Camp Lejeune, NC 28547  
 Phone 910-451-2106 / 910-451-2108  
 Phone (DSN) 312-751-2106/2108  
 Fax 910-451-1415  
 Fax (DSN) 312-751-1415

[Email](#)  
[Website](#)

**New Parent Support Program**

*New Parent Support Program*  
 94 Tarawa Boulevard  
 Tarawa Terrace  
 Camp Lejeune, NC 28543  
 Phone 910-450-1540  
 Phone (DSN) 312-750-1540

[Website](#)

**Personal Financial Management Services**

*Personal Financial Management Specialist*  
 Holcomb Blvd  
 Building 302  
 Camp Lejeune, NC 28547  
 Phone 910-451-0174  
 Phone (DSN) 312-751-2366  
 Fax 910-451-4912  
 Fax (DSN) 312-751-4912

[Website](#)

**Relocation Assistance Program**

*Relocation Assistance Program*  
 40 Brewster Blvd.  
 Camp Lejeune, NC 28547-2519  
 Phone 910-449-9704  
 Phone (DSN) 312-752-7904  
 Fax 910-451-5880  
 Fax (DSN) 312-751-5880

[Email](#)  
[Website Website](#)

**Restaurants/Fast Food**

*Marine Corps Exchange Mall  
1231 Birch Street Extension  
Camp Lejeune, NC 28542*

Phone 910-451-2400

Phone (DSN) 312-751-2400

Fax 910-451-2290

Fax (DSN) 312-751-2290

[Email](#)

[Website](#)

**School Age Care**

*School Age Care (SAC) Program  
Bldg TT-91  
Tarawa Terrace*

Camp Lejeune, NC 28543

Phone 910-450-1500

Phone (DSN) 312-750-1500

Fax 910-450-1502

Fax (DSN) 312-750-1502

**Temporary Lodging/Billeting**

*Lejeune Inn  
896 Holcomb Blvd  
Camp Lejeune, NC 28547-2512*

Phone 910-451-3041

Phone (DSN) 312-751-0360

Fax 910-451-0360

Fax (DSN) 312-751-0360

[Email](#)

[Website](#) [Website](#)

**Travel Office**

*Information, Tickets and Tours (ITT)  
1231 Birch Street Extension  
Outside Entrance between Commissary and MCX  
Suite 203*

Camp Lejeune, NC 28547

Phone 910-451-3535 / 910-451-5380

Phone (DSN) 312- 751-3535/5380

Fax 910-577-3094

[Website](#)

**Veterinary Services**

*Camp Lejeune Veterinarian  
2459 Tarawa Terrace  
Camp Lejeune, NC 28543*

Phone 910-450-1607

Phone (DSN) 312-750-1607

Fax 910-450-1605

Fax (DSN) 312-750-1605

**Retirement Services**

*Retired Affairs Office  
40 Brewster Boulevard  
Transition Support Services  
Camp Lejeune, NC 28547-2519*

Phone 910-449-7901

Phone (DSN) 312-752-9701

Fax 910-451-5880

Fax (DSN) 312-751-5880

[Email](#)

[Website](#)

**Spouse Education, Training and Careers**

*Family Member Employment Assistance Program  
(FMEAP)  
Tarawa Terrace II and Midway Park  
2475 Iwo Jima Blvd.*

Camp Lejeune, NC 28543

Phone 910-450-1676

Phone (DSN) 312-751-3366

Fax 910-450-1677/3275

Fax (DSN) 312-751-1677

[Website](#)

**Transition Assistance Program**

*Transition Assistance Management Program  
14 McHugh Blvd.*

Personal Readiness and Community Support

Camp Lejeune, NC 28547-2519

Phone 910- 449-9706

Phone (DSN) 312-752-9706

Fax 910-451-5880

Fax (DSN) 312-751-5880

[Email](#)

[Website](#) [Website](#)

**VA Facilities**

*Veterans Affairs  
501 McHugh Boulevard  
Camp Lejeune, NC 28547*

Phone 910-451-0801

Phone (DSN) 312-751-0801

[Website](#)

**Women, Infants, and Children (WIC & WIC-O)**

*Women, Infants & Children (WIC)  
2455 Tarawa Blvd.*

Camp Lejeune, NC 28543

Phone 910-353-0022

Fax 910-450-1013

Fax (DSN) 312-750-1013

[Website](#)

**Youth Programs/Centers**

*Children, Youth and Teen Programs*

*91 Iwo Jima*

Tarawa Terrace II

Camp Lejeune, NC 28543

Phone 910-450-1495 / 910-450-1496 / 910-450-1497

Phone (DSN) 312-750-1495

Fax 910-450-1502

Fax (DSN) 312-750-1502

[Website](#)

## **Major Units**

**Field Medical Service School**

Contact Information:

COM: 910-450-0915

Duty Officer

COM: 910-450-1307

DSN: 312-750-0915

FAX: 910-450-0927

DSN FAX: 312-750-0927

<http://www.lejeune.usmc.mil/fmss/>**U.S. Coast Guard Special Missions Training Center**

Contact Information:

COM: 910-450-7591

Duty Officer

COM: 910-376-0824

DSN: 312-750-7591

FAX: 910-450-7040

DSN FAX: 312-750-7040

<http://www.uscg.mil/smtc/>**Reserve Support Unit Deployment Processing Command**

Contact Information:

COM: 910-451-2221

DSN: 312-751-2221

After Hours 910-526-7946

<http://www.lejeune.usmc.mil/>**Marine Corps Combat Service Support School**

Contact Information:

Duty Officer

COM: 910-450-1045

DSN: 312-750-1046

Duty Officer

312-750-1045

<http://www.lejeune.usmc.mil/mccsss/index.shtml>**II Marine Expeditionary Forces (MCC 1F1)**

Contact Information:

COM: Duty Officer 910-451-8138

DSN: Duty Officer 312-751-8138

FAX: 910-751-8146

DSN FAX: 312-751-8146

<http://www.lejeune.usmc.mil/mcb/units.asp#IIMEF>**Naval Hospital Camp Lejeune**

Contact Information:

COM: 910-450-4007

Front Desk

COM: 910-450-4300

DSN: 312-750-4007

<http://lej-www.med.navy.mil/>**Weapons Training Battalion**

Contact Information:

COM: 910-450-2701

DSN: 312-750-2701

FAX: 910-450-2642

DSN FAX: 312-750-2642

<http://www.lejeune.usmc.mil/wtbn/>**School of Infantry East**

Contact Information:

COM: 910-449-0179

Duty Officer

COM: 910-449-0179

DSN 312-752-0179

<http://www.lejeune.usmc.mil/soi>**Marine Corps Base (MCC 013)**

Contact Information:

COM: 910-451-8485

Duty Officer

COM: 910-451-2414/3031

DSN: 312-751-2526

Duty Officer

COM: 910-751-2414

FAX: 910-451-2415

DSN 312-751-2415

<http://www.lejeune.usmc.mil/mcb/mcb.asp>**2D Marine Division (2d MARDIV) (MCC 122)**

Contact Information:

COM: 910-451-8518

Duty Officer

COM: 910-451-8319

DSN: 312-751-8518

FAX: 910-451-8509

DSN FAX: 312-751-8509

**2D Marine Logistics Group (MCC 151)**

Contact Information:

COM: 910-451-5504

Duty Officer

COM: 910-451-2826/2702

DSN: 312-751-5504

Duty Officer 312-751-2826/2702

FAX: 910-451-1332

DSN FAX: 312-751-1332

<http://www.lejeune.usmc.mil/mcb/units.asp#2MLG>**26th Marine Expeditionary Unit**

Contact Information:

COM: 910-451-3708

Duty Officer 910-451-0058

DSN: 312-751-3708

Duty Officer 312-751-0058

<http://www.usmc.mil/26thmeu/index.htm>**Marine Corps Engineer School**

Contact Information:

COM: 910-450-7521 Duty Officer 910-450-7309

DSN 312-750-7521 Duty Officer 312-750-7521

FAX: 910-450-7434

DSN FAX: 312-750-7434

<http://www.lejeune.usmc.mil/mces/MCES-Website/index.htm>**22nd Marine Expeditionary Unit**

Contact Information:

COM: 910-451-0400 Duty Officer: 910-451-0350

DSN: 312-751-0400 Duty Officer: 312-751-0350

<http://www.usmc.mil/22ndmeu/index.htm>**Marine Special Operations Command**

Contact Information:

Duty Officer

COM: 910-450-7913

DSN: 312-750-7913

<http://www.marsoc.usmc.mil>**2d Marine Expeditionary Brigade**

Commanding General:

Hotline: 1-877-817-7322

**Marine Corps Installations East**

Contact Information: MajGen

COM 910-451-2526 Duty Officer 910-451-2414/3031

DSN: 312-751-2526 Duty Officer 312-751-2414

FAX: 910-451-2415

DSN: 312-751-2415

<http://www.mcieast.usmc.mil/>**II MEF Reserve Integration Division**

Contact Information:

COM: Toll Free 1-866-465-2215

FAX: 910-451-8781

FAX DSN: 312-751-8781 [http://www.iimefpublic.usmc.mil/public/iimefpublic.nsf/sites/ima\\_det](http://www.iimefpublic.usmc.mil/public/iimefpublic.nsf/sites/ima_det)**24th Marine Expeditionary Unit**

Contact Information:

COM: 910-451-0611

Duty Officer 910-451-3156

DSN: 312-751-0611

Duty Officer 312-751-3156

<http://www.24meu.usmc.mil/>